

# Web Design

Pressman, Chapter 12 (parts)

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### Web Design

"artistic ideal: express yourself vs.

engineering ideal: solve problem for a customer"

-- Jakob Nielsen



# **Design & WebApp Quality**

- Security
  - Rebuff external attacks
  - Exclude unauthorized access
  - Ensure the privacy of users/customers
- Availability
  - time that WebApp is available
- Scalability
  - significant variation in user / transaction volume
- Time to Market



### WebApp Interface Design

- Where am I?
  - indication of WebApp accessed
  - inform user of location in content hierarchy
- What can I do now? ...help user understand current options
  - what functions are available?
  - what links are live?
  - what content is relevant?
- Where have I been, where am I going? ...facilitate navigation
  - Provide "map": where user has been, what paths available
  - Easy to understand



# **Interface Design Principles-I**

**Anticipation** 

anticipate user's next move

- Communication
- communicate status of any activity initiated by user

Consistency

- use of navigation controls, menus, icons, and aesthetics (e.g., color, shape, layout)
- - Controlled autonomy facilitate user movement, but enforce navigation conventions
- Efficiency

optimize user's work efficiency, not efficiency of Web engineer or client-server environment



### **Aesthetic Design**

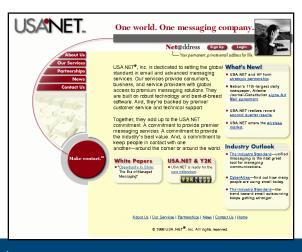
- Don't be afraid of white space
- Emphasize content
- Organize layout from top-left to bottom-right
- Group navigation, content, and function geographically within page
- Don't extend your real estate with the scrolling bar
- Consider resolution and browser window size when designing layout



### Web Design: Home Page Variants

- "front door" home page approach
  - nice & appealing impression first, information area later
- "information rich" home page approach
  - minimal mouse clicks
- Mixed approaches









### New Style

[www.scala-lang.org/]



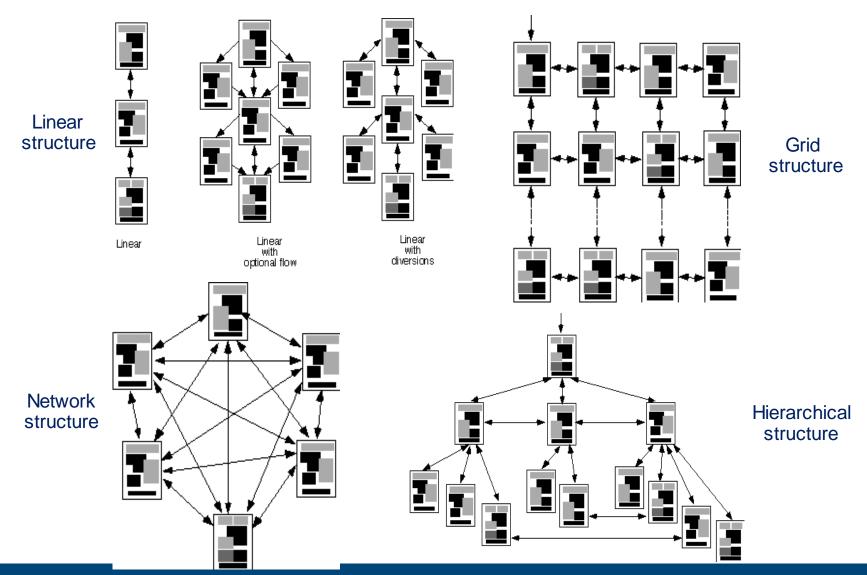


### **Content Design**

- design representation for content objects
  - content object ~ data object for conventional software
- mechanisms required to instantiate relationships
  - Cf. relationship: analysis classes + design components
- content-specific & implementation-specific information



### **Content Architecture**





### **Quality Dimensions for End-Users I**

#### Time

- Lastchange when?
- how to highlight changed parts?

#### Structural

- parts hold together
- inside & outside links working?
- images working?
- parts not connected?

#### Content

- critical pages: content matches expectation?
- key phrases continually in highly-changeable pages?
- critical pages maintain quality content from version to version?



### **Quality Dimensions for End-Users II**

### Accuracy and Consistency

- Are today's copies of the pages downloaded the same as yesterday's? Close enough?
- data accurate enough? How do you know?

### Response Time and Latency

- Does the Web site server respond to a browser request within certain parameters?
- E-commerce context: end-to-end-response time after SUBMIT?
- parts too slow for users?

#### Performance

- Browser-Web-Web site-Web-Browser connection quick enough?
- variance by time of day, by load, by usage?
- adequate for E-commerce applications?



# Hypermedia Design Patterns-I

- Architectural patterns
  - design of content & WebApp architecture
  - many available (Java Blueprints: java.sun.com/blueprints/)
- Component construction patterns
  - combining WebApp components (e.g., content objects, functions)
- Navigation patterns
  - navigation links, overall navigation flow, ...



### Hypermedia Design Patterns-II

- Presentation patterns
  - user interface control functions
  - relationship between interface action & affected content objects
  - effective content hierarchies
- Behavior/user interaction patterns
  - informs user of consequences of a specific action
  - expand content, based on usage context & user desires
  - describe link destination
  - status of on-going interaction
  - ...



### **Patterns Repositories**

- Hypermedia Design Patterns Repository
  - http://www.designpattern.lu.unisi.ch/
- Improving Web Information Systems with Navigational Patterns
  - http://www8.org/w8-papers/5b-hypertext-media/improving/improving.html
- An HTML 2.0 Pattern Language
  - http://www.anamorph.com/docs/patterns/default.html
- Common Ground A Pattern Language for HCI Design
  - http://www.mit.edu/~jtidwell/interaction\_patterns.html
- Indexing Pattern Language
  - http://www.cs.brown.edu/~rms/InformationStructures/Indexing/Overview.html