C. Ross W. King

Charlotte, NC
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Professional Summary

Full-stack Software Engineer and Analyst with 15+ years of experience. Passionate about accessibility and web technologies that connect people. Known for technical mentorship, empathetic communication, and creating scalable, inclusive software. Strong advocate for collaboration across disciplines and simplifying technical concepts for non-technical stakeholders.

Skills & Certifications

- **Certifications:** IAAP Certified Professional in Accessibility Core Competencies (CPACC)
- **Languages, Libraries & Frameworks:** JavaScript, HTML, CSS, Handlebars, Java, MySQL, MongoDB, Sequelize, Mongoose, Express, React, Node, SQLite
- **Tools:** Git, Jest, GraphQL, ESLint, GeckoDriver
- **Practices:** Agile/Scrum, Test-Driven Development, REST API Design, CI/CD

Experience

Assistant VP, Software Engineer II

Bank of America — Charlotte, NC
Feb 2020 – Present

- Collaborate closely with UX, business analysts, accessibility specialists, and external teams to clarify requirements, align expectations, and deliver accessible, scalable software.
- Contribute to a department-wide Accessibility Center of Excellence and lead integration of accessibility best practices.
- Develop reusable accessibility processes and UI patterns, positioning the team as a department-wide leader in inclusive design.
- Spearhead front-end development for multiple large-scale projects.
- Document legacy C# (.NET 4.8) projects and implement modern Java-based replacements.
- Assess and interview candidates for developer roles.

Instructional Staff

2U/EdX — Remote
Apr 2019 – Dec 2024

- Teach full-stack web development for Penn LPS and University of Connecticut bootcamps.
- Instruct cohorts of 30+ students in HTML, CSS, JavaScript, Node, React, SQL, MongoDB, and GraphQL.
- Maintain an 80%+ graduation rate and receive consistently high ratings from students and administrators.

Sr. Automation Engineer / Business Analyst

Windstream — Charlotte, NC
May 2015 – Feb 2020

- Built internal full-stack apps and automation tools for billing, order entry, and service workflows.
- Generated over $4M/year in labor cost savings and $3M/year in revenue recovery via audits and automation.
- Designed SQL reporting pipelines to support automated business processes.

Education

- **UNC Charlotte** — Full Stack Web Development Bootcamp, 2018

- **Wingate University** — B.S. Psychology, 2005