



# RAMY RAGAB

Flight Purser

## About Me

I excel in team management, operational efficiency, and organizational excellence, consistently driving high standards and fostering a collaborative environment that delivers exceptional results.



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## LANGUAGE

- English
- Arabic

## EXPERTISE

- Leadership & Team Management
- Regulatory Compliance
- Creativity
- Operational Efficiency
- Logistics & Coordination
- Communication & Interpersonal Skills
- Critical Thinking
- Crisis Management
- Problem-Solving

## EXPERIENCE

### Flight Purser

**Emirates Airline (2016-2024)**

**Dubai - UAE**

Led cabin crew as a Flight Purser, ensuring safety and compliance, particularly with dangerous goods regulations, while fostering teamwork and delivering exceptional in-flight service standards.

### Flight Attendant to Cabin Manager

**Emirates Airline (2004-2016)**

Advanced from Cabin Crew to Cabin Manager, overseeing team operations, ensuring safety, and delivering high-quality service while maintaining compliance with aviation regulations.

### Front Office Manager

**Paradise Inn Group (2001-2004)**

**Alexandria - Egypt**

Managed front office operations, supervised staff, ensured exceptional guest service, and handled administrative tasks to maintain smooth and efficient hotel operations.

## EDUCATION

### Tanta University

Bachelor of Law  
1996-2000

### IBM

Microsoft Certified Professional 2002

### Emirates Aviation Collage

Leadership and Customer service  
2004-2024

## SKILLS SUMMARY

Team Mangement	<div></div> 97%
Interpersonal Skills	<div></div> 93%
Problem Solving	<div></div> 89%
Regulatory Compliance	<div></div> 97%