Romilkumar Patel

49 High Street, Dartmouth, NS.
289-894-0282
patelromil2800@gmail.com
http://www.linkedin.com/in/romilkumar-patel-578b93164

Summary

- Expertise in software engineering fundamentals and data warehousing functions.
- Extensive experience with database design, algorithm development, source control, embedded systems and multi-threaded software development environments.
- Known for the ability to work with diverse consulting groups, business partners, designers, product developers, QA teams and clients.
- Strong understanding of Java, Python, JavaScript, SQL and object-oriented development.

Experience

Hinduja Global Solutions Dartmouth, NS.   June 2020 – Present
Technical Support Specialist

- Answering or making more than 50 calls per day to clients to learn about and address their needs, complaints, or other issues with products or services.
- Responding efficiently and accurately to callers, explaining possible solutions, and ensuring that clients feel supported and valued.
- Building lasting relationships with clients and other call center team members based on trust and reliability.
- Have good knowledge of spark software.
- Taking part in training and other learning opportunities to expand knowledge of the company and position.

Ciesto Solutions Gujarat, India.   October 2017 – March 2018
Junior web developer

- Collaborate with staff and teams to design, develop, format and deploy web applications.
- Research and propose software programs that are compatible to the future technologies.
- To work to current good software development practices.
- Maintain a good development process and workflow, including identifying and implementing optimizations.

Technical Skills

- **Web Technologies:** HTML5, CSS3, jQuery, JavaScript, PHP, Bootstrap 4, WordPress, ASP.NET
- **Programming Languages:** Java EE, Python (Django Framework), C#, MySQL
- **Python Libraries:** NumPy, Pandas, Seaborn, Matplotlib, Plotly, Scikit-Learn, Tensorflow
- Web user interface, Technical analysis, Mobile Applications, Algorithms and Data Structures
- Agile Project Management, Scrum, Sprint Backlog, Pair Programming, APIs
- Relational Databases, Microsoft Office

Education

LAMBTON COLLEGE, Toronto, ON.   May 2018 - December 2019
Computer Programmer

Certificates

- Introduction to Data Science in Python- Coursera (University of Michigan)   2020
- Agile Software Development - LinkedIn Learning   2020
- The complete JavaScript course 2020: Build real projects – Udemy   2020
- Python and Django Full Stack Web Developer Bootcamp   2020
- 2020 Complete Python Bootcamp: From Zero to Hero in Python - Udemy   2020
- Java Tutorial for Complete Beginners - Udemy   2019

Projects

- **Blog Project**: Created a blog app using HTML, CSS and Python with Django Framework. Users can log in and create a blog, and other users can read that and comment on that blog. A user who created a blog can modify the blog by CRUD functionality. Log-out button redirects to the main page.

- **Food Recipe Website**: Made a dynamic website using HTML, CSS, JavaScript, jQuery in Visual Studio Code. Building a user registration page, creating animations, plug-ins, effects, data validation for items and buttons, etc. User email verification page and alert message for invalid input.

- **Course Registration Mobile App:** Xamarin Android using C# in MS-Visual Studio. A built registration page that stores Username and Password in Data SQL. Sending confirmation email once registered. Created a list for courses using a spinner and storing selected courses in Array. Display selected courses on the checkout page and generating the final amount for the user.

- **Library system:** Built a dynamic website for the library using HTML, CSS, Java and SQL in Eclipse. Create a registration page that registers all information of a user and send an email once registered. Also, create an admin page that can modify the book list using the CRUD function. Admin can check all the information of users. Moreover, users can buy books as per need and pay the bill on the checkout page. Lastly, log out button redirect to the main page.