



IT Service Desk: Service Management

Course completed by Romin kh

Oct 08, 2025 at 07:04AM UTC

Top skills covered

IT Service Management

A stylized, handwritten signature in black ink, appearing to read "Shea H".

Shea Hanson, Head of Learning Content Strategy



Instructional Delivery Method: QAS Self Study
In accordance with the standards of the National Registry of CPE Sponsors, CPE credits have been granted based on a 50-minute hour.
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Field of Study: Information Technology
Program: National Association of State Boards of Accountancy (NASBA)
Registry ID: #140940
Continuing Professional Education Credit (CPE): 2.60
Certificate ID:
32691a52980deb97c686ace687793931b2d6fb3a324cf6903c272ae57b8aa5f4

