

Career Summary

Qualified and experienced Computer Engineering professional, as well as demonstrated success in applying engineering principles to the field. Additional expertise in computer basic software and operating system, planning, installing, testing, troubleshooting, debugging, and designing web application. Outstanding, problem-solving, and analytical skills with the ability to work effectively with people at all levels, whether independently or as part of a team.

Core Competencies

- **Flexible and adaptable** with a **proven ability** to work productively in an environment that is demanding, fast-paced, high pressured, challenging and deadline-driven.
- Reputation for being a **well-organised team member, problem solver, highly adaptable to suit any situation or environment.**
- Proficient in system skills such as **Operating System, Microsoft Office and ASP.NET.**
- Strong understanding of design for web development, Database design and environment
- Ability to stay focused on the outcome while **managing and prioritising different project tasks.**
- Driven by thrill to **solve software and web application problem** through undertaking in-depth research, preparing solutions, debugging, and troubleshooting for the solution.
- Experienced with **web development and testing.**
- Comprehensive understanding of ASP.NET **Model-View-Controller (MVC)** and basic knowledge of **CSS, HTML, Java Script and Microsoft SQL.**
- Familiar with **maintaining records of changes in data systems.**
- **Excellent verbal and written communication skills** with a demonstrated ability to develop and maintain productive relationships with internal and external stakeholders at all levels.

Education

Master of Information Technology <i>Victorian Institute of Technology (VIT)</i>	July 2021
Bachelor of Computer Science & Engineering <i>Gujarat Technological University (GTU)</i>	2013-2017

Key Academic Projects

Online Examination Portal VIT	2021
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The application which is used for online examination system using teacher and student anytime and anywhere. Which helps the teacher to manage and tracking question banks and question paper with student's exam's due date and Marks. Also, the student can access the exam in real-time and check the result of their exam.

Technologies: ASP.NET MVC, MS SQL, HTML, JS, and CSS.
Role: Front and Backend Development, Database Development.

A design of online Event Management was done which made by .NET and using CSS, HTML for design and front-end, and Database design on MS SQL. It was a project which was done keeping in mind Event Management.

Role: Led a team of four people to create a project. Developed a design of web development.

Professional Experience

IT Technical Support Executive | KOCHAR TECH.

10-2017 to 03-2018

Duties and Responsibilities:

- Maintain and installing new software or application and operating system.
- Software troubleshoots and resolves issue related monitoring system.
- Manage third party software with IT service desk.
- Set up a new user account and handle profiles.
- Testing and evaluate new technology with the client.
- Provide Customer support with documentation and relevant reports.

Software Programmer | BIT INFO TECH. Ltd

01-2017 to 03-2017

Duties and Responsibilities:

- Presented various project and handling web application data handling.
- Contact Customer for requirements and implementation.
- Implements, Installing and support basic Software required for the organization.
- Database design with manage data for a web application.
- Front-End working for web design using CSS and HTML.
- Back-End working for Database using MS SQL.

Casual Experience

Retail Assistant- Checkout | SUPA IGA – NORTH MELBOURNE.

11-2018 to 04-2021

Duties and Responsibilities:

- Effectively communicating with peers to navigate the duties and responsibilities expected.
- Demonstrating consistent operating standards and procedures that positively impacted IGA overall operations.
- Interacting with customers requiring excellent interpersonal and communication skills.
- Maintaining target time for order fulfilment while mastering point-of-service computer system.
- Actively pursued personal learning and development opportunities.
- Well experienced with the roles such as RF scanning, ticketing, stock counting and splitting.
- Provided excellent customer service to customers.

Professional Certifications

- Certificate of participation in the .NET
- Certificate course in Computer Hardware and Networking.

References

Available upon request