

Name:

A) Service times

Name of service center	Service Time (S_k)
<i>AuthenticationServer</i>	
<i>ContentWritingServer</i>	
<i>LoggingServer</i>	

B) Simulation results

Screenshot:



Name of service center	Utilization	Throughput
<i>AuthenticationServer</i>		
<i>ContentDeliveryServer</i>		
<i>ContentWritingServer</i>		
<i>LoggingServer</i>		

Average System Response Time:

Average time that a student is waiting for a reply from the system during a learning session:

C) System upgrade

Name of service center	Minimum number of resources	Utilization	Throughput
<i>AuthenticationServer</i>			
<i>ContentDeliveryServer</i>			
<i>ContentWritingServer</i>			
<i>LoggingServer</i>			

Average System Response Time:

Bonus points: