

REBS #7: Event Processing

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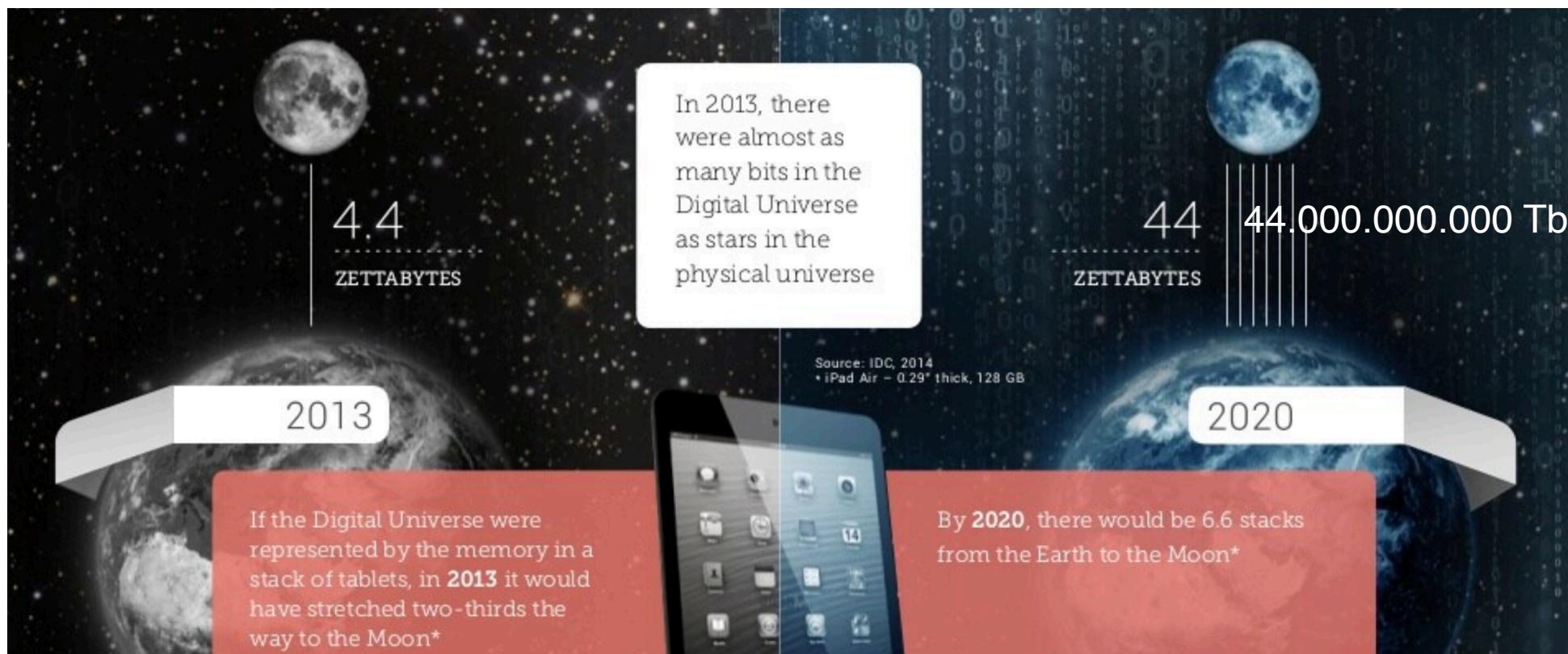
Intended Learning Outcomes

- Get an overview of the challenges of online process mining and the required infrastructure to deal with streaming data

An Internet of Events

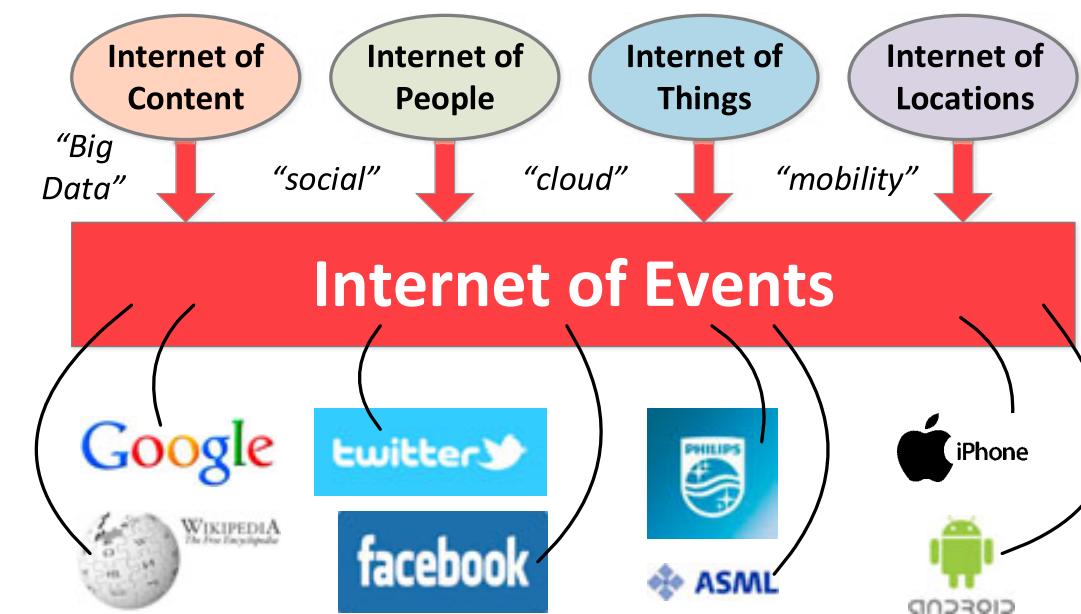
- Data are collected about anything, at any time, and at any place. “Big Data” is often used to refer the expanding capabilities of information systems and other systems that depend on computing.

W. van der Aalst, *Process Mining*. Springer, 2016

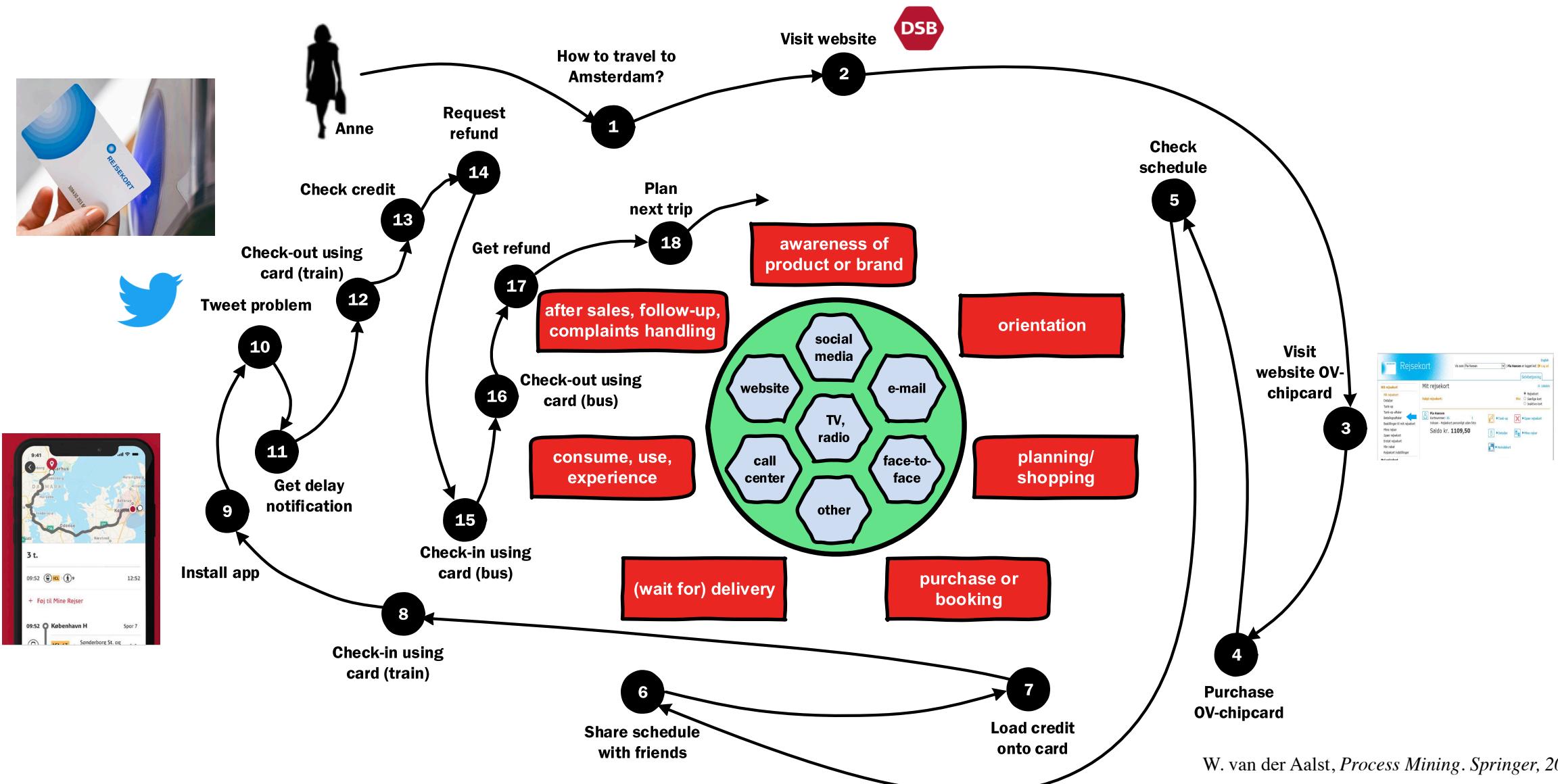


Making sense of the process

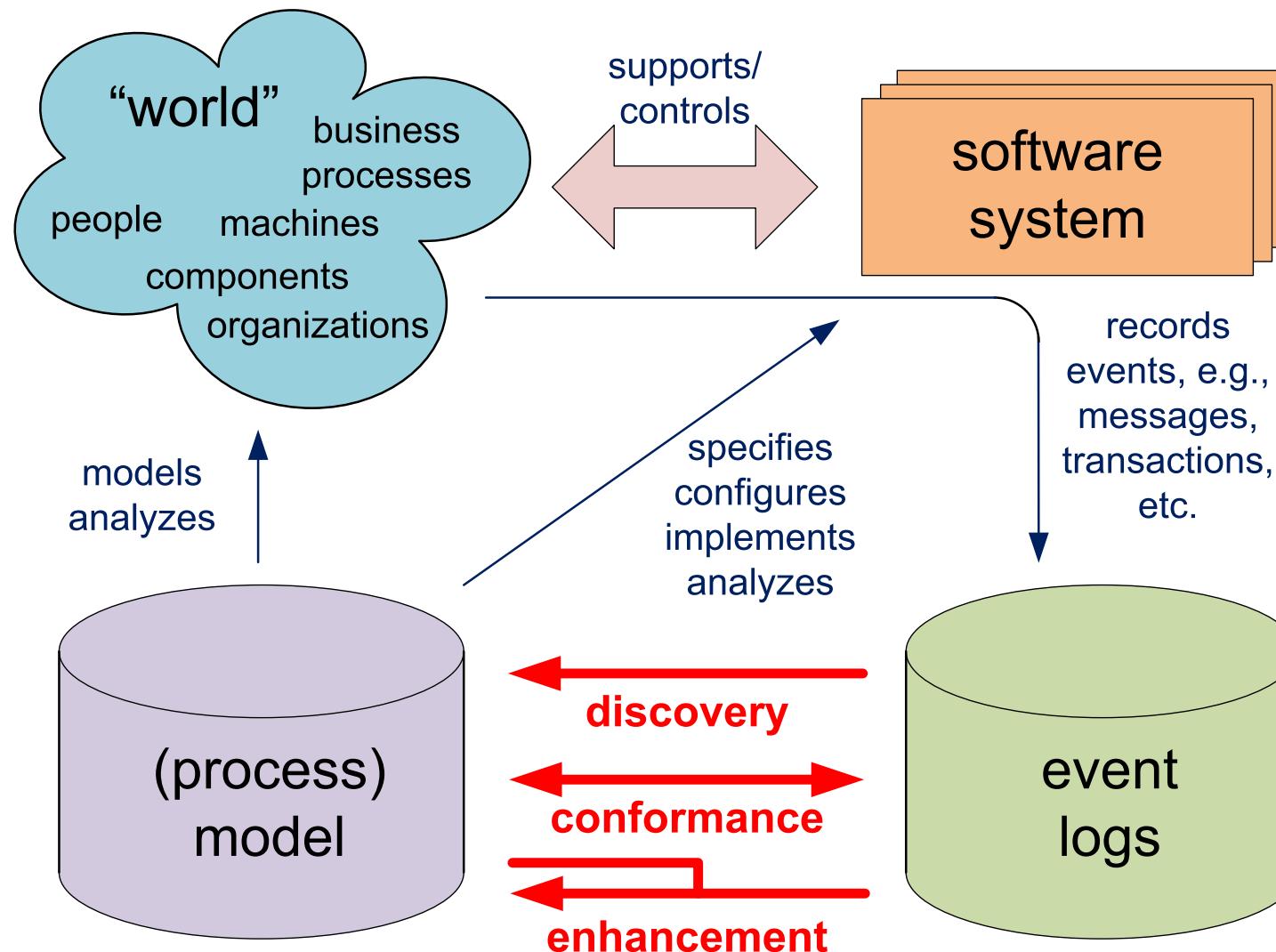
- Events capture the “observables” in a process. They do not come from a single source, but different event providers



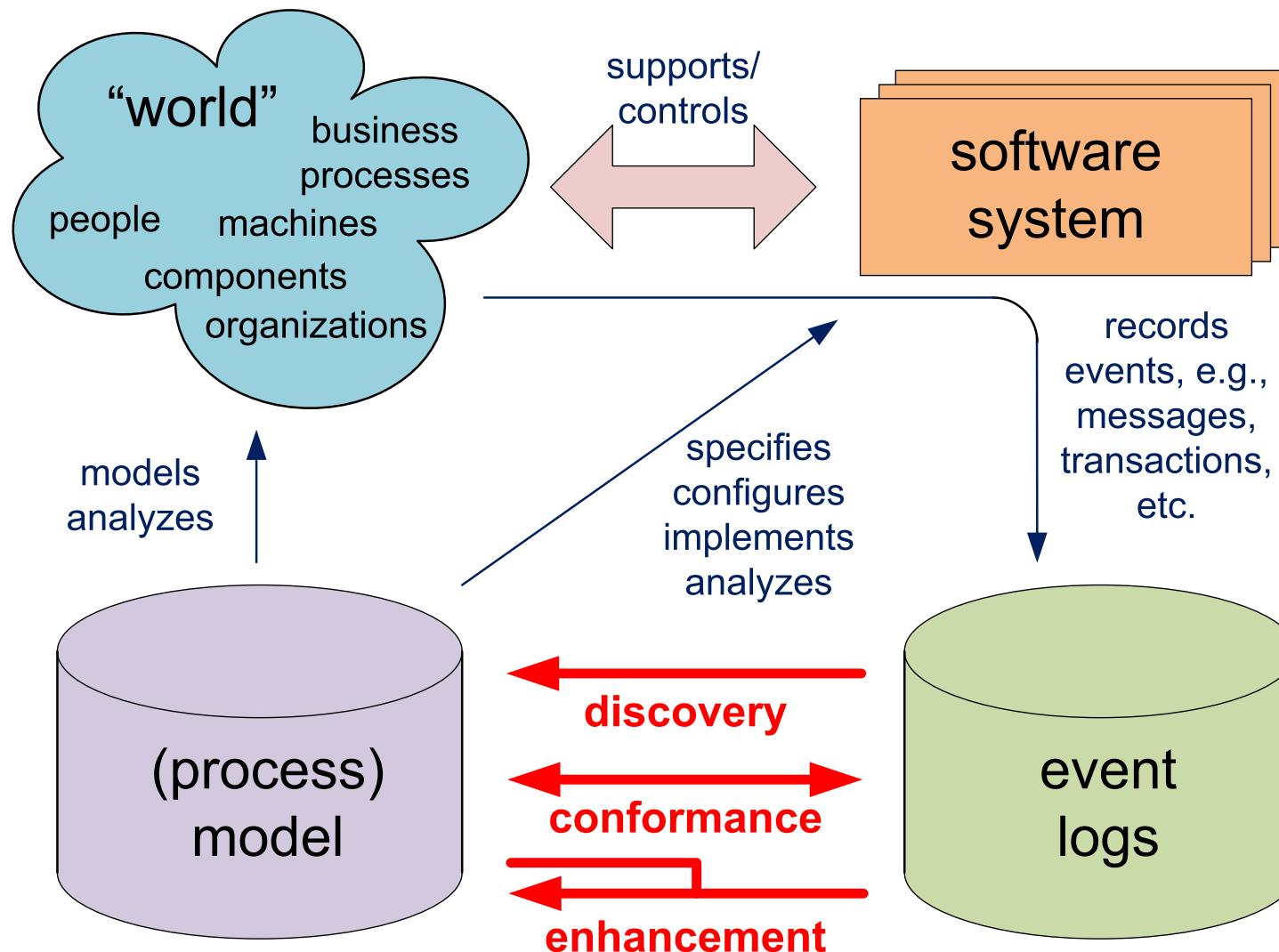
Example: Customer Journey



Process Mining



Process Mining



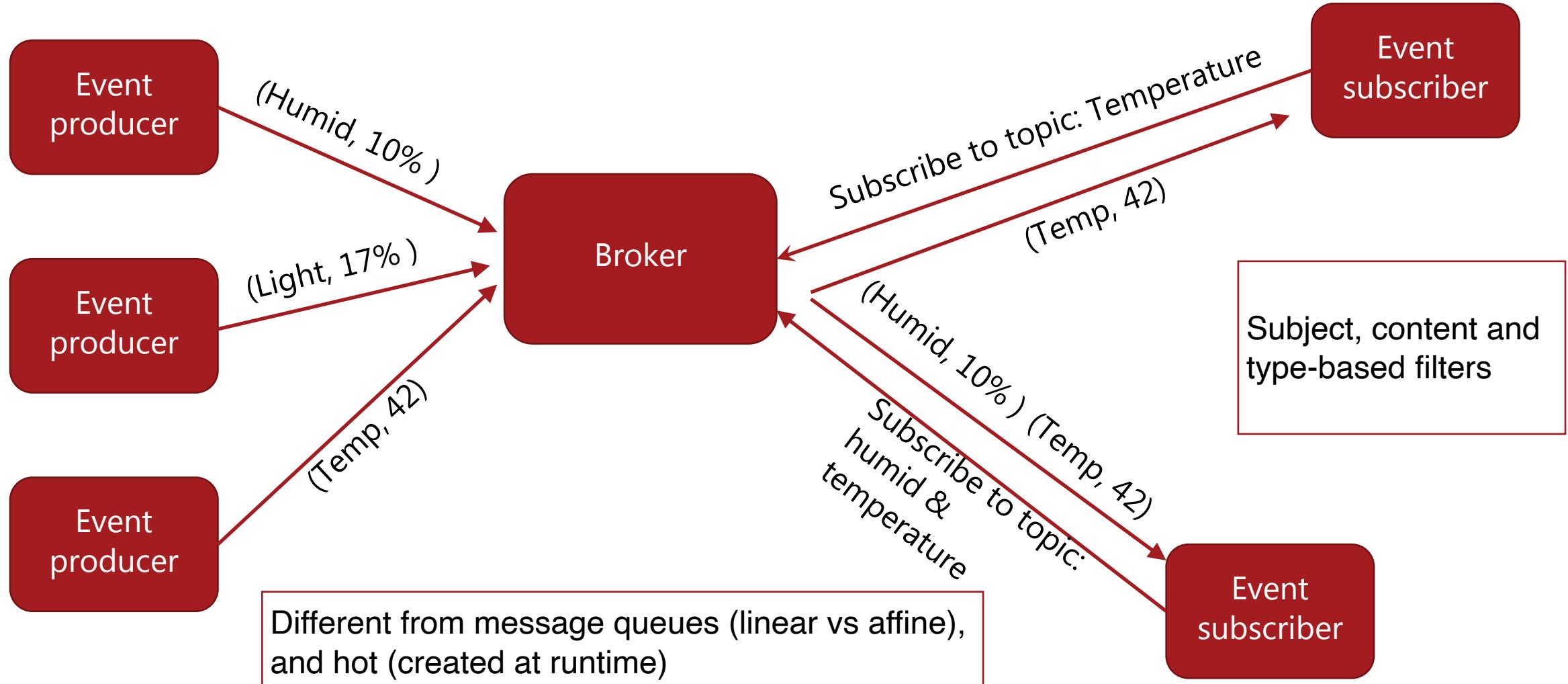
What if our observations change over time? New events coming, new cases spanned, etc?

Communicating Event-Based Architectures

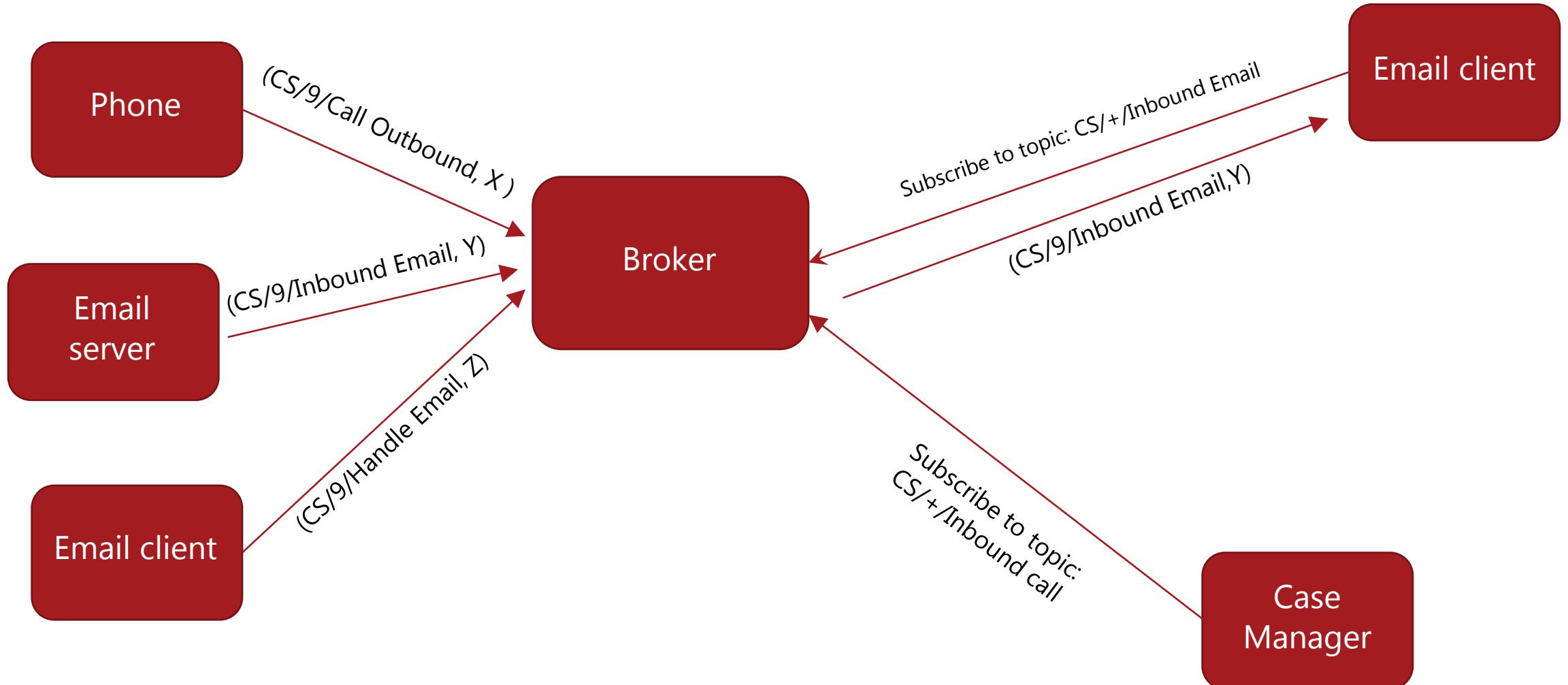
- Event streams, message queues, brokers and the publish/subscribe architecture pattern are key elements of event-based systems
- Internet of Things (IoT) are particular event-based systems that require lightweight protocols.

Event streams, broker and publish/subscribe architecture

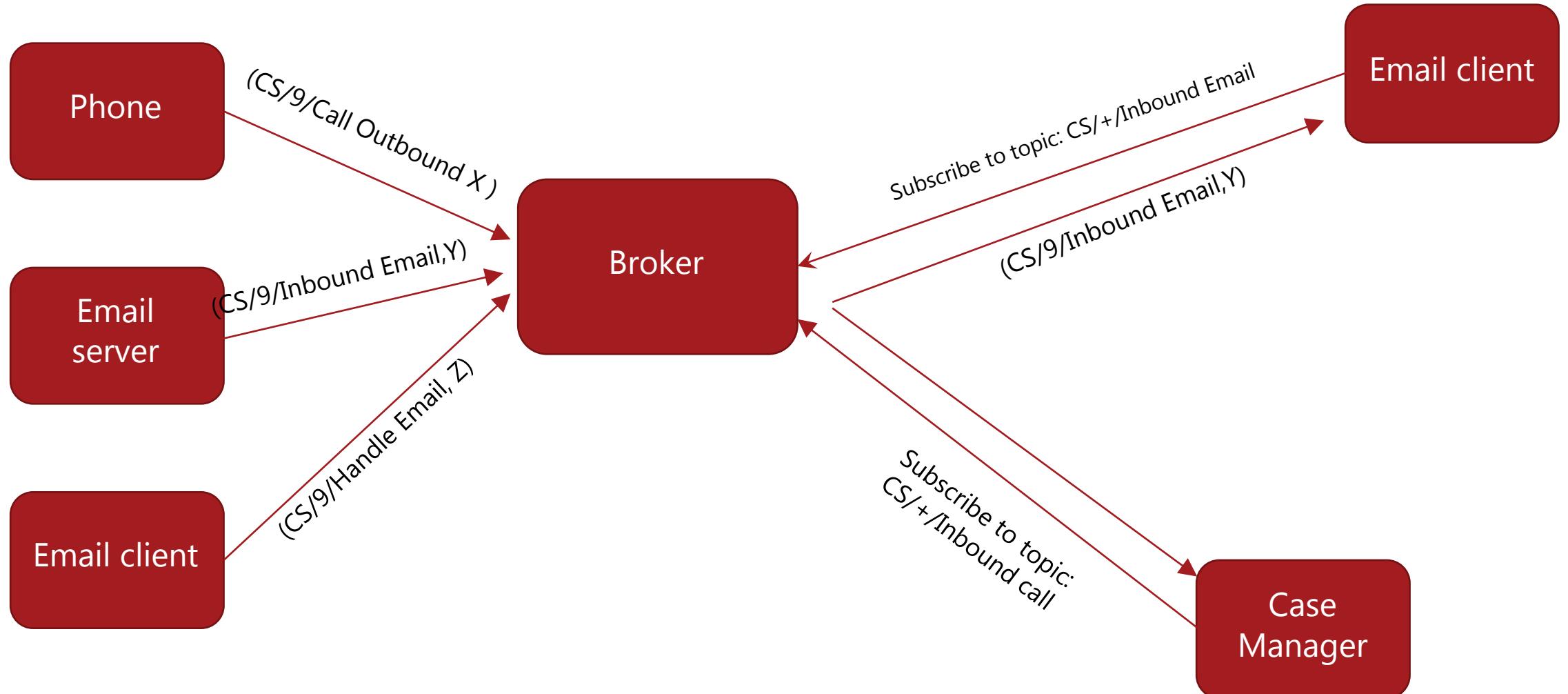
Space, time and synchronisation decoupling



Example: Case Management at call center



Example: Case Management at call center



Message Queuing Telemetry Transport MQTT Protocol (MQTT.org)

- Invented at IBM & Arcom in 1999 (Communication from oil pipes to satellites)
- Released as open protocol in 2010. The [Paho](#) eclipse project
- OASIS standard (2014) publish/subscribe messaging transport protocol
- Lightweight, Reliable, Bi-directional, Scalable, Security enabled

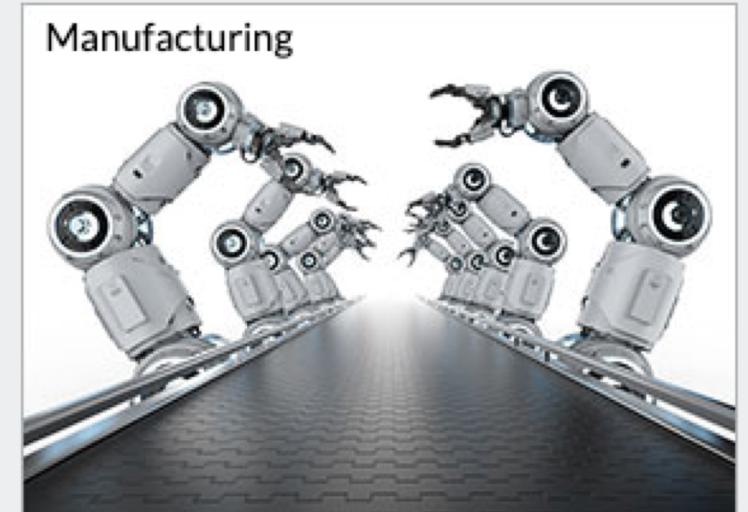
Application Areas



Automotive



Logistics



Manufacturing



Smart Home



Consumer Products



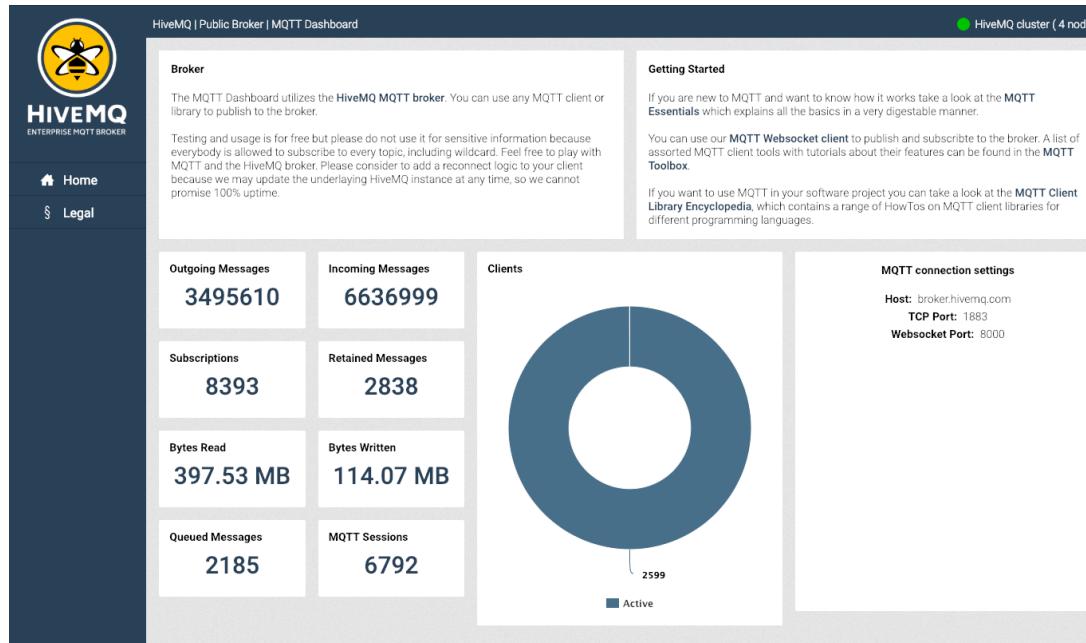
Transportation

Try MQTT via HyveMQ

<https://www.hivemq.com/public-mqtt-broker/>

Public MQTT Broker

<http://www.mqtt-dashboard.com/>



Broker: broker.hivemq.com

TCP Port: 1883

Websocket Port: 8000

MQTT Browser Client

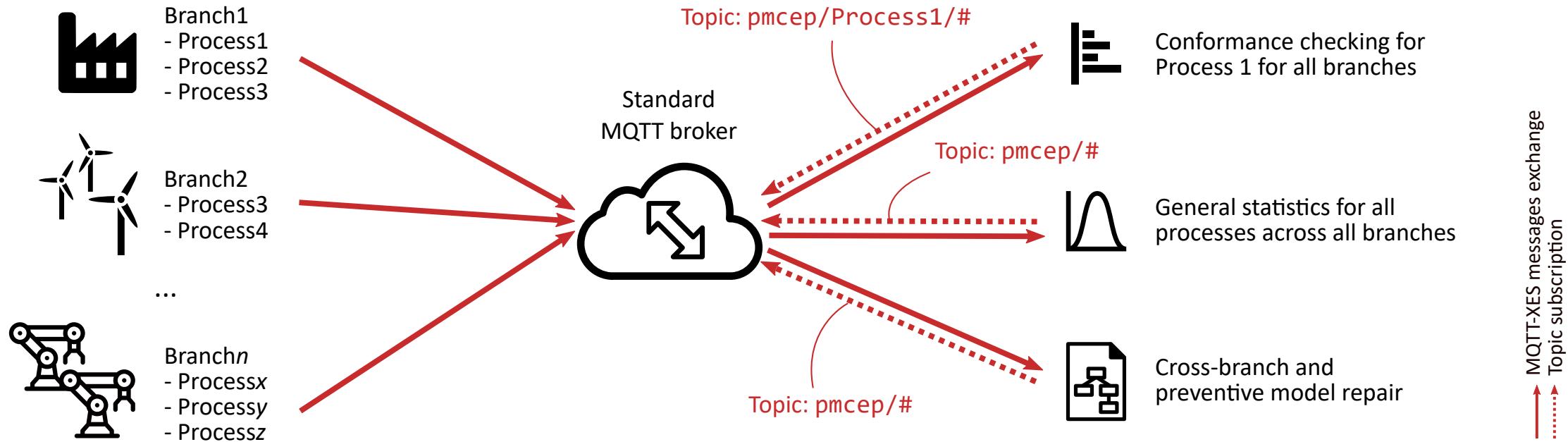
<http://www.hivemq.com/demos/websocket-client/>

The screenshot shows the "Connection" tab of the MQTT Browser Client. It includes fields for Host (broker.mqttdashboard.com), Port (8000), ClientID (clientId-xjxwLcfXCA), Username, Password, Keep Alive (60), Clean Session, Last-Will Topic, Last-Will QoS (0), Last-Will Retain, Last-Will Message, Publish, Subscriptions, and Messages. Below these tabs are sections for Publishing and Subscribing. The top right corner shows a "Websockets Client Showcase" button.

Example: Streaming Business Process Events

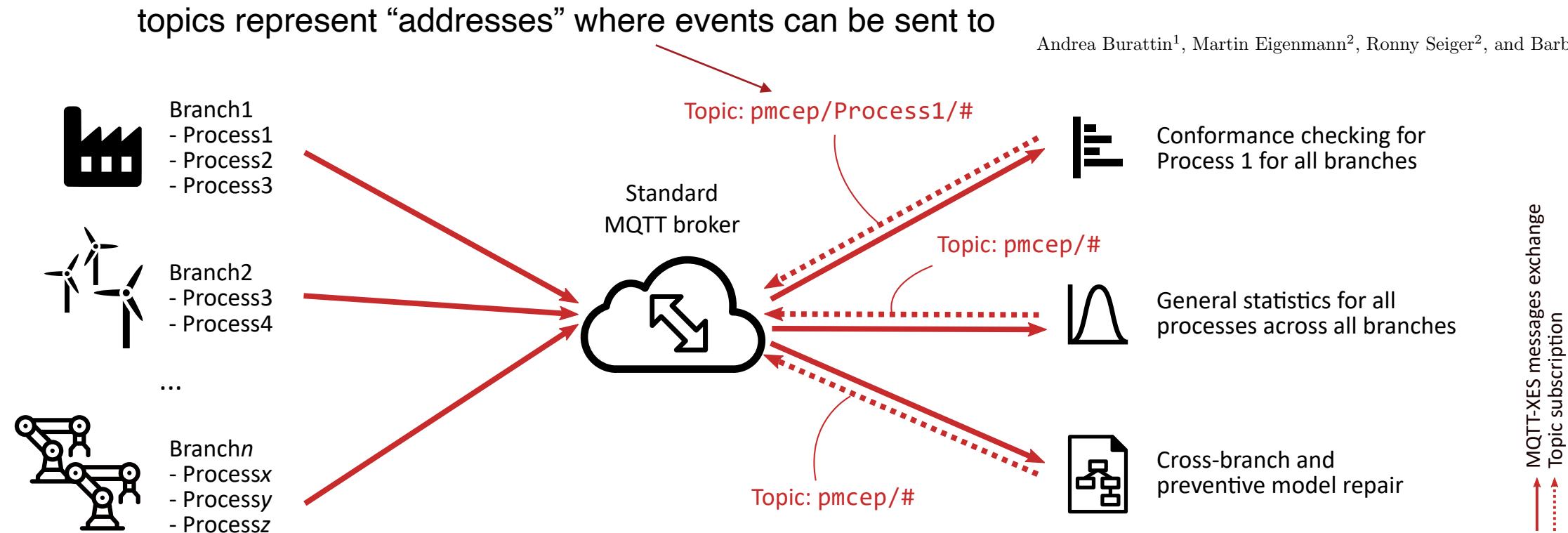
MQTT-XES: Real-time Telemetry for Process Event Data

Andrea Burattin¹, Martin Eigenmann², Ronny Seiger², and Barbara Weber²



- Rationale: to have timely snapshots of the process, reducing the delay between the observations and the decisions made

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Anatomy of a streamed event

- Hierarchies of topics:

BASE/[SOURCE ID]/[PROCESS INSTANCE ID]/[ACTIVITY NAME]

- Base: all event part of a monitoring initiative
- Source ID: Source of the event (f.x. process model that generates it)
- Process Instance ID: Case
- Activity Name: name of activity executed
- Result

```
{"event":  
  {"Role":"recover","concept:name":"DL_WFCaseTypeStep|485","EventType":  
   :"Task","Title":"Round approved","EventName":"Round  
   approved","lifecycle:transition":"complete"},"trace":  
  {"case:variant":"15","concept:name":"14b-330_0"}}
```

Existence of the
event in a topic
indicates its
occurrence (control
flow)

Between logs and streams

- A log is a static data structure, and allows different analysis than a stream:

Data-Based Management Systems	Stream-based Management Systems
Persistent Relations	Transient Relations
One-time queries	Continuous Queries
Random Access	Sequential Access
Access Plan determined by query processor and physical DB design	Unpredictable data characteristics and arrival patterns

Event#	Activity	Originator	Time		
Case id: C1					
1	A	U1	2017-09-01	...	
2	B	U1	2017-09-02	...	
3	C	U2	2017-09-03	...	
4	E	U2	2017-09-04	...	
Case id: C2					
1	A	U1	2017-09-02	...	
2	B	U1	2017-09-03	...	
3	D	U3	2017-09-04	...	
4	E	U3	2017-09-05	...	

Typical event log

Time	Case id	Activity	Originator	...
2017-09-01	C1	A	U1	...
2017-09-02	C2	A	U1	...
2017-09-02	C1	B	U1	...
2017-09-03	C1	C	U2	...
2017-09-03	C2	B	U1	...
2017-09-04	C1	E	U2	...
2017-09-04	C2	D	U3	...
2017-09-05	C2	E	U3	...
...				

Typical stream

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4	E	U2	2017-09-04	...
Case id: C2				
1	A	U1	2017-09-02	...
2	B	U1	2017-09-03	...
3	D	U3	2017-09-04	...
4	E	U3	2017-09-05	...

Typical event log

Time	Case id	Activity	Originator	...
2017-09-01	C1	A	U1	...
2017-09-02	C2	A	U1	...
2017-09-02	C1	B	U1	...
2017-09-03	C1	C	U2	...
2017-09-03	C2	B	U1	...
2017-09-04	C1	E	U2	...
2017-09-04	C2	D	U3	...
2017-09-05	C2	E	U3	...
...				

Typical stream

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2017-09-02	C1	B	U1	...
2017-09-03	C1	C	U2	...
2017-09-03	C2	B	U1	...
2017-09-04	C1	E	U2	...
2017-09-04	C2	D	U3	...
2017-09-05	C2	E	U3	...
...				

Typical stream

Characteristics of Process mining streams

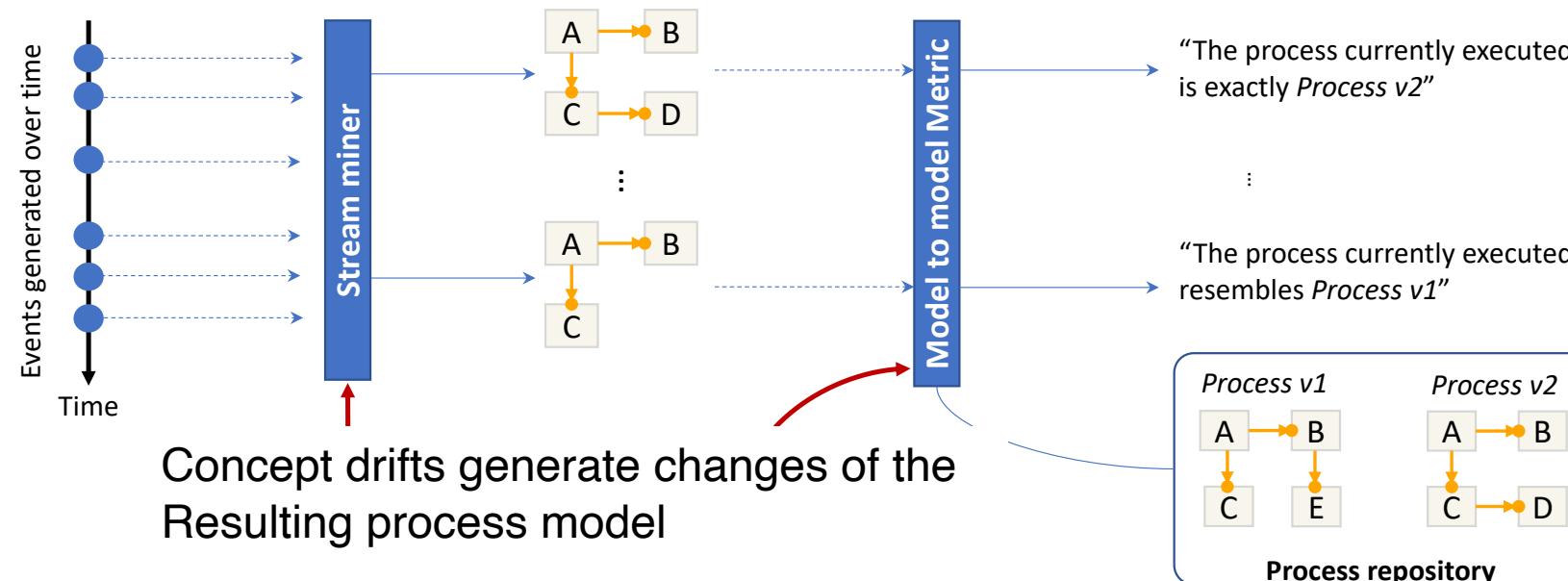
1. Impossible to store the entire stream (possibly infinite)
2. Backtracking not feasible (as we cannot store). Need to design constant-time operations to scale linearly wrt # processed events
3. Needs to adapt with unusual data values (concept drifts)

Example: Process Discovery of DCR graphs

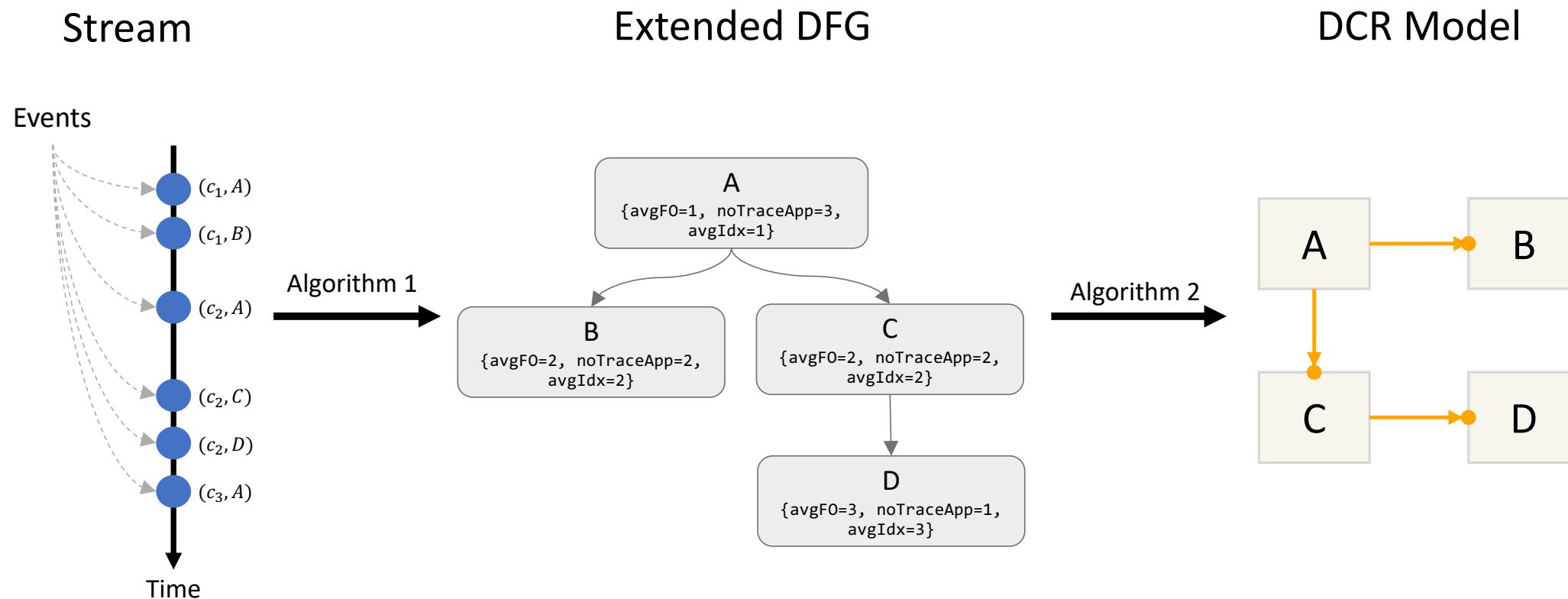
Uncovering and Quantifying Change:
A Streaming Approach for Declarative Processes

Lasse Starklit¹, Hugo A. López², and Andrea Burattin¹

<https://github.com/beamline/dcr-miners>

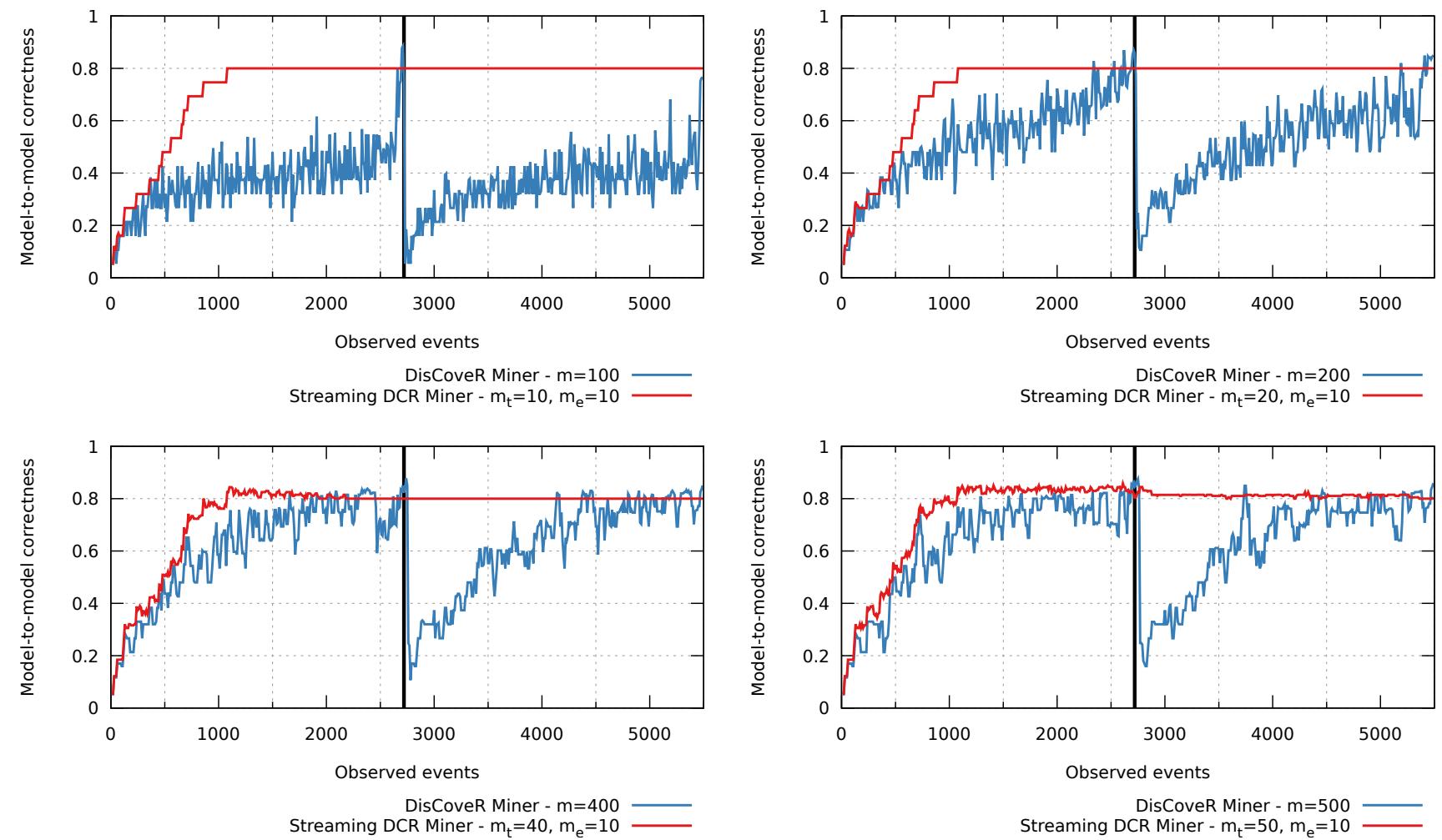


Streaming DCR Miner



- The intuition is to
- First, identify an extended Direct-Follows graph from the stream
- Then, identify DCR patterns from the DFG

Drift Sensitivity

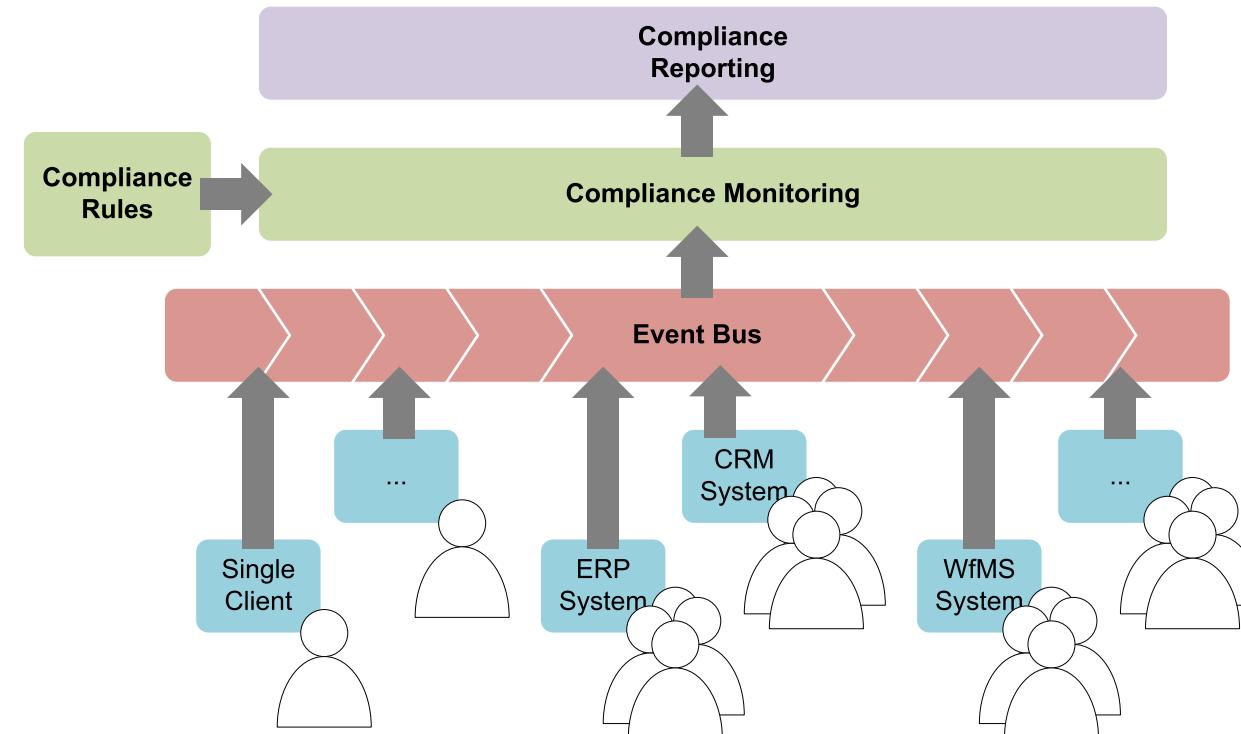


- The use case for online discovery is that of identifying change. Given that it is an approximation of the full log, some loss in precision is expected, yet, it should be able to remain accurate when changes in the observations occur

Another use case: Runtime compliance

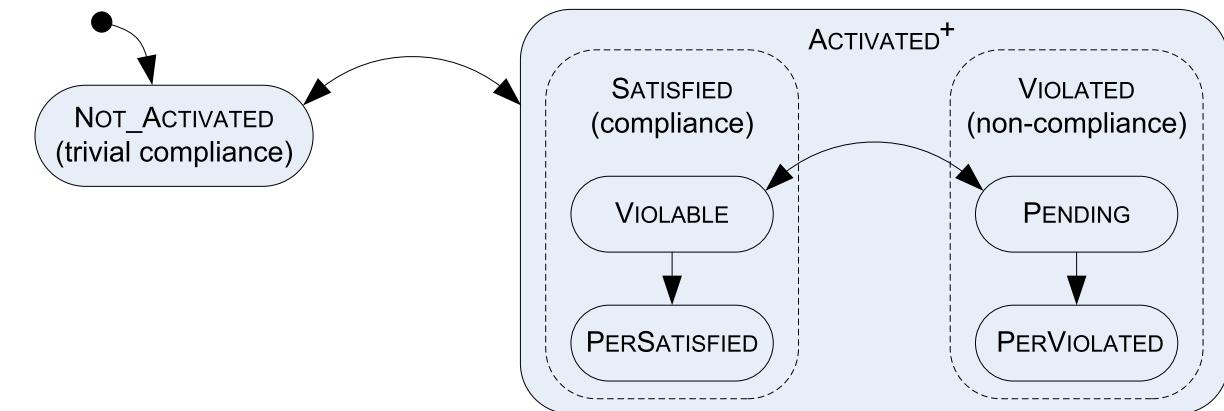
- Not always feasible to check all the constraints at compile time:

if a patient's leukocyte count suddenly falls **below a threshold**, a drug for raising the leukocyte count will have to be administered the same day



Compliance monitoring

- A **monitor** keeps track of the state of each compliance rule:
- It does not apply to the running process, or **Not_Activated**.
- It is **Activated** for the running process, and it can be:
 - **Satisfied**:
 - But it is still **violable**
 - Or permanently satisfied.
 - **Violated**:
 - But healable (**pending**)
 - Or permanently violated.



[1]

D. Knuplesch, M. Reichert, and A. Kumar, "Visually Monitoring Multiple Perspectives of Business Process Compliance," in *Business Process Management*, 2015, pp. 263–279.

Compliance monitoring

- State(c1) =

#	date	time	type	id	details
37	1/7/2013	15:27	receive	124	Request customer = Mr.Smith
38	1/7/2013	15:27	write	124	amount = 15.000€
39	1/7/2013	15:27	write	124	
40	1/7/2013	15:27	end	124	Request
:					
77	2/7/2013	15:43	start	234	SolvencyCheck (Mrs. Brown) customer = Mr.Smith
78	2/7/2013	15:43	read	234	rating= high
79	2/7/2013	15:54	write	234	
80	2/7/2013	15:55	end	234	SolvencyCheck
91	2/7/2013	18:13	start	453	Approval (Mr. Muller) customer = Mr.Smith
92	2/7/2013	18:14	read	453	rating = high
93	2/7/2013	18:14	read	453	result= granted
94	2/7/2013	18:17	write	453	
95	2/7/2013	18:18	end	453	Approval
:					

Compliance rules

c₁ When a **request item** with an amount **greater than 10,000** is **received from an agent**, the request must not be approved unless the solvency of the respective customer is checked. The latter task must be started **at maximum three days** after the receipt. Furthermore, task **approval** and task **solvency check** must be performed **by different staff members**.

c₂ After approval of a **request item**, the agent must be informed about the result **within one day**.

c₃ After starting the production related to a particular **order** the latter may only be changed **by the head of production**.

State(c2) = ?

State(c3) = ?

Compliance monitoring

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#	date	time	type	id	details
37	1/7/2013	15:27	receive	124	Request customer = Mr.Smith
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Violable

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State(c3) = ?

Compliance monitoring

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⋮	⋮	⋮	⋮	⋮	⋮
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⋮	⋮	⋮	⋮	⋮	⋮
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PerSatisfied

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State(c3) = ?

Compliance monitoring

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37	1/7/2013	15:27	receive	124	Request customer = Mr.Smith amount = 15.000€ Request
38	1/7/2013	15:27	write	124	
39	1/7/2013	15:27	write	124	
40	1/7/2013	15:27	end	124	
55	1/7/2013	18:03	receive	592	Request customer = Mrs.John amount = 27.000€ Request
56	1/7/2013	18:03	write	592	
57	1/7/2013	18:03	write	592	
58	1/7/2013	18:03	end	592	
96	2/7/2013	18:19	start	642	Approval (Mrs. Brown) customer = Mrs.John result = granted Approval
97	2/7/2013	18:20	read	642	
98	2/7/2013	18:23	write	642	
99	2/7/2013	18:23	end	642	

Compliance rules

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Compliance monitoring

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Violable
PerViolated

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Compliance monitoring

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Compliance rules

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PerViolated

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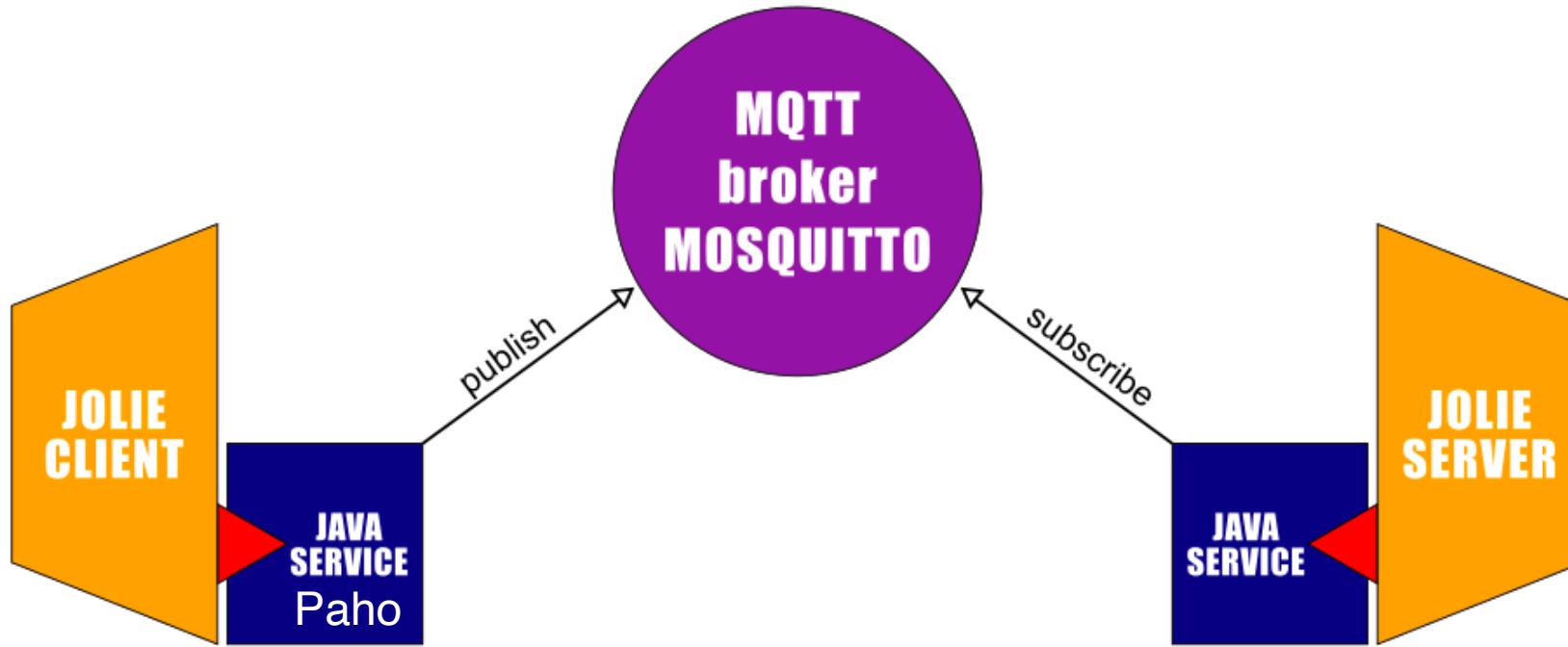
State(c3) = ?

BREAKOUT ROOMS

- 1. Model compliance rules c_1 , c_2 & c_3 in a DCR-graph (use additional activities to model data/time checks).
- 2. Calculate what is the final state of rules c_2 & c_3 after execution of event 99. You can use the simulator for this

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80	2/7/2013	15:55	end	234	SolvencyCheck
91	2/7/2013	18:13	start	453	Approval (Mr. Muller)
92	2/7/2013	18:14	read	453	customer = Mr.Smith
93	2/7/2013	18:14	read	453	rating = high
94	2/7/2013	18:17	write	453	result= granted
95	2/7/2013	18:18	end	453	Approval
96	2/7/2013	18:19	start	642	Approval (Mrs. Brown)
97	2/7/2013	18:20	read	642	customer = Mrs.John
98	2/7/2013	18:23	write	642	result = granted
99	2/7/2013	18:23	end	642	Approval

Programming an event subscriber



- Mosquitto is a lightweight MQTT broker
- Eclipse Paho provides open source client-side implementations of MQTT
- The Jolie-mosquitto connector provides a connector that allows programmers to choose MQTT as a data transmission protocol in Jolie

Requirements

- Files required (See in Absalon under /Files/Code/Lecture7/lib)
 lib
 - ⌚ org.eclipse.paho.client.mqttv3-1.1.2-20170804.042534-34.jar
 - ⌚ JolieMosquittoConnector.jar
- JolieMosquittoConnector contains both the connector and the interfaces necessary for the Jolie service to communicate with the Mosquitto broker. [Here](#) is the official source
- org.eclipse.paho.client contains the dependency to the Paho library that Java services use to create publishers-subscribers. [Here](#) is the official source

```
include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"
include "json_utils.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
    Protocol: sodep
    Interfaces: MosquittoReceiverInteface
}

outputPort Mosquitto {
    Interfaces: MosquittoInterface
}

embedded {
    Java:
        "org.jolielang.connector.mosquitto.MosquittoConnectorJavaService"
in Mosquitto
}

init {
    request << {
        brokerURL = "tcp://broker.hivemq.com",
        subscribe << {
            topic = "pmcep/DreyersFond/#"
        }
        // I can set all the options available from the Paho library
    }
    setMosquitto@Mosquitto (request)()
}
```

Subscriber in Jolie

```
main {
    receive (request)
    println@Console("topic :
"+request.topic())

    getJsonValue@JsonUtils( request.
message )(
        response )
    println@Console("message :
"+response.event.Activity())
}
```

```
include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"
include "json_utils.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
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    }
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}
```

Simple Operation Data Exchange Prot.

Subscriber in Jolie

```
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    println@Console("topic :
"+request.topic())

    getJsonValue@JsonUtils( request.
message ) ( response )
    println@Console("message :
"+response.event.Activity())
}
```

```
include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"
include "json_utils.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
    Protocol: sodep
    Interfaces: MosquittoReceiverInteface
}

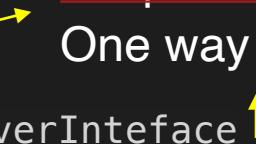
outputPort Mosquitto {
    Interfaces: MosquittoInterface
}

embedded {
    Java:
        "org.jolielang.connector.mosquitto.MosquittoConnectorJavaService"
in Mosquitto
}

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    request << {
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}
```

Simple Operation Data Exchange Prot.

One way receiver interface



Subscriber in Jolie

```
main {
    receive (request)
    println@Console("topic :
"+request.topic())

    getJsonValue@JsonUtils( request.
message ) ( response )
    println@Console("message :
"+response.event.Activity())
}
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        }
        // I can set all the options available from the Paho library
    }
    setMosquitto@Mosquitto (request)()
}
```

Simple Operation Data Exchange Prot.

One way receiver interface

↑

Request-response interf.

Subscriber in Jolie

```
main {
    receive (request)
    println@Console("topic :
"+request.topic)()

    getJsonValue@JsonUtils( request.
message ) ( response )
    println@Console("message :
"+response.event.Activity)()
}
```

```

include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"
include "json_utils.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
    Protocol: sodep
    Interfaces: MosquittoReceiverInteface
}

outputPort Mosquitto {
    Interfaces: MosquittoInterface
}

embedded {
    Java:
        "org.jolielang.connector.mosquitto.MosquittoConnectorJavaService"
in Mosquitto
} → Embedding mosquitto jar connector

init {
    request << {
        brokerURL = "tcp://broker.hivemq.com",
        subscribe << {
            topic = "pmcep/DreyersFond/#"
        }
        // I can set all the options available from the Paho library
    }
    setMosquitto@Mosquitto (request)()
}

```

Simple Operation Data Exchange Prot.

One way receiver interface

Request-response interf.

Embedding mosquitto jar connector

Subscriber in Jolie

```

main {
    receive (request)
    println@Console("topic :
"+request.topic())

    getJsonValue@JsonUtils( request.
message ) ( response )
    println@Console("message :
"+response.event.Activity())
}

```

```

include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"
include "json_utils.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
    Protocol: sodep
    Interfaces: MosquittoReceiverInteface
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outputPort Mosquitto {
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}

embedded {
    Java:
        "org.jolielang.connector.mosquitto.MosquittoConnectorJavaService"
in Mosquitto
}

init {
    request << {
        brokerURL = "tcp://broker.hivemq.com",
        subscribe << {
            topic = "pmcep/DreyersFond/#"
        }
        // I can set all the options available from the Paho library
    }
    setMosquitto@Mosquitto (request)()
}

```

Simple Operation Data Exchange Prot.

One way receiver interface

↑ Request-response interf.

→ Embedding mosquitto jar connector

→ Executes at service initialization

Subscriber in Jolie

```

main {
    receive (request)
    println@Console("topic :
"+request.topic())

    getJsonValue@JsonUtils( request.
message ) ( response )
    println@Console("message :
"+response.event.Activity())
}

```

```

include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"
include "json_utils.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
    Protocol: sodep
    Interfaces: MosquittoReceiverInteface
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    Interfaces: MosquittoInterface
}

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    Java:
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}

init {
    request << {
        brokerURL = "tcp://broker.hivemq.com",
        subscribe << {
            topic = "pmcep/DreyersFond/#"
        }
        // I can set all the options available from the Paho library
    }
    setMosquitto@Mosquitto (request)()
}

```

Simple Operation Data Exchange Prot.

One way receiver interface

↑ Request-response interf.

→ Embedding mosquitto jar connector

→ Executes at service initialization

→ Implements MosquittoInterface

Subscriber in Jolie

```

main {
    receive (request)
    println@Console("topic :
"+request.topic)()

    getJsonValue@JsonUtils( request.
message ) ( response )
    println@Console("message :
"+response.event.Activity)()
}

```

```

include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"
include "json_utils.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
    Protocol: sodep
    Interfaces: MosquittoReceiverInteface
}

outputPort Mosquitto {
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    Java:
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    request << {
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            topic = "pmcep/DreyersFond/#"
        }
        // I can set all the options available from the Paho library
    }
    setMosquitto@Mosquitto (request)()
}

```

Simple Operation Data Exchange Prot.
One way receiver interface

Request-response interf.

Embedding mosquitto jar connector

Executes at service initialization
Implements MosquittoInterface

Subscriber in Jolie

Depends on execution modality

```

main {
    receive (request)
    println@Console("topic :
"+request.topic())
    getJsonValue@JsonUtils( request.
message )(
        response )
        println@Console("message :
"+response.event.Activity())
}

```

Third Assignment (Part B)

UNIVERSITY OF COPENHAGEN



Part B

- In this part you will use Jolie to implement subscriber to a MQTT-XES broker in HiveMQ
- You can try to run your exercises with several logs (for all the broker url is broker.hivemq.com):
 - pmcep/REBS/#
 - pmcep/Hospital log/#
 - pmcep/Disco Example Log/#
 - pmcep/Hospital Billing - Event Log/#
 - pmcep/DreyersFond/#

Exercise B.1

Below is an implementation of a server process subscribing to the call center log (called Disco Example Log) published at the HIVEMQ broker.

```
include "mosquitto/interfaces/MosquittoInterface.iol"
include "console.iol"

execution {concurrent}

inputPort Server {
    Location: "local"
    Protocol: sodep
    Interfaces: MosquittoReceiverInteface
}

outputPort Mosquitto {
    Interfaces: MosquittoInterface
}

embedded {
    Java:
        "org.jolielang.connector.mosquitto.MosquittoConnectorJavaService" in Mosquitto
}
```

B.1 (continued)

```
init {
    request << {
        brokerURL = "tcp://broker.hivemq.com",
        subscribe << {
            topic = "pmcep/Disco Example Log/#"
        }
        // I can set all the options available from the Paho library
    }
    setMosquitto@Mosquitto (request)()
}

main {
    receive (request)
    println@Console("topic :      "+request.topic)()
    println@Console("message :     "+request.message)()
}
```

- using the jar files JolieMosquittoConnector.jar and org.eclipse.paho.client.mqttv3-1.1.2-20170804.042534-34.jar which should both be placed in a folder called lib in the same location as the subscriber source file.

Exercise B.1.1

- Run the subscriber. It should (after some warnings) receive events from the broker on the call center example with topics at the format pmcep/Disco Example Log/CaseX/Activity, where X is a number denoting the ID of the case and Activity is the activity, e.g. Inbound Call.
- 2.1 Run the subscriber. It should (after some warnings) receive events from the broker on the call center example with topics at the format pmcep/Disco Example Log/CaseX/Activity, where X is a number denoting the ID of the case and Activity is the activity, e.g. Inbound Call.
- 2.2 Run the subscriber in two shells. Explain what happens and how this is different than for a message queuing system and actors.
- 2.3 Implement two new subscribers that uses the topic filters to only listens to respectively Inbound Email and the Inbound call activities as the Email client and the call center example above.
- 2.4 Try to implement a subscriber that counts how many time each kind of activity happens.

Formalities

- Deadline: 18 January 11:00 am
- Includes Part A (last week) and Part B (this week)
- Include a PDF with the report and if there is any functional code, include sources and/or links to repositories.
 - If there are any additional packages, provide a way to automate installation (maven/ant/build scripts)