

RONALD KOVIC



IT CONSULTANT



UI/UX DESIGNER



CERTIFIED TESTER



BORN 17.01.1991
CROATIAN NATIONALITY

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LIVING IN GERMANY
BAYERN/MUNICH

AVAILABILITY
INTERNATIONAL



IT SPECIALIST FOR
SYSTEM INTEGRATION

ISTQB CERTIFIED

SPEAKING ENGLISH,
GERMAN, CROATIAN &
RUSSIAN (LEARNING)



SKILLS WEB DEVELOPMENT

HTML

CSS

JS





PROJECT MANAGEMENT & PROTOTYPING TOOLS



GitHub



PROJECTS

CANCOM

2017 – TODAY

www.cancom.de

PLAN.
BUILD.
PERFORM.

As a Digital Transformation Partner, CANCOM accompanies organizations into the digital future. We support our customers to simplify complex enterprise IT and increase their business success through the implementation of modern technology. To comprehensively meet the IT needs of companies, organizations, and the public sector, CANCOM delivers tailor-made IT end to end from a single source.

The CANCOM Group's range of IT solutions includes consulting, implementation, services and the management of IT systems. Customers benefit from the extensive expertise as well as an holistic and innovative portfolio that covers the IT requirements of companies necessary for a successful digital transformation.

My role:

- Apprenticeship as an IT-Specialist for system integration
 - Network technology
 - Hardware technology
 - Supervision of IT systems
- Working on multiple projects as IT-Support at





2017 - 2019

www.o2.de

Telefónica Germany is a telecommunication company based in Munich which is part of Telefónica Europe, a subsidiary of Telefónica. Through its subsidiary, the company provides under the name of “o2” both mobile and fixed-network lines and services and has in Germany about 53.1 million customers.

Cancom SE is commissioned by Telefónica through Atos SE to oversee the company’s internal IT in Germany.

My role:

- System Support
- Problem detection and resolution
- Integration of new software
- Integration of new hardware
- Testing of new hardware before rollout
- Network patching



2018 - 2019

www.roche.de

F. Hoffmann-La Roche AG, headquartered in Basel, is one of the largest pharmaceutical companies in the world and employs worldwide just under 94,000 employees.

Occupied in the Forbes Global 2000 of the world's largest companies Roche place 93 (as of FY 2017). The company came in early 2018 to a stock market value of approximately 190 billion USD.

Cancom SE is commissioned by Roche to oversee the company's internal IT in Penzberg Germany.

My role:

- System Support
- Problem detection and resolution
- Hardware upgrade
- Hardware repair
- Integration of new hardware
- Network patching

ADAC

2019 - TODAY

www.adac.de

The ADAC (Allgemeiner Deutscher Automobil-Club e.V., meaning General German Automobile Club) is an automobile association in Germany, founded on May 24, 1903, as German Motorbiker Association (Deutsche Motorradfahrer-Vereinigung), and given its present name in 1911.

With more than 18 million members it is the largest automobile club in Europe. It is also the largest motorcyclist association in the world, with 1.5 million members.

Cancom SE is commissioned by ADAC to oversee the company's internal IT in Germany.

My role:

- Installation of new hardware
- Maintain the database/inventory
- Installing/uninstalling software
- Setting up VPN connections
- Hardware repair
- Hardware upgrade
- Ticket processing



2014 - TODAY

www.tralumaxpress.de

Traluma UG is an in Munich based software company specialized in the transport and logistics market with advance features and customer service that help companies optimize their processes and be more efficient.

Trough the years the company developed tow systems which are first of its kind.



The tralumaxpress system is scalable, fail-safe disposition management that operates autonomously in the offer management, availability, order preparation, order management, utilization, disposition, and invoices all orders. Which is connected to the traluma customer portal. This connection allows it to receive and process orders directly and autonomy.

My role in Phase 1:

Consulting & creating specifications that were required for the external development of the system.

- Creating a functional road map
- UI/UX Design
- Creating specifications for:
 - o Object database
 - o Object management (Customer and Admin)
 - o Location database
 - o Location management (Customer and Admin)
 - o User Management (Provider)
 - o Customer Management
 - o Order Management / Backend
 - o Order Management (Customer and Provider)

- o Payment process
- o Planning board
- o Role management
- o Registration process (Customer and Provider)
- o Order creation as well as a process flow (Transport, Relocation, and Clear-out)
- o Resource Management
- o Mobile Application

My role in Phase 2:

After creating the specifications, my next task was to assist the developers with questions regarding the specifications and implementation as well as the coordination within the test environment, after it being provided by the development partner for tests with test execution and defect management.

- Participation in development meetings
- Joint testing with a development partner in India
- Module Test
- Integration Test
- Functional Test
- UAT
- Test creation
- Test execution
- Defect creation
- Defect Management
- Specification adjustment

My role in Phase 3:

After the evaluation of the usability test further system optimizations were made to the system before the go-live with another development process.



2014 - TODAY
coming soon

The traluma portal is used to create orders based on the tralumaxpress Disposition Management and Backend, which enables private customers to create individual transport orders for courier, express and package deliveries („CEP“) within a few seconds.

My role in Phase 1:

Consulting & creating specifications that were required for the external development of the system.

- Creating a functional road map
- Creating specifications
- UI/UX Design

My role in Phase 2:

After creating the specifications, my next task was to assist the developers with questions regarding the specifications and implementation as well as the coordination within the test environment, after it being provided by the development partner for tests with test execution and defect management.

- Participation in development meetings
- Joint testing with a development partner in India
- Module Test
- Integration Test
- Functional Test
- UAT
- Test creation
- Test execution
- Defect creation
- Defect Management
- Specification adjustment

My role in Phase 3:

(Integration of tralumaxpress and traluma portal)

After the development phase, 10 transport companies and 20 Munich customers were asked to test the functions of the tralumaxpress system and traluma portal.

Those tests were separate since the system can also be used without the Portal as a pure disposition management tool. The offer management, availability, order preparation, order management, utilization, resource management, and disposition were tested with a separate usability test.

- Test creation

For the testers, multiple test cases were created to help them understand the system and the functionality before the explorative testing

- Test preparation

Creating system documentation and training the testers on how to use the system.

- Test care

Operating as the first contact for any question from the testers

- Test evaluation

The tests performed by the customers were analyzed to determine the effects of defects as well as the quality of the system.

- Modification of the specifications to the results of the test evaluation for system optimization

For this purpose, the comments and wishes of the customers were analyzed and specified for evaluation by the development team and trauma management to be implemented as CRs based on their utility and priority.

My role now:
(for tralumaxpress and traluma portal)

- Project management
- Customer consulting in regard of new functions
- Creation of specifications for new functions
- UI/UX Design for new functions
- Continuous system improvements



2014 - 2017

www.tipico.de

Miseco Sports LBS

Tipico is an international provider of sports betting and casino games based in the Portomaso Business Tower in San Ġiljan, Malta. The company has offices in Germany, Austria, Gibraltar, Croatia, Colombia, and Malta. Overall, Tipico has more than 6,000 employees.

My role:

Under the management of Miseco Sports (franchise partner), there are 13 facilities in Munich. My tasks were the system administration and shop management.

- Local System Administrator for all 13 Shops
- Problem detection and solution
- Shop management
- Training new employees



CERTIFICATIONS

ISTQB® Certified Tester



FOUNDATION LEVEL

Ronald Kovic

hat folgende Prüfung erfolgreich bestanden:
ISTQB® Certified Tester Foundation Level
has passed the certification for:
ISTQB® Certified Tester Foundation Level 2011

Lehrplan/Syllabus Certified Tester Foundation Level (2011)

Grundlagen des Softwaretestens
Fundamentals of Testing
Testen im Softwarelebenszyklus
Testing Throughout the Software Life Cycle
Statischer Test
Static Techniques
Testentwurfsverfahren
Test Design Techniques
Testmanagement
Test Management
Testwerkzeuge
Tool Support for Testing

**Zertifizierungsstelle im Auftrag
des German Testing Boards:**
Certification authority on behalf
of German Testing Board:



B. Scholz

10048/13362/2017

12/12/2017

Zertifikatsnummer
Certificate No.

Datum
Date of issue

Byörn Scholz,
Cert-IT GmbH



A. Metzger
Dr. Armin Metzger, Vorsitzender/Chairman
German Testing Board e.V.

ISTQB® ist der weltweite Standard für die
professionelle Qualifikation von Software-
testern.

German Testing Board e.V. ist Mitglied im
ISTQB® und für die Umsetzung des Standards
in Deutschland verantwortlich.

ISTQB® is the worldwide standard for the
professional qualification of software testers.

German Testing Board e.V. is a member of
ISTQB® and responsible for the implementa-
tion of the standard in Germany.