ONALD KOVIC









BORN 17.01.1991 CROATIAN NATIONALITY

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LIVING IN GERMANY BAYERN/MUNICH

AVAILABILITY INTERNATIONAL





IT SPECIALIST FOR SYSTEM INTEGRATION

ISTQB CERTIFIED

SPEAKING ENGLISCH, GERMAN, CROATIAN & RUSSIAN (LEARNING)



SKILLS WEB DEVELOPMENT

HTML

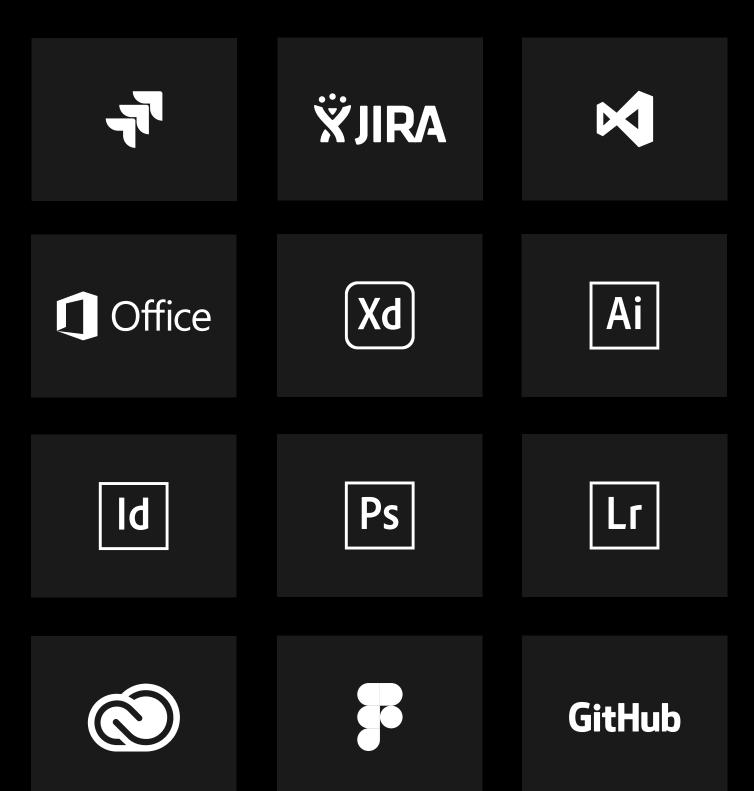
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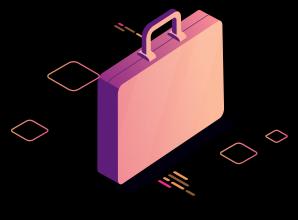
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PROJECT MANAGEMENT & PROTOTYPING TOOLS





PROJECTS

CANCOM

PLAN. BUILD. PERFORM.

www.cancom.de

As a Digital Transformation Partner, CANCOM accompanies organizations into the digital future. We support our customers to simplify complex enterprise IT and increase their business success through the implementation of modern technology. To comprehensively meet the IT needs of companies, organizations, and the public sector, CANCOM delivers tailor-made IT end to end from a single source.

The CANCOM Group's range of IT solutions includes consulting, implementation, services and the management of IT systems. Customers benefit from the extensive expertise as well as an holistic and innovative portfolio that covers the IT requirements of companies necessary for a successful digital transformation.

- Apprenticeship as an IT-Specialist for system integration
 - o Network technology
 - o Hardware technology
 - o Supervision of IT systems
- Workin on multiple projects as IT-Support at









Telefónica Germany is a telecommunication company based in Munich which is part of Telefónica Europe, a subsidiary of Telefónica. Through its subsidiary, the company provides under the name of "o2" both mobile and fixed-network lines and services and has in Germany about 53.1 million customers.

Cancom SE is commissioned by Telefónica through Atos SE to oversee the company's internal IT in Germany. As part of the desktop team, is the maintenance of the systems one of my main tasks. Where the current focus lies on the migration of the internal operating systems.

- System Support
- Problem detection and resolution
- Integration of new software
- Integration of new hardware
- Testing of new hardware before rollout
- Network patching



F. Hoffmann-La Roche AG, headquartered in Basel, is one of the largest pharmaceutical companies in the world and employs worldwide just under 94,000 employees.

Occupied in the Forbes Global 2000 of the world's largest companies Roche place 93 (as of FY 2017). The company came in early 2018 to a stock market value of approximately 190 billion USD.

Cancom SE is commissioned by Roche to oversee the company's internal IT in Penzbrg Germany.

- System Support
- Problem detection and resolution
- Hardware upgrade
- Hardware repair
- Integration of new hardware
- Network patching



The ADAC (Allgemeiner Deutscher Automobil-Club e.V., meaning General German Automobile Club) is an automobile association in Germany, founded on May 24, 1903, as German Motorbiker Association (Deutsche Motorradfahrer-Vereinigung), and given its present name in 1911.

With more than 18 million members it is the largest automobile club in Europe. It is also the largest motorcyclist association in the world, with 1.5 million members.

Cancom SE is commissioned by Roche to oversee the company's internal IT in Germany.

- Installation of new hardware
- Maintain the database/inventory
- Installing/uninstalling software
- Setting up VPN connections
- Hardware repair
- Hardware upgrade
- Ticket processing



2014 - TODAY www.tralumaxpress.de

Traluma UG is an in Munich based software company which offers advance features and customer service that help carriers optimize their processes and be more efficient. It is the company's goal to optimize quality and meet the high standards and expectations of traluma's customer base.

Trough the years the company developed tow systems which are first of its kind.





The tralumaxpress system is scalable, fail-safe disposition management that operates autonomously in the offer management, availability, order preparation, order management, utilization, disposition, and invoices all orders. Which is connected to the traluma customer portal. This connection allows it to receive and process orders directly and autonomy.

My role in Phase 1:

Consulting & creating specifications that were required for the external development of the system.

- Creating a functional road map
- UI/UX Design
- Creating specifications for:
 - o Object database
 - o Object management (Customer and Admin)
 - o Location database
 - o Location management (Customer and Admin)
 - o User Management (Provider)
 - o Customer Management
 - o Order Management / Backend
 - o Order Management (Customer and Provider)

- o Payment process
- o Planning board
- o Role management
- o Registration process (Customer and Provider)
- o Order creation as well as a process flow (Transport, Relocation, and Clear-out)
- o Resource Management
- o Mobile Application

My role in Phase 2:

After creating the specifications, my next task was to assist the developers with questions regarding the specifications and implementation as well as the coordination within the test environment, after it being provided by the development partner for tests with test execution and defect management.

- Participation in development meetings
- Joint testing with a development partner in India
- Module Test
- Integration Test
- Functional Test
- UAT
- Test creation
- Test execution
- Defect creation
- Defect Management
- Specification adjustment

My role in Phase 3:

After the evaluation of the usability test further system optimizations were made to the system before the go-live with another development process.



2014 - TODAY coming soon

The traluma portal is used to create orders based on the tralumaxpress Disposition Management and Backend, which enables private customers to create individual transport orders for courier, express and package deliveries ("CEP") within a few seconds.

My role in Phase 1:

Consulting & creating specifications that were required for the external development of the system.

- Creating a functional road map
- Creating specifications
- UI/UX Design

My role in Phase 2:

After creating the specifications, my next task was to assist the developers with questions regarding the specifications and implementation as well as the coordination within the test environment, after it being provided by the development partner for tests with test execution and defect management.

- Participation in development meetings
- Joint testing with a development partner in India
- Module Test
- Integration Test
- Functional Test
- UAT
- Test creation
- Test execution
- Defect creation
- Defect Management
- Specification adjustment

My role in Phase 3: (Integration of tralumaxpress and traluma portal)

After the development phase, 10 transport companies and 20 Munich customers were asked to test the functions of the tralumaxpress system and traluma portal.

Those tests where separate since the system can also be used without the Portal as a pure disposition management tool. The offer management, availability, order preparation, order management, utilization, resource management, and disposition were tested with a separate usability test.

• Test creation

For the testers, multiple test cases were created to help them understand the system and the functionality before the explorative testing

• Test preparation

Creating system documentation and training the testers on how to use the system.

• Test care

Operating as the first contact for any question from the testers

• Test evaluation

The tests performed by the customers were analyzed to determine the effects of defects as well as the quality of the system.

• Modification of the specifications to the results of the test evaluation for system optimization

For this purpose, the comments and wishes of the customers were analyzed and specified for evaluation by the development team and trauma management to be implemented as CRs based on their utility and priority.

My role now: (for tralumaxpress and traluma portal)

- Project management
- Customer consulting in regard of new functions
- Creation of specifications for new functionsUI/UX Design for new functions
- Continuous system improvements



Miseco Sports LBS

Tipico is an international provider of sports betting and casino games based in the Portomaso Business Tower in San Ġiljan, Malta. The company has offices in Germany, Austria, Gibraltar, Croatia, Colombia, and Malta. Overall, Tipico has more than 6,000 employees.

My role:

Under the management of Miseco Sports (franchise partner), there are 13 facilities in Munich. My tasks were the system administration and shop management.

- Local System Administrator for all 13 Shops
- Problem detection and solution
- Shop management
- Training new employees



ISTQB® Certified Tester



Register of Associations Disrigen No. VR 21735

FOUNDATION LEVEL

Ronald Kovic

hat folgende Prüfung erfolgreich bestanden: ISTQB® Certified Tester Foundation Level has passed the certification for:

ISTQB® Certified Tester Foundation Level 2011

Lehrplan/Syllabus Certified Tester Foundation Level (2011)

Grundlagen des Softwaretestens Fundamentals of Testing

Testen im Softwarelebenszyklus Testing Throughout the Software Life Cycle

Statischer Test

Static Techniques

Testentwurfsverfahren

Test Design Techniques

Testmanagement

Test Management

Testwerkzeuge

Tool Support for Testing

Zertifizierungsstelle im Auftrag des German Testing Boards:

Certification authority on behalf of German Testing Board:

3. Sc Z

10048/13362/2017

12/12/2017

Zertifikatsnummer

Datum Date of issue Bjóm Scholz,

ISTOB
International Software
Testing Qualifications Board

Dr. Armin Metager, Vorsitzender/Chairman German Testing Board e.V. ETQS* ist der weltweite Standard für die professionelle Qualifatrung zum Satowaretentore.

German Testing Roard e. V. ict Mitglied ive BTQBF und für die Umsetzung des Standards in Deutschland verantwurdlich.

5708" is the workendostandard for the

Gentain Texting Boards, Y is a member of 67/30° and responsible for the implementation of the standard in Germany.