Software Test Report

STR

"Domino's Pizza"

Application

Ron Amran

# Test Summary Report Contents

What is My Purpose in this Project:

My purpose in performing this project is to present my current skills in Manual Testing and my way of thinking to anyone who is interested or may be interested in hire me for a QA position.

To do that, I will perform a manual test for "Domino's Pizza" mobile application. I'll search for bugs, rate their "Severity" and check Domino's overall performance in general.
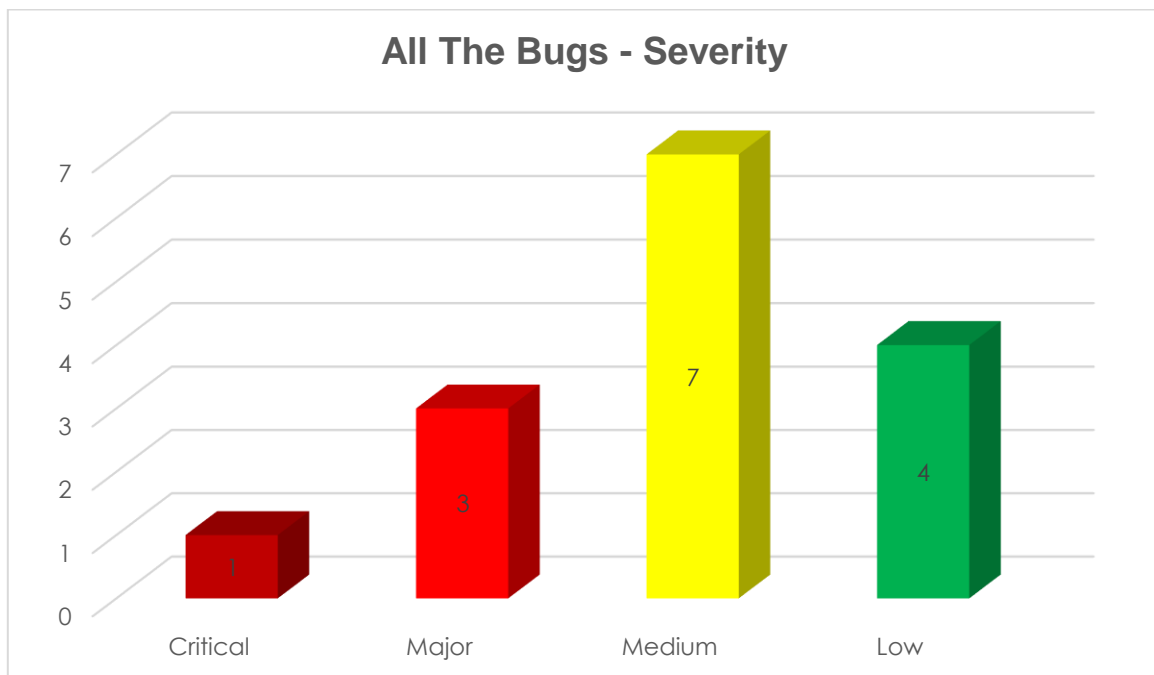
Metrics:

Tests Cases Status

Passed	Failed	Not Run	Total
35	15	2	52
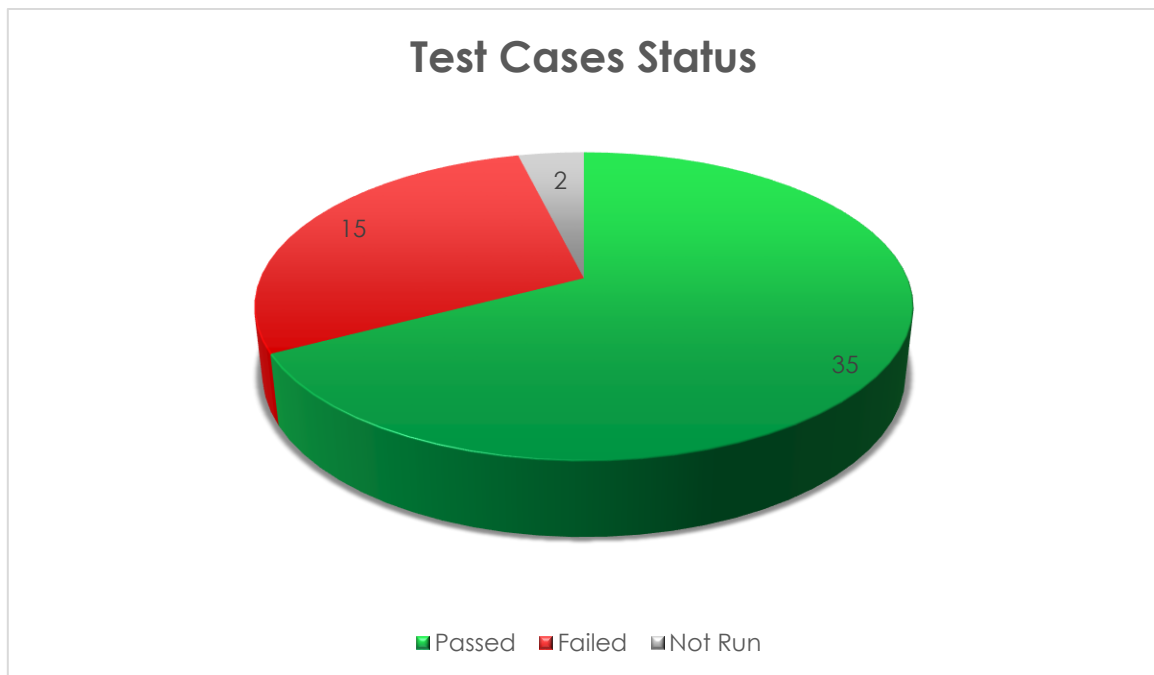
Severity Bugs – Status

Critical	Major	Medium	Low	Total
1	3	7	4	15

All The Bugs - Severity

Conclusions:

Following the various tests done on the "Domino's Pizza" application, quite a few bugs were found. Most of them have a degree of severity between low and major.

So, despite the relatively large amount of bugs, the app still functions reasonably well and performs its main functions, which are viewing the restaurant menu and ordering delivery to the customer's home / self-collection.

As a result, I recommended releasing the app.

Bugs List:

[DPMA-1] When you click on "Add to cart" the "Pizza Extra" it loads and does not add the pizza to the "shopping cart". Created: 30/Jul/23 Updated: 30/Jul/23

[DPMA-2] When choosing a particular pizza and the "Dough Type" window opens, there is no option of dough type to choose from. Created: 30/Jul/23 Updated: 08/Aug/23 Due: 30/Jul/23

[DPMA-3] When you go into choosing a pizza, not all types of pizzas to choose from are listed Created: 30/Jul/23 Updated: 08/Aug/23 Due: 30/Jul/23

[DPMA-4] There is no option to change email on Android (on iOS there is). Created: 30/Jul/23 Updated: 02/Aug/23

[DPMA-5] When making a reservation, the name of the locality does not appear in the list of cities. Created: 01/Aug/23 Updated: 02/Aug/23

[DPMA-6] It is not possible to register for Domino's through the app. Created: 01/Aug/23 Updated: 06/Aug/23

[DPMA-7] The system does not alert me when someone logs into my account with another device. Created: 01/Aug/23 Updated: 08/Aug/23

[DPMA-8] When you mark a quarter of pizza, it doesn't look as it marks as when you mark a half of pizza. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

[DPMA-9] Can't start a new conversation with a representative. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

[DPMA-10] When you enter a valid coupon code you get a message that the code is not valid. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

[DPMA-11] There is no items in "Drinks" category. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

[DPMA-12] There is no items in "Dessert" category. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

[DPMA-13] There is no items in "Specials" category Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

[DPMA-14] When you click on the "Waze" icon, it opens the "App Store" instead of opening the app. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

[DPMA-15] "Baking" status at "Tracking Order", tracking a status when I didn't place an order. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Bugs Report:

[DPMA-1] [When you click on "Add to cart" the "Pizza Extra" it loads and does not add the pizza to the "shopping cart".](#) Created: 30/Jul/23 Updated: 30/Jul/23

Status:	To Do
Project:	[Domino's Pizza Mobile Application](#)
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	[Ron Amran](#)	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

Attachments:	image-20230730-165740.png
Severity:	Medium

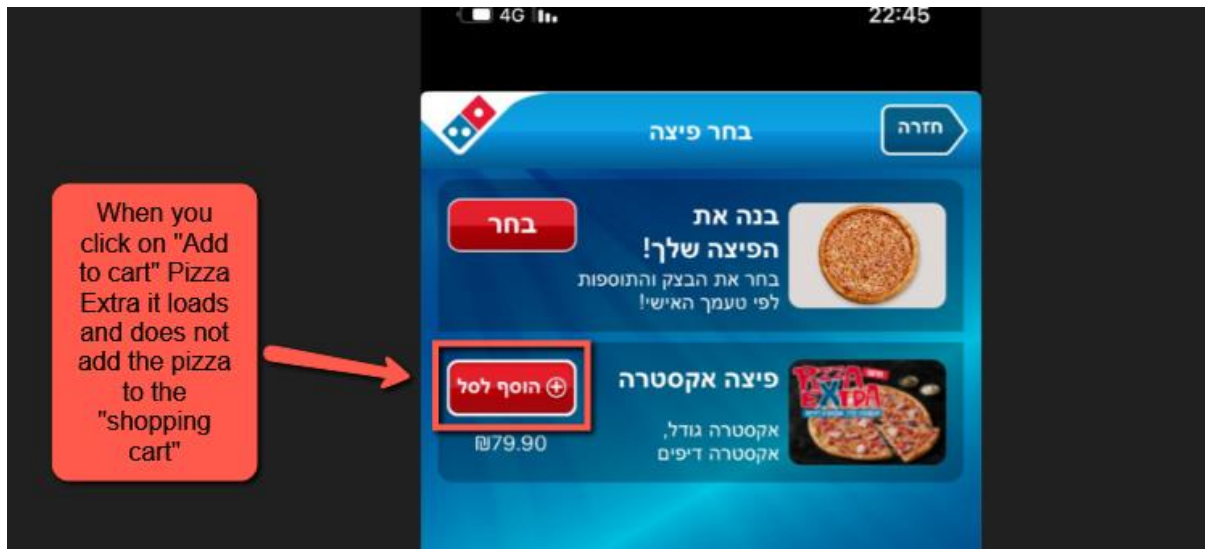## Description

Steps to Reproduce:

1. Click "Meals".
2. Choose from the following options: Shipping / Branch Pickup / Future Delivery.
3. Select "Delivery".
4. Check box highlight.
5. Enter a locality, street name, and house number.
6. Click "OK".
7. Click "Menu".
8. Click on "Pizzas".
9. Choose "Pizza Extra".

Actual Result:

The screen loads and does not add the pizza to the shopping cart.

Expected result:

Was supposed to add the pizza to the shopping cart.

When you click on "Add to cart" Pizza Extra it loads and does not add the pizza to the "shopping cart"

[DPMA-2] When choosing a particular pizza and the "Dough Type" window opens, there is no option of dough type to choose from. Created: 30/Jul/23 Updated: 08/Aug/23 Due: 30/Jul/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ron Amran	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		

Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Device:** iOS

Attachments:	image-20230730-174101.png
Severity:	Medium

Description

Prerequisites:

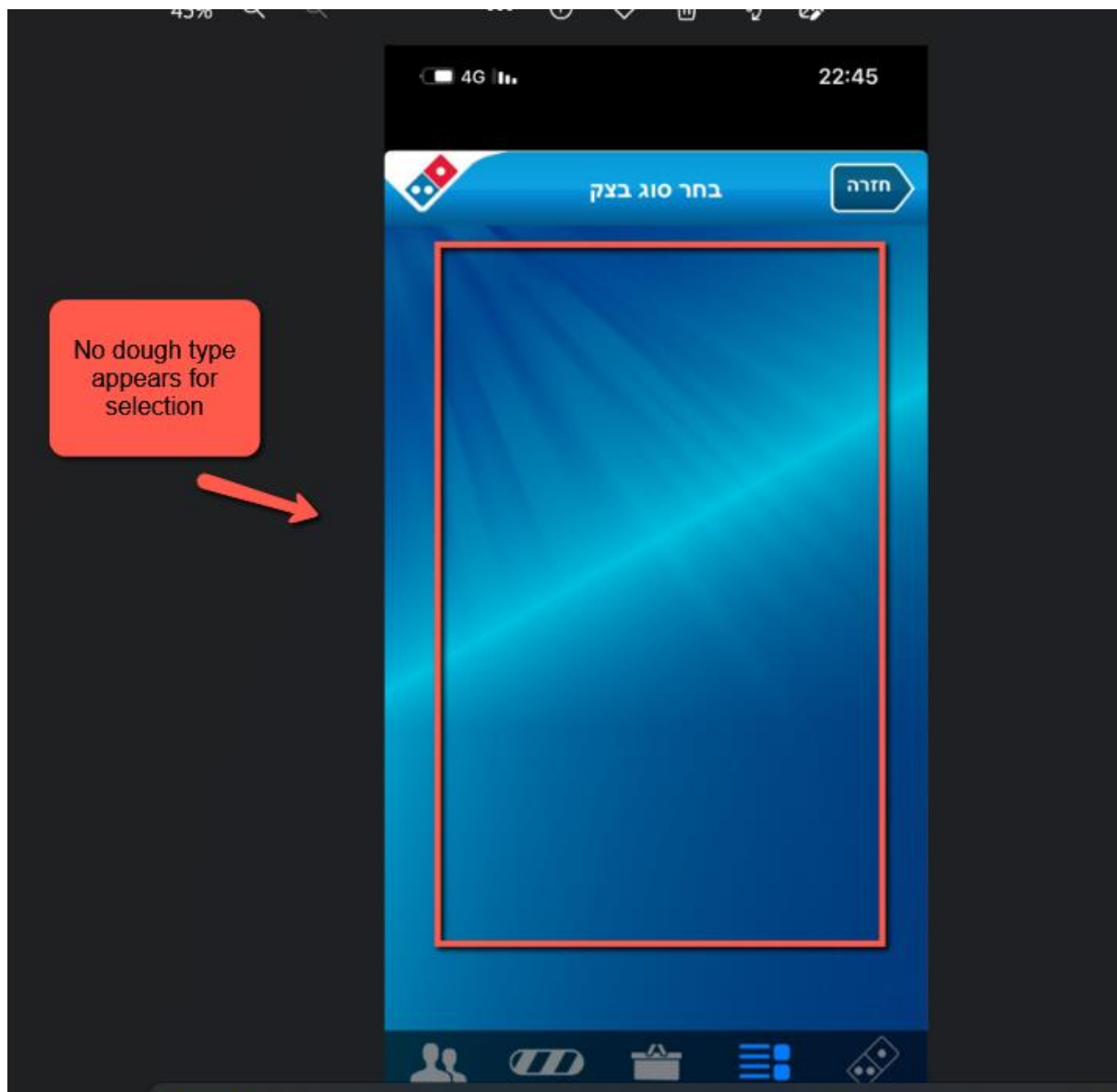Select an order type: Shipping / Branch Pickup / Future Delivery.

Steps to Reproduce:

1. Click "Menu".
2. Click on pizzas.
3. Choose a type of pizza.

Actual Result:

It is open a dough type window but without options to choose from.

Expected Result:

A window of dough type will open to choose from.

No dough type appears for selection

[DPMA-3] [When you go into choosing a pizza, not all types of pizzas to choose from are listed](#) Created: 30/Jul/23 Updated: 08/Aug/23 Due: 30/Jul/23

Status:	To Do
Project:	[Domino's Pizza Mobile Application](#)
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	[Ron Amran](#)	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

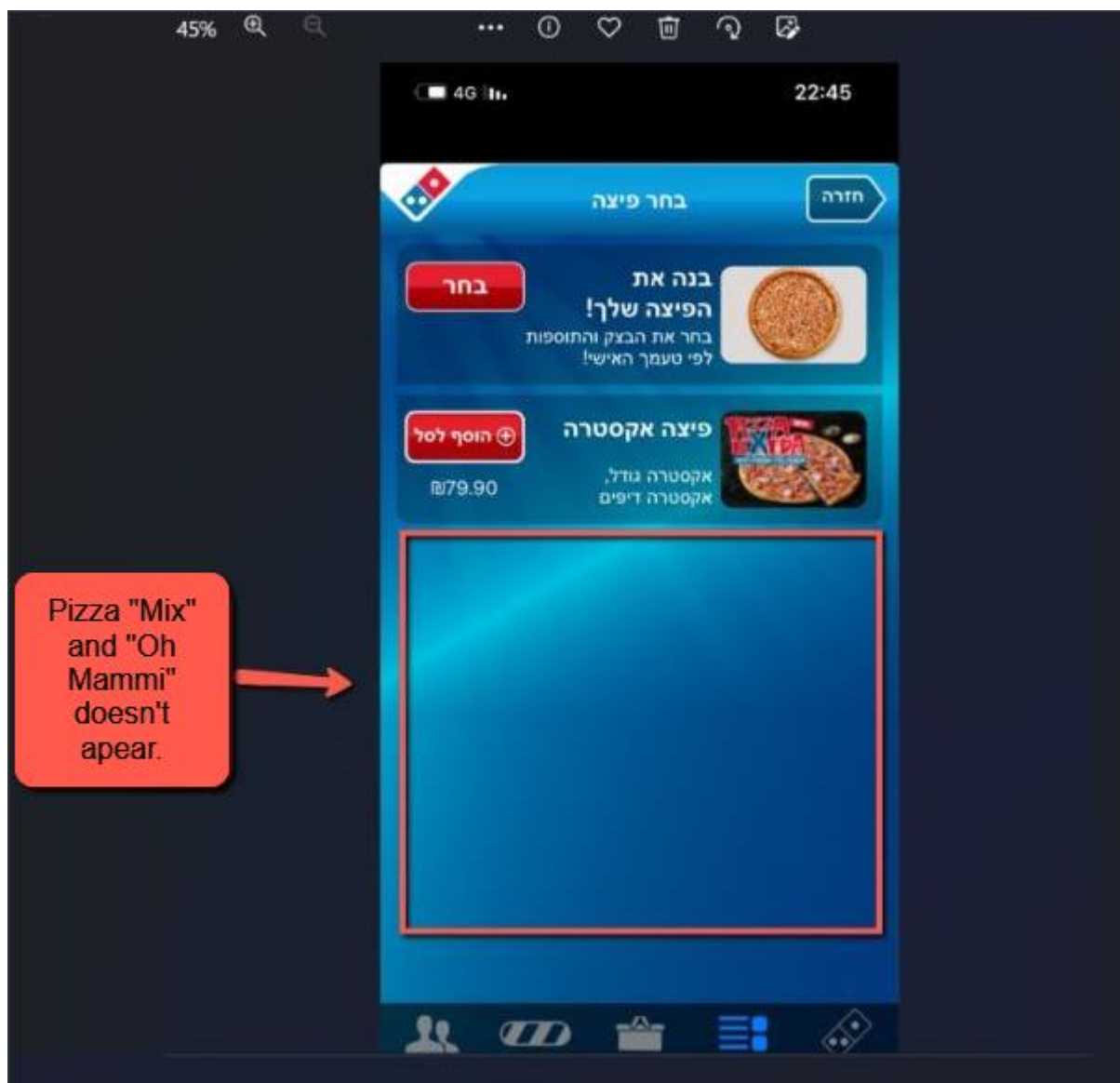| Attachments:	image-20230730-174255.png pi.jpg
Severity:	Medium

Description

Steps to Reproduce:

1. Click "Menu".
2. Choose "Pizzas".

Actual Result:

There are no types of pizzas that should appear.

Expected Result:

All types of pizzas were supposed to appear.

Pizza "Mix" and "Oh Mammi" doesn't apear.

בחר מומלצות | חזרה

OH MAMMI
פטריות שזופות

⊕ הוסף לסל

86.90₪

רוטב שמנת עם פטריות
שמפיניון ופורטבלו,
בשילוב טעמים עמוקים
של בצל קונפי, גבינת
גאודה עזים, מוצרלה, עלי
ארוגולה, פלפל שחור
גרוס, וסקוויז של איולי
שום מעל

OH MAMMI
עגבניות סמוקות

⊕ הוסף לסל

86.90₪

עגבניות מגי, עגבניות שרי
צהוב ושרי ליקופן, אגוזי
מלך, מוצרלה, גבינת
עזים, פרמזן ורוטב בלסמי
מצומצם מעל, מתובל
בתבלין סודי מיוחד על
בסיס רוטב עגבניות *מכיל
אגוזים

OH MAMMI
ענבים מקורמלים
ופרמזן

⊕ הוסף לסל

86.90₪

רוטב שמנת, ענבים,
פרמזן גרנה פדנו, אגוזי
מלך, גאודה עזים

אזור אישי | מעקב הזמנות | סל קניות | ארוחות | ראשי

[DPMA-4] [There is no option to change email on Android (on iOS there is).](#) Created: 30/Jul/23 Updated: 02/Aug/23

Status:	To Do
Project:	[Domino's Pizza Mobile Application](#)
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	[Moria Wiezel](#)	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** OnePlus 9 **Android Version:** 13		

Attachments:	1clicklogin.png 2validemail.png 3onandroid.png 4onios.png

Severity:	Medium

Description

Compatibility Test for Android:

Steps to Reproduce:

1. Click "Log In".
2. Enter a valid email address ronamran2@gmail.com.
3. Click "Continue".

The "change email" option (as it exists in iOS) is missing.

Actual Result:

The "change email" option (as it exists in iOS) is missing. You have to exit and re-enter the app to enter a different email.

Expected Result:

There should be an option to return to the previous page to enter another email. There should be compatibility between iOS and Android.

Image 1 - "Click Log In"
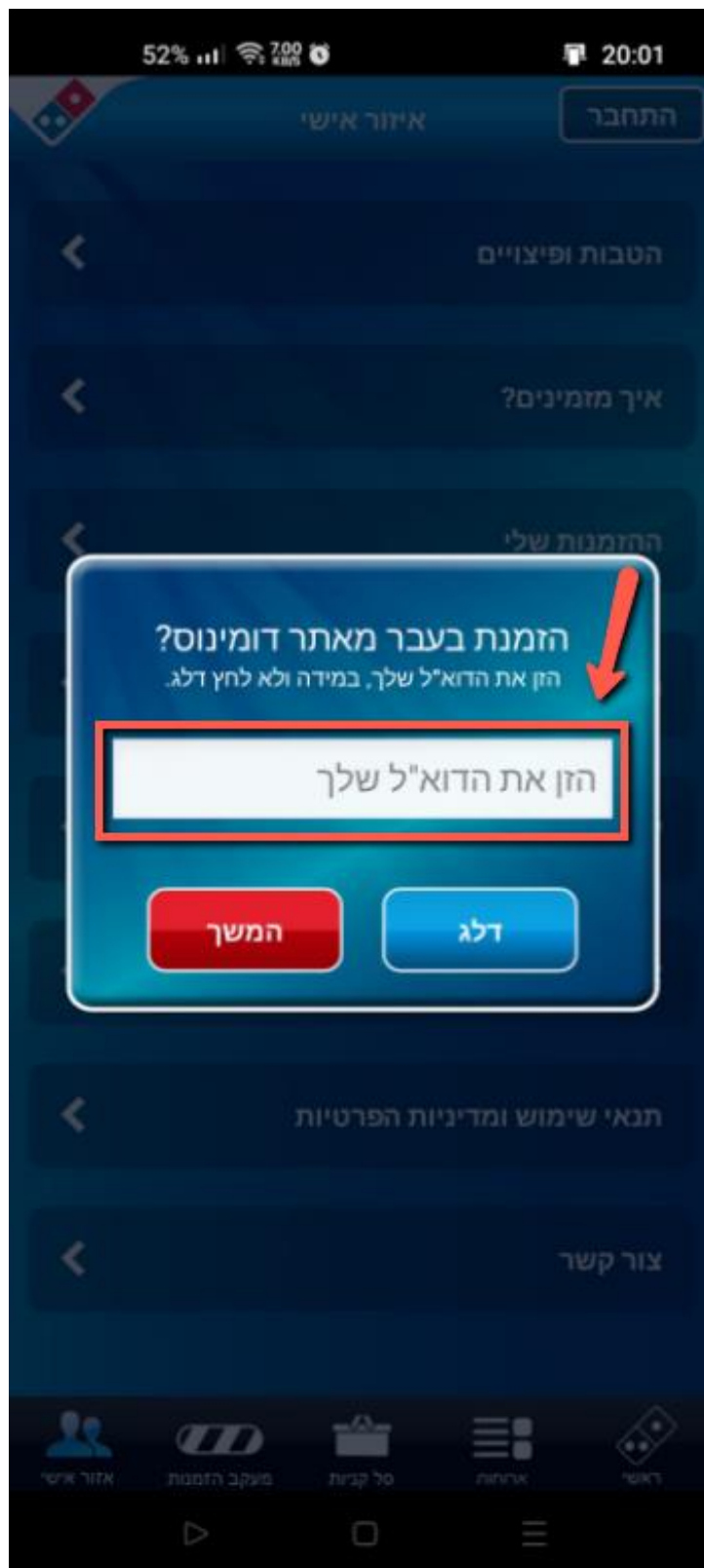
Image 2 - "Enter a valid email address"
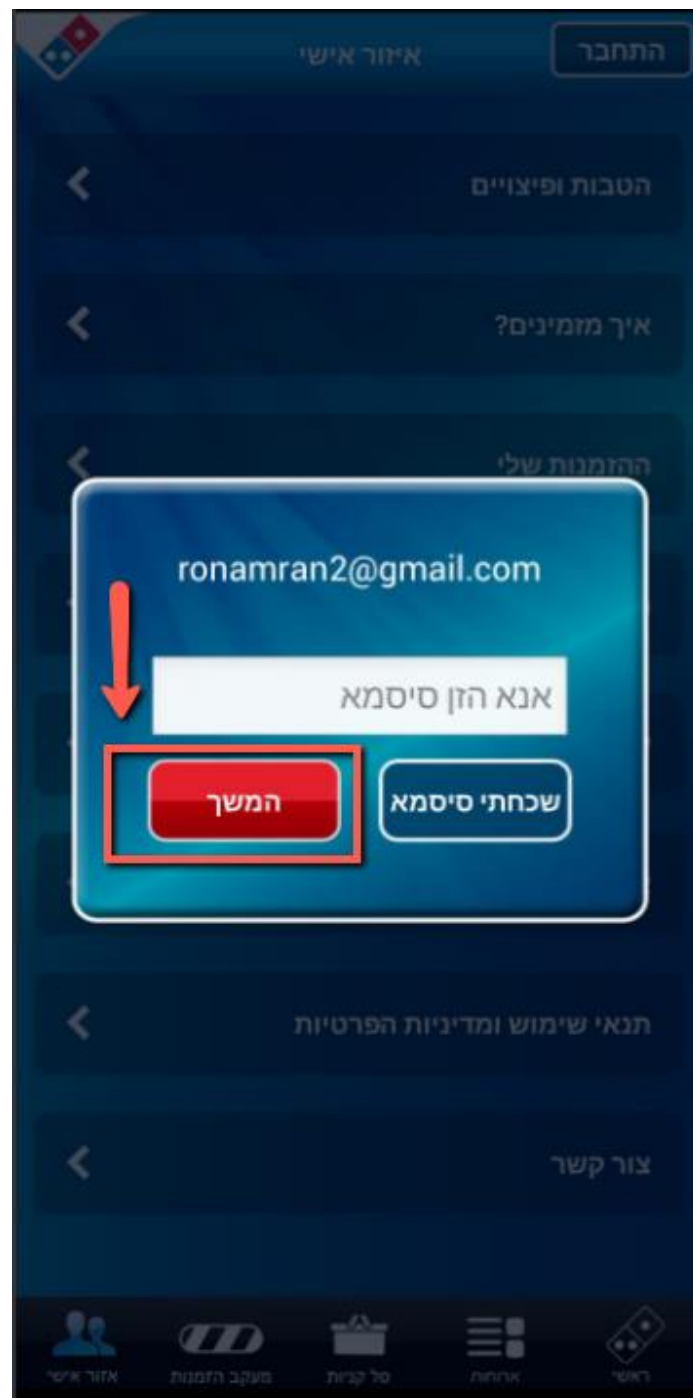
Image 3 - Click "Continue"
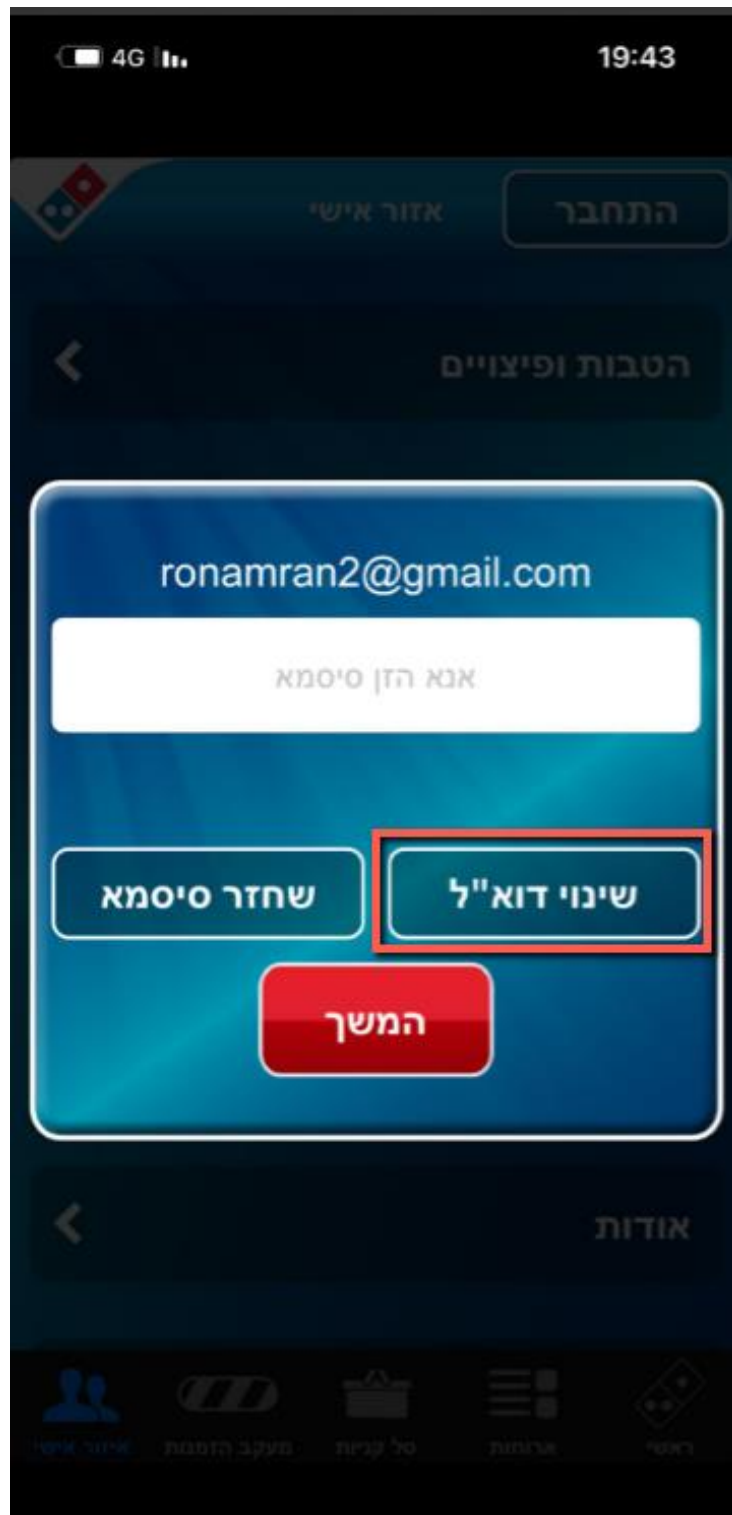
Image 4 - As it exists in iOS

[DPMA-5] When making a reservation, the name of the locality does not appear in the list of cities. Created: 01/Aug/23 Updated: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Moria Wiezel	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** OnePlus 9 **Android Version:** 13		

Attachments:	kiriat.png
Severity:	Medium

Description

Steps To Reproduce:

1. Click on "Main".
2. Click on "Standard Order".
3. Click on "Delivery".
4. Enter the name of the settlement "Kiriat Ekron" at the first field.

Actual Result:

The locality does not appear in the list of cities.

Expected Result:

The locality will appear on the list so we can order pizza through the app and not over a phone call.
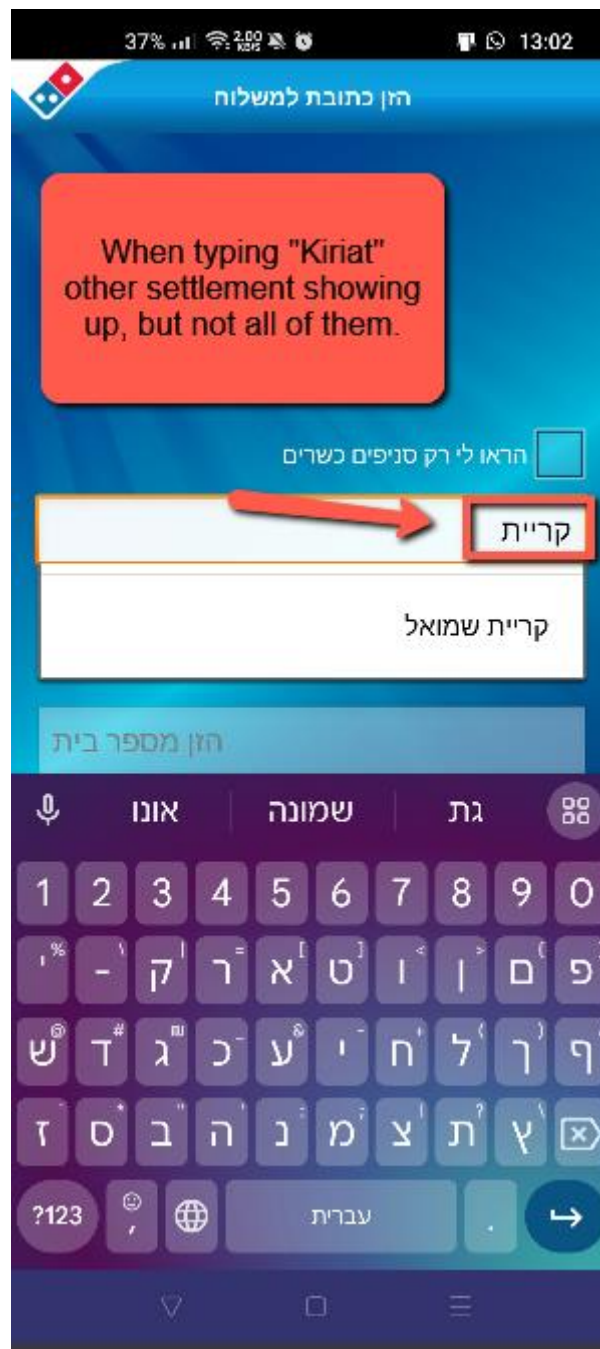
[DPMA-6] It is not possible to register for Domino's through the app. Created: 01/Aug/23 Updated: 06/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Moria Wiezel	Assignee:	Moria Wiezel
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** OnePlus 9. **Android Version:** 13.		

Severity:	Medium

Description

Steps To Reproduce:

   1. Click Personal Area

Actual Result:

There is no button "Register" at all.

Expected Result:

An option to register trough the app.

[DPMA-7] The system does not alert me when someone logs into my account with another device. Created: 01/Aug/23 Updated: 08/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Moria Wiezel	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** OnePlus 9. **Android Version:** 13.		

Severity:	Critical

Description

Steps to Reproduce:

1. Click on "Connect".
2. Enter a valid Email (ronamran2@gmail.com) and click "Continue".
3. Enter the correct password (123456) and click "Continue".
4. Repeat steps 1-3 by another device.

Actual Result:

You can connect without any problem.

Expected Result:

You will receive a warning via email, SMS or notification that someone is logged into the account on another device with the option to reset the password.

[DPMA-8] When you mark a quarter of pizza, it doesn't look as it marks as when you mark a half of pizza. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ron Amran	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:			

Attachments:	image-20230802-151716.png image-20230802-151812.png

Severity:	Low

Description

Prerequisites:

Select an order type: Shipping / Branch Pickup / Future Delivery

Steps To Reproduce:

1. Click "Meals".
2. Select "Pizzas".
3. Choose "Pizza Extra".
4. Click "Add-Ins".
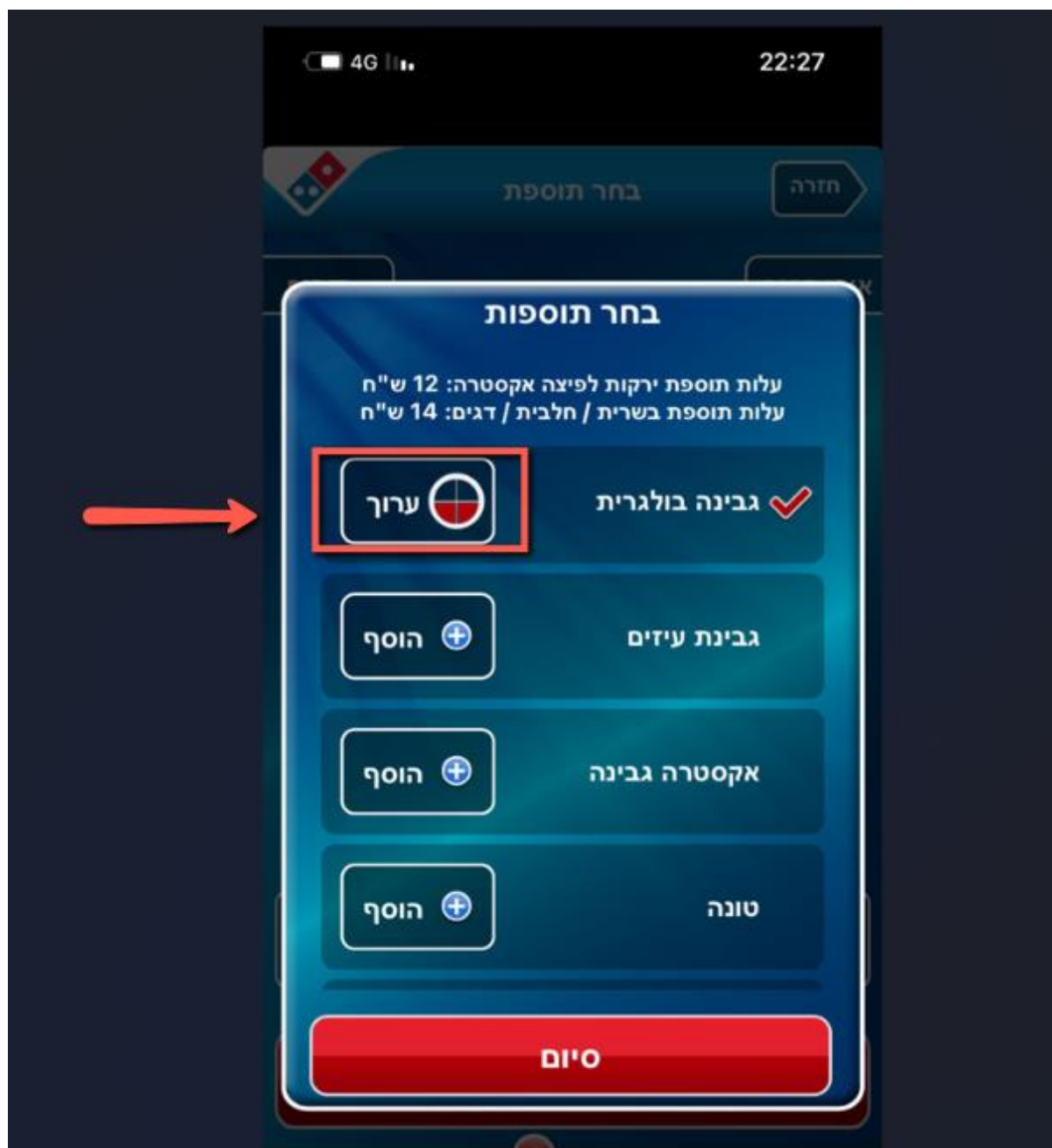5. Choose a side dish to choose from "Bulgarian Cheese".
6. Click "OK".

Actual Result:

No quarter pizza marking appears.

Expected Result:

There was supposed to be a quarter pizza markup.

[DPMA-9] Can't start a new conversation with a representative. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ron Amran	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

Attachments:	image-20230802-152520.png
Severity:	Low

Description

Steps To Reproduce:

1. Click "Chat with a Representative".
2. Click "New Call".

Actual Result:

Can't click the "New Call" button.

Expected Result:

Should have given access to press the button and a conversation with a representative should have be available.

[DPMA-10] When you enter a valid coupon code you get a message that the code is not valid. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Ron Amran	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

Attachments:	image-20230802-153537.png image-20230802-153704.png

Severity:	Low

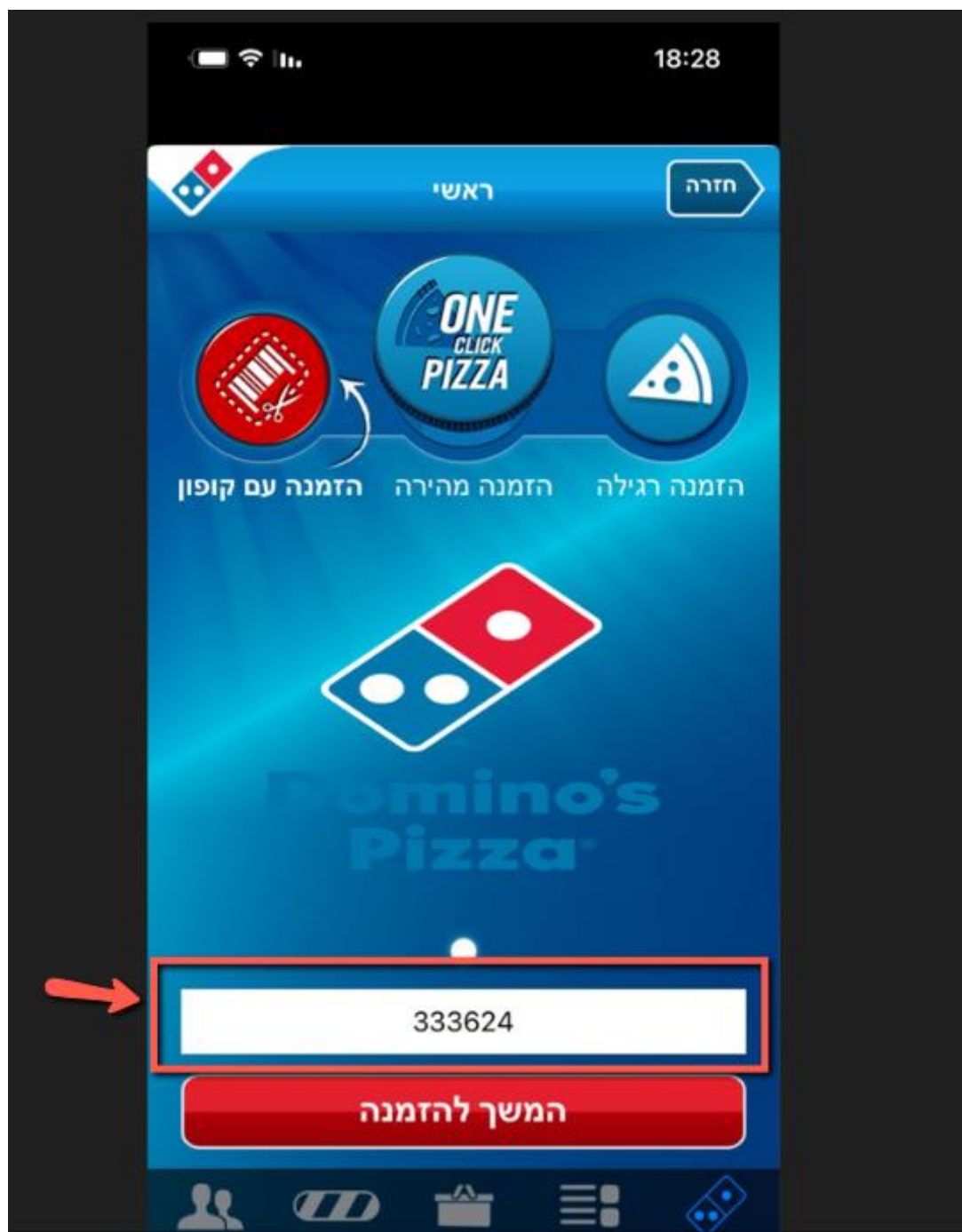## Description

Steps To Reproduce:

1. Click "Main".
2. Click on "Order with coupon".
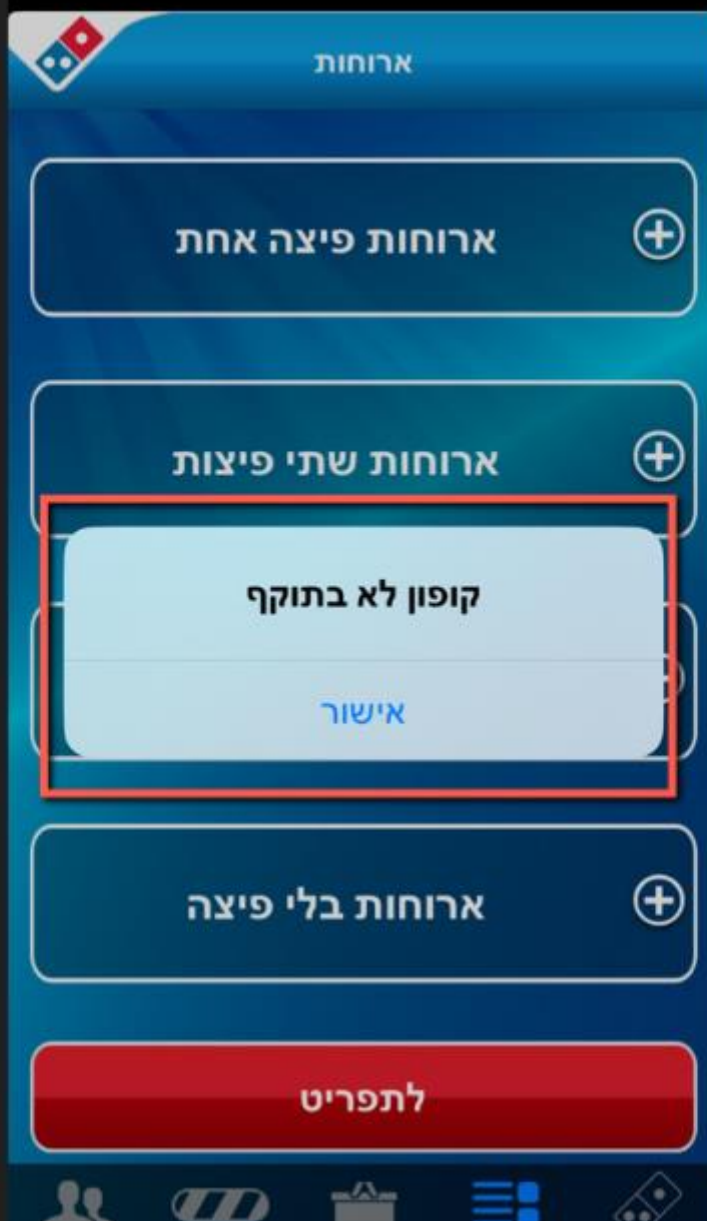3. Enter a valid coupon code: 333624.
4. Click "Proceed to order".

Actual Result:

Receive a message: "The code is invalid".

Expected Result:

Was supposed to confirm the code.

[DPMA-11] There is no items in "Drinks" category. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ron Amran	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

Attachments:	image-20230802-154612.png
Severity:	Major

Description

Prerequisites:

Select an order type: Shipping / Branch Pickup / Future Delivery.
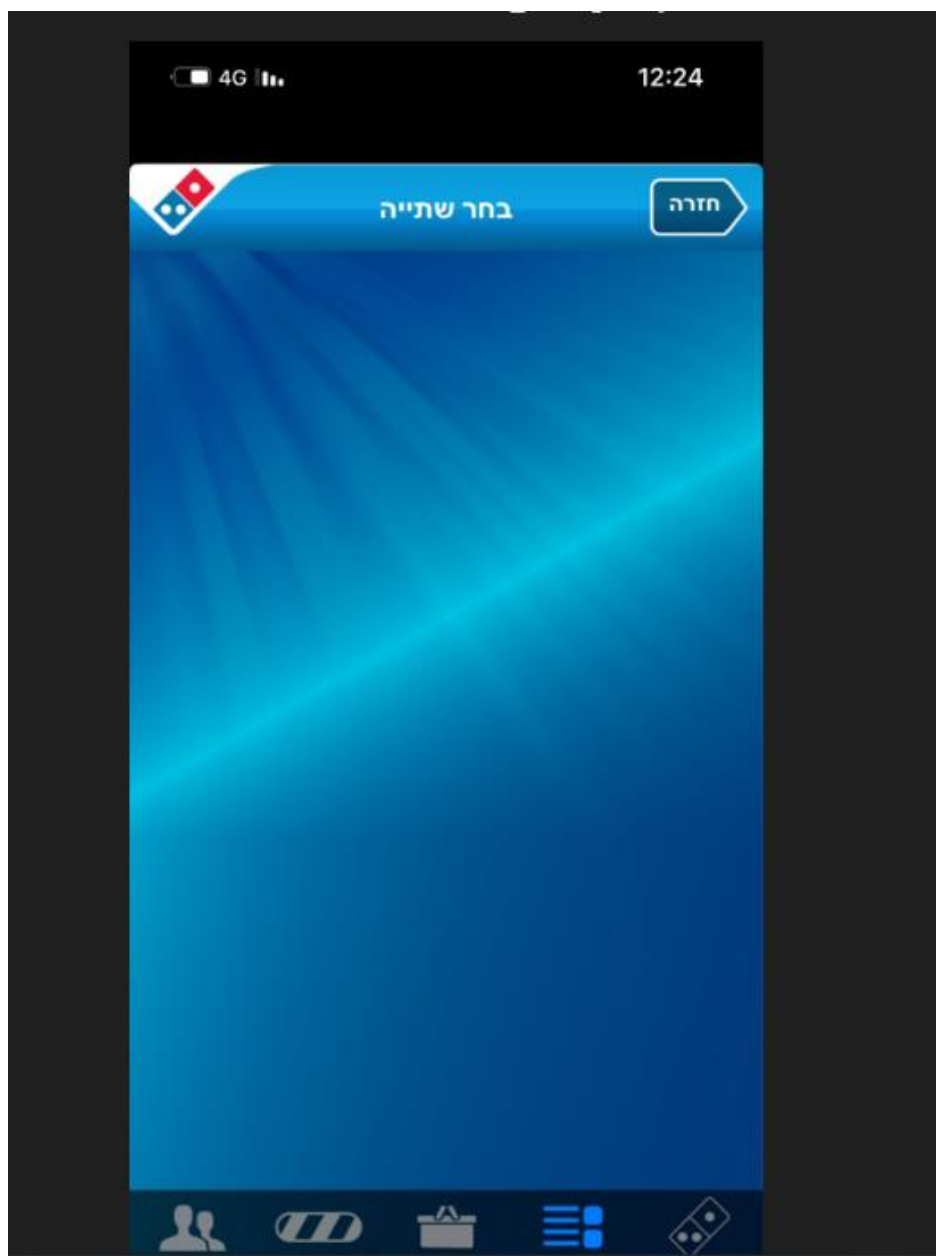
Steps to Reproduce

1. Click the "Meals" button.
2. Select a "Drinks" category.

Actual Result:

There is no items to choose.

Expected Result:

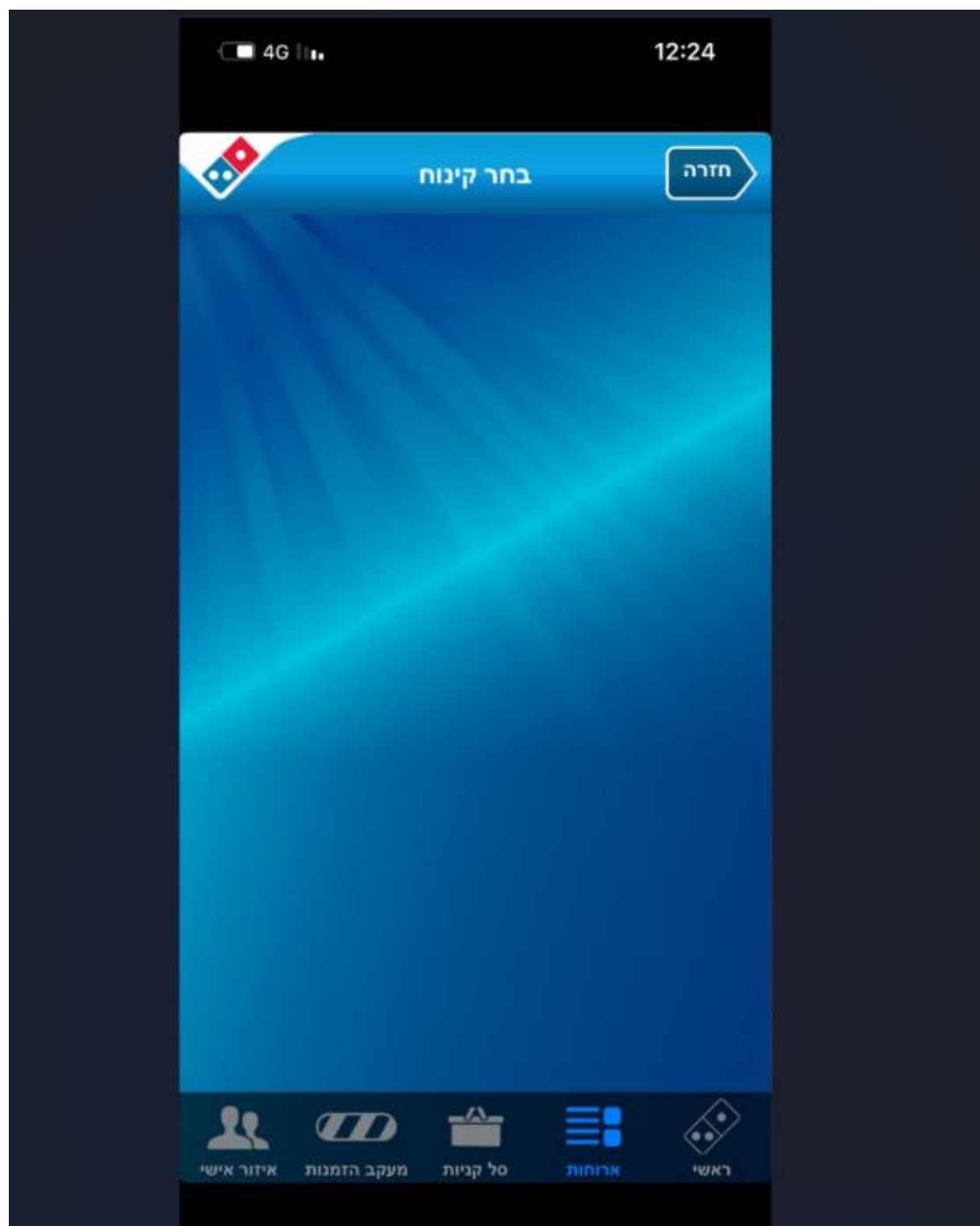Should have listed all items of drinking.

[DPMA-12] There is no items in "Dessert" category. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ron Amran	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

Attachments:	image-20230802-155057.png
Severity:	Major

Description

Prerequisites:

Select an order type: Shipping / Branch Pickup / Future Delivery.

Steps To Reproduce:

1. Click the "Meals" button.
2. Choose "Desserts".

Actual Result:

There is no items to choose.

Expected Result:

Items should have appeared.

[DPMA-13] There is no items in "Specials" category Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Ron Amran	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

Attachments:	image-20230802-155359.png
Severity:	Major

Description

Prerequisites:

Select an order type: Shipping / Branch Pickup / Future Delivery.
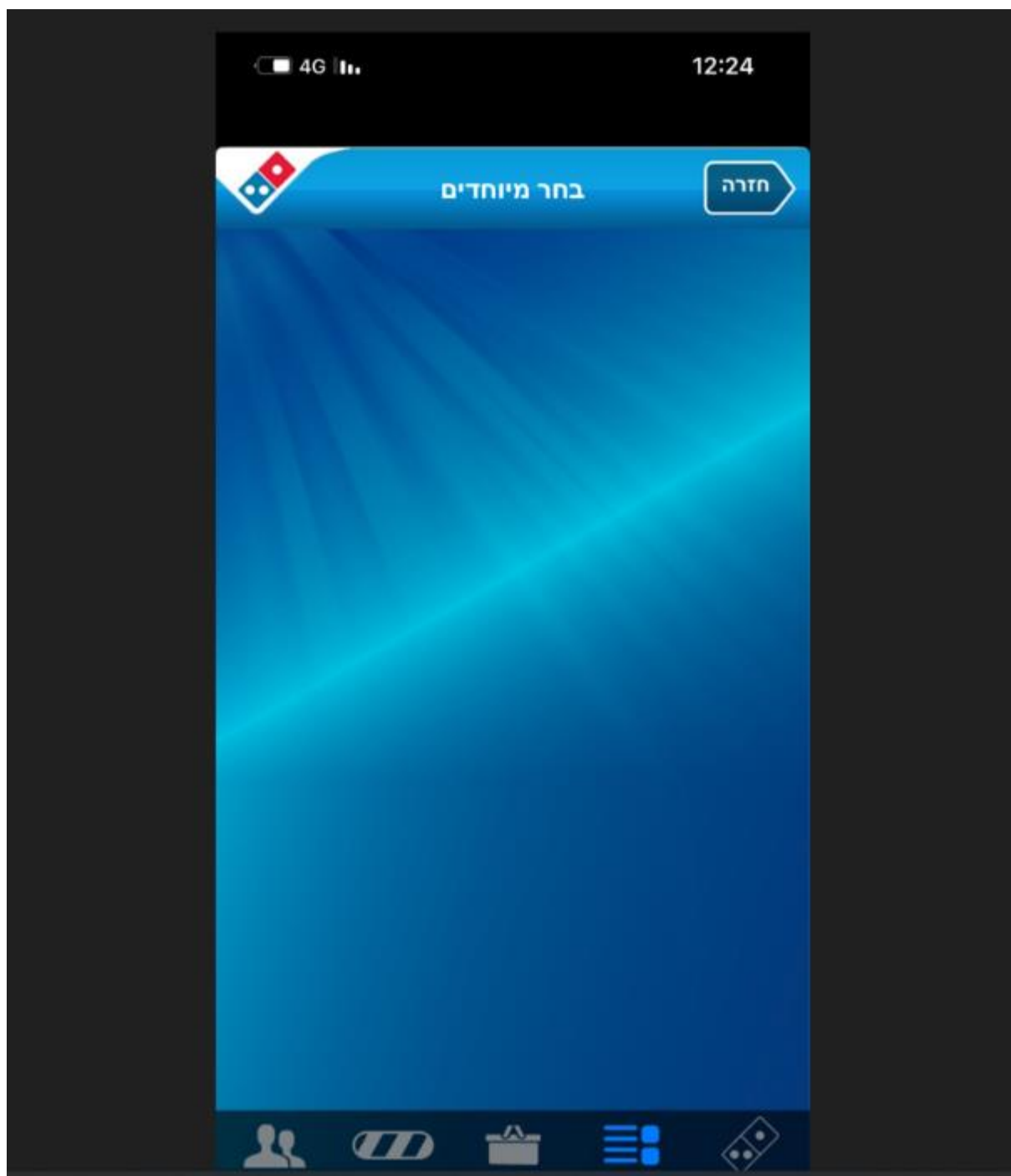
Steps To Reproduce:

1. Click the "Meals" button.
2. Select "Special".

Actual Result:

There is no items to choose from.

Expected Result:

Items should have appeared.

[DPMA-14] When you click on the "Waze" icon, it opens the "App Store" instead of opening the app. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ron Amran	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

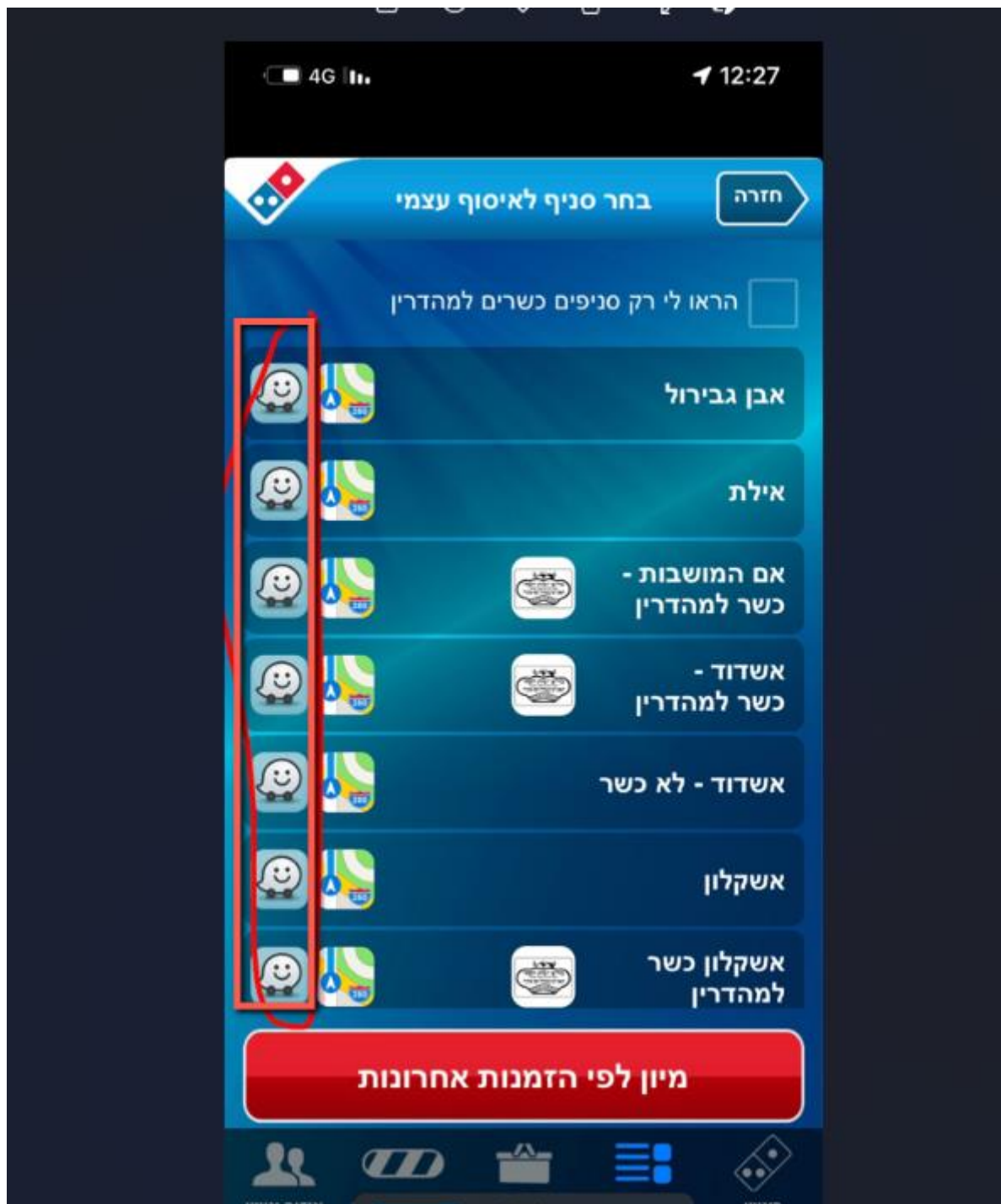| Attachments:	image-20230802-155838.png
Severity:	Medium

Description

Steps To Reproduce:

1. Click "Main".
2. Click "Standard Order".
3. Click on "Collection from the Branch".
4. Click on the "Waze" icon.

Actual Result:

"App Store" opens.

Expected Result:

Was supposed to open the "Waze" app.

[DPMA-15] "Baking" status at "Tracking Order", tracking a status when I didn't place an order. Created: 02/Aug/23 Updated: 08/Aug/23 Due: 02/Aug/23

Status:	To Do
Project:	Domino's Pizza Mobile Application
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ron Amran	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Device:** iOS		

Attachments:	image-20230802-160448.png
Severity:	Low

Description

Steps To Reproduce:

Click "Track Orders".

Actual Result:

Order status should be set to "No existing order".

Expected Result:

Shouldn't track an order if I haven't made a reservation.