Privacy Policy for Ronet Social Media App

Effective Date: 21-01-2025

1. Introduction

Welcome to Ronet! Your privacy is important to us. This Privacy Policy explains how we collect, use, store, and share your information when you use Ronet. By accessing or using Ronet, you agree to the terms of this Privacy Policy. If you do not agree with the terms, please do not use our services.

2. Information We Collect

We collect the following types of information to provide and improve our services:

a. Personal Information

- **Account Information**: When you sign up for an account, we collect personal details such as your name, email address, phone number, and profile picture.
- **Profile Information**: You may choose to provide additional personal details in your profile, such as your location or bio.

b. Usage Information

- **App Interactions**: We track your activities on the app, including the posts you interact with, the videos you watch, the events you attend, and the chats you send or receive.
- **Device Information**: We collect details about your device, including device type, operating system, unique device identifiers (UDID), IP address, and crash logs.

c. Content You Share

- **User-Generated Content**: Any photos, videos, text, comments, or other content you upload or share on the feed, in chats, or within events.
- **Location Information**: If you enable location services, we may collect your geographic location to personalize event recommendations and other content.

d. Cookies and Tracking Technologies

We use cookies, web beacons, and similar tracking technologies to:

- Enhance your experience by remembering login information and preferences.
- Analyze usage patterns to improve our app's functionality and performance.
- Serve personalized advertisements.

You can manage cookie preferences through your device settings.

3. How We Use Your Information

We use your information to:

- **Provide Services**: Operate the feed page, events, chat, videos, and other features of the app.
- **Personalize Content**: Tailor content recommendations, events, and ads to your interests.
- **Communication**: Send you notifications, updates, and promotional messages related to the app.
- **Analytics**: Monitor app usage and performance to improve features and user experience.
- **Advertising**: Display personalized ads within the app based on your activity and preferences.
- **Legal Compliance**: Ensure compliance with legal requirements, protect the safety of our users, and resolve disputes.

4. How We Share Your Information

We do not sell your personal information. However, we may share information in the following ways:

- **With Other Users**: Any content you post (e.g., comments, photos, videos) may be visible to other users of Ronet.
- **With Service Providers**: We may share your information with trusted third-party service providers who help us operate the app, including cloud hosting, analytics, and payment processors.
- **With Advertisers**: We share aggregated, non-identifiable data with advertisers to serve you personalized ads. This may include your usage activity, device information, and location.
- **For Legal Reasons**: We may disclose your information to comply with legal obligations or in response to a valid legal request.

5. Data Retention

We retain your personal data for as long as necessary to provide our services and comply with legal obligations. If you delete your account, we will remove most of your personal data, but some information may be retained for legal or business purposes.

6. User Rights

You have the following rights regarding your personal information:

- **Access**: You can request access to your account information and review the data we hold.
- **Update**: You can update or correct your personal information through your profile settings.
- **Delete**: You may delete your account at any time, which will result in the removal of your data from our active systems.
- **Opt-Out of Ads**: You can opt out of personalized ads through your device settings or by adjusting ad preferences within the app.

7. Data Security

We implement security measures to protect your information from unauthorized access, alteration, or disclosure. However, no system is completely secure, and we cannot guarantee the absolute security of your data.

8. Third-Party Links

Ronet may contain links to third-party websites or apps. These external services are not governed by this Privacy Policy, and we encourage you to review the privacy policies of these third-party services.

9. Children's Privacy

Ronet is not intended for children under the age of 13. We do not knowingly collect or solicit personal information from children under 13. If we learn that we have collected personal data from a child under 13, we will take steps to delete that information. If you believe we have inadvertently collected such data, please contact us immediately.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. When we make significant updates, we will notify you via the app or through other communication channels. Please review this Privacy Policy periodically to stay informed about how we protect your data.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Email: info@ronet.space
Address: #109, 4th main, 4th cross, Ganganagar Bangalore 560032
Website: www.ronet.space