

# Software Test Report

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Verified By:

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# AliExpress™



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## Purpose

The **Purpose** of this test report is to evaluate the core functionalities, usability, and performance of the AliExpress platform. Key areas tested include search, product display, cart, checkout process, user account features, and order tracking. Manual testing was performed across different devices and browsers to ensure compatibility and responsiveness. Bugs were documented with severity levels, and overall, the platform performed well, although some issues were found in filtering, loading times, and UI responsiveness. Recommendations include improving performance speed and enhancing user experience in navigation and filters.

## Application Overview

AliExpress is an **online marketplace** that provides a platform for consumers to purchase a wide variety of products at low prices directly from manufacturers and sellers, primarily based in China.

The website is accessible on both desktop and mobile devices, providing a seamless shopping experience across platforms.

Some of the key features of AliExpress are Low-Cost Shipping, a **global e-commerce platform** that connects sellers with buyers from all over the world, and Global Shipping that covers over 200 countries worldwide.

In this STR, I will evaluate the functionality, usability, and responsiveness of the website to ensure a seamless user experience for all customers.

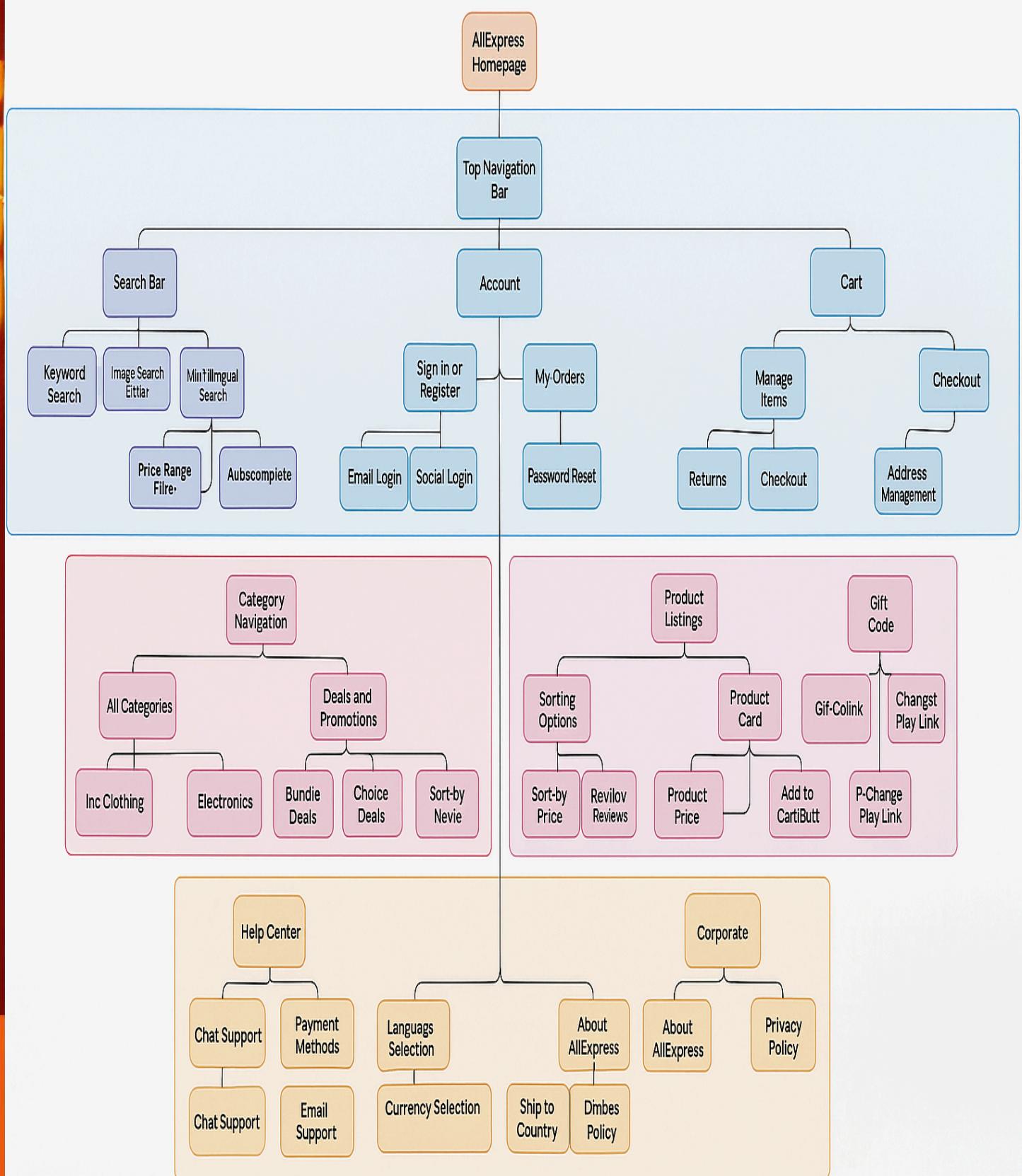
## Testing Scope

The **Testing Scope** aims to cover the **usability, functionality, and responsiveness** of the Aliexpress website on both desktop and mobile devices.

The primary focus areas include user registration, adding items to the cart, and navigating through the site. Additionally, the scope covers navigation between pages, responsiveness of menus and buttons, and consistency of design and content layout across different browsers and devices.

Special attention is also given to detecting broken links, verifying form validations, observing page load times, and checking for any unexpected behavior or error messages during interaction. This approach ensures that the core shopping experience on the AliExpress website remains reliable, smooth, and user-friendly under various conditions.

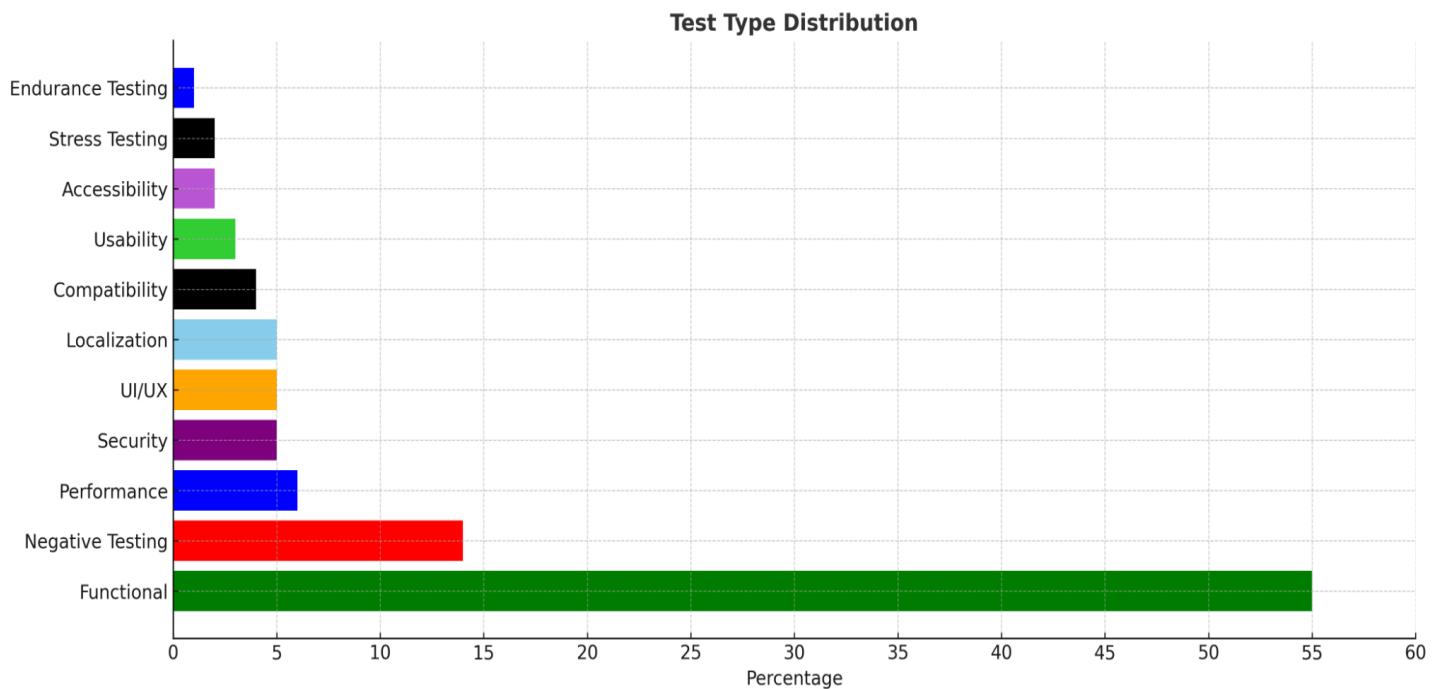
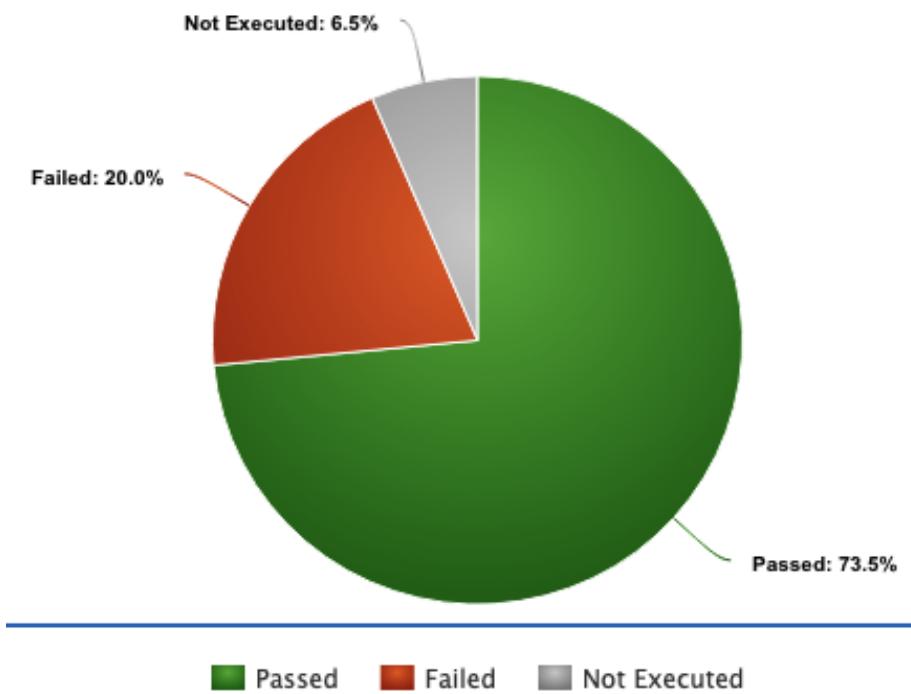
# Testing Tree



[Image link](#)

## Metrics & Diagrams

Test Cases Planned	Test Cases Executed	Tests Cases Passed	Test Cases Failed
200	187	147	40

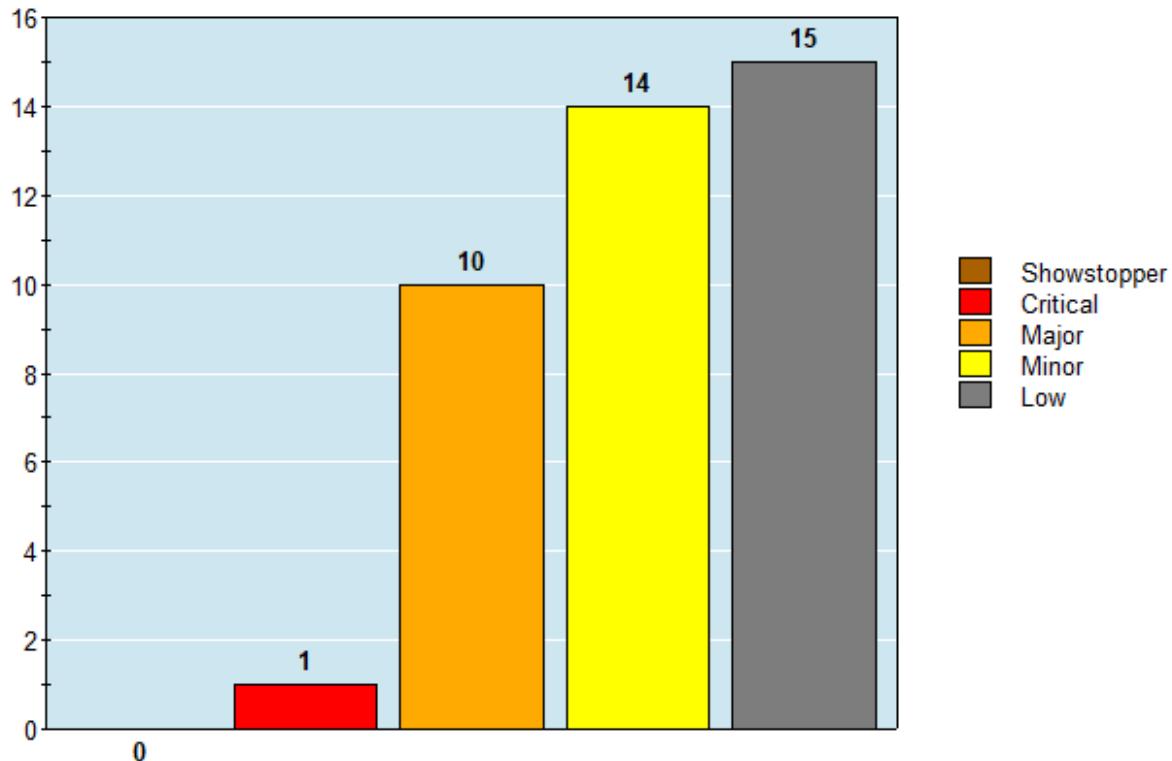


[Image Link](#)

## Severity Bug Status

Showstopper	Critical	Major	Minor	Low	Total
0	1	10	14	15	40

## Severity Bug Status



## Test Environment and Tools

Application URL	aliexpress.com
Web Browser	Google Chrome
Web Browser Version	136.0.7103.114 (Official Build) (x86_64)
Operating System	macOS 11

## Test Cases List

ID	Title	Section	Test Type
C1	Press "Clear All"	Search Bar	Functional
C2	Press "Other Recommendations."	Search Bar	Functional
C3	Check the accuracy and relevance of search results	Search Bar	Functional
C4	Press the section: "All Categories"	All Categories	Functional
C5	Press: "Men's Clothing"	All Categories	Functional
C6	Press: "Toys & Games"	All Categories	Functional
C7	Verify the correct listing of products within each category	All Categories	Functional
C8	Check the functionality of sorting by price	All Categories	Functional
C9	Check the functionality of sorting by reviews	All Categories	Functional
C10	Check the functionality of sorting by popularity	All Categories	Functional
C11	Check the functionality of sorting by new arrivals	All Categories	Functional
C12	Hover over the section: "Download The AliExpress App"	Download App	Functional
C13	Scan the QR code	DownloadApp	Functional
C14	Press The App Store Button	Download App	Functional
C15	Press The Google Play Button	Download App	Functional
C16	Press The Cart Icon	Cart & Checkout	Functional
C17	Press Sign In in the cart section	Cart & Checkout	Functional
C18	Press "Explore Items" in the cart section	Cart & Checkout	Functional
C19	Add an item to the cart, refresh the site, and check for the item	Cart & Checkout	Functional
C20	Add an item to the cart, log out of your account, and check for the item	Cart & Checkout	Functional
C21	Add an item to the "Wish List"	Cart & Checkout	Functional
C22	Remove an item from the "Wish List"	Cart & Checkout	Functional
C23	Add an item to the "Cart"	Cart & Checkout	Functional
C24	Remove an item from the "Cart"	Cart & Checkout	Functional
C25	Increase quantity in cart ( - 1)	Cart & Checkout	Functional
C26	Check the Partial Match Search (Head>> Headphones)	Search Bar	Functional
C27	Search for an Item (Phone Case)	Search Bar	Functional
C28	Search for an item in a foreign language (Hebrew)	Search Bar	Functional
C29	Add an image to the Search Bar	Search Bar	Functional
C30	Press the Search Bar	Search Bar	Functional
C31	Decrease quantity in cart ( + 1)	Cart & Checkout	Functional
C32	Test the application of coupons and discounts in the cart	Cart & Checkout	Functional
C33	Verify the "continue shopping" button after purchase	Cart & Checkout	Functional
C34	Press "All Categories"	Language	Functional
C35	Press "Sign In / Register"	Sign In/Register	Functional
C36	Press Sign In	Sign In/Register	Functional
C37	Press Register	Sign In/Register	Functional
C38	Sign Up with Valid Credentials	Sign In/Register	Functional

C39	Sign in with Valid Credentials	Sign In/Register	Functional
C40	Sign in and press the Remember Me Option	Sign In/Register	Functional
C41	Press Password Reset	Sign In/Register	Functional
C42	Log In via Google Account	Sign In/Register	Functional
C43	Log In via Apple Account	Sign In/Register	Functional
C44	Log In via Facebook Account	Sign In/Register	Functional
C45	Log In via an X Account (Twitter)	Sign In/Register	Functional
C46	Press "Trouble signing in?" Button	Sign In/Register	Functional
C47	Press the "Privacy Policy" Button	Sign In/Register	Functional
C48	Press "Why choose a location?" Button	Sign In/Register	Functional
C49	Press the "AliExpress Free Membership Agreement" Button	Sign In/Register	Functional
C50	Check if you receive the "Reset password" email	Sign In/Register	Functional
C51	Press the "Location" Button	Sign In/Register	Functional
C52	Log in as a seller	Sign In/Register	Functional
C53	Press the "Aliexpress" Logo on the top left of the screen	Main Page	Functional
C54	Press "Bundle deals"	Main Page	Functional
C55	Press "Choice"	Main Page	Functional
C56	Press "AliExpress Business"	Main Page	Functional
C57	Press "SuperDeals"	Main Page	Functional
C58	Press "Accessories"	Main Page	Functional
C59	Press "Computer, Office & Education"	Main Page	Functional
C60	Press "Automotive & Motorcycle"	Main Page	Functional
C61	Press "Home & Garden"	Main Page	Functional
C62	Press "More"	Main Page	Functional
C63	Order an item check and see if the item was delivered to you	General	Functional
C64	Update user profile information and check for persistence	General	Functional
C65	Check the order history and tracking functionality	General	Functional
C66	Test the management of saved addresses	General	Functional
C67	Test the management of saved payments	General	Functional
C68	Verify the accuracy and updates of order tracking information	General	Functional
C69	Test the process for initiating returns and refunds	General	Functional
C70	Verify the communication regarding returns and refunds	General	Functional
C71	Test Customer Support via Email	General	Functional
C72	Test Customer Support via Chat	General	Functional
C73	Confirm that the money is returned after the resolution	General	Functional
C74	Post a product Review	General	Functional
C75	Message a file to a seller	General	Functional
C76	Message a photo to a seller	General	Functional
C77	Check if you receive a confirmation email after the order	General	Functional
C78	Check that the Language switches correctly	Homepage	Functional
C79	Out-of-stock items show correct status (can't be added to the cart)	Homepage	Functional

C80	Send a message to the seller	General	Functional
C81	Check for broken Links	Main Page	Functional
C82	Check the accurate calculation of the total price in the cart	Cart & Checkout	Functional
C83	Test Payment via VISA	Cart & Checkout	Functional
C84	Test Payment via Apple Pay	Cart & Checkout	Functional
C85	Test Payment via Google Pay	Cart & Checkout	Functional
C86	Verify the accurate calculation of taxes (if applicable)	Cart & Checkout	Functional
C87	Press The Languages Button	Language	Functional
C88	Press "Ship To" and select United States	Language	Functional
C89	Press "Ship To" and search for a country in the Search Bar (Brazil)	Language	Functional
C90	Press "Language" and choose English	Language	Functional
C91	Press "Language" and search for a language in the Search Bar (Russian)	Language	Functional
C92	Press Currency and choose Euro	Language	Functional
C93	Press Currency and search the currency in the search bar (ILS)	Language	Functional
C94	Search for a product with mixed languages in the search bar	Homepage	Functional
C95	Change user profile picture	Profile	Functional
C96	Change username	Profile	Functional
C97	Post an item as a seller	Product Publish	Functional
C98	Edit product as a seller	Product Publish	Functional
C99	Press the Aliexpress Facebook button on the page	Homepage	Functional
C100	Press Enter on the Search Bar without typing any credentials	Search Bar	Negative Testing
C101	Search invalid credentials, for example: #\$\$%^&*	Search Bar	Negative Testing
C102	Search for illegal products (Drugs, Weapons...)	Search Bar	Negative Testing
C103	Check the Case Insensitivity (SHOES, Shoes, shoes)	Search Bar	Negative Testing
C104	Type an Extremely Long String (1000 Characters)	Search Bar	Negative Testing
C105	Search for a non-existent Product (Milk)	Search Bar	Negative Testing
C106	Type misspelled product (Shyrt instead of Shirt)	Search Bar	Negative Testing
C107	Try to proceed to checkout without logging in	Cart & Checkout	Negative Testing
C108	Sign Up with Invalid Credentials	Sign In/Register	Negative Testing
C109	Sign in with a non-existent account	Sign In/Register	Negative Testing
C110	Sign Up without accepting the Terms and Conditions Checkbox	Sign In/Register	Negative Testing
C111	Sign in with a Valid email and an Invalid password	Sign In/Register	Negative Testing
C112	Sign in with an Invalid email and a Valid password	Sign In/Register	Negative Testing
C113	Sign in without checking the Captcha Test	Sign In/Register	Negative Testing
C114	Sign up and claim you're under 18	Sign In/Register	Negative Testing
C115	Sign up from a non-supportive country (Iran)	Sign In/Register	Negative Testing
C116	Log in with an inactive account	Sign In/Register	Negative Testing
C117	Log in with a deleted account	Sign In/Register	Negative Testing
C118	Send a message with 3000 characters to a seller (limit is 2000 characters)	General	Negative Testing
C119	Add 50 attachments in a single message to a seller	General	Negative Testing
C120	Try to check out without agreeing to terms (if required)	General	Negative Testing

C121	Type special characters in address fields (. ^@(*\$. )	General	Negative Testing
C122	Add zero or a negative quantity of an item → The system should reject	Cart & Checkout	Negative Testing
C123	Try to add to cart without selecting required attributes (e.g., size, color).	Cart & Checkout	Negative Testing
C124	Attempt to check out with an empty cart	Cart & Checkout	Negative Testing
C125	Attempt to check out without internet	Cart & Checkout	Negative Testing
C126	Use expired or already-used coupons → properly handled	Cart & Checkout	Negative Testing
C127	Cancel an already delivered order → The system should block it.	Order/Tracking	Negative Testing
C128	Manually change URL to a non-existent product ID → shows 404 page	URL	Negative Testing
C129	Attempt to access another user's order by manipulating the URL	URL	Negative Testing
C130	Navigate to checkout without being logged in → should redirect or show an error.	Cart & Checkout	Negative Testing
C131	Attempt an SQL injection on the login	Sign In/Register	Security
C132	Test session timeout and token expiration	Sign In/Register	Security
C133	Check HTTP vs HTTPS for secure pages	URL	Security
C134	Inspect exposed APIs via Dev Tools	Homepage	Security
C135	Validate password rules and the reset process	Sign In/Register	Security
C136	Check the secure handling of payment information	General	Security
C137	Check the handling and storage of personal data	General	Security
C138	Ensure session timeout after inactivity	Sign In/Register	Security
C139	Payment form fields do not expose sensitive data in browser autofill.	General	Security
C140	Ensure that User passwords are masked and encrypted	Sign In/Register	Security
C141	CAPTCHA appears after multiple failed login attempts	Sign In/Register	Security
C142	Page load time is under acceptable limits	General	Performance
C143	Test Search result speed	General	Performance
C144	Add 100 Items to the cart and test the checkout time	Cart & Checkout	Performance
C145	Check website load speed through Developer Tools	Homepage	Performance
C146	Check the image file size through Developer Tools	Homepage	Performance
C147	Check for errors through Developer Tools	Homepage	Performance
C148	Check that the Product search performs well under load	Homepage	Performance
C149	Ensure that the Cart and checkout do not lag with many items	Cart & Checkout	Performance
C150	Measure: Time to load the homepage fully	Main Page	Performance
C151	Test page performance under anticipated daily traffic	Homepage	Performance
C152	Measure search response time with a normal level of concurrent queries	Homepage	Performance
C153	Simulate expected peak users browsing popular categories	Homepage	Performance
C154	Test the performance of the messaging system when a burst of users simultaneously sends messages to sellers	Messages	Performance
C155	Measure the impact on page load times when a significant number of users are simultaneously using the "compare products" feature	Homepage	Performance
C156	Hover/click behavior of menu dropdowns	Homepage	UI/UX
C157	Check font consistency across pages	Homepage	UI/UX
C158	Check responsiveness (resizing window, mobile view).	Homepage	UI/UX
C159	Check for the proper display of product images	General	UI/UX
C160	Check for easy icon visibility (cart, wishlist, search)	General	UI/UX

C161	Check that Buttons and links are clickable and visually distinct	General	UI/UX
C162	The site is usable with keyboard navigation	General	UI/UX
C163	Hover states (color, cursor change) work on clickable elements.	General	UI/UX
C164	Check that the Order details in history match the purchase	Cart & Checkout	UI/UX
C165	Check for Grammar & Spelling mistakes	Main Page	UI/UX
C166	Switch Language To German	Homepage	Localization
C167	Switch Region To Germany	Homepage	Localization
C168	Switch Currency To Euro	Homepage	Localization
C169	Check if currency automatically changes according to your region (ILS in Israel)	Homepage	Localization
C170	Check RTL (right-to-left) language support (e.g., Arabic, Hebrew)	Homepage	Localization
C171	Test location-based filters and promotions	General	Localization
C172	Ensure that units of measurement (weight, size..) are displayed correctly based on location	General	Localization
C173	Prices in local currency match the selected region	General	Localization
C174	Prices in local currency match the selected region	General	Localization
C175	Test if the system automatically recognizes your location	Language	Localization
C176	Check that the Color contrast meets accessibility standards	Homepage	Accessibility
C177	Check that there are ARIA labels on interactive elements	General	Accessibility
C178	Check for Proper alt text for product images	General	Accessibility
C179	Check for Screen reader compatibility	General	Accessibility
C180	Check for tab navigation for keyboard-only users	General	Accessibility
C181	Pages behave the same across different resolutions	General	Compatibility
C182	The site behaves correctly in mobile view (simulated in a browser or on a real device).	General	Compatibility
C183	Pop-ups appear and close properly on various browsers	General	Compatibility
C184	RTL layout (for Arabic/Hebrew) displays correctly	General	Compatibility
C185	Open the homepage in different browsers (Firefox, Internet Explorer, Chrome, Opera..)	Main Page	Compatibility
C186	Open the Main Page on Mobile	Main Page	Compatibility
C187	Assess the responsiveness and helpfulness of customer support	General	Compatibility
C188	Ensure that Product categories are easy to locate	Homepage	Usability
C189	Make sure that tooltips and help icons provide useful guidance	Homepage	Usability
C190	Make sure that Navigation is intuitive (menu, back buttons, filters)	Homepage	Usability
C191	Check if the user can easily find products	General	Usability
C192	Check if the user can easily find product categories	General	Usability
C193	Test how the website behaves when interrupted by incoming calls on a mobile device	General	Usability
C194	Verify that the website's state is preserved when switching between apps	General	Usability
C195	Check what happens when 1000 users hit the homepage at once	Main Page	Stress Testing
C196	Add 1000 items to the shopping cart	Cart & Checkout	Stress Testing
C197	Measure search responsiveness under a load of simultaneous search queries.	Homepage	Stress Testing
C198	Check simulated typical user browsing for 24 hours to find long-term issues	General	Endurance Testing
C199	Continuously run searches and product views for hours to ensure sustained stability	General	Endurance Testing
C200	Maintain a constant checkout simulation over time to verify long-term reliability	General	Endurance Testing

## Recommendations

- **Add Detailed Error Logging:** Capture specific failure reasons to help users troubleshoot and overcome the issues.
- **Cross-Browser Testing:** Verify URLs work on all major browsers (focus on Firefox/Safari).
- **Automated Link Checker:** Use tools like Screaming Frog to scan and fix broken links weekly.
- **Add dark mode feature** to the site, so users won't have to use a third-party extension that would interfere with the site.

## Exit Criteria

- 1) All test cases must be executed.
- 2) All bugs within Critical, Major, and Medium severity must be examined and offer solutions within 20 days.
- 3) Make a plan for taking care of low-severity bugs to solve them in the next version release.

## Conclusion

During the testing of the AliExpress website, a total of **40 bugs** were identified across various functional and usability aspects. Among these, 10 were classified as Major severity, representing significant issues that may negatively impact user experience or hinder critical functionalities such as product search, checkout, or user authentication.

Additionally one bug was categorized as critical which requires an immediate fix for the issue since it causes the site to crash.

14 more bugs were categorized as Minor severity, which while not critically disruptive could still affect the overall user journey, cause confusion, or reduce the efficiency of tasks, and 15 more were identified as Low severity.

The vast majority of the bugs were at Low and Minor Severity levels, which **do interrupt the user** so despite some low and minor issues, the application is in a **stable state for public release** and with ongoing monitoring and improvement plans recommended.

**my suggestion to release the site is:**

**POSITIVE**



## List of bugs Jira

Issue key	Summary	Reporter	Severity
AP-40	Payment failed even though the credit card credentials are valid	Roni S	Major
AP-39	Switching to Hebrew still displays some sections in English	Roni S	Low
AP-38	The seller has positive reviews but a 0-star rating	Roni S	Minor
AP-37	An emoji reply from a seller appears twice	Roni S	Low
AP-36	Error message after order: "This order has been closed due to shipping problems"	Roni S	Minor
AP-35	Searching for the word "Countersink" brings back no results	Roni S	Low
AP-34	Item unavailable to ship after adding to the cart	Roni S	Minor
AP-33	Photos not loading for Firefox browser users	Roni S	Major
AP-32	Error message after order: "Order unsuccessful"	Roni S	Major
AP-31	The package encountered an "Unforeseen Issue" after the order (false message)	Roni S	Minor
AP-30	New user promo codes are not recognized	Roni S	Minor
AP-29	Using emojis gives random results	Roni S	Low
AP-28	Store-specific promo code fails to apply	Roni S	Minor
AP-27	Searching invalid credentials leads to items ( *&^@*&# )	Roni S	Low
AP-26	Error in the console tab	Roni S	Low
AP-25	Error in the console tab	Roni S	Low
AP-24	Error in the console tab	Roni S	Low
AP-23	Hovering over the cart icon won't show what the cart contains	Roni S	Low
AP-22	Hovering over the Language / Currency section with the mouse doesn't open the drop-down menu	Roni S	Low
AP-21	Aliexpress website is still using the old Twitter symbol instead of the new ( X )	Roni S	Low
AP-20	Checkout is stuck on the payment screen	Roni S	Major
AP-19	Tracking number missing after purchase	Roni S	Minor
AP-18	Applying coupons during checkout leads to errors	Roni S	Low
AP-17	Links in order confirmation emails directed users to invalid or non-existent pages on the site	Roni S	Low
AP-16	Language Mixing in some products	Roni S	Low
AP-15	Wrong product information shown	Roni S	Minor
AP-14	Star ratings or buttons are invisible or poorly styled in dark mode extensions	Roni S	Low
AP-13	Duplicate unpaid orders appear in the user's history	Roni S	Minor
AP-12	Orders paid for remain marked as unpaid	Roni S	Major
AP-11	Search filters cause the page to lag or crash	Roni S	Critical
AP-10	Images not loading on Safari	Roni S	Major
AP-9	Language switches unexpectedly during navigation on the site	Roni S	Minor
AP-8	The page shows content in Chinese despite being in the U.S. or set to English.	Roni S	Minor
AP-7	Clicking on some products leads to a 404 error: "Sorry, the page you requested cannot be found."	Roni S	Major
AP-6	Logging in with Google results in "authorization error"	Roni S	Minor
AP-5	Login redirects users to a 404 error page	Roni S	Major
AP-4	Card payment fails despite correct info	Roni S	Major
AP-3	Payment Error During Checkout	Roni S	Major

AP-2	The cart automatically unchecks items at checkout	Roni S	Minor
AP-1	The cart randomly empties at checkout	Roni S	Minor

# Jira Reports

## [AP-40] Payment failed even though credit card credentials are valid

Created:

27/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

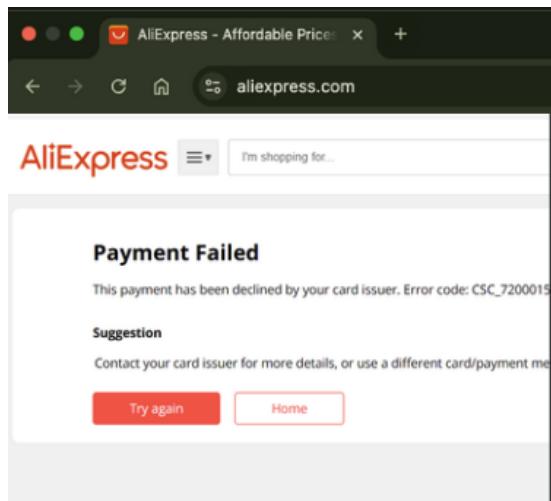
Attachments:  ap-40 payment failed.png

Severity: Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in email: [brian@gmail.com](mailto:brian@gmail.com) Password: BrianGoogle9070
3. Search for a product (Hair dryer) and add it to the cart
4. Proceed to checkout, enter valid credit card info, and complete the order



**Actual Result:** User gets an error message saying payment failed

**Expected Result:** The Order should go through with no errors

## [AP-39] Switching to Hebrew still displays some sections in English

Created:

27/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

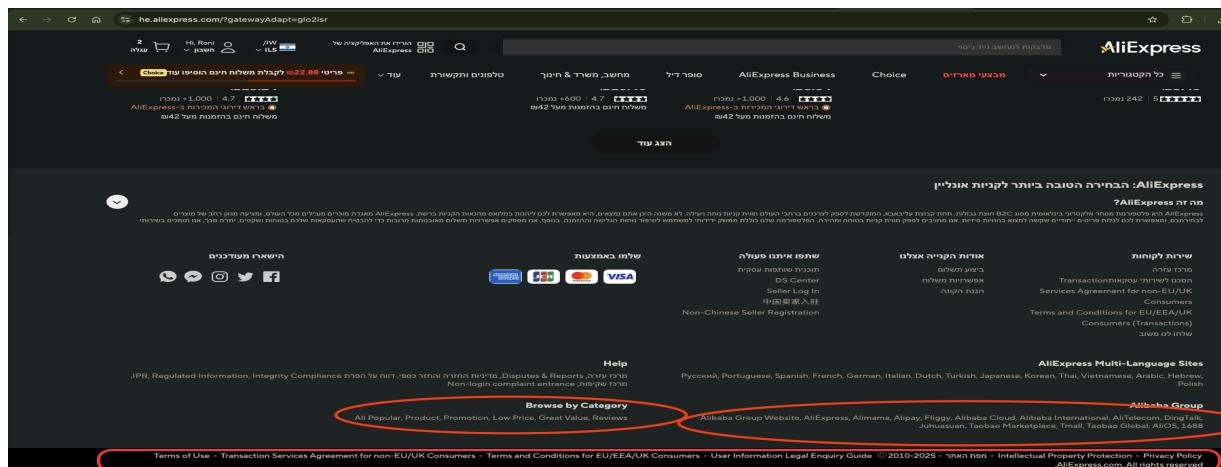
Attachments:  Hebrew English problem.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press languages
3. Switch to Hebrew
4. Scroll down to the bottom of the home page



### Image Link

Actual Result: Some sections are still written in English

Expected Result: Everything should be in Hebrew

## [AP-38] The seller has positive reviews but a - 0 star rating

28/May/25

Created: 27/May/25 Updated:

Status: To Do

Project: [Aliexpress Project](#)

Reporter: Roni S

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

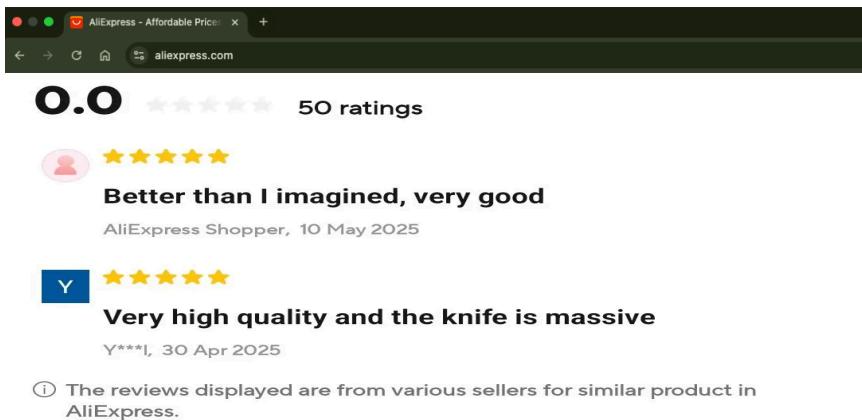
Attachments:  seller no stars with 50 reviews.png

Severity: Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Select a random product
3. Scroll down to view the reviews on the product



**Actual Result:** Seller has many positive reviews, but 0 stars on the product

**Expected Result:** If the seller has many positive reviews, he should also have a high star rating

## [AP-37] Emoji reply from a seller appears twice

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

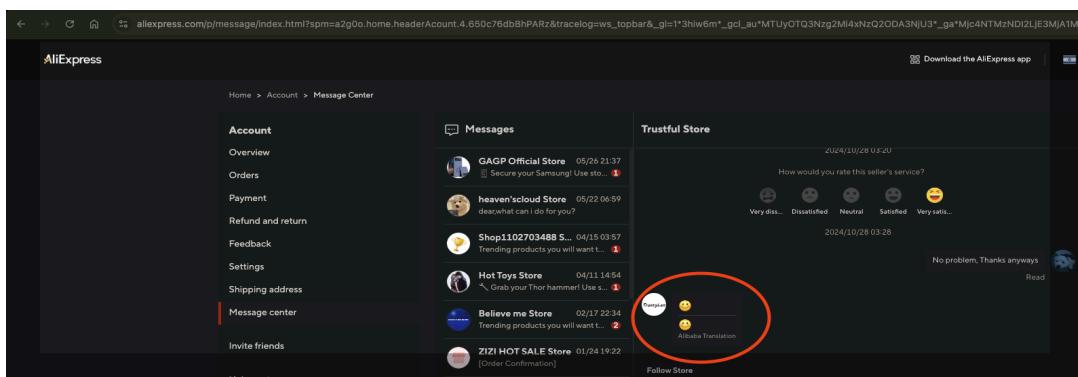
Attachments:  emoji twice.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Log in as a seller - email: sellerali123@gmail.com Password: seller123
3. Reply to a customer using an emoji 😊



### Image Link

Actual Result: Emoji appears twice instead of once

Expected Result: The Emoji should appear only once

## [AP-36] Error message after order: "This order has been closed due to shipping problems" (false message)

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

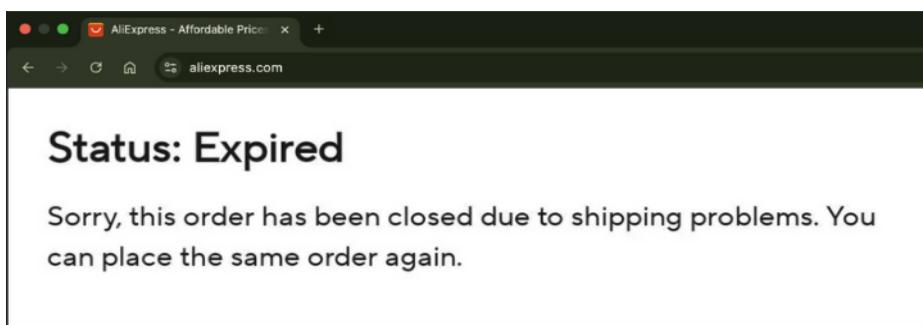
Attachments:  AP-36 Order closed shipping problems.png

Severity: Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in email: [brian@gmail.com](mailto:brian@gmail.com) Password: BrianGoogle9070
3. Search for a product (Phone Case) and add it to the cart
4. Proceed to checkout and complete the order
5. Press my order and check your package status



**Actual Result:** User encountered an error message: "Sorry, this order has been closed due to shipping problems. You can place the same order again."

**Expected Result:** The Order should go through without any errors or issues

## [AP-35] [Searching the word "Countersink" brings back no results](#) Created: 27/May/25

Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

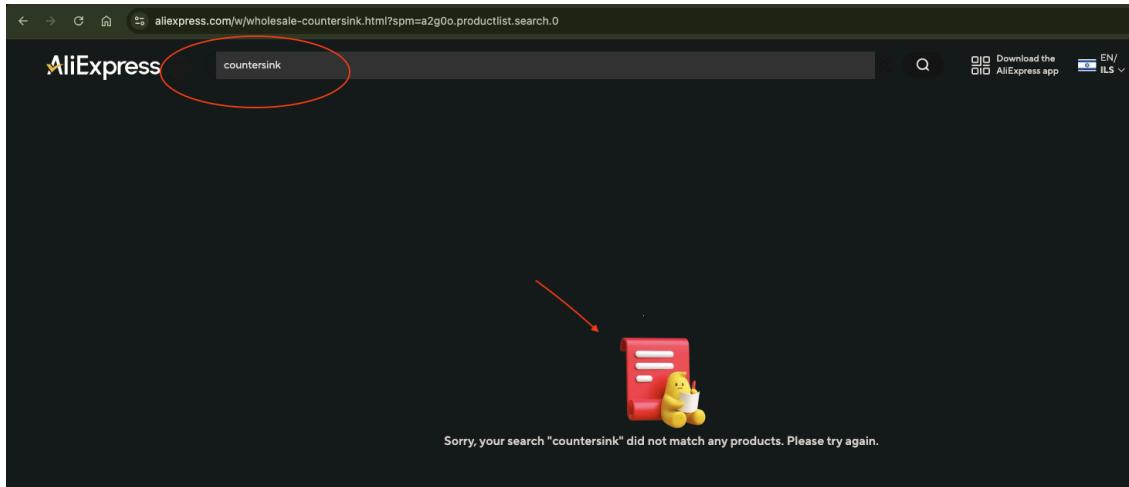
Attachments:  AP-35 Countersink word.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Type the word “Countersink” in the search bar



[Image Link](#)

Actual Result: No results come up

Expected Result: The product **Countersink** should come up

## [AP-34] Item unavailable to ship after adding to the cart

Created: 27/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

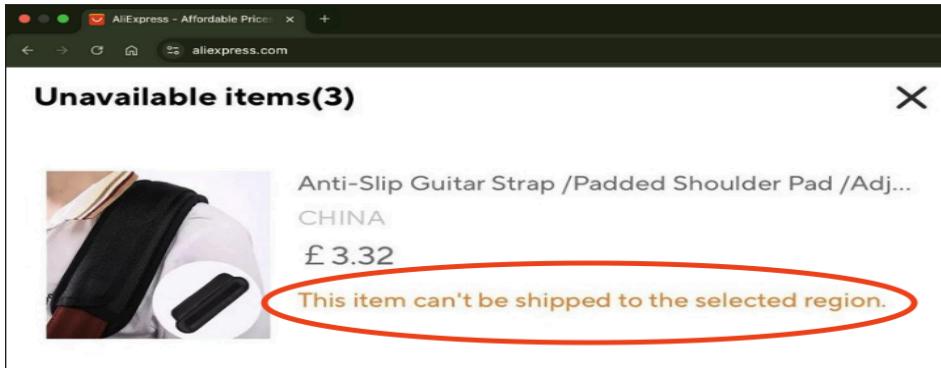
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11 Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-34 Item unavailable country.png
Severity:	Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in email: [brian@gmail.com](mailto:brian@gmail.com) Password: BrianGoogle9070
3. Search for a product (Guitar Strap) and add it to the cart
4. Proceed to checkout



**Actual Result:** Error message saying "This item can't be shipped to your country"

**Expected Result:** User should be told this item can't be shipped to his country before adding it to the cart, or not see the product at all in the first place

## **[AP-33] Photos not loading for Firefox browser users**

Created: 27/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#"><u>Aliexpress Project</u></a>

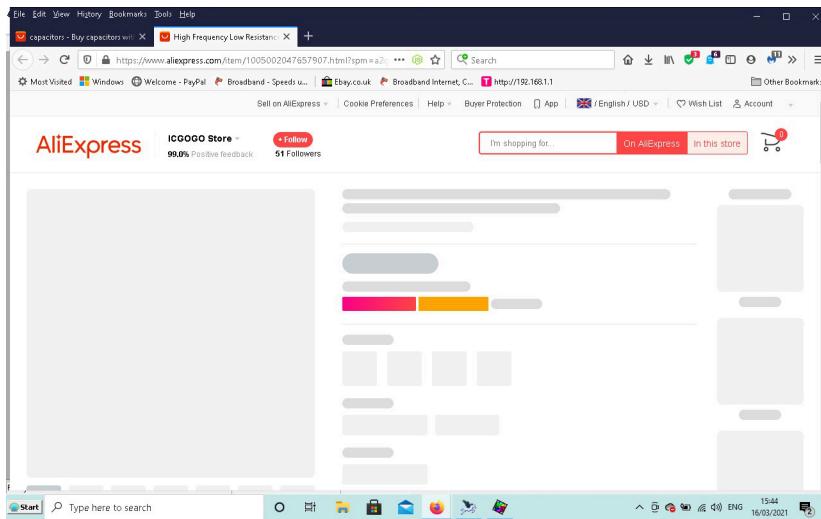
<b>Reporter:</b>	<a href="#">Roni S</a>
<b>Environment:</b>	<b>Windows 10</b> <b>Firefox Version 138.0.1</b>

<b>Attachments:</b>	<input type="checkbox"/> 2021-03-16-08-54-50-973a79.png
<b>Severity:</b>	Major

## Description

## **Steps To Reproduce:**

1. **Open** Aliexpress on Firefox browser <https://www.aliexpress.com/>
  2. **Select** any product



**Actual Result:** Photos not loading at all, or sometimes load too long

**Expected Result:** Photos should load instantly

## [AP-32] Error message after order: "Order unsuccessful"

28/May/25

Created: 27/May/25 Updated:

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

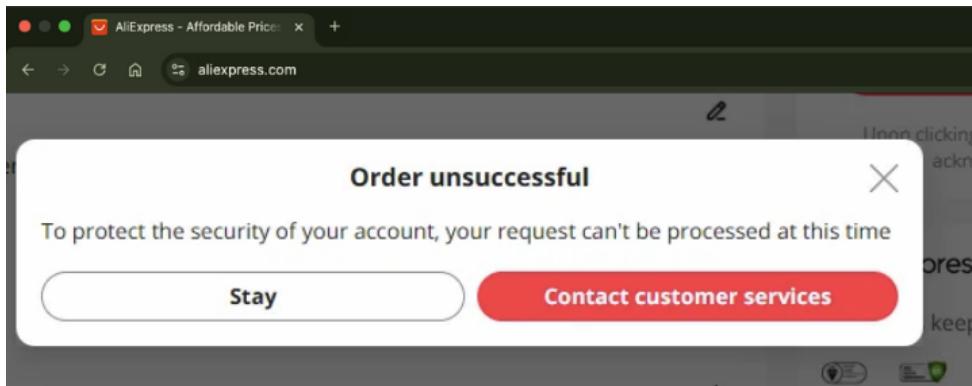
Attachments:  AP-32 order unsuccessful.png

Severity: Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in Email: brian@gmail.com Password: BrianGoogle9070
3. Search for a product (Phone Charger) and add it to the cart
4. Proceed to checkout and complete the order



**Actual Result:** User receives an error message saying: "To protect the security of your account, your request can't be processed at this time."

**Expected Result:** The Order should be completed without any error messages

## [AP-31] Package encountered an "Unforeseen Issue" after order (false message)

Created: 27/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

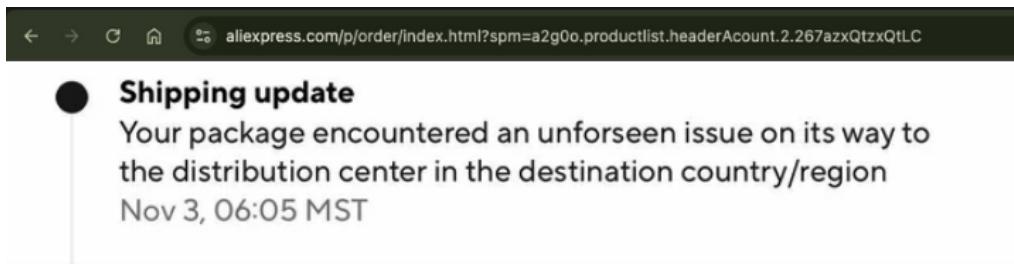
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11 Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-31 Unforeseen issue.png
Severity:	Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in - Email: [brian@gmail.com](mailto:brian@gmail.com) Password: BrianGoogle9070
3. Search for a product (Hair dryer) and add it to the cart
4. Proceed to checkout and complete the order
5. Navigate to my order and press Shipped
6. Press the track order function



**Actual Result:** User encountered an unwanted message saying "Your package encountered an unforeseen issue," even though the package is fine

**Expected Result:** User should see a message saying their package is on the way or a status on its current location

## [AP-30] New user promo codes are not recognized

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

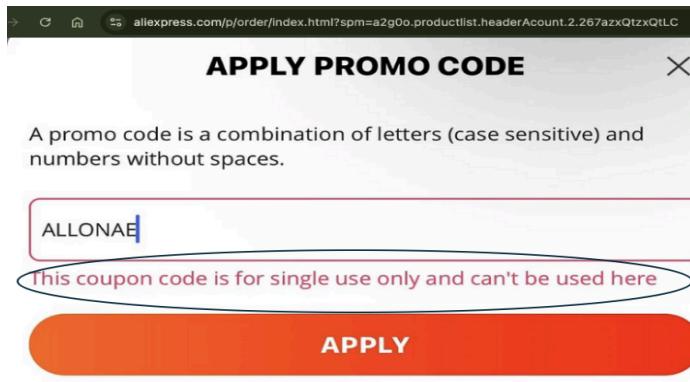
Attachments:  AP-30 promo code fail.png

Severity: Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in Email: [brian@gmail.com](mailto:brian@gmail.com) Password: BrianGoogle9070
3. Search for a product (Dog Toy) and add it to the cart
4. Proceed to checkout and insert the coupon (ALLONAE) to complete the order



**Actual Result:** The coupon fails to apply, showing an error message

**Expected Result:** The coupon should go through with no issues and provide a discount

## [AP-29] Using emoji gives random results

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

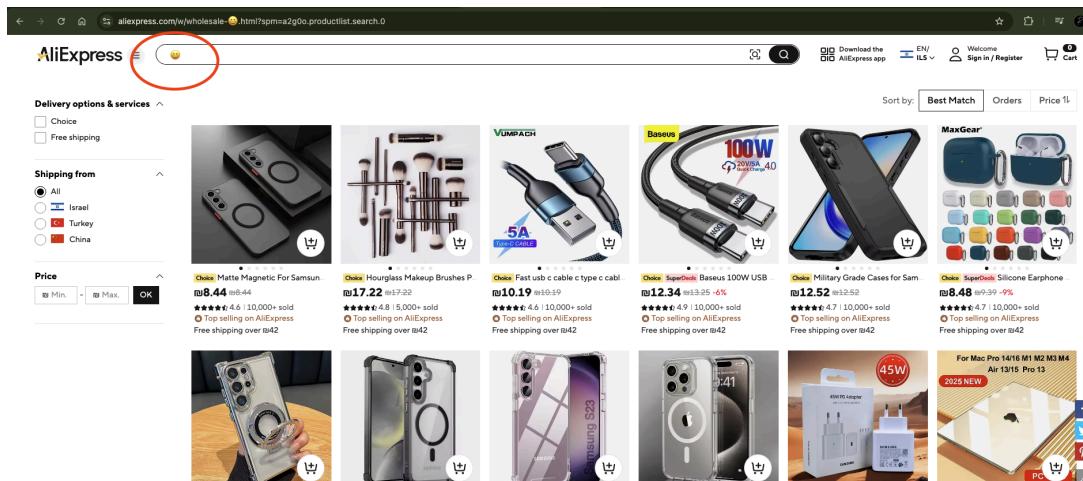
Attachments: [AP-29 emoji search bug .png](#)

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Make a search using an emoji ( 😊 )



[Image Link](#)

**Actual Result:** Results are unrelated to the emoji

**Expected Result:** Results should be related to the emoji that was used in the search

## [AP-28] Store-specific promo code fails to apply

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Type: Bug Priority: Medium

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

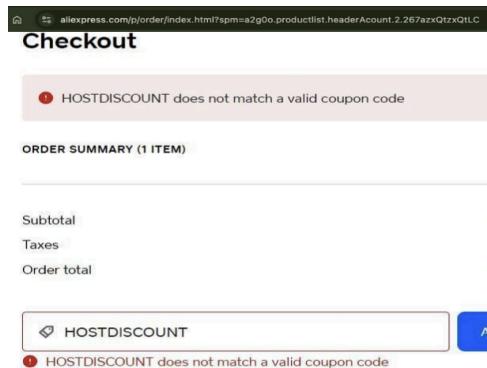
Attachments:  AP-28 store promo code fail.png

Severity: Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in Email: [brian@gmail.com](mailto:brian@gmail.com) Password: BrianGoogle9070
3. Search for a product (Dog Toy) and add it to the cart
4. Proceed to checkout and insert the coupon (HOSTDISCOUNT) to complete the order



**Actual Result:** The coupon fails to apply, showing an error message

**Expected Result:** The coupon should go through with no issues and provide a discount

## [AP-27] Searching invalid credentials leads to items ( \*^@\*&# )

Created: 27/May/25

Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

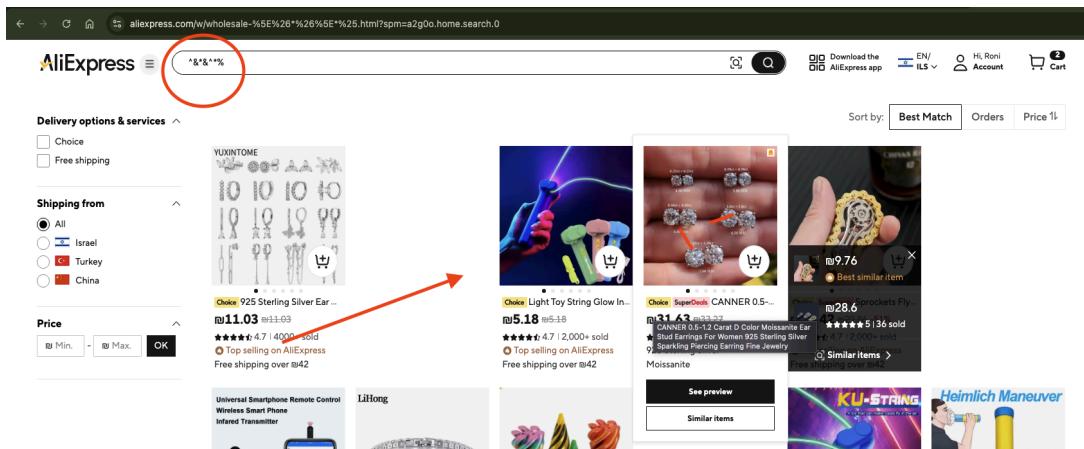
Attachments:  AP-27 &^\_ & show results.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search using invalid credentials ( #\$@^%\$# )



### Image Link

**Actual Result:** Search results come up showing random items

**Expected Result:** A Message should pop up saying there was a misunderstanding

## [AP-26] Error in the console tab

Created: 27/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11 Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

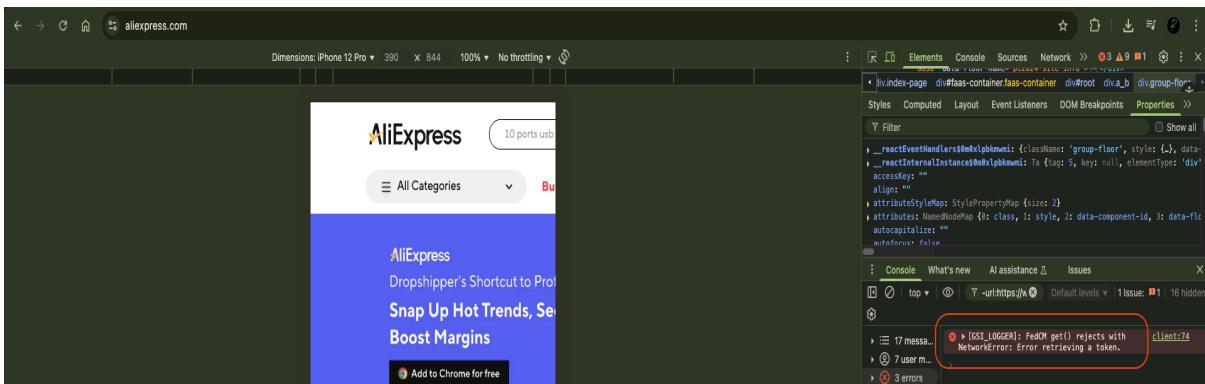
Attachments:	<input type="checkbox"/> AP-26 error console.png
Severity:	Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Open Developer Tools and go to the errors section
3. Look for the error:

[GSI\_LOGGER]: FedCM get() rejects with NetworkError: Error retrieving a token.  
Client:74



### [Image Link](#)

**Actual Result:** An error in the console tab

**Expected Result:** No errors should be in the console tab

## [AP-25] Error in the console tab

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

Attachments:  AP-25 error console.png

Severity: Low

### Description

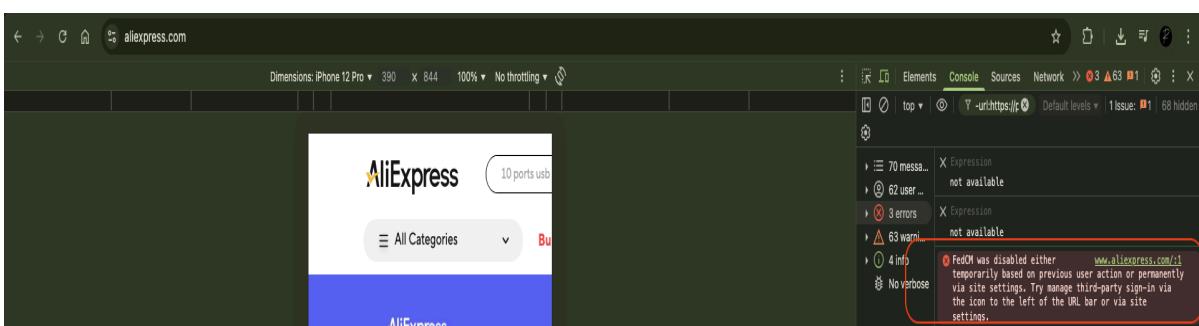
#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Open Dev Tools and go to the errors section
3. Look for the error:

FedCM was disabled either

Temporarily based on previous user action or permanently via site settings. Try managing third-party sign-in via the icon to the left of the URL bar or site.

Settings.



### [Image Link](#)

**Actual Result:** Error in the console tab

**Expected Result:** No errors should be in the console tab

## [AP-24] Error in the console tab

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

Attachments:  AP-24 error console.png

Severity: Low

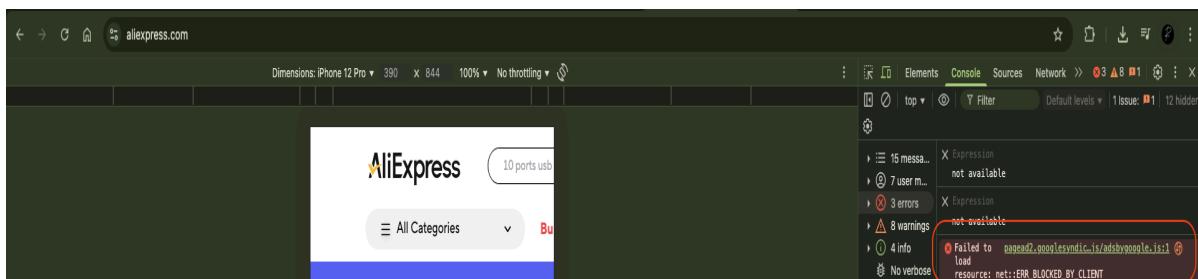
### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Open the Inspect Tool and go to the error section
3. Look for

Failed to Load

pagead2.googlesyndic...js/adsbygoogle.js:1 +  
resource: net::ERR\_BLOCKED\_BY\_CLIENT



### [Image Link](#)

**Actual Result:** Error in the console tab

**Expected Result:** No errors should appear in the console tab

## [AP-23] Hovering over the cart icon won't show what the cart contains

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

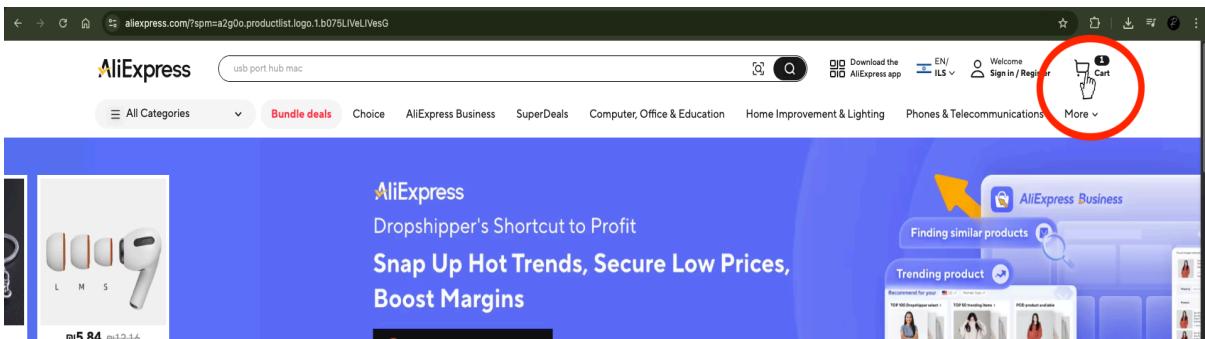
Attachments:  AP-23 Cart hover bug.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for an item (Perfume) and add it to the cart
3. Hover over the cart icon with the mouse



**Actual Result:** The Cart drop-down menu won't pop up to show which items the cart contains

**Expected Result:** The Cart drop-down menu should open up to show what the cart contains

## [AP-22] Hovering over the Language / Currency section with the mouse doesn't open the drop-down menu

Created: 27/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

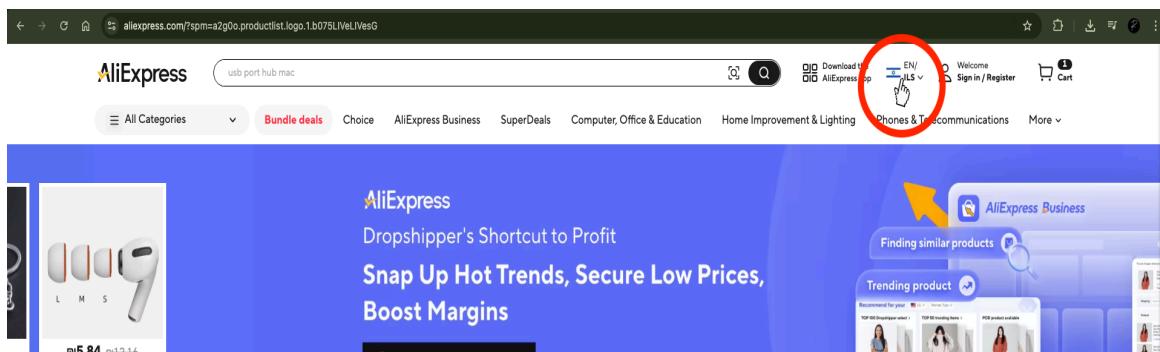
Attachments:  AP-22 hover language bug.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Hover over the Language / Currency section



**Actual Result:** The drop-down menu won't pop up

**Expected Result:** The drop-down menu should pop up

## [AP-21] Aliexpress website is still using old Twitter symbol instead of the new ( X )

Created: 27/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11 Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-21 Twitter symbol bug.png
Severity:	Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Scroll down to the "Stay Connected" section

The screenshot shows the Aliexpress homepage. At the bottom right, there is a 'Stay connected' section with links for Facebook, Twitter (circled in red), LinkedIn, YouTube, and WeChat. An arrow points from the text above to this section.

**Actual Result:** Old Twitter symbol is in use

**Expected Result:** The X symbol should be used

## [AP-20] [Checkout stuck on payment screen](#) Created: 26/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

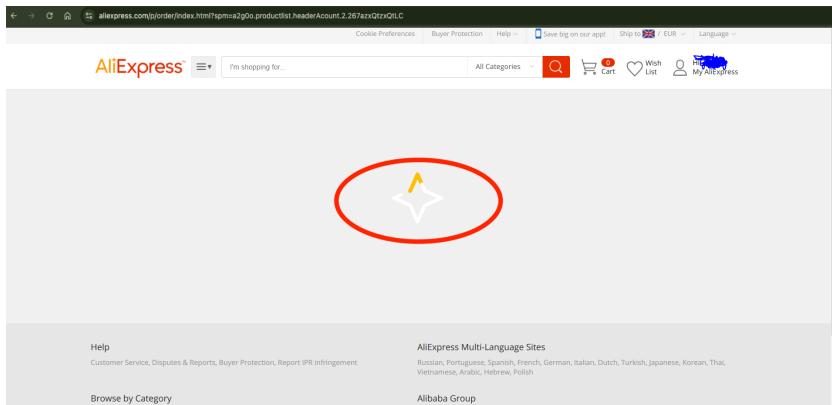
Reporter:	<a href="#">Roni S</a>
Environment:	<b>macOS 11</b> <b>Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)</b>

Attachments:	<input type="checkbox"/> AP-20 Checkout stuck on payment.png
Severity:	Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in  
Email: [brian@gmail.com](mailto:brian@gmail.com)  
Password: BrianGoogle9070
3. Search for a product (Hair dryer) and add it to the cart
4. Proceed to checkout and complete the order



**Actual Results:** The User gets stuck on the checkout page

**Expected Result:** The User should complete the order without getting stuck

## [AP-19] Tracking number missing after purchase Created: 26/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

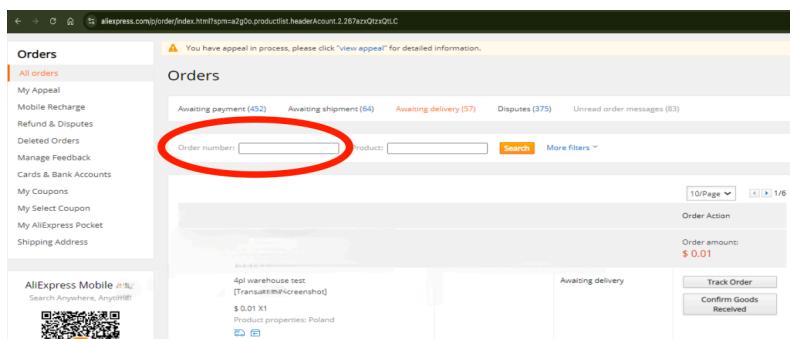
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11. Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-19 Missing tracking number.png
Severity:	Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register and Log in  
Email: [brian@gmail.com](mailto:brian@gmail.com)  
Password: BrianGoogle9070
3. Search for a product (Hair dryer) and add to the cart
4. Proceed to checkout and complete the order
5. Press the order information button



[Image Link](#)

**Actual Result:** Tracking number is missing

**Expected Result:** The User should be able to see the tracking number clearly

## [AP-18] Applying coupons during checkout leads to errors

Created: 25/May/25

Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

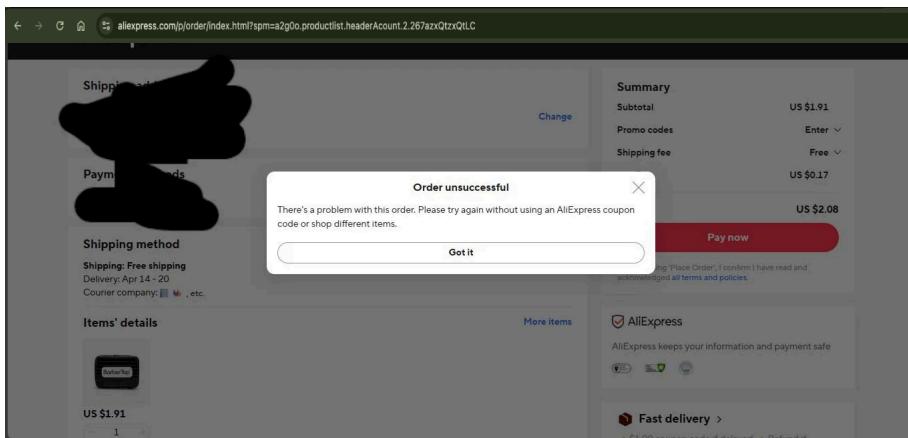
Attachments:  AP-18 Coupon error.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for a product (Towel) and add it to the cart
3. Proceed to checkout with the item
4. Apply the following coupon to the item before payment: SUMMER760



[Image Link](#)

**Actual Result:** Coupon not accepted even though it's valid

**Expected Result:** Coupon should be accepted

## [AP-17] Links in order confirmation emails directed users to invalid or non-existent pages on the site

Created: 25/May/25 Updated: 28/May/25

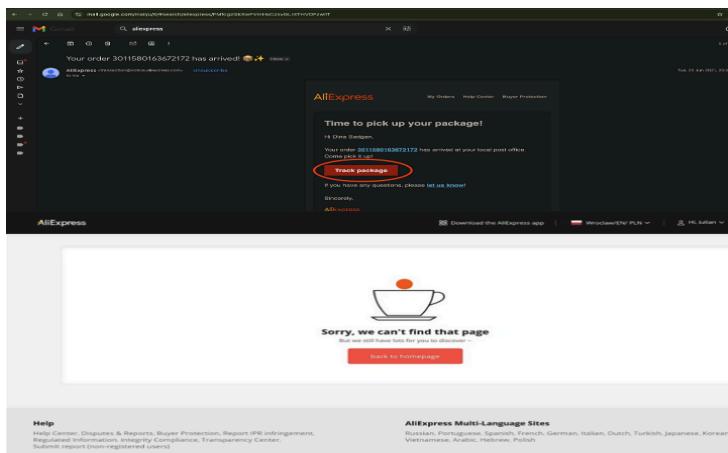
Status:	To Do
Project:	<a href="#">Aliexpress Project</a>
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11. Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-17 email link 404.png
Severity:	Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for a product (Speakers)
3. Select a product and proceed to checkout to complete the order
4. Open the confirmation email that was sent to you



[Image Link](#)

**Actual Result:** Email link leads to a broken page 404

**Expected Result:** The Email link should lead you to view the order itself on Aliexpress

## [AP-16] Language Mixing in some products (both English and Chinese)

Created: 25/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

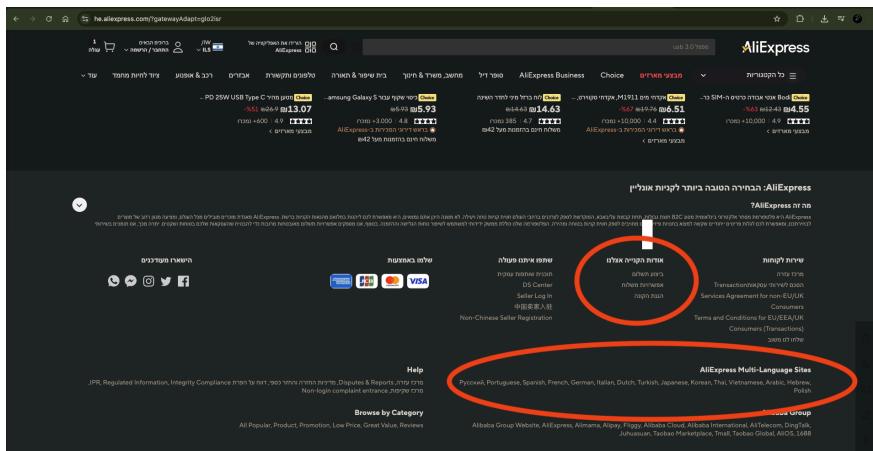
Attachments:  AP-16 Language mixing with Hebrew.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for a product (Fidget Spinner) and select it
3. Scroll down to the information about the product



[Image Link](#)

**Actual Result:** Information is shown in mixed language

**Expected Result:** Information must be shown in one universal language that the user chose

## [AP-15] Wrong product information shown

Created: 25/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

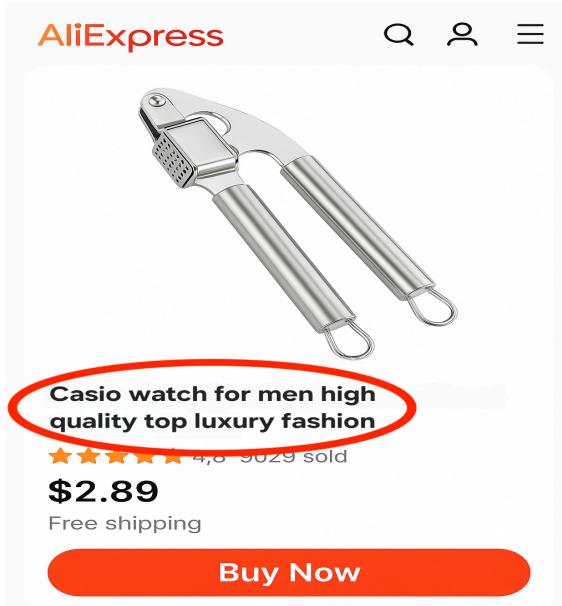
Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Roni S</a>		
Environment:	macOS 11. Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)		

Severity:	Minor
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### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for a product (Can Opener)
3. Select the product and scroll down to the information



**Actual Result:** Wrong information is being shown, not related to the product

**Expected Result:** The information displayed below must be related to the product

## [AP-14] Star ratings or buttons are invisible or poorly styled in dark mode extensions

Created: 25/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)  
Dark Reader Chrome Extension version 4.8.106

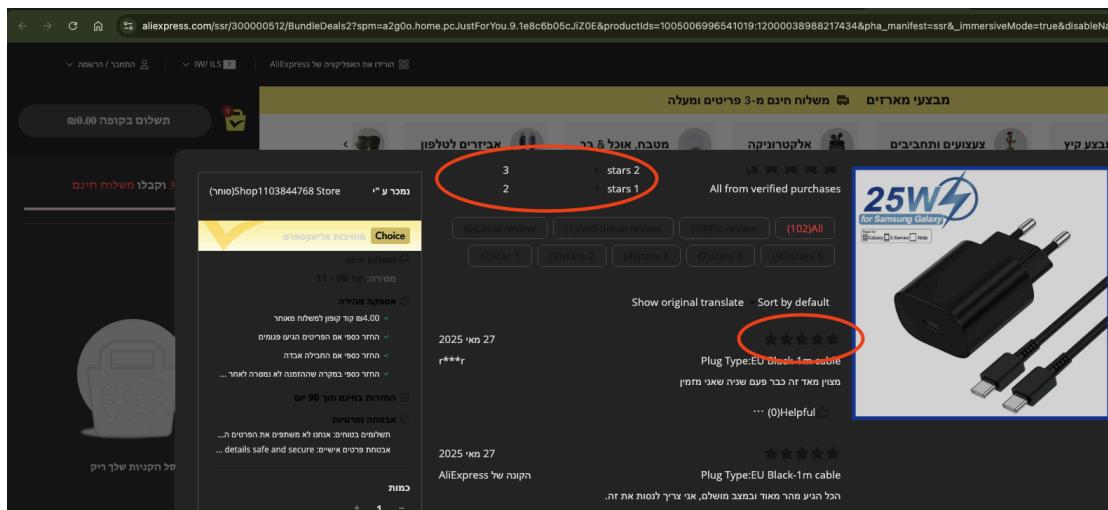
Attachments:  AP-14 Stars are not visible enough.png

Severity: Low

### Description

#### Steps To Reproduce:

1. Apply dark mode to your browser (Dark Reader Extension Chrome)
2. Open Aliexpress <https://www.aliexpress.com/>
3. Select a random product
4. Scroll down to the reviews



### Image Link

**Actual Result:** Stars are not visible enough, and other elements are hard to view too

**Expected Result:** Colors should remain intact without any issues

## [AP-13] Duplicate unpaid orders appear in user history

Created: 25/May/25 Updated:

28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

Severity: Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Log in to a valid account (Email: [brian@gmail.com](mailto:brian@gmail.com), Password: Brian123)
3. Search for a product (Laser Gun) and add it to the shopping cart
4. Place the order without paying for it

(No Image)

**Actual Result:** After completing the order, the unpaid section shows 2 orders instead of 1

**Expected Result:** The unpaid section should display only 1 order

## [AP-12] Orders paid for remain marked as unpaid

Created: 25/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

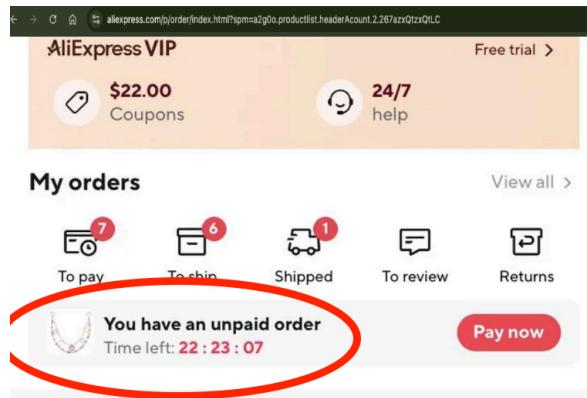
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11. Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-12 Order remains unpaid.png
Severity:	Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Log in to an account (User: Brian123 ,Password: Brian123)
3. Search for a product and add it to the cart (Necklace)
4. Proceed to checkout and pay for the product



**Actual Result:** Order remains in the unpaid section even though the user paid for it Successfully

**Expected Result:** The Order should move into the paid section

## [AP-11] Search filters cause the page to lag or crash

Created: 25/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

Severity: Critical

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for a product (Cup)
3. Apply a color filter (White)

(No Image)

**Actual Result:** Site crashes when pressing the color filter

**Expected Result:** Site should function normally, no matter which filter is chosen

## [AP-10] Safari image issue

Created: 25/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11.  
Safari 18.4

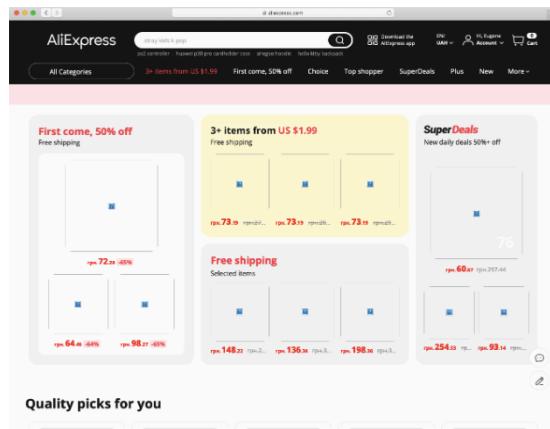
Attachments:  AP-10 Safari image issue.png

Severity: Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress in **Safari** Browser <https://www.aliexpress.com/>
2. Click on product pages



### [Image Link](#)

**Actual Result:** Site can't load images

**Expected Result:** Site should stay intact and load images without any issues

## [AP-9] Language switches unexpectedly during navigation in the site

Created:

25/May/25 Updated: 28/May/25

Status:	To Do
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Project:	<a href="#">Aliexpress Project</a>
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Reporter:	<a href="#">Roni S</a>
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Environment:	macOS 11. Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)
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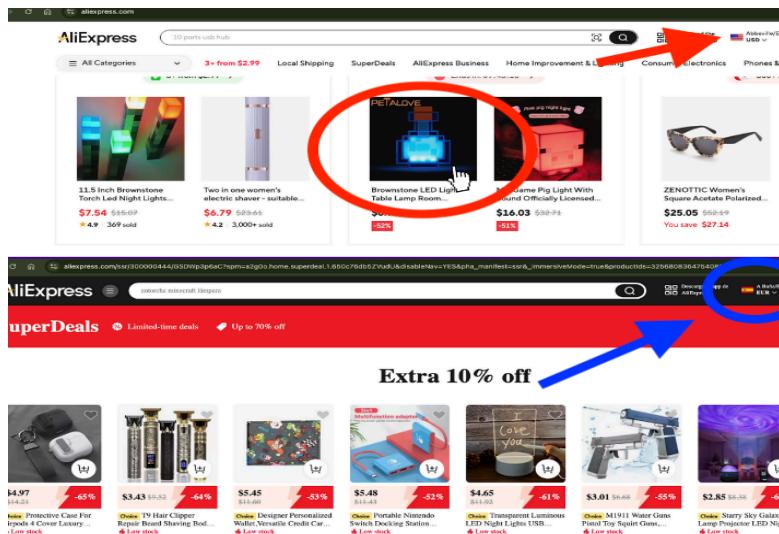
Attachments:	<input type="checkbox"/> AP-9 Language switch error.png
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Severity:	Minor
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### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Navigate through the site and browse items



[Image Link](#)

**Actual Result:** Site changes language unexpectedly

**Expected Result:** Site should remain in one language without changing unexpectedly

## [AP-8] Page shows content in Chinese despite being in the U.S. or set to English

Created: 25/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

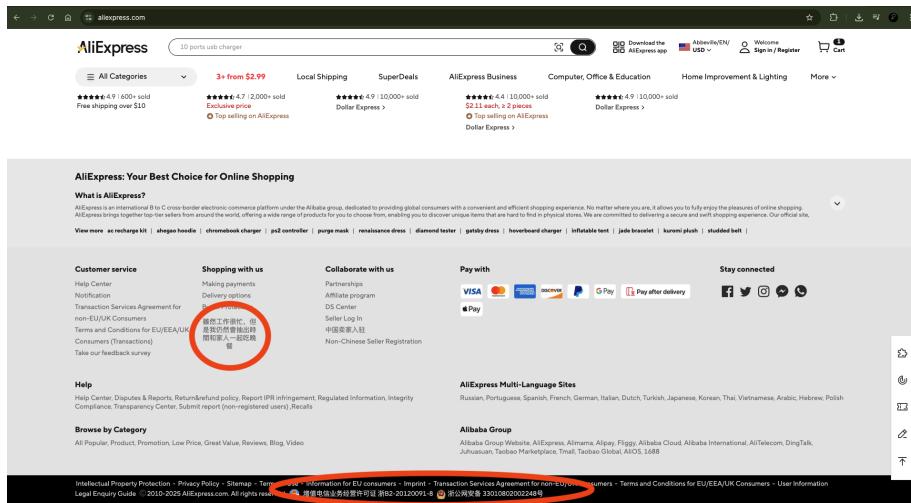
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11. <b>Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)</b>

Attachments:	<input type="checkbox"/> AP-8 Chinese English mix.png
Severity:	Minor

### Description

#### Steps To Reproduce:

1. Be in the U.S / Set VPN to the USA
2. Open Aliexpress <https://www.aliexpress.com/>



### Image Link

**Actual Result:** Page displays in Chinese despite the location being in the United States

**Expected Result:** The page should be displayed in English

## [AP-7] Clicking on some products leads to a 404 error: “Sorry, the page you requested cannot be found”

Created: 25/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

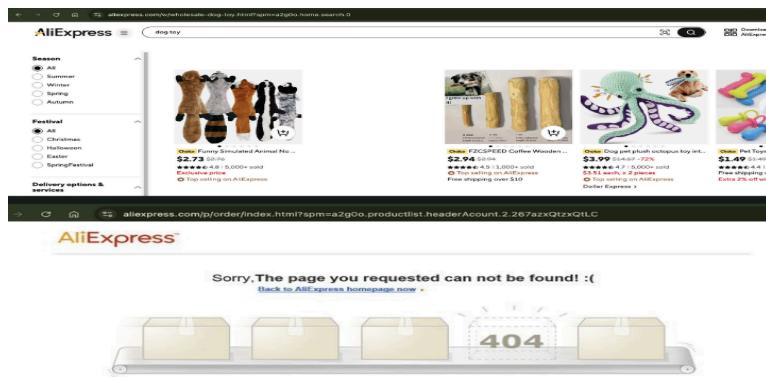
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11. <b>Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)</b>

Attachments:	<input type="checkbox"/> AP-7 link 404.png
Severity:	Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for a product (Dog Toy)
3. Select the product



#### [Image Link](#)

**Actual Result:** Link leads the user to a 404 error page

**Expected Result:** The Product page should load with no issues and error pages

## [AP-6] Logging in with Google results in "authorization error"

Created: 25/May/25

Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

Attachments:  AP -6 Google failed.png

Severity: Minor

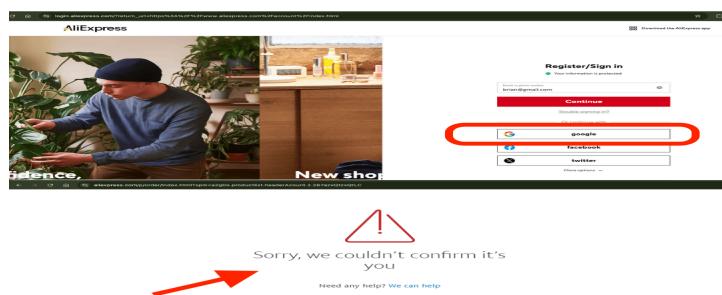
### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Log In / Register
3. Press the Google icon to log in through your Google account
4. Enter Valid Google Account credentials

Email: [brian@gmail.com](mailto:brian@gmail.com)

Password: BrianGoogle9070



[Image Link](#)

**Actual Result:** User encounters an "authorization error"

**Expected Result:** User should log in to Aliexpress using a Google account without any issues

## [AP-5] Login redirects users to 404 error page Created: 25/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

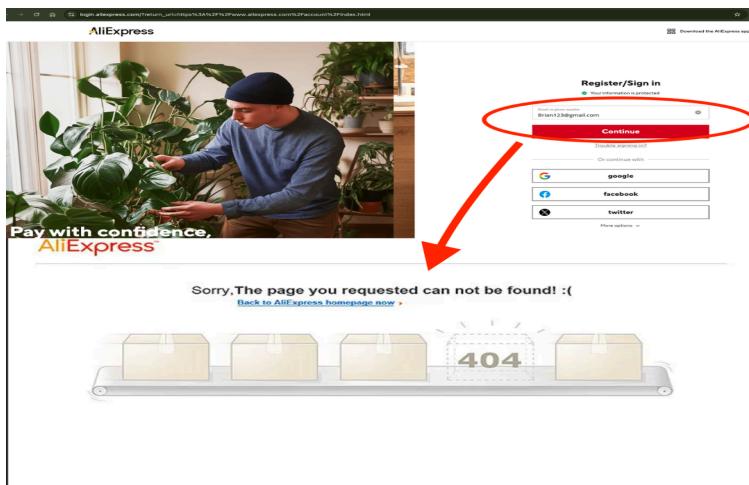
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11. Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-5 Login 404.png
Severity:	Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Press Sign In / Register
3. Enter Valid account information (Username: Brian123, Password: BrianAli123)



[Image Link](#)

**Actual Result:** User should be able to sign in without any issues

**Expected Result:** User encounters 404 error page

## [AP-4] Card payment fails despite correct info

Created: 25/May/25 Updated: 28/May/25

Status: To Do

Project: Aliexpress Project

Reporter: Roni S

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

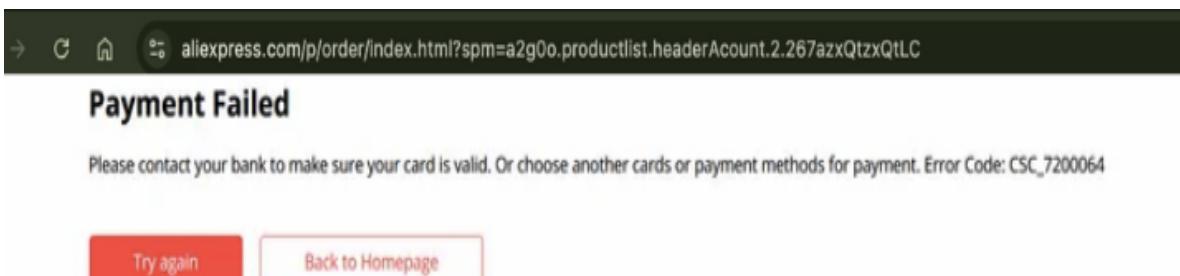
Attachments:  AP-4 Card failed payment.png

Severity: Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for an item and add to the shopping cart (Men's Watch)
3. Press the cart icon and proceed to checkout
4. Fill out valid credit card information and pay for the item



**Actual result:** User encounters an error message: "order not processed"

**Expected Result:** The User should be able to check out without any error messages and complete the order

## [AP-3] Payment Error During Checkout

Created: 25/May/25 Updated: 28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11.  
Google Chrome Version 136.0.7103.114 (Official Build) (x86\_64)

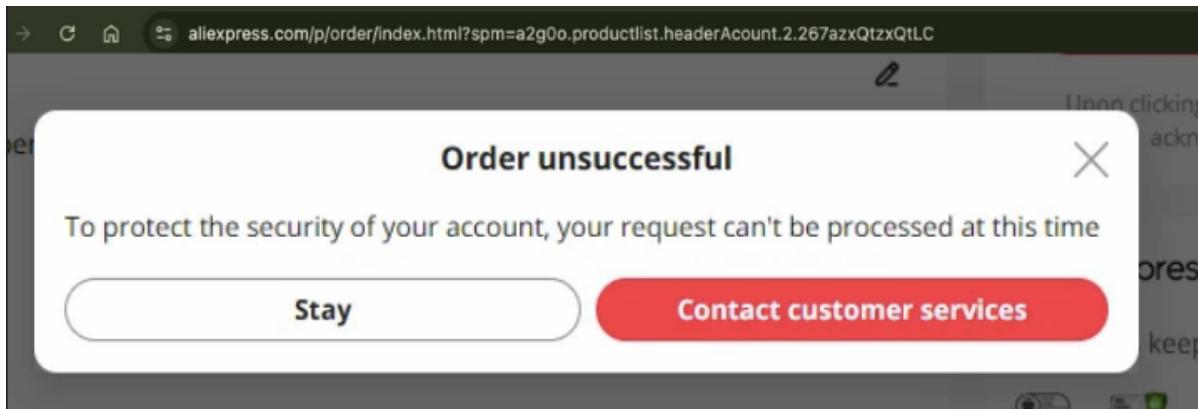
Attachments:  AP-3 error payment to protect your account.png

Severity: Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Add an item to the shopping cart (AirPods Case)
3. Press the cart icon and proceed to checkout
4. Fill out valid credit card information and complete the order



**Actual Result:** User gets an error message: "Order unsuccessful: To protect the security of your account, your request can't be processed at this time."

**Expected Result:** The User should be able to complete the order without any error messages during checkout

## [AP-2] The cart automatically unchecks items at checkout

Created: 25/May/25 Updated:  
28/May/25

Status: To Do

Project: [Aliexpress Project](#)

Reporter: [Roni S](#)

Environment: macOS 11.  
[Google Chrome Version 136.0.7103.114 \(Official Build\) \(x86\\_64\)](#)

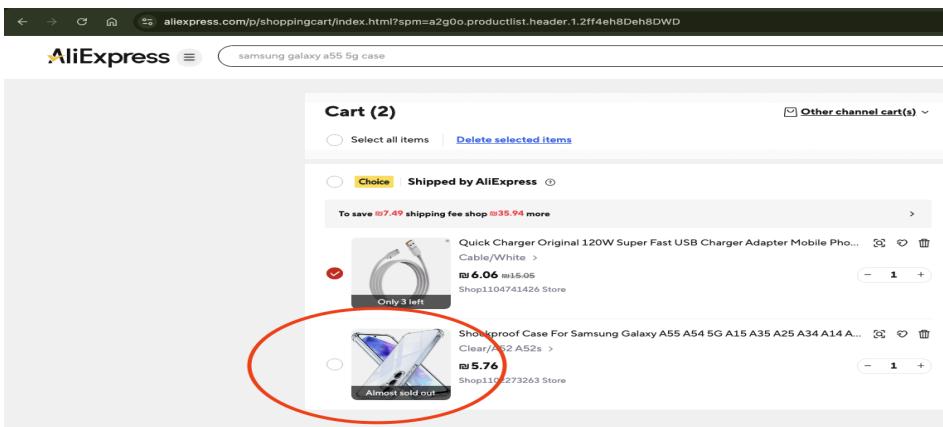
Attachments:  Screen Shot 2025-05-27 at 18.53.14.png

Severity: Major

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for 2 items (Phone Case + Charger)
3. Add the 2 items to the shopping cart
4. Press the cart icon and proceed to checkout



#### [Image Link](#)

**Actual Result:** Cart allows the user to pay for only one item

**Expected Result:** The page should allow the user to pay for both products without any issues of items getting deducted

## [AP-1] Cart randomly empties at checkout

Created: 25/May/25 Updated: 28/May/25

Status:	To Do
Project:	<a href="#">Aliexpress Project</a>

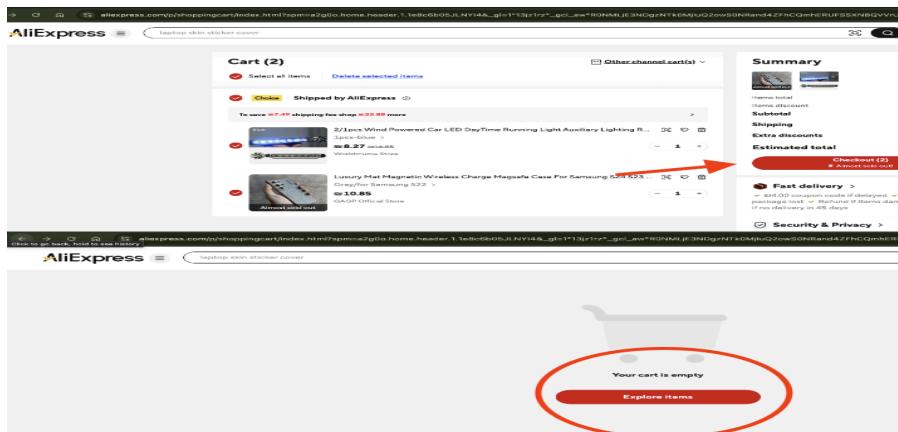
Reporter:	<a href="#">Roni S</a>
Environment:	macOS 11. Google Chrome Version 136.0.7103.114 (Official Build) (x86_64)

Attachments:	<input type="checkbox"/> AP-1 cart empty after checkout.png
Severity:	Minor

### Description

#### Steps To Reproduce:

1. Open Aliexpress <https://www.aliexpress.com/>
2. Search for an item (Phone Case)
3. Add the item to the shopping cart
4. Press the cart icon and proceed to checkout



### [Image Link](#)

**Actual Result:** Cart empties when attempting to pay for the product

**Expected Result:** Payment should be completed, and the order should go through without the cart randomly getting emptied in the middle of the checkout

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1001.0.0-SNAPSHOT#100283-rev:ebaefb9c8321cb98d235d92c408097f2e43980da.

The STR refers to an earlier version of Aliexpress, which means some of the bugs may have been fixed.