

DeepKumar Patel

✉ pdeep1292@gmail.com

☎ +1 (416)-838-7561

📍 Toronto, Ontario

Profile

Compassionate and dedicated PSW student with strong communication skills and a background in customer service. Experienced in supporting individuals, managing tasks efficiently, and providing attentive care. Skilled in personal care, assisting with activities of daily living (ADLs), and maintaining a safe, comfortable environment. Eager to apply my training in patient care, empathetic communication, and teamwork to support seniors and vulnerable individuals.

Professional Experience

Production Executive

Adrhim Pharmaceuticals

2021/07 – 2023/06

Kalol, India

Supervised and coordinated daily operations, ensuring efficient workflow and adherence to company standards. Managed a team of employees, providing guidance, training, and support to meet production targets and maintain quality control. Monitored inventory levels, coordinated with suppliers, and ensured timely replenishment of stock. Managed daily operations, ensuring compliance with safety and industry standards, while collaborating with key stakeholders for efficient production and stock management. Self-motivated in driving continuous improvement strategies to enhance workflow and productivity. Coordinated with suppliers and team members, utilizing strong leadership and communication skills to maintain product quality and on-time delivery.

Cashier / Storefront

Tim Hortons

2024/02 – present

Oakville, Canada

Provided exceptional customer service by assisting customers with orders, answering inquiries, and ensuring a pleasant experience fulfilling customer needs. Handled cash, debit, and credit transactions efficiently, maintaining accurate till balances at the end of shifts. Collaborated with team members to ensure timely and smooth service during peak hours. Maintained a clean and organized workspace, ensuring compliance with safety and hygiene standards. Demonstrated adaptability by handling various tasks such as preparing orders, restocking supplies, and managing customer feedback. Excellent sales and Service.

Cashier/Clerk

No frills

2024/11 – 2025/02

Toronto

As a Cashier and Produce Clerk at No Frills, I efficiently manage cash register operations, process transactions accurately, and deliver exceptional customer service to ensure a positive shopping experience. My role involves maintaining the produce section by monitoring inventory, restocking shelves, and ensuring the freshness and quality of all products through proper stock rotation. I adhere to food safety regulations and hygiene standards to uphold product integrity and a safe shopping environment. Additionally, I assist with unloading deliveries, organizing merchandise, and addressing customer inquiries or concerns regarding products, pricing, and store policies. Through collaboration with team members, I contribute to smooth store operations while consistently meeting performance expectations.

Clinical Placement - Personal Support Worker Student

2025/05 – 2025/08

Toronto

- Completed **112 hours** in a hospital setting, assisting clients with activities of daily living, mobility support, and personal hygiene.
- Completed **144 hours** in a long-term care facility, providing compassionate care, monitoring client well-being, and following individualized care plans.
- Maintained infection control standards, ensured client dignity, and worked collaboratively with healthcare teams.

Education

Pre-Health Science

Pures College of Technology

2024/01 – 2024/08

Scarborough, Canada

Bachelor's of Science (Major: Chemistry)

Ananya Institute of Science

2018 – 2021

Kalol, India

Personal Support worker

Centennial College

2025/01 – present

Scarborough, Canada

- Learning patient care, health and safety, and communication with diverse clients.
- Completing coursework in patient care, communication, and health & safety.
- Includes practical training on infection control, mobility assistance, and personal hygiene.

Skills

Medication reminders and assistance

Basic wound care and infection control

Meal preparation (including dietary restrictions)

Empathy and compassion

Patience and active listening

Strong communication skills (with clients, families, and healthcare teams)

Time management and multitasking

Problem-solving and adaptability

Teamwork and collaboration

Languages - English, Hindi, Gujarati

Observing and reporting health changes

Continuous improvement

Assisting with toileting and incontinence care

Maintain Cleanliness and Health & Safety Compliance

Knowledge of dementia and Alzheimer's care

Following care plans and maintaining patient confidentiality

Self-Motivation & Initiative

Organizations

Invincible NGO

Volunteer

2022/01 – 2023/09

Ahmedabad, India

Invincible NGO is a non-profit organization dedicated to youth empowerment through adventure, education, and social initiatives. It focuses on fostering leadership, teamwork, and environmental awareness among young people through a variety of activities including camps, treks, workshops, and community service projects.

Certificates

- Standard First Aid & CPR (BLS)

- Mask Fit