

Mobile:

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Email:

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Address:

Lot 1454, Jalan Masjid, 16250 Wakaf Bharu, Kelantan.

Current Address:

A-8-6, Menara Sri Damansara, Jalan Margosa SD 10/1e, Bandar Sri Damansara, 52200 W.P. Kuala Lumpur.

Languages:

Good command at both spoken and written:

- Malay
- English
- Mandarin

Programming Skills

**** HTML CSS **** **** **JAVASCRIPT** PHP **** NODEJS **** REACT **** **PYTHON** $\star\star\star\star\star$ **** JAVA WORDPRESS ****

Soft Skills

- Teamwork
- · Problem-solving
- Adaptability
- Customer Service
- Self-Motivation

RONNIF CHUA SFAN XIONG

Experienced IT executive specializing in payment solutions and web development. With hands-on expertise and ongoing academic pursuits, I offer a blend of technical skills and innovation. Ready to contribute to dynamic projects and teams, I bring a commitment to excellence and a passion for continuous learning.

Work Experience

IT Executive Alpha Fintech Plus Sdn Bhd | June 2021 - Current

- Managed company IT infrastructure, overseeing equipment like laptops, email systems, domains, and websites.
- Configured and maintained POS terminals, ensuring optimal performance and reliability.
- Provided technical support to merchants, addressing inquiries and resolving issues promptly.
- Monitored and implemented fraud prevention measures for POS terminals, safeguarding transaction integrity.
- Designed and developed websites tailored to company requirements and industry standards.
- Integrated payment gateways into websites, ensuring seamless and secure online transactions.

Part Time Promoter Taobao Store by Lumahgo | November 2019 - February 2020

- Guide customer on using online shopping applications
- Promote Artificial Intelligence (AI) products to customer

Academic History

BACHELOR DEGREE IN COMPUTER FORENSIC Management Science University (MSU) | 2023 - current

• Part-Time student

DIPLOMA IN CYBER FORENSIC Cybernetics International College of Technology | 2019 - 2021

- CGPA 3.90
- 'HANDLE IT WITH FUN ONLINE' Program Organised by Universiti Putra Malaysia (UPM) - Participant
- Student Development Program Organised by CICT Marketing -Participant
- 'DIGITAL TRANSFORMATION DAY for IR4.0' Program Orgainised by Geomatika University College (GUC) Participant

SIJIL PELAJARAN MALAYSIA (SPM) | 2017 PENTAKSIRAN TINGKATAN 3 (PT3) | 2015 SMJK Chung Cheng | 2013 - 2017