

FAQ

Frequently Asked Questions

VXI NEW HIRE SURVEY

For request or concerns, kindly file a ticket in iTrack @ <https://global-ittrack.vxi.com.ph/>

? What browser can we use to access the tool?



Google Chrome is the preferred browser for all iTech tools.

? How does the tool work?



You may find a User Guide located in the upper right corner of the tool.

? I'm getting an error in the tool, to whom can I reach out?



You may file a ticket request in iTrack (Innovation and Technology) and indicate your concern.

? For non-technical issues/concerns, to whom can I reach out?



You may coordinate to the tool's owner/POC Archiefel Rosanes (Archiefel.Rosanes@vxi.com).

? Who is able to access the tool?



Tool is accessible to all VXI Employees, Admin and Report those included on User Management.