



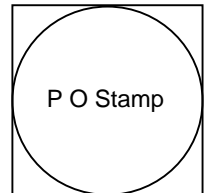
BHARAT SANCHAR NIGAM LIMITED

Calcutta Telephones

BILL MAIL SERVICE
Postage paid in advance
Vide Licence No. PP/03/2001

Name & Address of the Customer:

SUKHENDU BIKASH ROY
30/1, RAM CHARAN SETT ROAD
HOWRAH
KOLKATA
WB
711104



INFORMATION TO CUSTOMER

- I) **For Fault Repair, Dial: 198** **For Customer Care & Billing enquiry, Dial: 1500**
Further Details of Customer grievance redressal mechanism is available at our website www.bsnl.co.in.
- II) Telephone Bills can be paid by Cash / Cheque / DD / Debit / Credit Cards at the following centers.
(a) All Online Cash Counters and Customer Service Centres of BSNL.
(b) All Head Post Offices and designated Sub / Branch Post Offices up to Pay By Date.
(c) E-Seva Counters up to 3 days after Pay By Date.
(d) All branches of Syndicate / Indian Bank / UTI ATM.
(e) Tech Process / Bill Desk (ECS) / ICICI Gateway (Credit / Debit Cards).
(f) Payment can also be made through ECS and Internet Banking. For Internet banking please Logon to "www.bsnl.co.in"
- III) **Cheque / DD May be drawn in favour of AO (Cash), BSNL, Calcutta Telephones for making payment at BSNL Bill Collection Centres & CTOs / DTOs. Telephone Bills will be accepted in CASH up to Rs 5000/-.**
- IV) For Change of Billing Address, Kindly approach AO(TR) / Commercial Officer of your exchange area.
- V) (a) No Migration fee is chargeable for migration to any tariff plan.
(b) No increase is permissible in any item of tariff for a period of SIX months from the date of enrolment of a subscriber under a tariff plan.
(c) No charge to be levied for any service without explicit consent of the consumer.
(d) Refund of Security Deposit for providing telephone service to be made, within 60 days of closure of telephone connection, Otherwise eligible for interest @ 10% Per Annum.
(e) Please logon for tariff Plan and Financial implications on www.bsnl.co.in.
(f) Broadband Toll Free Help Desk Number -1800 424 1600
- VI) Dial 1960 to know the name and address of the customer and STD Codes / 60 seconds pulse rate.

NOTE: 1). BSNL Broadband is available on demand. Speed between 256Kbps / 2 Mb. Contact Commercial Officer concerned / Customer Service Center.
2). Customers are advised to change their password frequently.
3). STD facility on the phone provided to you is available now by default. In case of unwillingness to have STD facility, you may opt in writing for barring of STD facility.

ENJOY RING BACK TONES ON BSNL LANDLINE (CALL 56700 For Registration)

SL.No	PARTICULARS	CHARGES
01	Monthly fixed charges	Rs.25
02	IVRS Charges for 56700	Rs.2.00 per min
03	Song Selection (Content charges per RBT download) Excluding access charges using IVRS/Website	Rs.12.00
04	Validity	30 Days

**TO AVOID UNWANTED
TELEMARKETING CALLS: REGISTER
YOUR TELEPHONE NUMBER IN
NDNC REGISTRY CALL 1909 or SEND
SMS "START DND" ON 1909**

DENOMINATIONS OF CASH PAID (To be filled by Payer)

1000	X	
500	X	
100	X	
50	X	
20	X	
10	X	
5	X	
2	X	
1	X	
Change		
TOTAL		



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Telephone Bill

Name & Address of the Customer:

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HOWRAH
KOLKATA
WB
711104

Customer Id 3005724148
Account Number 8005731669
Phone Number 03326271551
Bill Number & Date 126186294 - 09/02/2014
Bill Period 01/01/2014 to 31/01/2014
Payment Due Date 27/02/2014
Customer Type Individual
Credit Limit
Loyalty Points 432.00

Account Summary(In Rupees)

Previous Balance (Ignore, if paid)		Payments Received		Balance Amount		Adjustments		Current Bill Amount		Amount Payable (Rounded to next Rupee)
A		B		C=A-B		D		E		E+C-D
3,221.29	-	3,222.00	=	-0.71	+	0.00	+	2,239.16	=	2,239.00

Late Fee shall be levied in the next bill @ 2% of the outstanding amount pending after Pay By Date. Minimum Late Fee is Rs 10/-.

Account Level Details

Payment Details

Description	Date	Amount(Rs.)
Bill Desk Payment	24/01/2014	3,222.00
Total		3,222.00

Summary of Charges Amount(Rs.)

Monthly Charges	625.00
Usage Charges	2,202.00
One Time Charges	0.00
Discounts	-834.15
Service Tax	246.31
Late Fee	0.00
Total Charges (Rs.)	2,239.16

Tax Details

Description	Tax Rate	Amount
Service Tax	12.00%	239.14
Educational CESS	2.00%	4.78
Higher Edu. CESS	1.00%	2.39

Accounts Officer(TR)

This is a Computer generated Bill and hence does not require any Signature

"BSNL wishes You a Very Happy & Prosperous New Year-2014" 'Enjoy hassle free payment mode - opt for ECS or pay bills online at www.bsnl.co.in'

From 1/5/13 for General & One India Urban Plan- Free Calls calculated as 25 each for on-net & off-net calls per month & all calls are chargeable @ Re. 1/call for on-net calls and @ Rs. 1.2/call for off-net calls,beyond Free Calls

E & OE

BHARAT SANCHAR NIGAM LIMITED

Calcutta Telephones

COUNTER FOIL

Account Number	8005731669	Phone Number	03326271551	Amount Payable	2,239.00
Bill Number	126186294	Bill Date	09/02/2014	Payment Due Date	27/02/2014



For Use of PO's/ Banks only



Mode of Payment ☐ Cash ☐ Cheque/DD ☐ Credit/Debit Card ☐ E-Payment

Cheque /DD No. _____ Date _____ Bank _____ Branch _____ Amount _____

Please Charge Rs. _____ Against Card No. _____ Card Expiry Date _____ ☐ Visa ☐ Master

Signature _____ Card Holder's Name _____ ☐ Diners ☐ Amex

Please make crossed Cheque/DD/Pay order for Amount Payable (Rounded up) in favour of AO (Cash), BSNL,Calcutta Telephones.

Note: Post Offices / Banks to accept Bills for Current Bill Amount or Amount Payable against Account Number on or before Due Date only.



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Calcutta Telephones

Account Number 8005731669 Bill Number 126186294 Bill Date 09/02/2014 Payment Due Date 27/02/2014

Name & Address of the Customer:

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List of Services

Phone Number/Service ID	Monthly Charges	Usage Charges	One Time Charges	Discounts
03326271551	0.00	1,026.00	0.00	-66.00
ct3326271551	625.00	1,176.00	0.00	-768.15

Phone Number/Service ID 03326271551

Bill Plan: BBG FN COMBO 600

Discounts

Description	Start Date	End Date	Amount(Rs.)
LL - Free Usage Amount	01/01/2014	31/01/2014	-66.00
Total			-66.00

Usage Charges

Description	Units	Duration(hh:mm:ss)	Gross Amt(Rs.)	Discount(Rs.)	Net Amount(Rs.)
LL Local Call	742	11:40:32	881.20	-46.00	835.20
LL STD Call	124	02:22:12	144.80	-20.00	124.80
Total	866	14:02:44	1,026.00	-66.00	960.00

Phone Number/Service ID ct3326271551

Bill Plan: BBG FN COMBO 600

Monthly Charges

Description	Start Date	End Date	Amount(Rs.)
BB - Fixed Monthly Charges for Modem Type-B1	01/01/2014	31/01/2014	25.00
BB - Fixed Monthly Charge	01/01/2014	31/01/2014	600.00
Total			625.00

Discounts

Description	Start Date	End Date	Amount(Rs.)
BB - Free Usage Amount	01/01/2014	31/01/2014	-768.15
Total			-768.15

Usage Charges

Description	Units in KB	Duration(hh:mm:ss)	Gross Amt(Rs.)	Discount(Rs.)	Net Amount(Rs.)
Broadband Day Usage	4013419	76:04:31	1,176.00	-768.15	407.85
BB Night Usage (2AM-8AM)	3764682	09:54:56	0.00	0.00	0.00
Total	7778101	85:59:27	1,176.00	-768.15	407.85