

Documentation Samples Description

The table provides a brief description of all documentation samples available for review.

If you wish to review any other document listed in the table or the available document in its entirety, please let me know.

Note: The documentation samples adhere to the company-specific style guide and templates.

Company	Sample Document Name	Audience	Content Type	Comments
GE Digital				
	WIP_DITA_Equipment	Supervisor/Operator	Work-in-progress feature description originally documented using DITA/XML	Document converted to MS Word from DITA. New user interface for private cloud.
	WIP_DITA_Downtime_Display	Supervisor/Operator	Work-in-progress feature description originally documented using DITA/XML. I have written about 40% of the documentation, which consists of enhancements to the product. Documentation updates are available in Rally. I work closely with product management, development, program management, and QA for content.	Document converted to MS Word from DITA. New user interface for private cloud.
Oracle				
	Oracle Fusion Cloud: Human Capital Management – Global Human Resources Student Guide	Internal and External Administrators, Implementors	Conceptual - to engage employees, align Human Resources processes, and promote a culture of compliance	New content and structure for internal notes and tasks for Oracle University instructors.
	Oracle Fusion Cloud: Human Capital Management – Global Human Resources – Activity Guide	Internal and External Administrators, Implementors	Instructional/Procedural - detailed demonstrations and instructional/procedural activities for various roles and responsibilities for use during training. All new content for procedural documentation is 100% writer's effort as they are documented after testing the procedure in the application. I worked closely with QA and Oracle University instructors to ensure accuracy and relevance.	Edited a 130-page document to 5 pages to meet sample requirements. Completely rewrote the document to provide persona-based hands-on exercises based on intensive testing of applications for every patch upgrade

	Oracle Fusion Cloud: Human Capital Management – Approvals & Extensibility Student Guide	Internal and External Administrators, Implementors, Approvers, HR Personnel	Conceptual – Approval processes, conditions, rules, hierarchy.	New content and structure for internal notes and tasks for Oracle University instructors.
	Oracle Fusion Cloud: Human Capital Management – Approvals & Extensibility – Activity Guide	Internal and External Administrators, Implementors, Approvers, HR Personnel	Instructional. All content for procedural documentation is 100% writer's effort as they are documented after testing the procedure in the application.	Created several new hands-on demos and activities for configuring and customizing approval rules, conditions, and approver groups after intensive testing of applications for every patch upgrade
SAP (Ariba)				
✓	Ariba Approvables Reference Guide	End users, administrators, customer support, professional services	Conceptual Reference with associated Ariba solutions and status codes. New document with 100% contribution. Researched, drafted, and documented from scratch. I worked closely with product management and QA for content.	The objective was to publish all supported approvables in the Ariba Procurement system.
	Copy Requisition WebServices	Users, customers, administrators	New feature description involving web services	XML-based requests and responses
Yodlee Infotech				
	SAML Implementation Guide	Developer content, administrators, professional services, premier customers	Implementation Guide	Restricted internal content to 2 pages. Authentication and authorization information about identities in multiple security domains.
✓	Yodlee REST API Guide v1.1	This document is meant for developers who are interested in building financial applications using Yodlee APIs.	The REST API Guide explains the REST APIs currently supported by Yodlee.	This is an external document.
	Sub-Branding User Guide	Channel partners, professional services, technical sales	Instructional	Restricted internal content to 2 pages. Enables channel partners to create, customize, and deploy lite versions of Yodlee solutions for banking customers.
✓	Yodlee Payment Operations Guide	Payment operations team	Policies and procedures for Yodlee Payment Operations team	Manages Yodlee Billpay and Fundstransfer product and services
	Yodlee BillPay Introduction Guide	Draft version	Understanding bill pay	To demonstrate work-in-progress document
	Yodlee BillPay Training Guide	Draft version - Internal and external trainees	Train on Yodlee BillPay	

	BPAA Product Description Document	External overview document	Overview of the BillPay Account Accelerator product	This document includes information, descriptions, and details on each of the functionality as presented on a page-by-page basis in the Yodlee BillPay Account Accelerator.
	Yodlee PersonalFinance Product Description Document	Financial institutions who want detailed information about the features and functionality of Yodlee PersonalFinance.	Overview of the Yodlee PersonalFinance product	
	Yodlee Standard Reports Guide	Technical and business users associated with Yodlee customers involved in deploying and managing Yodlee products.		Yodlee Reporting Services to generate and view reports