

## CURRICULUM VITAE

I am a creative and driven individual with master's degree in Information Systems with Computing. I am passionate about starting a career in development and so have recently completed an 18-month Coding Traineeship as a full stack developer. I have completed two real world projects to specification showing competent use in a wide range of front and back-end programming languages. I am a real people person with excellent communication skills at all levels. I am confident that I will hit the ground running and be an asset to your organisation.

### PERSONAL DETAILS

**NAME:** Roopchand Bharamgouda

**RESIDES:** Dublin

**CONTACT DETAILS:** (M) 353899 457888  
(E) [roop5627@outlook.com](mailto:roop5627@outlook.com)  
(W) <https://www.roopchandbharamgouda.com/>  
(Github) <https://github.com/RoopchandB>  
(LI) <https://www.linkedin.com/in/roopchand-bharamgouda-8a533b15a/>

### CODING TRAINEESHIP

#### **IT Career Switch Ltd**

Coding Traineeship – Full stack developer  
18-month program

During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills

- HTML5, CSS3, JavaScript
- PHP, Java, SQL, Firebase
- React, jQuery, Bootstrap
- REST API, Git, Express.js

I have recently passed my **Microsoft 70-480: Programming in HTML5 with JavaScript and CSS3**. More information on this certification can be found at: <https://docs.microsoft.com/en-us/learn/certifications/exams/70-480>

### DEVELOPMENT EXPERIENCE:

Below are the two briefs of development projects I successfully completed with IT Career Switch which can be found in my bio, along with my personal projects: <https://www.roopchandbharamgouda.com/>

#### **Portfolio Project #1: "Gazetteer"**

The specification was to reply to a website specification for a map-based app to provide information on countries – with a focus on a "mobile first" development. Preferably using a framework, to then develop HTML, CSS and JavaScript with JQuery modules that use PHP server-based components to source data from third party APIs (Geonames, OpenWeather). The solution is assessed on its delivery to specification, functionality, and usability.

#### **Portfolio Project #2: "Company Directory"**

A more rigorous reply to this specification was required as a user requirements document was needed to be prepared which, when signed off, triggers the release of SQL allowing to develop a "mobile-first" application to maintain a company personnel database (MySQL). Sign off is only achieved upon the student supplying an independently witnessed document providing confirmation of the system's ability to perform error free.

### **Personal Project: "Covid19 Tracker"**

A nicer look at the Covid Tracker Application. Includes data visualizations of number of cases worldwide and in all the countries and sort through countries by number of cases recovered, deaths, and total number of cases.

Programming languages used: ReactJS, CSS, Firebase.

### **Personal Project: "Ravenous"**

A Front-end web application to search for restaurants using the Yelp API, view a list of restaurants returned by the Yelp API, sort through restaurants using a filter. Built with ReactJS.

### **Personal Project: "Jammming"**

A Front-end web application built using Spotify API to search for the Spotify library, create a custom playlist, then save it to their Spotify account. Built with ReactJS.

## **CAREER HISTORY:**

**June 2020 – Present**

### **Career break**

- I have invested time in studying and obtaining my Microsoft certification and completing coding and development projects to gain practical experience with the languages that I have studied.

**Mar 2020 – June 2020**  
**POSITION HELD:**

### **DXC Technologies** **Technical Support Analyst**

- Diagnosed, troubleshoot and resolved desktop, hardware and software related issues (desktops, laptops, monitors, printers, IOS and Android phones and software applications) via phone and remote access tools
- Provided support for Microsoft Windows 8 & 10, Exchange, Active Directory and Microsoft Office 2016/365
- Processed new hardware requests for new equipment such as desktops, laptops, monitors and printers
- Working knowledge of networking and IP, experience with the Microsoft based network environment
- Maintained records, logs, and the lifecycle of work requests; identified opportunities to upsell product/services
- Worked with co-workers and end-users to determine best course of action to resolve support tickets in a timely and satisfactory manner
- Strong knowledge or experience working with a ticket-based software and support system
- Worked with multiple support desks to ensure end-user satisfaction with out-of-scope issues

**Oct 2018 – Feb 2020**  
**POSITION HELD:**

### **Centra, Dublin** **Supervisor**

- Led the sales floor while managers were not present. Managed a team of three or more placing individuals according to the strength
- Merchandised and rotated stock in the grocery department and maintained hygiene and food safety standards in all departments
- Processed customer sales, deliveries and requests and handled and recorded all customer queries and complaints
- Ensured customer transactions were carried out efficiently and effectively
- Provided a bag packing service at the checkout and informed customers of various services, products and promotions on offer

- Supervised staff of four individuals performing various sales, customer service, accounting, repair, quality control and housekeeping functions

**Jun 2016 – Dec 2017**  
**POSITION HELD:**

**ASICS Technologies Pvt Ltd, India**  
**Software Engineer**

- Pivotal role in continuous improvements by identifying opportunities for improved performance in SQL operations and implementations, developing database solutions, best practices, software quality assurance and testing
- Facilitated operations for production and staging environment databases, with strengths in troubleshooting, recommending function designs, improving processes, optimising procedures, and analysing SQL queries
- Designed, implemented and monitored disaster recovery plans to ensure continuity of a production database function
- Participated in the SDLC lifecycle of a client implementation such as reviewing/creating functionality specs, System Configuration & Design, Testing and Documenting and experience in Agile process and development tools (Git)
- Worked in a team to gain more knowledge about file processing, exception handling and keyboard input
- Contributed to major analytical areas such as coding, software design, prototypes, and resolving software issues
- Actively participated and mentored in requirements gathering, analysis, design and development and testing phases
- Involved in designing and implementing the front-end by coding in HTML5, CSS3 and JavaScript Libraries
- Used Media queries to write a responsive website that fit all the users and different media types
- Participated in development activities that included coding, testing as well as documentation, when warranted for analysis process
- Demonstrated the ability to learn and perform trouble shooting for servers, network hardware, software applications, Cloud applications and their integration

**EDUCATION:**  
**2020**

**Codecademy**  
 Learn Git Course  
 Learn Command Line Course  
 Building Interactive JavaScript Websites Course

**2019**

**Job Ready Programmer**  
 The Complete Oracle SQL Certification Course

**2019**

**Udemy**  
 The Ultimate MySQL Bootcamp: SQL Beginner to Expert

**2019**

**Learn Code Online**  
 Full Stack Web Development

**2018 – 2019**

**Dublin Business School**  
 MSc Information Systems with Computing

**2012 – 2016**

**Jain College of Engineering, India**  
 BSc Electronics & Communication Engineering