

1. B. Downward
2. C. Both ways
3. B. Meetings and conferences
4. C. 1 and 3 (Statements 1 and 3)
5. A. Listening
6. D. All the above
7. B. Criticise others or yourself. (Note: There seems to be a typo in the options. It should be corrected as "Criticize" instead of "Criticise.")
8. C. 1 and 2 (Common Language and Mutual Interest)
9. B. Passive style