

ROPIO DERRICK

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Professional Summary

Motivated well-versed in building productive relationships, resolving complex issues and winning customer loyalty. Brings background maintaining customer satisfaction and contributing to company success. Proficient in React, Node and Express js.

Work History

1)Front-End & Back-End Web Developer

- Designed, implemented and monitored web pages and sites for continuous improvement.
- Kept abreast of emerging technologies, software and trends to innovate future projects.
- Performed responsive, user-friendly front- and back-end web development across websites, emails and landing pages.
- Redesigned website to increase traffic, applying SEO techniques to improve Google rankings.
- Improved website navigation by testing and removing broken links, leading to improved site efficiency.
- Enhanced coding of CSS and JavaScript, improving user experience scores.
- Enhanced front-end performance through image optimisation and clean coding practices, accelerating load times.

2)Customer Service Assistant

- Expertly managed quality communication, customer support and product representation for numerous clients.

3)Digital Advertising

- Skilled in making photo adverts and cards.

Education

Student, Zetech University pursuing Diploma in Computer Science 2021-()