

# Robert Stewart

Social Worker

 Hire.robertstewart@gmail.com

 Available Upon Request

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 robert-stewart-937497126

 rorble.github.io

## SKILLS

Casework

Adaptability

Crisis Intervention

Communication

Time Management

Critical Thinking

Empathy

## EDUCATION

### Bachelor of Science / Social Work

North Carolina State University

Conferred 2016, Cum Laude

### Associate of Science / Human Services

Inver Hills Community College

Conferred 2010

### Google IT Support Professional

Certificate awarded 2020

### COVID-19 Contact Tracing

Johns Hopkins University, May 2020

## AWARDS

### President's Volunteer Service Award

Signed by the office of President

Barack Obama, received 2017.

## PROFILE & OBJECTIVE

Generalist Social Worker dedicated to cultivating positive change in the lives of others. Transitioned from 6+ years of volunteer and work experience in educational and non-profit settings serving primarily minority, refugee, and special needs youth to working with agencies that help individuals across all age and ability levels. Long term goals are to identify areas of need within communities and foster autonomy by developing programming which provides skills and training to clients.

## WORK EXPERIENCE

### Advisory Board Member

*The Change Authority, Raleigh, NC / 2020*

- Provides input on cultural, technological, and interpersonal dynamics of proposed operations and practices.
- Reviews grant applications and public releases.
- Active in policy decision and planning meetings.
- Responsible for seasonal outreach projects.

### IT Consultant

*Chatham Outreach Alliance, Pittsboro, NC / 2019*

- Installed, configured, and repaired desktop and laptop computers.
- Performed system administration and networking tasks for full fleet of non-profit organization devices.
- Created public internet kiosk with ease of access/assistive software and technology for use by differently abled members of the community.
- Trained staff members on best practices for data management, internet security, and device operation.

### Freelance Non-Profit and IT Specialist

*Independent, Multiple Counties, NC / 2016 - 2020*

- Connected non-profit organizations and their clients to available community resources.
- Advocated on behalf of clients with doctors and non-profits.
- Guided clients through programmatic forms while explaining complex systems and benefits.
- Assisted with activities of daily living, emotional support and ongoing rehabilitative and palliative care for individuals in recovery.
- Provided technical support services for non-profit agencies and private consumers.

### Disaster Services Caseworker

*American Red Cross, Raleigh, NC / 2016*

- Addressed crisis calls from clients and emergency first responders in a timely, professional, and compassionate manner.
- Audited client intake forms and entered data into proprietary databases.
- Maintained detailed casework narrative of interactions with clients, referrals, and partner agencies.
- Dispatched or accompanied disaster volunteer response teams and responded to media inquiries while protecting client confidentiality.