Product Backlog

Story ID	user story	Proiority	Points	
3tory ID	User story As a visitor, I want to search through the website so that I can find information i'm looking for.	must	4	
2	As a visitor, I want to be able to filter the search results so that I can find the vehicle I want to hire quickly.	must	2	
	As a potential customer, I want to sort the most popular rented vehicles by price, so that I can see the less expensive ones first.	must	1	
9	As a potential customer, I want to sort the most rented vehicles by popularity, so that I can see the most popular ones first.	must	1	
10	As a registered customer, I want to be able to select multiple options for picking up and dropping off location, so that I can pick up the vehicle form the nearest stores.	must	4	Ī
19	As a branch manager, I want to be able to add new staff, so that the staff details are recorded in the system.	must	2	
	As a branch manager, I want to be able to add new vehicles, so that I will have the potential to attract new			
20	customers.	must	2	
21	As a branch manager, I want to update an availability of vehicles in the branch, so that we will have an accurate data.	must	2	
22	As a branch manager, i want to be able to search for a customer's contact details based on their id, so that we can contact the customer in regards to the rented vehicle.	must	2	
24	As a branch manager, I want to be able to edit/update vehicles details, so that the most accurate information provided to the customer.	must	2	
25	As a branch manager, I want to be able to see a list of all vehicles that are returned recently, so that i will know that all the return vehicles has been inspected.	must	2	
26	As a board member, I want to have a yearly summary of the company so that we can analyse the profit and cost.	must	2	
27	As a branch manager, I want to see the branch summary on the web-app, so that we can improve our sales.	must	2	
30	As a branch staff, I want to be able to see available parking, so that we can organise vehicles drop-off.	must	2	
31	As a branch staff, I want to see a list of available vehicles, so that I can tell customers about availability.	must	2	
32	As a branch staff, I want to be able to login to my account, so that I can perform my daily routine tasks. As a branch staff, I want to be able to create an order of a new customer, so that the system has a record of	must	2	
34	all orders.	must	2	
35	As a branch staff, I want to be able to update the vehicles conditions upon their return, so that the most update vehicle details are recorded in the system.	must	2	
36	As a branch staff, I want to able to see the vehicles that are due for return, so that I can report the board members.	must	2	
38	As a board member, I want the login system to have different accessibility levels, so that they're only getting access to the information they're given access to.	must	4	
39	As a board member, I want to have a report of the damaged vehicles so that I can Replace or fix them. As a board member, I want to be able to display vehicle details, so that the customer will able to find out	must	4	
40	more information about a particular vehicle. As a board member I want to provide recommended vehicles based on location so that to help the customers	must	1	
42	to choose the vehicle .	must	4	
43	As a board member, I want to be able to see the most commonly rented Vehicle in a particular area, so that i can replace them when they are out for service.	must	8	
44	As a board member, I want to be able to see a monthly summary on rental activities, so that I can get a feel for the benefits, in terms of profit, that we are getting from each location.	must	2	
	As a board member, I want to be able to see a list of available vehicles in each branch, so that we can move vehicles among branches.	must	4	
48	As a board member, I want to able to display feedback section to the customer. So that I can make our improve our services.	must	2	
49	As a board member, I want to see all branches renting summary in the web-app, so that we can analyse branches renting process.	must	6	
50	As a board member, I want to see all branches parking capacity, so that we can get or move vehicles	must	6	
51	As a board member, I want to have a report of most rented vehicles in each state, so that we can get more if needed.	must	6	
	As a potential customer, I want to able to create new account, so that I can use the service provided by CRC.		2	
6	As a potential customer I want to be able to see the nearest store based on my location, so that I can access to the nearest store conveniently.	should	4	
12	As a registered customer, I want to able to view my vehicle rental history, so that I can keep track on my rental activities.	should	4	
13	As a customer, I want to be able to change my account details so that my most up-to-date details are	should	4	
14	recorded. As a logged in user, I want to able to logout from my account, so that I can prevent unauthorised access to	should	1	
15	my account. As a registered customer, I want to be able to terminate my account after using the service, so that the	should	2	
	company no longer have a record of my personal details. As a branch manager, I want to have a contact form for the customer so that they can send general			
18 28	enquiries. As a branch manager, I want to download the branch summary, so that we can print it.	should should	2	
37	As a branch staff, I want to see a list of vehicles that are due for maintenance so that i can arrange to get them serviced.	should	4	
47	As a board member, I want to only authorised users can access the system, so that we ensure the data is	should	4	
3	securely protected. As a visitor I want to be able to see contact details, so that I can contact them for any questions relating to	could	1	1
	the hiring services. As a potential customer, I want to rent a vehicle through the web application so that I do not have to go to a			
	branch to book a vehicle .		4	
7	As a customer, I want to have "Today's deals" page for the cheapest vehicles, so that I do not have to spend more time looking through the website for deals.	could	4	1
11	As a registered customer, I want to reset my password, so that it will become handy when i forget my password.	could	4	
16	As a registered customer, I want to able to make a payment through the web-app, so that I don't have to	could	8	
17	walk into a branch to make a payment. As a registered customer, I want to able to save my methods of payment, so that I don't have to re-enter	could	4	
23	every time i make a payment. As a manager, I want to be able to see staff availability so that i can give them shifts accordingly.	could	2	
29	As a branch staff, I want to edit/delete customers details so that we will have an accurate data. As a branch staff, I want to be able to send emails to customers, so that I can notify them for the deals that	could	2	4
33	our company is offering. As a board member, I want to have "Help and Support" page, so that I can provide with additional services	could	4	
41	provided by CRC.	could	1	
46	As a board member, I want to utilise a two-factor authentication security process to the user login system, so that we will guarantee that no one can access other users account.	would	8	



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