

# Rory Van Blaricom

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<https://github.com/RoryV91>

## Profile

I am a detail oriented and objective driven software engineer. I have a passion for solving complex problems with a practical approach. I am inspired by all the technological innovation that shapes the world around us, and want to contribute in a meaningful way.

## Skills

Troubleshooting computer system problems and providing diagnostics, MS Office suite, using various hardware/software, familiarity with graphic design, as well as technical writing, experienced in customer service, sales, shipping and receiving, merchandising, data entry, purchasing, cash handling, and recording inventory, proficient in HTML, CSS, JavaScript, CommandLine, projects experience

## Experience

### **Siban Holdings, Inc./Nabis (2020-2021)**

#### Dispatch Associate

Help to plan delivery routes as part of a team, assist drivers remotely to ensure successful delivery, prepare document packets for drivers' routes, provide customer service and support to brands and retailers, and assist with fleet maintenance.

#### Inbound Associate

Receive any incoming product orders and relocated product inventory utilizing InfoPlus.

#### Delivery Specialist

Deliver and retrieve orders to retailer customers and inventory orders to brand customers, while collecting cash upon delivery and/or collection of past due invoices.

### **Whole Foods Market, Gilman (2018-2020)**

#### Frozen Specialist

Assess sales data for frozen sub-team of grocery department and purchase accordingly to support sales. Write orders for multiple vendors then receive and merchandise product as it arrives. Assist customers with placing special orders and then fulfilling them.

#### Seafood Team Member

Provided excellent customer service while adhering to strict food safety guidelines. Continuously demonstrated knowledge of chain of custody of products compliant with MSC standards

### **Cole Hardware, Rockridge Location (2016-2018)**

#### Warehouse Associate (2017-2018)

Executed warehouse operations as a member of a team, receiving purchase orders and weekly shipments, shipping and receiving inter-store transfers, and delivering orders.

#### Cashier (2016-2017)

Provided excellent customer service, handled and counted cash, and used point-of-sale software to conduct transactions, facilitate returns, create and invoice orders, and check inventory.

### **Acumen Building Enterprise, Inc., Oakland, CA (2010-2016)**

#### IT Support/Support Technician (2010-2016)

Provided IT support in the form of software installation, removal, and configuration. Assisted with hardware installation including setting up new work environments, installing printers. Performed IT troubleshooting for both Windows and Macintosh environments. Assisted in the manufacturing process of the AcuFare series of contactless interface devices including hand soldering SMT components to PCBs. Provided assistance in product development and system testing.

## EDUCATION

**Heald College, Concord CA** — AAS Business Administration (2014), AA Business Administration (2015)

**General Assembly, remote** — Software Engineering Immersive (2022-2023)