



Dr. Rory White  
65  
SALISBURY STREET  
BEESTON  
NOTTINGHAM  
NG9 2EQ

# A Hello, here's your energy bill

Please pay £75.54 by  
15 Aug 2023 thank you

**Covering:** 28 Jun 2023 - 28 Jul 2023

**Bill Date:** 1 Aug 2023

**Customer number:** A7749058

Your previous balance on 1 Jul 2023	<b>£104.66</b>
Total energy costs (excluding VAT)	£71.94
VAT at 5%	£3.60
Total energy costs (including VAT)	£75.54
You've paid us	£104.66 Credit
<b>Your new balance on 1 Aug 2023</b>	<b>£75.54</b>

## Your Electricity tariff:

Standard Variable Tariff

**You've chosen:** Pay on receipt of a monthly bill. See Ways to Pay for how to pay

**Exit fee:** None

**Estimated annual usage:** 2,683.79 kWh

**Estimated annual cost:** £974.85

## Your Gas tariff:

Standard Variable Tariff

**You've chosen:** Pay on receipt of a monthly bill. See Ways to Pay for how to pay

**Exit fee:** None

**Estimated annual usage:** 12,092.5 kWh

**Estimated annual cost:** £998.47

It's always a good idea to check online for the best tariff deals available.

## Have you got a question about your bill?

You can live chat to us by logging into your account or visiting [britishgas.co.uk/contact](https://britishgas.co.uk/contact)

We're available Monday to Friday, 8am to 6pm. Alternatively, if you're unable to chat to us online, you can call us on 0330 808 3880.

# Your account in detail

Your previous balance on 1 Jul 2023	£104.66
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Electricity		
Electricity meter number: 19L2545242		
28 Jun 23 - 1 Jul 23	12.6 kWh at 30.857p per kWh 11589.9 - ACTUAL 11602.5 - ACTUAL	£3.89
29 Jun 23 - 30 Jun 23	Standing charge 2 days at 47.912p per day	£0.96
Electricity meter number: 19L2545242		
1 Jul 23 - 28 Jul 23	120.5 kWh at 28.078p per kWh 11602.5 - ACTUAL 11723 - ACTUAL	£33.83
1 Jul 23 - 28 Jul 23	Standing charge 28 days at 47.912p per day	£13.42
Total Electricity costs (excluding VAT)		£52.10

Gas		
Gas meter number: E6S13814931961		
28 Jun 23 - 1 Jul 23	19.5 kWh at 9.698p per kWh 05413.1 - ACTUAL 05414.8 - ACTUAL 1.7 gas units at 40.3 calorific value	£1.89
29 Jun 23 - 30 Jun 23	Standing charge 2 days at 27.72p per day	£0.55
Gas meter number: E6S13814931961		
1 Jul 23 - 28 Jul 23	137.1 kWh at 7.027p per kWh 05414.8 - ACTUAL 05426.9 - ACTUAL 12.1 gas units at 39.9 calorific value	£9.64
1 Jul 23 - 28 Jul 23	Standing charge 28 days at 27.72p per day	£7.76
Total Gas costs (excluding VAT)		£19.84
Total energy VAT at 5%		£3.60
Total energy costs (including VAT)		£75.54
Your payments		
6 Jul 2023	Payment	£104.66 CR
Total payments - Thank you		£104.66 CR
Your new balance on 1 Aug 2023		£75.54

## Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at [britishgas.co.uk/contact](https://britishgas.co.uk/contact)

If you have a complaint that we haven't been able to resolve in 8 weeks, you can contact the ombudsman on 0330 440 1624 or at [energyombudsman.org](https://energyombudsman.org)

### Smell gas?

T: 0800 111 999

### Electrical emergency or power cut?

T: 105

#### Independent advice through Citizens

Advice: [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
0808 223 1133

#### Your electricity supply delivery network

Western Power Distribution  
T: 0800 6783 105

#### Your electricity supply number

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	11	0000	7840 601

#### Your gas pipeline delivery network visit:

[energynetworks.org](https://energynetworks.org)

#### Your gas meter point reference number

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Scan this on a price comparison app to compare your tariff with others on the market



**Need extra help** such as advanced power cut warnings or letters in large print, Braille or audio? Visit: [britishgas.co.uk/Priority-Service-Register](https://britishgas.co.uk/Priority-Service-Register)

- For energy saving tips to help understand and reduce consumption visit: [britishgas.co.uk/energy-saving](https://britishgas.co.uk/energy-saving)
- To find out how to keep your home safe, visit: [britishgas.co.uk/home-safety](https://britishgas.co.uk/home-safety)
- For more information about the fuel mix of your electricity, please visit: [britishgas.co.uk/energy-sources](https://britishgas.co.uk/energy-sources)

## Simple ways to pay

#### Pay online

Log in or register at [britishgas.co.uk/login](https://britishgas.co.uk/login)

#### Pay by phone

Call us on 0330 818 0004.

(AMEX not accepted)

We're here to help if you're struggling to pay your bill. To find out more visit [britishgas.co.uk/help-to-pay](https://britishgas.co.uk/help-to-pay)

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