

Dr. Rory White  
65  
SALISBURY STREET  
BEESTON  
NOTTINGHAM  
NG9 2EQ

# A Hello, here's your energy bill

**Covering:** 2 Feb 2023 - 17 Jan 2024

**Bill Date:** 17 Jan 2024

**Customer number:** A7749058

Please pay **£306.54**  
by **31 Jan 2024**  
thank you

|  |                  |
|--|------------------|
| Your previous balance on 1 Dec 2023    | <b>£176.31</b>   |
| Total energy costs (excluding VAT)     | £1,515.87        |
| VAT at 5%                              | £75.79           |
| Total energy costs (including VAT)     | £1,591.66        |
| You've paid us                         | £176.31 Credit   |
| Total Adjustments                      | £1,285.12 Credit |
| <b>Your new balance on 17 Jan 2024</b> | <b>£306.54</b>   |

## Your Electricity tariff:

Standard Variable Tariff

**You've chosen:** Pay on receipt of a monthly bill. See Ways to Pay for how to pay

**Exit fee:** None

**Estimated annual usage:** 2,464.6 kWh

**Estimated annual cost:** £935.68

## Your Gas tariff:

Standard Variable Tariff

**You've chosen:** Pay on receipt of a monthly bill. See Ways to Pay for how to pay

**Exit fee:** None

**Estimated annual usage:** 10,333.78 kWh

**Estimated annual cost:** £920.50

It's always a good idea to check online for the best tariff deals available.

## Have you got a question about your bill?

You can live chat to us by logging into your account or visiting [britishgas.co.uk/contact](https://britishgas.co.uk/contact)

We're available Monday to Friday, 8am to 6pm. Alternatively, if you're unable to chat to us online, you can call us on 0330 808 3880.

# Your account in detail

Your previous balance on 1 Dec 2023

£176.31

## Electricity

Electricity meter number: 19L2545242

|                                      |   |         |
|--------------------------------------|---|---------|
| 2 Feb 23 - 7 Feb 23                  | 31.9 kWh at 34.604p per kWh<br>10581.8 - ACTUAL read 2 Feb 23<br>10613.7 - ESTIMATED read 7 Feb 23      | £11.04  |
| 2 Feb 23 - 6 Feb 23                  | Standing charge<br>5 days at 49.312p per day  | £2.47   |
| Electricity meter number: 19L2545242 |   |         |
| 7 Feb 23 - 1 Apr 23                  | 337.9 kWh at 31.245p per kWh<br>10613.7 - ESTIMATED read 7 Feb 23<br>10951.6 - ESTIMATED read 1 Apr 23  | £105.58 |
| 7 Feb 23 - 31 Mar 23                 | Standing charge<br>53 days at 43.589p per day   | £23.10  |
| Electricity meter number: 19L2545242 |   |         |
| 1 Apr 23 - 1 Jul 23                  | 580.1 kWh at 30.857p per kWh<br>10951.6 - ESTIMATED read 1 Apr 23<br>11531.7 - ESTIMATED read 1 Jul 23  | £179.00 |
| 1 Apr 23 - 30 Jun 23                 | Standing charge<br>91 days at 47.912p per day   | £43.60  |
| Electricity meter number: 19L2545242 |   |         |
| 1 Jul 23 - 15 Sep 23                 | 484.6 kWh at 28.078p per kWh<br>11531.7 - ESTIMATED read 1 Jul 23<br>12016.3 - ESTIMATED read 15 Sep 23 | £136.07 |
| 1 Jul 23 - 14 Sep 23                 | Standing charge<br>76 days at 47.912p per day   | £36.41  |
| Electricity meter number: 19L2545242 |   |         |
| 15 Sep 23 - 1 Oct 23                 | 102.0 kWh at 29.575p per kWh<br>12016.3 - ESTIMATED read 15 Sep 23<br>12118.3 - ESTIMATED read 1 Oct 23 | £30.17  |
| 15 Sep 23 - 30 Sep 23                | Standing charge<br>16 days at 54.002p per day   | £8.64   |
| Electricity meter number: 19L2545242 |   |         |
| 1 Oct 23 - 1 Jan 24                  | 586.5 kWh at 26.826p per kWh<br>12118.3 - ESTIMATED read 1 Oct 23<br>12704.8 - ACTUAL read 1 Jan 24     | £157.33 |
| 1 Oct 23 - 31 Dec 23                 | Standing charge<br>92 days at 54.504p per day   | £50.14  |
| Electricity meter number: 19L2545242 |   |         |
| 1 Jan 24 - 17 Jan 24                 | 131.1 kWh at 28.088p per kWh<br>12704.8 - ACTUAL read 1 Jan 24<br>12835.9 - ESTIMATED read 17 Jan 24    | £36.82  |

|   |                            |         |
|---|----------------------------|---------|
| 1 Jan 24 - 17 Jan 24                    | Standing charge            | £9.26   |
|   | 17 days at 54.484p per day |         |
| Total Electricity costs (excluding VAT) |                            | £829.63 |

# Gas

|                                  |   |         |
|----------------------------------|---|---------|
| Gas meter number: E6S13814931961 |   |         |
| 2 Feb 23 - 7 Feb 23              | 93.8 kWh at 10.611p per kWh             | £9.95   |
|                                  | 05144 - ACTUAL read 2 Feb 23            |         |
|                                  | 05152.4 - ESTIMATED read 7 Feb 23       |         |
|                                  | 8.4 gas units at 39.3 calorific value   |         |
| 2 Feb 23 - 6 Feb 23              | Standing charge                         | £1.60   |
|                                  | 5 days at 31.939p per day               |         |
| Gas meter number: E6S13814931961 |   |         |
| 7 Feb 23 - 1 Apr 23              | 994.1 kWh at 9.749p per kWh             | £96.91  |
|                                  | 05152.4 - ESTIMATED read 7 Feb 23       |         |
|                                  | 05241.9 - ESTIMATED read 1 Apr 23       |         |
|                                  | 89.5 gas units at 39.1 calorific value  |         |
| 7 Feb 23 - 31 Mar 23             | Standing charge                         | £14.38  |
|                                  | 53 days at 27.128p per day              |         |
| Gas meter number: E6S13814931961 |   |         |
| 1 Apr 23 - 1 Jul 23              | 1,736.6 kWh at 9.698p per kWh           | £168.41 |
|                                  | 05241.9 - ESTIMATED read 1 Apr 23       |         |
|                                  | 05395.5 - ESTIMATED read 1 Jul 23       |         |
|                                  | 153.6 gas units at 39.8 calorific value |         |
| 1 Apr 23 - 30 Jun 23             | Standing charge                         | £25.23  |
|                                  | 91 days at 27.72p per day               |         |
| Gas meter number: E6S13814931961 |   |         |
| 1 Jul 23 - 15 Sep 23             | 1,454.2 kWh at 7.027p per kWh           | £102.19 |
|                                  | 05395.5 - ESTIMATED read 1 Jul 23       |         |
|                                  | 05523.8 - ESTIMATED read 15 Sep 23      |         |
|                                  | 128.3 gas units at 39.9 calorific value |         |
| 1 Jul 23 - 14 Sep 23             | Standing charge                         | £21.07  |
|                                  | 76 days at 27.72p per day               |         |
| Gas meter number: E6S13814931961 |   |         |
| 15 Sep 23 - 1 Oct 23             | 306.0 kWh at 7.402p per kWh             | £22.65  |
|                                  | 05523.8 - ESTIMATED read 15 Sep 23      |         |
|                                  | 05550.8 - ESTIMATED read 1 Oct 23       |         |
|                                  | 27 gas units at 39.9 calorific value    |         |
| 15 Sep 23 - 30 Sep 23            | Standing charge                         | £5.23   |
|                                  | 16 days at 32.704p per day              |         |
| Gas meter number: E6S13814931961 |   |         |
| 1 Oct 23 - 1 Jan 24              | 1,738.2 kWh at 6.781p per kWh           | £117.86 |
|                                  | 05550.8 - ESTIMATED read 1 Oct 23       |         |
|                                  | 05706.1 - ACTUAL read 1 Jan 24          |         |
|                                  | 155.3 gas units at 39.4 calorific value |         |

|                                    |   |           |    |
|------------------------------------|---|-----------|----|
| 1 Oct 23 - 31 Dec 23               | Standing charge<br>92 days at 33.331p per day   | £30.66    |    |
| Gas meter number: E6S13814931961   |   |           |    |
| 1 Jan 24 - 17 Jan 24               | 881.9 kWh at 7.307p per kWh<br>05706.1 - ACTUAL read 1 Jan 24<br>05785.1 - ESTIMATED read 17 Jan 24<br>79 gas units at 39.3 calorific value | £64.44    |    |
| 1 Jan 24 - 17 Jan 24               | Standing charge<br>17 days at 33.309p per day   | £5.66     |    |
| Total Gas costs (excluding VAT)    |   | £686.24   |    |
| Total energy VAT at 5%             |   | £75.79    |    |
| Total energy costs (including VAT) |   | £1,591.66 |    |
| Your payments                      |   |           |    |
| 5 Dec 2023                         | Payment   | £176.31   | CR |
| Total payments - Thank you         |   | £176.31   | CR |
| Other adjustments                  |   |           |    |
| 2 Dec 2023                         | Credit Note   | £1,285.12 | CR |
| Total adjustments                  |   | £1,285.12 | CR |
| Your new balance on 17 Jan 2024    |   | £306.54   |    |

# Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at [britishgas.co.uk/contact](https://britishgas.co.uk/contact)

If you have a complaint that we haven't been able to resolve in 8 weeks, you can contact the ombudsman on 0330 440 1624 or at [energyombudsman.org](https://energyombudsman.org)

## Smell gas?

T: 0800 111 999

## Electrical emergency or power cut?

T: 105

**Independent advice through Citizens Advice:** [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
0808 223 1133

**Your electricity supply delivery network** Western Power Distribution  
T: 0800 6783 105

### Your electricity supply number

|   |    |      |          |
|---|----|------|----------|
| s | 01 | 801  | 001      |
|   | 11 | 0000 | 7840 601 |

**Your gas pipeline delivery network visit:** [energynetworks.org](https://energynetworks.org)

### Your gas meter point reference number

|    |    |    |    |    |
|----|----|----|----|----|
| 20 | 72 | 10 | 80 | 00 |
|----|----|----|----|----|

Scan this on a price comparison app to compare your tariff with others on the market



**Need extra help** such as advanced power cut warnings or letters in large print, Braille or audio? Visit: [britishgas.co.uk/Priority-Service-Register](https://britishgas.co.uk/Priority-Service-Register)

- For energy saving tips to help understand and reduce consumption visit: [britishgas.co.uk/energy-saving](https://britishgas.co.uk/energy-saving)
- To find out how to keep your home safe, visit: [britishgas.co.uk/home-safety](https://britishgas.co.uk/home-safety)
- For more information about the fuel mix of your electricity, please visit: [britishgas.co.uk/energy-sources](https://britishgas.co.uk/energy-sources)

# Simple ways to pay

## Pay online

Log in or register at [britishgas.co.uk/login](https://britishgas.co.uk/login)

## Pay by phone

Call us on 0330 818 0004.

You'll need your customer account number:  
**A7749058**



**Post Office or bank:** Take the Energy Payment Slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.



**payzone**

Visit [payzone.co.uk/consumers](https://payzone.co.uk/consumers) to find your nearest Payzone outlet.



We're here to help if you're struggling to pay your bill. To find out more visit [britishgas.co.uk/help-to-pay](https://britishgas.co.uk/help-to-pay)

Send the Energy Payment Slip and a cheque made payable to British Gas Trading Ltd, to **British Gas Energy, PO Box 356, Sheffield, S98 1EU**  
Please allow 5 working days for your cheque to clear on time.

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## NatWest Energy Payment Slip

British Gas

bank giro credit

Reference (customer account number)

Credit account number

Amount due  
no fee payable at P.O. counter

155

A7749058

62 3260

£ 306.54

Dr. Rory White

Cheque acceptable at a Post Office



9826 5194 0127 7484 63

62-32-60

NatWest Collection Account

Total cash

Cheques

£

Cashiers stamp and initials

Signature

Date

/ /

Please do not write in the area below or fold this voucher

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