

REQUEST FOR PROPOSAL (RFP)

Solicitation Number: T&M-DEVOPS-2403

Issuing Agency: Department of Homeland Security (DHS) – Cybersecurity & Infrastructure Security Agency (CISA)

Project Title: DevOps and Continuous Integration/Continuous Delivery (CI/CD) Support Services

Contract Type: Time & Materials (T&M)

Performance Period: 12 months base + 1 optional 12-month extension

Place of Performance: Remote with occasional travel to Washington, D.C.

1. Background

The Department of Homeland Security seeks contractor support to modernize and maintain its CI/CD pipeline, enabling secure and efficient deployment of cybersecurity tools and platforms across federal networks.

2. Scope of Work

Contractor shall provide:

- DevOps engineering support for CI/CD pipeline development and management
- Infrastructure automation using tools like Terraform and Ansible
- Cloud environment configuration in AWS GovCloud
- Support for vulnerability scanning and remediation automation
- Agile development practices, sprint planning, and backlog management

3. Labor Requirements

The contractor shall staff the following labor categories:

- **DevOps Engineer (2 FTE)**
- **Cloud Infrastructure Engineer (1 FTE)**
- **Security Automation Specialist (1 FTE)**
- **Agile Scrum Master (1 FTE)**
- **Technical Writer (0.5 FTE)**

4. Contract Line Items (CLINs)

CLIN	Description	Type
0001	DevOps Engineering Support	T&M
0002	Cloud Infrastructure & Security Automation	T&M
0003	Agile Support & Documentation	T&M
0004	Travel & Other Direct Costs (if incurred)	Cost Reimbursable (NTE)

5. Other Direct Costs (ODCs)

ODCs will be reimbursed with prior approval and include travel, software licenses, and cloud infrastructure usage. These should be estimated in the proposal and documented in the Basis of Estimate.

6. Deliverables

- CI/CD pipeline implementation plan
- Monthly performance reports
- Automated security compliance test suite
- Updated system documentation and user guides

7. Submission Requirements

Your pricing proposal shall include:

- Basis of Estimate for all labor categories and ODCs
- Fully burdened hourly labor rates
- Total estimated cost per CLIN
- Time and Materials justification narrative
- Excel pricing workbook