

Hospital 360: Intelligent Resource Utilization & Patient Outcomes Dashboard

Problem Statement:

Hospital operations teams often struggle with invisible bottlenecks, unpredictable patient influx, and inefficient resource allocation. Without real-time data, decision-makers cannot optimize bed usage, staffing levels, or patient flow, leading to longer wait times and lost revenue.

The Solution:

I built **Hospital 360**, an end-to-end analytics platform that ingests raw operational data and converts it into strategic insights. The system uses a robust **Python (FastAPI)** and **MySQL** backend to manage complex relationships between patients, admissions, and billing. The frontend is an interactive **Power BI dashboard** that empowers non-technical staff to monitor KPIs and drill down into department-level performance.

Key Features & Innovations:

-  **Predictive Analytics:**

Implemented AI forecasting models to predict patient admission trends for the upcoming weeks, enabling proactive resource planning.
-  **Bottleneck Detection:**

A clustered analysis of "Average Length of Stay" (ALOS) by department identifies exactly where patient flow is stalling.
-  **Revenue Intelligence:**

Visualizes revenue breakdown by insurance type and department, highlighting the most profitable service lines.
-  **Interactive Exploration:**

Dynamic slicers allow users to filter the entire dashboard by Department (e.g., Cardiology) or Admission Status instantly.
-  **Staff Efficiency:**

Automated leaderboards track doctor utilization rates and patient outcomes to balance workload.

How it Solves the Problem:

1. Optimizes Capacity:

The "Occupancy Rate" and "Bed Utilization" metrics allow for real-time bed management.

2. Improves Staffing:

The "Peak Traffic" and "Prediction" charts help HR schedule more nurses during predicted surge periods.

3. Reduces Costs:

By identifying departments with abnormal ALOS, management can investigate and fix inefficiencies that drive up costs.

Tech Stack:

- **Backend:** Python (FastAPI), SQLAlchemy, Pandas
- **Database:** MySQL 8.0
- **Analytics:** Microsoft Power BI (DAX Measures, Forecasting)