# 8 Week SQL Challenge Pizza Runner Case study





### Introduction

Did you know that over 115 million kilograms of pizza is consumed daily worldwide???

(Well according to Wikipedia anyway...) Danny was scrolling through his Instagram feed when something really caught his eye
- "80s Retro Styling and Pizza Is The Future!"

Danny was sold on the idea, but he knew that pizza alone was not going to help him get seed funding to expand his new Pizza Empire - so he had one more genius idea to combine with it - he was going to *Uberize* it - and so Pizza Runner was launched!

Danny started by recruiting "runners" to deliver fresh pizza from Pizza Runner Headquarters (otherwise known as Danny's house) and also maxed out his credit card to pay freelance developers to build a mobile app to accept orders from customers.

### **Problem**

Because Danny had a few years of experience as a data scientist - he was very aware that data collection would be critical for his business' growth.

He has prepared for us an entity relationship diagram of his database design. Still, he requires further assistance to clean his data and apply some basic calculations to better direct his runners and optimize Pizza Runner's operations.

All datasets exist within the pizza\_runner database schema - be sure to include this reference within your SQL scripts as you start exploring the data and answering the case study questions.

#### **Datasets**

#### **Table 1: runners**

The runners table shows the registration\_date for each new runner

#### Table 2: customer\_orders

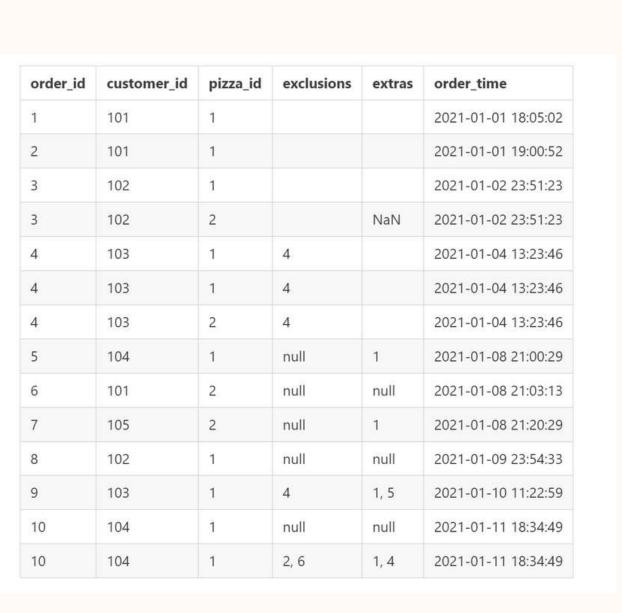
Customer pizza orders are captured in the customer\_orders table with 1 row for each individual pizza that is part of the order.

The pizza\_id relates to the type of pizza which was ordered whilst the exclusions are the ingredient\_id values which should be removed from the pizza and the extras are the ingredient\_id values that need to be added to the pizza.

Note that customers can order multiple pizzas in a single order with varying exclusions and extras values even if the pizza is the same type!

The exclusions and extra columns will need to be cleaned up before using them in your queries.

runner_id	registration_date
1	2021-01-01
2	2021-01-03
3	2021-01-08
4	2021-01-15





#### Table 3: runner\_orders

After each order are received through the system - they are assigned to a runner - however not all orders are fully completed and can be canceled by the restaurant or the customer.

The pickup\_time is the timestamp at which the runner arrives at the Pizza Runner headquarters to pick up the freshly cooked pizzas. The distance and duration fields are related to how far and long the runner had to travel to deliver the order to the respective customer.

There are some known data issues with this table so be careful when using this in your queries - make sure to check the data types for each column in the schema SQL!

Table 4: pizza\_names

At the moment - Pizza Runner only has 2 pizzas available the Meat Lovers or Vegetarian!

order_id	runner_id	pickup_time	distance	duration	cancellation
1	1	2021-01-01 18:15:34	20km	32 minutes	
2	1	2021-01-01 19:10:54	20km	27 minutes	
3	1	2021-01-03 00:12:37	13.4km	20 mins	NaN
4	2	2021-01-04 13:53:03	23.4	40	NaN
5	3	2021-01-08 21:10:57	10	15	NaN
6	3	null	null	null	Restaurant Cancellation
7	2	2020-01-08 21:30:45	25km	25mins	null
8	2	2020-01-10 00:15:02	23.4 km	15 minute	null
9	2	null	null	null	Customer Cancellation
10	1	2020-01-11 18:50:20	10km	10minutes	null

pizza_id	pizza_name
1	Meat Lovers
2	Vegetarian

Table 5: pizza\_recipes

Each pizza\_id has a standard set of toppings which are used as part of the pizza recipe.

Table 6: pizza\_toppings

This table contains all of the topping\_name values with their corresponding topping\_id value



pizza_id	toppings
1	1, 2, 3, 4, 5, 6, 8, 10
2	4, 6, 7, 9, 11, 12





### **Entity Relationship Diagram**







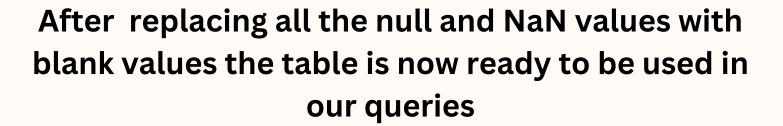
### **Data Cleaning**

Before starting the analysis the table needs to be cleaned.

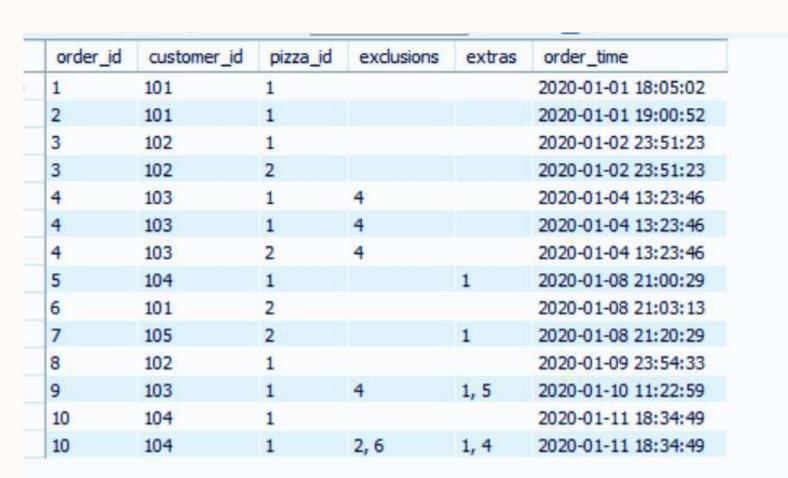
1. Customer\_order Table

The Extras and Exclusion column are having null and NaN values which i will replace with blank values

```
update customer_orders
set exclusions= '' where exclusions='null'or exclusions is null;
update customer_orders
set extras= '' where extras='null'or extras is null;
```







### 2. Runner\_orders Table

This table is also having null and NaN values which need to be replaced with blank values.

As you can also see that Distance column Is having data km but we need to remove the units to make some calculations.

We will also remove minutes from the duration column.

```
SELECT order_id, runner_id,
  CASE
    WHEN pickup time LIKE 'null' THEN ' '
    ELSE pickup time
    END AS pickup time,
    WHEN distance LIKE 'null' THEN ' '
    WHEN distance LIKE '%km' THEN TRIM('km' from distance)
    ELSE distance END AS distance,
  CASE
    WHEN duration LIKE 'null' THEN ' '
    WHEN duration LIKE '%mins' THEN TRIM('mins' from duration)
    WHEN duration LIKE '%minute' THEN TRIM('minute' from duration)
    WHEN duration LIKE '%minutes' THEN TRIM('minutes' from duration)
    ELSE duration END AS duration,
    WHEN cancellation IS NULL or cancellation LIKE 'null' THEN ''
    ELSE cancellation END AS cancellation
```

After replacing all the null and NaN values with blank values the table is now ready to be used in our queries

	order_id	runner_id	pickup_time	distance	duration	cancellation
•	1	1	2020-01-01 18:15:34	20	32	
	2	1	2020-01-01 19:10:54	20	27	
	3	1	2020-01-03 00:12:37	13.4	20	
	4	2	2020-01-04 13:53:03	23.4	40	
	5	3	2020-01-08 21:10:57	10	15	
	6	3				Restaurant Cancellation
	7	2	2020-01-08 21:30:45	25	25	
	8	2	2020-01-10 00:15:02	23.4	15	
	9	2				Customer Cancellation
	10	1	2020-01-11 18:50:20	10	10	



### Pizza Metrics

1. How many pizzas were ordered?



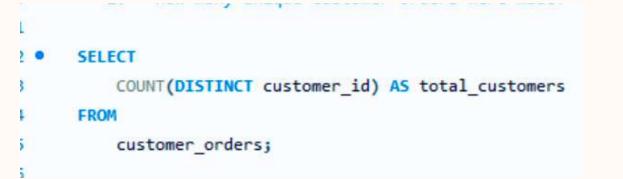


```
A total of 14 Pizza orders were made for pizza runner restaurant
```

```
Total_orders

14
```

# 2. How many unique customer orders were made?



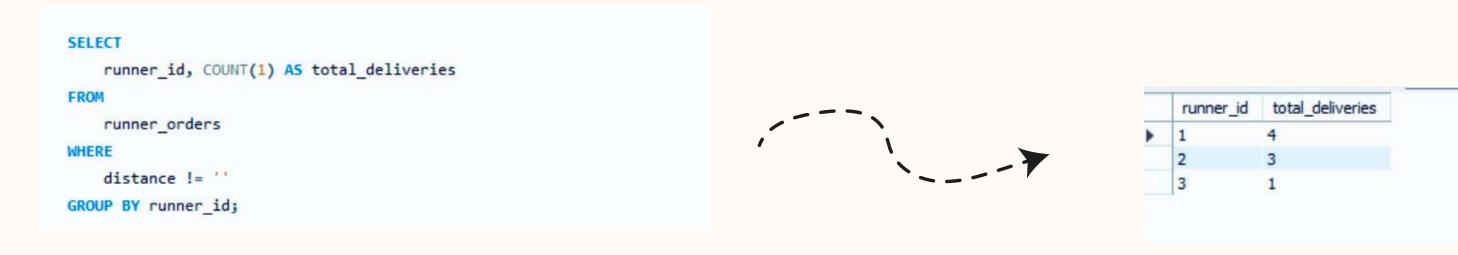


#### There were 5 Unique customers



# 3. How many successful orders were delivered by each runner?

Runner 1 has delivered the highest number of pizza whereas runner 3 has delivered the least



4. How many of each type of pizza was delivered?

SELECT
 pizza\_name, COUNT(1) AS total\_orders\_deliverd
FROM
 customer\_orders AS c
 JOIN
 runner\_orders AS r ON r.order\_id = c.order\_id
 JOIN
 pizza\_names AS p ON p.pizza\_id = c.pizza\_id
WHERE
 r.distance != ''
GROUP BY pizza\_name;

Meatlovers Pizza was delivered 9 times and vegetarian pizza was delivered 3 times



Meatlovers	9
Vegetarian	3

# 5. How many Vegetarian and Meatlovers were ordered by each customer?

```
c.customer_id, p.pizza_name, COUNT(1) AS total_orders

FROM

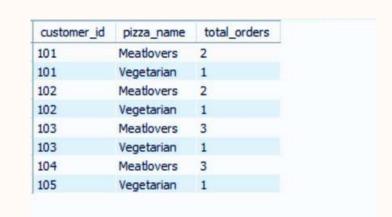
customer_orders AS c

JOIN

pizza_names AS p ON p.pizza_id = c.pizza_id

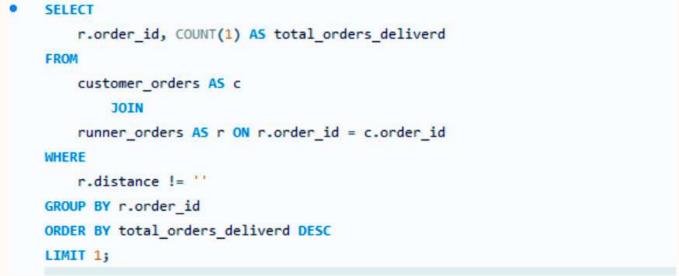
GROUP BY c.customer_id , p.pizza_name

ORDER BY c.customer_id;
```



# 6. What was the maximum number of pizzas delivered in a single order?

Most Pizza delivered in a single order was 3







# 7. For each customer, how many delivered pizzas had at least 1 change, and how many had no changes?





customer_id	at_least_1_change	no_change
101	0	2
102	0	3
103	3	0
104	2	1
105	1	0



# 8. How many pizzas were delivered that had both exclusions and extras?

```
SELECT

c.customer_id,

SUM(CASE

WHEN c.exclusions != '' AND c.extras != '' THEN 1

ELSE 0

END) AS at_least_1_change

FROM

customer_orders AS c

JOIN

runner_orders AS r ON c.order_id = r.order_id

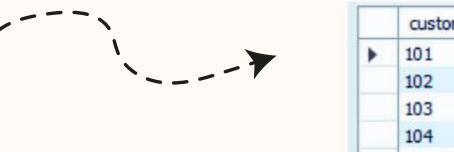
WHERE

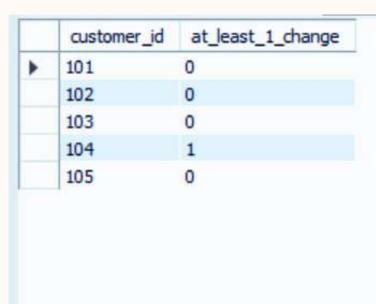
r.duration != ''

GROUP BY c.customer_id

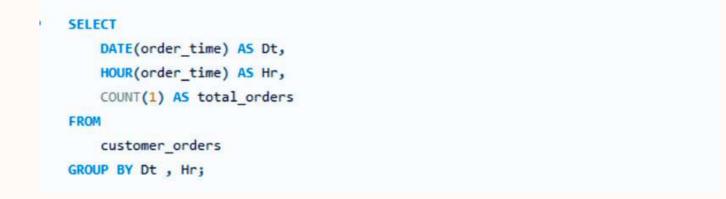
ORDER BY c.customer_id;
```

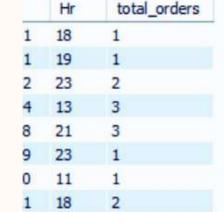
Only customer 104 had both exclusion and added extra ingredients to the pizza





9. What was the total volume of pizzas ordered for each hour of the day?





The highest number of pizzas were ordered in the afternoon at 1 pm and 9 pm in night

# 10. What was the volume of orders for each day of the week?

```
• @ WITH orders_by_day AS (
    SELECT
        COUNT(order_id) A5 order_count,
        WEEKDAY(order_time) AS day
    FROM customer orders
    GROUP BY day
    ORDER BY day
    SELECT
        order_count,
        WHEN day = 0 THEN 'Monday'
            WHEN day = 1 THEN 'Tuesday'
        WHEN day = 2 THEN 'Wednesday'
        WHEN day = 3 THEN 'Thursday'
        WHEN day = 4 THEN 'Friday'
        WHEN day = 5 THEN 'Saturday'
        WHEN day = 6 THEN 'Sunday'
       END AS day
    FROM orders_by_day;
```

The highest number of pizza were ordered on Wednesday and Saturday and the least of Friday's







### Runner and Customer Experience

1. How many runners signed up for each 1 week period? (i.e. week starts 2021-01-01)

SELECT

EXTRACT(WEEK FROM registration\_date + 3) AS week\_of\_year,

COUNT(1) AS total\_signups

FROM

runners

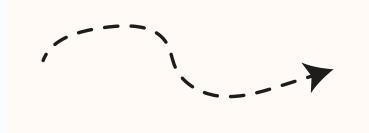
GROUP BY week\_of\_year;

2. What was the average time in minutes it took for each runner to arrive at the Pizza Runner HQ to pick up the order?

Runner 2 took 23 mins on avg to pick up the order and runners 1 & 3 took 10 mins on avg

2 Runner Signed up on the 1st Week of the year

in the following weeks other 2 runner's joined



	1	15.3333
T <sub>D</sub>	2	23.4000
	3	10.0000

# 3. Is there any relationship between the number of pizzas and how long the order takes to prepare?

```
SELECT
    c.order_id,
    MINUTE(TIMEDIFF(r.pickup_time, c.order_time)) AS prep_time,
    COUNT(1) AS tot_pizzas
FROM
    customer_orders AS c
        JOIN
    runner_orders AS r ON r.order_id = c.order_id
WHERE
    r.distance <> ''
GROUP BY c.order_id , prep_time;
```

As the number of pizza orders increases the preparation time also increases

	order_id	prep_time	tot_pizzas
•	1	10	1
	2	10	1
	3	21	2
	4	29	3
	5	10	1
	7	10	1
	8	20	1
	10	15	2

### 4. What was the average distance traveled for each customer?

SELECT
 c.customer\_id, ROUND(AVG(distance), 2) AS avg\_distance
FROM
 customer\_orders AS c
 JOIN
 runner\_orders AS r ON r.order\_id = c.order\_id
WHERE
 distance <> ''
GROUP BY c.customer\_id;



The maximum distance covered for delivery was 25 km for customer 105 and the minimum distance covered was 10kms for customer 104

	customer_id	avg_distance
•	101	20
	102	16.73
	103	23.4
	104	10
	105	25

5. What was the difference between the longest and shortest delivery times for all orders?

```
MAX(duration) - MIN(duration) AS time_diff
FROM
    runner_orders
WHERE
    distance <> '';
```

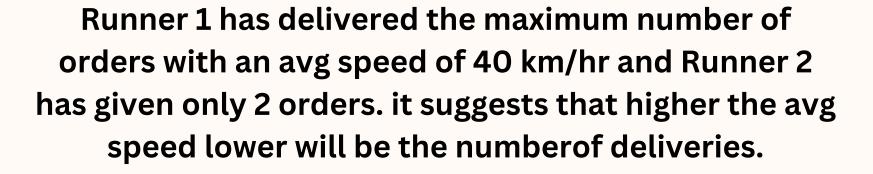
The time difference between the longest and shortest delivery is 10 mins

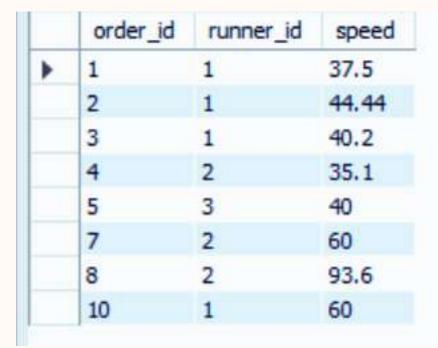
```
time_diff

30
```

6. What was the average speed for each runner for each delivery and do you notice any trend for these values?

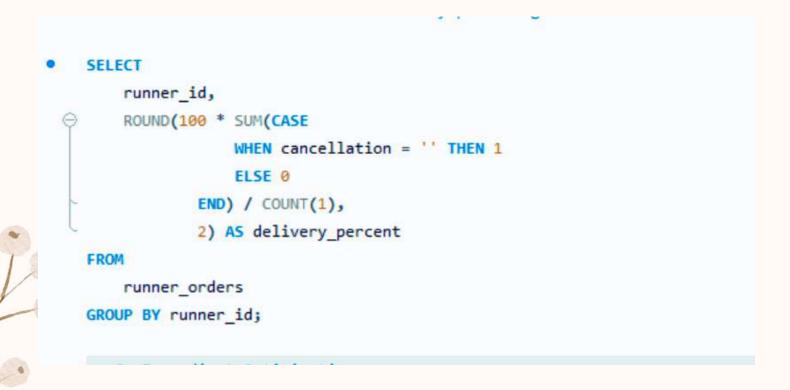
order\_id,
 runner\_id,
 ROUND(AVG(distance / (duration / 60)), 2) AS speed
FROM
 runner\_orders
WHERE
 distance <> ''
GROUP BY order\_id , runner\_id;





## 7. What is the successful delivery percentage for each runner?

Runner 1 is having highest delivery rate at 100% followed by runner 2 at 75% and runner 3 at 50 %





runner_id	delivery_percent 100.00
2	75.00
3	50.00

### Before moving to the next part we need to rearrange the Pizza\_recipes table

	pizza_id	toppings
•	1	1
	1	2
	1	3
	1	4
	1	5
	1	6
	1	8
	1	10
	2	4
	2	6
	2	7
	2	9
	2	11
	2	12

## Ingredient Optimisation

What are the standard ingredients for each pizza?

```
p.pizza_name, GROUP_CONCAT(t.topping_name) AS ingredients

FROM

pizza_names AS p

JOIN

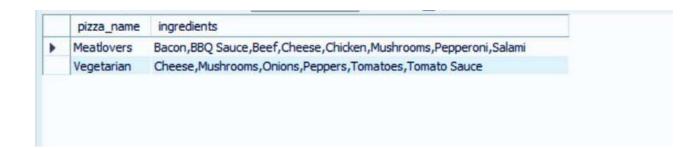
pizza_recipes_temp AS r ON r.pizza_id = p.pizza_id

JOIN

pizza_toppings AS t ON t.topping_id = r.toppings

GROUP BY p.pizza_name;
```

These are the standard ingredients for each pizza



What was the most commonly added extra?



Bacon was most commonly added as extras in pizzas



#### What was the most common exclusion?

### Cheese was most commonly excluded from the pizza



Generate an order item for each record in the customers\_orders table in the format of one of the following:

- Meat Lovers
- Meat Lovers Exclude Beef
- Meat Lovers Extra Bacon
- Meat Lovers Exclude Cheese, Bacon Extra Mushroom, Peppers

```
● ⊖ with ct as(
    select c.order id, c.customer id, p.pizza name,
    c.exclusions, c.extras, t.topping name as minus,
    b.topping_name as plus from customer_orders as c
    join pizza names as p
    on p.pizza_id= c.pizza_id
    left join pizza_toppings as t
    on c.exclusions = t.topping_id
    left join pizza_toppings as b
    on c.extras=b.topping id)
    select order_id, case when pizza_name is not null and minus is null and plus is null then pizza_name
    when pizza_name is not null and minus is not null and plus is not null then concat(pizza_name, " - ", "Exclude ", minus, " - ", "Extra "
    when pizza_name is not null and minus is not null and plus is null then concat(pizza_name, " - ", "Exclude ", minus)
    when pizza_name is not null and minus is null and plus is not null then concat(pizza_name, " - ", "Extra ", plus)
    end as order item
    from ct;
```



	order_id	order_item
•	1	Meatlovers
	2	Meatlovers
	3	Meatlovers
	3	Vegetarian
	4	Meatlovers - Exclude Cheese
	4	Meatlovers - Exclude Cheese
	4	Vegetarian - Exclude Cheese
	5	Meatlovers - Extra Bacon
	6	Vegetarian
	7	Vegetarian - Extra Bacon
	8	Meatlovers
	9	Meatlovers - Exclude Cheese - Extra Bacon
	10	Meatlovers
	10	Meatlovers - Exclude BBQ Sauce - Extra Bacon





# What is the total quantity of each ingredient used in all delivered pizzas sorted by most frequent first?

```
SELECT
    t.topping_name, COUNT(1) AS qty
FROM

pizza_recipes_temp AS r
    JOIN

pizza_toppings AS t ON t.topping_id = r.toppings
    JOIN

customer_orders AS c ON c.pizza_id = r.pizza_id
    JOIN

runner_orders AS ro ON ro.order_id = c.order_id

WHERE
    distance <> ''
GROUP BY t.topping_name
ORDER BY qty DESC;
```



	topping_name	qty
•	Cheese	12
	Mushrooms	12
	Bacon	9
	BBQ Sauce	9
	Beef	9
	Chicken	9
	Pepperoni	9
	Salami	9
	Onions	3
	Peppers	3
	Tomatoes	3
	Tomato Sauce	3



# Pricing and Ratings

If a Meat Lovers pizza costs \$12 and Vegetarian costs \$10 and there were no charges for changes - how much money has Pizza Runner made so far if there are no delivery fees?

```
with ct as
select p.pizza_name,
 sum(case
when p.pizza_name = 'Meatlovers' then 12
else 10 end ) as price
from customer_orders as c
join runner_orders as r
on r.order_id = c.order_id
join pizza_names as p
on p.pizza_id = c.pizza_id
where r.distance <> "
group by p.pizza_name)
select sum(price) from ct;
```

### Pizza Runner has made total revenue of 138\$ to date







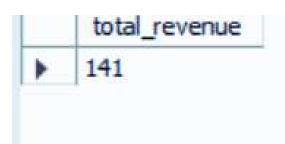
### What if there was an additional \$1 charge for any pizza extras?

Add cheese is \$1 extra

```
with ct as
  select p.pizza_name,
  sum(case
  when p.pizza_name = 'Meatlovers' then 12
  when pizza_name = 'Vegetarian' then 10 end ) as price,
sum(case
  when c.extras != " then 1
  else 0 end )as e_price
  from customer_orders as c
  join runner_orders as r
  on r.order_id = c.order_id
  join pizza_names as p
  on p.pizza_id = c.pizza_id
  where r.distance <> "
  group by p.pizza_name),
O tot as(
  select e_price+price as total from ct)
  select sum(total) as total_revenue from tot;
```

If any extras are added to the order will be charged at 1\$ then the revenue will \$141



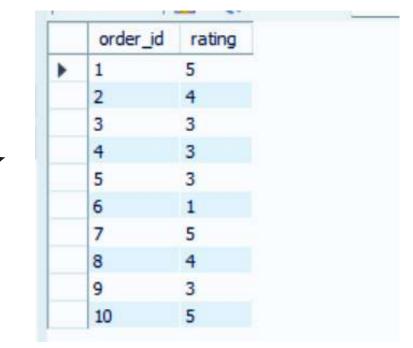




The Pizza Runner team now wants to add an additional rating system that allows customers to rate their runner, how would you design an additional table for this new dataset - generate a schema for this new table and insert your own data for ratings for each successful customer order between 1 to 5.

These are the ratings by different customers





Using your newly generated table - can you join all of the information together to form a table that has the following information for successful deliveries?

customer\_id,order\_id
runner\_id, rating,

order\_time, pickup\_time, Time between order and pickup

Delivery duration, Average speed

**Total number of pizzas** 

```
SELECT
    c.customer id,
    c.order_id,
    r.runner id,
    rt.rating,
    c.order_time,
    r.pickup_time,
    MINUTE(TIMEDIFF(c.order time, r.pickup time)) AS order pickup time,
    r.duration,
    ROUND(AVG(60 * r.distance / r.duration), 1) AS avg_speed,
    COUNT(1) AS pizza_count
FROM
    customer_orders AS c
        JOIN
    runner_orders AS r ON r.order_id = c.order_id
        JOIN
    customer ratings AS rt ON rt.order id = c.order id
 WHERE
    r.distance <> ''
GROUP BY c.customer_id , c.order_id , r.runner_id , rt.rating , c.order_time , r.pickup_time , order_pickup_time , r.duration
ORDER BY c.order id;
```



0

0

0

0

0

customer_id	order_id	runner_id	rating	order_time	pickup_time	order_pickup_time	duration	avg_speed	pizza_count
101	1	1	5	2020-01-01 18:05:02	2020-01-01 18:15:34	10	32	37.5	1
101	2	1	4	2020-01-01 19:00:52	2020-01-01 19:10:54	10	27	44.4	1
102	3	1	3	2020-01-02 23:51:23	2020-01-03 00:12:37	21	20	40.2	2
103	4	2	3	2020-01-04 13:23:46	2020-01-04 13:53:03	29	40	35.1	3
104	5	3	3	2020-01-08 21:00:29	2020-01-08 21:10:57	10	15	40	1
105	7	2	5	2020-01-08 21:20:29	2020-01-08 21:30:45	10	25	60	1
102	8	2	4	2020-01-09 23:54:33	2020-01-10 00:15:02	20	15	93.6	1
104	10	1	5	2020-01-11 18:34:49	2020-01-11 18:50:20	15	10	60	2



If a Meat Lovers pizza was \$12 and Vegetarian \$10 fixed prices with no cost for extras and each runner is paid \$0.30 per kilometer traveled - how much money does Pizza Runner have left over after these deliveries?

### After Deducting the delivery costs the total revenue will be \$94.4

- SET @total\_price\_pizza = 138;
   select @total\_price\_pizza round((sum(distance) \* 0.3),2) as final\_price from runner\_orders;
- final\_price

  94.44