Roshan Paul FULL STACK DEVELOPER

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🪪 Profile

Customer Service Associate with 3+ years of experience in customer-facing roles. Recently transitioned to a Full Stack Developer role through an internship at Luminar Technolab. Proficient in developing and maintaining user-centric web applications using Python Django and AngularJS. Leverages strong technical skills combined with exceptional customer service expertise to deliver tailored solutions that address user needs. Adept at problem-solving, effective communication, and continuous learning. Proven ability to collaborate effectively in fast-paced environments, efficiently managing multiple tasks to meet project deadlines.

🎓 Education

B-tech In Mechanical Engineering | 2016 – 2020
Bir Tikendrajit University | Imphal, India

Higher Secondry | 2014 – 2016
Bhavans Munshi Vidhyashram | Ernakulam, India

💼 Professional Experience

Luminar technolab | Sep 2023 – present
Full stack developer Intern | Kochi, India

- Developed and enhanced web applications using Python, AngularJS, JavaScript, TypeScript, HTML, Bootstrap, CSS, Django, Django REST Framework, MySQL, and Git.
- Implemented new features and optimized performance of existing applications.
- Designed user-focused solutions through cross-functional team collaboration.
- Wrote clean, maintainable, and efficient code adhering to best practices.
- Participated in code reviews and contributed to improving development processes.
- Showcased dedication to continuous learning and professional growth.
- Showcased ability to quickly learn and adapt to new technologies and frameworks.
- Proved capability to work effectively in a fast-paced, agile environment while managing multiple priorities.

Sutherland Global Services | May 2021 – Feb 2024
Cutomer Service Associate | Kochi, India

- Handled chat support, addressing customer queries and providing timely resolutions.
- Served as an Intent Analyst, comprehending agent queries and routing them appropriately.
- Excelled in understanding customer needs and delivering exceptional service.
- Managed multiple queries simultaneously while maintaining professionalism.
- Consistently delivered high-quality customer experience.

🧠 Skills

Python | **Django** | **Django Restframework** | **JavaScript** | **Html** | **CSS** | **BootStrap** | **Angular** | **MySql** — | **MongoDB** | **Git** | **BeautifulSoup4** | **Communication Skills** | **Adaptability** | **Customer Relationship Management (CRM)** | **Teamwork and Collaboration**

📂 Projects

CloudBox (Ecommerce Website)

- Developed an e-commerce platform for selling clothes using the Django web framework as the backend.
- Designed and implemented RESTful APIs to enable seamless communication between the frontend and backend components.
- Utilized frontend technologies such as HTML, Bootstrap, JavaScript, CSS, and Tailwind to create a visually appealing and responsive user interface.
- Implemented features for product listings, shopping cart functionality, user authentication, and secure payment integration.
- Collaborated with cross-functional teams to gather requirements, design solutions, and ensure timely delivery.
- Wrote clean, maintainable, and efficient code adhering to best practices and industry standards.
- Actively participated in code reviews and contributed to the improvement of development processes.
- Utilized Git and GitHub for version control and collaborative code management.

WheelWise 🔗
Wheelwise: Used Bike/Two-wheeler Marketplace

- Developed a platform called Wheelwise that allows users to post their used bikes or two-wheelers for sale, and interested buyers can inquire about the vehicles.
- Implemented user authentication and login functionality to ensure secure access to the platform.
- Integrated CRUD (Create, Read, Update, Delete) operations for managing vehicle listings, enabling users to add, view, update, and remove their postings.
- Designed and developed a messaging system that facilitates communication between sellers and potential buyers, enabling them to inquire about vehicles and receive responses.
- Collaborated with cross-functional teams to gather requirements, design solutions, and ensure timely delivery.
- Wrote clean, maintainable, and efficient code adhering to best practices and industry standards.
- Actively participated in code reviews and contributed to the improvement of development processes.
- Utilized Git and GitHub for version control and collaborative code management.