

# Ross Boughman

Saint Paul, MN

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608-239-1902

Authorized to work in the US for any employer

## Work Experience

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### **Amazon Warehouse Associate**

Amazon - Eagan, MN

May 2018 to July 2019

Working as warehouse associate, promoted to Ambassador status to take on increased responsibility and gain more experience within the warehouse. Capable of sorting, stowing, and directing packages and workflow.

### **Call Captioner**

CapTel Call Center - Madison, WI

September 2016 to January 2018

I worked captioning calls for the deaf and hard of hearing. Handled calls and maintained a 98% accuracy with captions, able to keep up with calls going at more than 200 words per minute.

### **Hemodialysis Technician**

Fresenius Medical Care - Madison, WI

June 2014 to August 2016

I worked as a Dialysis technician, running treatments, setting up dialysis machines and cannulating (inserting IV needles) patients. I was responsible for the patients well being during this time.

### **home health aide**

Independent Living Inc

May 2013 to June 2014

assisting in the daily activities of disabled and elderly people in their homes. I would clean, perform mild healthcare tasks and help my client accomplish what they needed to do.

Papa Murphy's

May 2011 to April 2013

I was a Papa Murphy's team member, I have prepared food and dough/crusts, made pizzas, cashiered, opened/closed the store, and more recently have been somewhat responsible for the other employees.

Copps Food Centers Part

September 2009 to May 2010

I was a night shift stocker. I would stock shelves, and face the store.

### **waiter**

Meriter Coffee Shop

September 2008 to January 2009

I would take customers food orders, place the orders, and help people pay as they left. I also helped close the shop regularly.

Copps Food Centers Part

September 2007 to September 2008

time

I was a cashier. I handled cash, other payment methods, customers, and groceries. I used customer service to make the customers experience go more smoothly.

### **Natural Resouces Summer Intern**

WI Dept

June 2006 to August 2006

One of four Madison area high school students selected for grant-funded internship. Performed data entry, scanned documents, attended site visits to wastewater treatment plants.

## Education

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Malcolm Shabazz City High School

2003 to 2007

WI High School

## Skills

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Warehouse Associate, Picker Packer, Shipping Receiving

## Certifications/Licenses

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**Certified Nursing Assistant (CNA)**

**Drivers License**

**Home Health Aide**

**CCHT**