

Ross Goodliffe

Junior Web Developer

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Personal Statement

I am a self-motivated, hardworking, and enthusiastic individual looking for my first junior web development position after completing my studies in Computing (Web Technology and Security) at the University of Northampton. I am interested in both front and back end web development and am looking for a position that really would enable me to grow my development skills. I possess excellent communication skills, both verbal and written, with the ability to work effectively and confidently independently or as part of a team. I have experience in office and customer service environments thorough employment in client focused businesses in the United Kingdom and New Zealand.

Employment History

NIGHT RECEPTIONIST | JUN 2018 - PRESENT

Westonemanoor Hotel – Northampton, UK

- Checking guests in and out of the hotel
- Complete end of day reports ensuring all money was accounted for

BAR STAFF | NOV 2016 - AUG 2017

Ye Three Fyshes – Turvey, Bedfordshire, UK

- Ensuring correct closing procedures were follow and lock premises up
- Count the tills and complete end of day reports and audits
- Serve customers food and beverages

SENIOR FRAUD ADVISOR | JUN 2015 - AUG 2016

Barclays – Northampton, UK

- Developing and coding Excel sheets using VBA to be used be the entire department
- Reviewing accounts for suspected fraudulent activity
- Taking inbound calls from customers/non-customers/other business areas to give fraud advice

SUBJECT MATTER EXPERT (SME) | SEP 2014 - FEB 2015

Nationwide Building Society – Northampton, UK

- Reviewing processes to maximize efficiency
- Training overseas staff via Microsoft Office Communicator and telephone
- Migrating processes to different areas

NIGHT RECEPTIONIST / BAR STAFF | APR 2014 - JUL 2014

Base Backpackers / Elements Bar – Taupo, New Zealand

- Dealing with customers' requests through multiple communication channels
- Selling and organizing activities for customers to partake in
- Responsible for night audit ensuring all money was accounted for

SUBJECT MATTER EXPERT (SME) | OCT 2012 - DEC 2013

Nationwide Building Society – Northampton, UK

- Discussing and putting into action new systems and processes to be used by the rest of the complaints department.
- Training new members of staff on Nationwide's internal systems, processes, company policies and procedures and assist them in the induction process
- Providing ongoing support to a team of around 30 people ensuring workload was completed within agreed SLA's

References

Will gladly provide personal and professional references on request.

Education

HND Computing Web Technology and Security

University of Northampton 2016 - 2019

A-Levels

Level 3 BTEC Media Moving Image – Merit

Financial Studies -B

Business Studies - D

Sharnbrook Upper School and Community

College 2010 - 2012

GSCE

Math – C

English Language and Literature – C C

Double Science – C C

Media - B

Business Studies – C

French - D

European Computer Driving License – ECDL

Sharnbrook Upper School and Community

College 2007 - 2010

Skills

HTML

CSS

Javascript

PHP

MySQL

Java

Networking

Oracle Databases

Personal Information

I enjoy keeping up to date with new technology and am very interested in web development. My hobbies also include listening to a wide variety of music, playing guitar, gaming and traveling. I am also fully mobile with a full and clean UK driving license with access to my own vehicle.