

1. Output file 1 Result

```
396 {
397   "st": 15.8,
398   "et": 16.82,
399   "label": "neutral",
400   "confidence": 1
401 },
402 {
403   "st": 22,
404   "et": 25.32,
405   "label": "neutral",
406   "confidence": 1
407 }
408 ],
409 "customer": {
410   "emotion": [
411     {
412       "st": 0.3,
413       "et": 3.92,
414       "label": "sad",
415       "confidence": 1
416     },
417     {
418       "st": 9,
419       "et": 11.92,
420       "label": "happy",
421       "confidence": 0.63
422     },
423     {
424       "st": 13.2,
```

In these output Oliver shows Happy and sad . But maximum percentage it is showing Neutral .

2. Output file 2 Result

```
287   "value": false
288 },
289 },
290 "events": {
291   "behavioral": {
292     "agent": {
293       "emotion": [
294         {
295           "st": 0.4,
296           "et": 2.42,
297           "label": "neutral",
298           "confidence": 1
299         },
300         {
301           "st": 2.9,
302           "et": 3.92,
303           "label": "neutral",
304           "confidence": 1
305         },
306         {
307           "st": 6.6,
308           "et": 7.62,
309           "label": "sad",
310           "confidence": 1
311         },
312         {
313           "st": 9,
314           "et": 10.72,
315           "label": "sad",
316           "confidence": 1
317         }
318       ],
319       "strength": [
320         {
321           "st": 0.4,
322           "et": 2.42,
323           "label": "neutral",
324           "confidence": 1
325         },
326         {
```

The output files shows sad . But Maximum percentage it is showing Neutral

Positives :- Oliver shows sad and Happy

Negatives :- Oliver is not showing Anxiety and other sentiments