

## Wi-Fi Connection Instructions for Visitors

### Connection

To use the Wi-Fi, connect your device to the Wi-Fi signal called **RAU**, then open a web browser such as Safari, Firefox, Silk, Chrome or Edge and go to our registration webpage: **bcm.rau.ac.uk**

Before you start must ensure Random MAC Addressing is disabled. A separate guide on doing this is available wherever you obtained this sheet. Then follow the instructions on the screen using the username and password below. When prompted for an email address also add the device type and Month for example - **user@domain.com iPhone Dec**

If you have any problems after the registration is complete, please turn your device off for a minute or two and then restart it.

Once it has restarted, reopen the web browser and try browsing to a new page such as [www.rau.ac.uk](http://www.rau.ac.uk)

### Fault reporting

If you're still having trouble after completing the above, please contact the IT Service Desk, or out of hours contact the Porters Lodge. The IT Service Desk is located in the Library Foyer and is open Monday to Friday 08:30 to 17:30.

### Acceptable use Policy

When you connect to the Royal Agricultural University Wi-Fi you will be asked to agree to the University IT Acceptable Use policy. A summary of the acceptable use policy can be seen below. The full IT Acceptable use policy can be found on our website.

#### IT Acceptable Use Policy Summary

- You must not try to access any information which you are not permitted to access.
- You must keep your password secret – you could be in trouble if someone else misuses it.
- Permission is needed to load new software.
- Don't introduce, or risk introducing, viruses or anything similar.
- Avoid interfering with other users or their data or software.
- You must not send or view anything likely to offend others (e.g. pornography, racist or insulting material).
- We will not be responsible for any loss caused by your use of the computing facilities.

If you break these rules you may be breaking the criminal or civil law and may be liable to disciplinary action. Use of the Royal Agricultural University's systems may be logged to permit the detection and investigation of infringement of Policies.



Username: Sep-25

Password: Brownparrot