

# **Course agenda**

1 What is RPA?

Companies' Operating Model Evolution

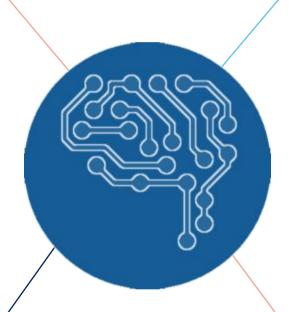


2 Key Market Drivers

4 Benefits

#### What is RPA?

Automation that interacts with a computer-centric process with a software User Interface providing support



RPA aims to replace repetitive tasks performed by humans, with a virtual workforce. Humans then make judgmental calls, handle exceptions and provide oversight

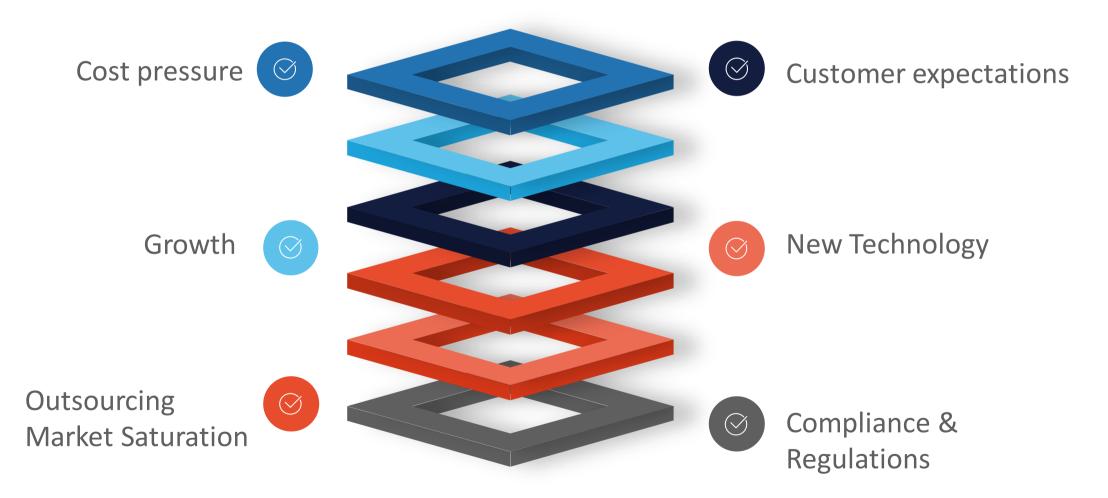
RPA configures software that will automate the activities or tasks previously performed by humans

Robotic automation uses a computer (a.k.a. robot) to run application software in the exact same way that a person works with that software

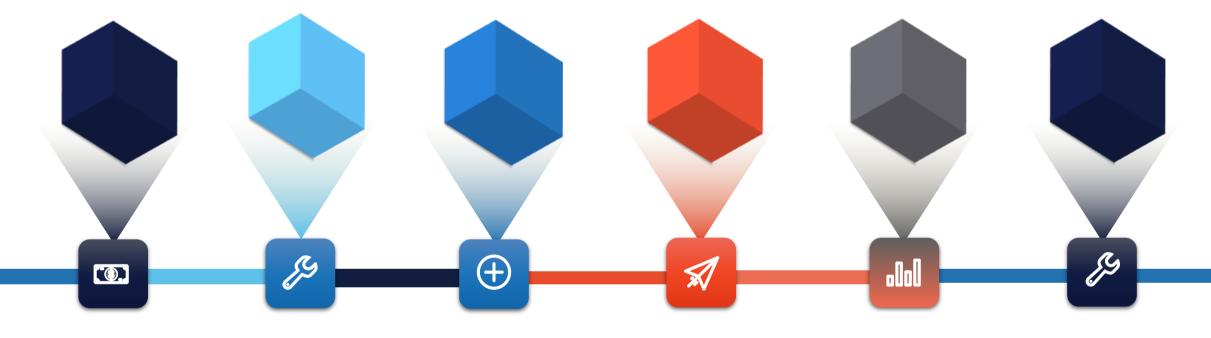


## **Key Market Drivers**





## **Companies' Operating Model Evolution**



**Ui** Path

Centralized
Processes
(Shared Services)

Outsourced Processes (BPO, ITO) Globally Standardized Processes (GBS) Partially Automated Processes through Scripting, BPM Automated Processes through Enterprise RPA Automated Processes through Cognitive, Al

#### **Benefits**























