



Excellent IT Management

By David E McKean

CreateSpace Independent Publishing Platform. Paperback. Condition: New. This item is printed on demand. 214 pages. Dimensions: 9.0in. x 6.0in. x 0.5in. Excellent IT Management is a practical guide for outstanding IT management based on the experiences of leading CIOs and senior IT managers. Written in a clear and open style, it offers a host of industry-leading techniques, models and guidelines for every IT professional looking for new ideas and career success. Hundreds of practical ideas to help you: Create IT strategy - A proven process with guidelines to create and communicate high quality IT strategic plans Deliver better projects - key insights for project, program and portfolio management, and an essential guide for successful change programs. Improve operational performance - advanced techniques combining the best of leading IT process models and continuous improvement frameworks Prepare and manage crises - a model for crisis planning and techniques to handle crisis situations Manage commercial issues - critical success factors for IT sourcing, negotiating and managing IT contracts More than 2,000 IT managers from over 50 countries around the world have benefitted from David's expertise and practical advice. This item ships from La Vergne, TN. Paperback.



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