



## The hotel porter Fine Manual (comic Illustrated Edition) Fu Buke hotel front line staff training(Chinese Edition)

By XUE XIAN DONG

paperback. Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment. Paperback. Pub Date :2012-11-01 Pages: 147 Publisher: People's Posts and Telecommunications Press title: hotel porter the refinement operation manual (Comics Illustrated Edition) Fu Buke hotel frontline employees Training Series Original: 20.00 yuan of: Xuexian Dong Publisher: People's Posts and Telecommunications Press Publication Date: November 1. 2012 ISBN: 9.787.115.297.839 words: Page: 147 Edition: 1st Edition Binding: Paperback: Weight: 181 g Editor's senior hotel management consultant new masterpiece! To create a new model of the hotel management books - comic REVIEW. lively. easy to understand! Hotel porter in the day-to-day work will always encounter the following issues: the grooming should pay attention to what? What specific steps to open the car door for guests? How warm and polite welcome guests? Individual and team guests' luggage service should pay attention to what matters? Provide guests with life. the Traffic Information should pay attention to what matters? What are the shift work? . Hotel porter refined Manual (comics Illustrated Edition) detailed description of the 31 matters specification. 31 Assessment Standards. 17 service problem resolution. hotel porter help clear the day-to-day work content understand the...



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