

CONTACT INFORMATION

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WORK EXPERIENCE [Sun Life Financial Inc., Montréal, Canada](#)

- Financial Advisor (Nov 2023 - Now)
 - Evaluate clients' financial situations, goals, and risk preferences.
 - Manage investments aligning with clients' goals and risk tolerance.
 - Offer personalized recommendations for insurance and investment products.
 - Ensure adherence to financial laws and industry regulations.
 - Inform clients about financial products, risks, and benefits.

[IO Solutions Inc., Montréal, Canada](#)

- Sales representative (Oct 2022 - Feb 2023)
 - Convincing customers to return to Fido/Rogers (mobile network operators) by contacting them in the Winback department.
 - Ensuring customer satisfaction and meeting the company's quality standards.
 - Acknowledging and resolving customer complaints.
 - Ability to communicate strongly with customers, especially the elderly and those who need to devote more time to them.
 - Trying to compensate for customers' dissatisfaction who have decided to leave the operator for various reasons.

EDUCATION

[HEC Montréal, Montréal, Québec](#)

- MSc International Business (Thesis-based) (Jan 2024 - Dec 2025)

[Université de Montréal, Montréal, Québec](#)

- Le programme d'études Francisation (Feb 2023 - Nov 2023)

[Amirkabir University of Technology \(Tehran Polytechnic\), Tehran, Iran](#)

- B.Sc. Computer Engineering (Sep 2016 - Feb 2021)
- GPA: 16.83/20 \simeq 3.59/4

PUBLICATIONS

- **Ghasemi, R.**, Ashrafi Asli, S. A. and Momtazi, S. (2022). Deep Persian sentiment analysis: Cross-lingual training for low-resource languages, [Journal of Information Science](#). doi: [10.1177/0165551520962781](https://doi.org/10.1177/0165551520962781).
- Asgarian, S., **Ghasemi, R.** and Momtazi, S. (2022). Generative adversarial network for sentiment-based stock prediction, [Congratulatory to Concurrency and Computation: Practice and Experience](#). doi.org/10.1002/cpe.7467
- **Ghasemi, R.** and Momtazi, S. (2023). How Deep Contextualized Representation and Attention Mechanism Justifies Explainable Cross-lingual Sentiment Analysis, [ACM Transactions on Asian and Low-Resource Language Information Processing](#). doi.org/10.1145/3626094
- **Ghasemi, R.**, Goharfar, A. and Momtazi, S. (2023). What customers value most: A cross-cultural analysis using hotel reviewers' perspective (submitted)
- **Ghasemi, R.**, Asgarian, S. and Momtazi, S. (2023). Review-based recommender systems: state of the art, challenges, and future directions (Preparation)

TECHNICAL SKILLS	<ul style="list-style-type: none"> • Programming Languages: Java, C/C++, Python • Familiar: Matlab, VHDL, Verilog, Assembly, Shell Script • Editing: Adobe Photoshop, Adobe Lightroom • Other: Metatrader4, Google AdWords, Google AdSense, Orcad Pspice, Atmel Studio, Lingo • OS: Windows, Linux (Debian-based) • Typesetting: L^AT_EX, Microsoft Word • Web: Java Script, PHP, Bootstrap, XML • DB: Familiar with: MySQL, MongoDB. • DM: Scikit-Learn, Pandas, Matplotlib, Numpy 	
SELECTED RELEVANT EDUCATION AND COURSE WORK	<ul style="list-style-type: none"> ◦ Machine Learning (MSc): 17.5/20 ◦ Computational Intelligence: 16/20 ◦ Data Struct. & Algo.: 16.5/20 ◦ Principles of Comp. & Prog.: 18.5/20 ◦ Software Engineering II: 19/20 	<ul style="list-style-type: none"> ◦ Principles of Managemet: 20/20 ◦ Linear Optimization: 17/20 ◦ Computer Networks: 17/20 ◦ Design of Algorithms: 17/20 ◦ Operating Systems: 17.5/20
TEACHING EXPERIENCE	<p>Amirkabir University of Technology, Tehran, Iran – Teaching Assistant</p> <ul style="list-style-type: none"> • Data Mining Instructor: Dr. Ehsan Nazerfard (Spring 2021) • Principles of Compiler Design Instructor: Dr. Mohammadreza Razzazi (Fall 2020) • Computer Architecture Instructor: Dr. Hamed Farbeh (Spring 2020) • Data Struct. & Algo. Instructor: Dr. Mohammad Akbari (Spring 2019 & Fall 2019) • Principles of Computer & Prog. Instructor: Dr. Saeed Shiry Ghidary (Fall 2018 & Spring 2019) 	
HONORS AND AWARDS	<ul style="list-style-type: none"> • Bootstrap Lean Startup(BLS) Ranked in the top %2 out of 3000 applicants of Bootstrap Lean Startup training program at Sharif University of Technology (Oct 2016 - Jun 2017) 	
EXTRA-CURRICULAR ACTIVITIES	<ul style="list-style-type: none"> • Vice President of Sales and Marketing (Jan 2018 - Jun 2021) Member of Computer Engineering Student Club • Member of Organization Committee (Mar 2019 & Dec 2019) 4th and 5th of the Amirkabir International Artificial Intelligence Contests 	
LANGUAGE PROFICIENCY & TEST SCORES	<ul style="list-style-type: none"> • Persian (Native) • French (Intermédiaire) • English (Full professional proficiency) 	
REFERENCES	<ul style="list-style-type: none"> • Saeedeh Momtazi, Assistant Professor Computer Eng. Dept, Amirkabir University of Technology (Tehran Polytechnic) Email: momtazi@aut.ac.ir • Saeed Shiry Ghidary, Assistant Professor Mathematics and Computer Science, Amirkabir University of Technology (Tehran Polytechnic) Email: shiry@aut.ac.ir 	