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RESEARCH INTEREST

- Machine Learning
- Data Mining
- Data-driven Marketing
- Natural Language Processing

EDUCATION **Amirkabir University of Technology (Tehran Polytechnic), Tehran, Iran**

- **B.Sc. Computer Engineering** Sep 2016 - Feb 2021
 - GPA: $15.67/20 \simeq 3.20/4$ - 141/141 credits
 - **GPA over the past two years: $16.83/20 \simeq 3.59/4$**

WORK EXPERIENCE **IO Solutions, Montreal, Canada**

- Sales representative (Oct 2022 - Now)
 - Convincing customers to return to Fido/Rogers (mobile network operators) by contacting them in the Winback department.
 - Ensuring customer satisfaction and meeting the company's quality standards.
 - Acknowledging and resolving customer complaints.
 - Ability to communicate strongly with customers, especially the elderly and those who need to devote more time to them.
 - Trying to compensate for customers' dissatisfaction who have decided to leave the operator for various reasons.

PUBLICATIONS

- **Ghasemi, R.**, Ashrafi Asli, S. A. and Momtazi, S. (2020). Deep Persian sentiment analysis: Cross-lingual training for low-resource languages, [Journal of Information Science](#). doi: [10.1177/0165551520962781](https://doi.org/10.1177/0165551520962781).
- Asgarian, S., **Ghasemi, R.** and Momtazi, S. (2022). Generative adversarial network for sentiment-based stock prediction, [Congratulations to Concurrency and Computation: Practice and Experience](#). doi.org/10.1002/cpe.7467
- **Ghasemi, R.** and Momtazi, S. (2021). [How Deep Contextualized Representation and Attention Mechanism Justifies Explainable Cross-lingual Sentiment Analysis](#) (submitted)
- **Ghasemi, R.**, Goharfar, A. and Momtazi, S. (2022). [What customers value most: A cross-cultural analysis using hotel reviewers' perspective](#) (submitted)
- **Ghasemi, R.**, Asgarian, S. and Momtazi, S. (2022). Review-based recommender systems: state of the art, challenges, and future directions (Preparation)

INTERNSHIP **Kharazmi IT Development Company, Tehran, Iran**

- Internship in Business Intelligence (Jul 2019 - Sep 2019)

TECHNICAL SKILLS

- **Programming Languages:** Java, C/C++, Python
- **Familiar:** Matlab, VHDL, Verilog, Assembly, Shell Script
- **Editing:** Adobe Photoshop, Adobe Lightroom
- **Other:** Metatrader4, Google AdWords, Google AdSense, Orcad Pspice, Atmel Studio, Lingo
- **OS:** Windows, Linux (Debian-based)
- **Typesetting:** L^AT_EX, Microsoft Word
- **Web:** Java Script, PHP, Bootstrap, XML
- **DB:** Familiar with: MySQL, MongoDB.
- **DM:** Scikit-Learn, Pandas, Matplotlib, Numpy

SELECTED
RELEVANT
EDUCATION AND
COURSE WORK

- **Machine Learning (MSc):** 17.5/20
 - **Computational Intelligence:** 16/20
 - **Data Struct. & Algo.:** 16.5/20
 - **Principles of Comp. & Prog.:** 18.5/20
 - **Software Engineering II:** 19/20
 - **Information Security:** PASS*
 - **Introduction to Bioinformatic:** PASS*
 - **Principles of Compiler Design:** PASS*
 - **Principles of Managemet:** 20/20
 - **Linear Optimization:** 17/20
 - **Computer Networks:** 17/20
 - **Design of Algorithms:** 17/20
 - **Operating Systems:** 17.5/20
 - **Information Retrieval:** PASS*
 - **Startup Development:** PASS*
 - **Data Mining:** PASS*
- * COVID-19 Semester(Grades were binary due to COVID-19)

ABROAD
TEACHING
ASSISTANT

Staffordshire University, Staffordshire, United Kingdom – Unofficial Teaching Assistant

- **A.I. For Computer Games** Instructor: [Dr. Saeed Shiry Ghidary](#) (Fall 2020)
This course introduces fundamental concepts within the field of AI by exploring the main areas and issues. I was responsible for preparing assignments.

TEACHING
EXPERIENCE

Amirkabir University of Technology, Tehran, Iran – Teaching Assistant

- **Data Mining** Instructor: [Dr. Ehsan Nazerfard](#) (Spring 2021)
- **Principles of Compiler Design** Instructor: [Dr. Mohammadreza Razzazi](#) (Fall 2020)
- **Computer Architecture** Instructor: [Dr. Hamed Farbeh](#) (Spring 2020)
- **Data Struct. & Algo.** Instructor: [Dr. Mohammad Akbari](#) (Spring 2019 & Fall 2019)
- **Principles of Computer & Prog.** Instructor: [Dr. Saeed Shiry Ghidary](#) (Fall 2018 & Spring 2019)

PRESENTATION

- NODET Highschool Presentation, entitled “[Introduction to Data Science](#)” (Spring 2021)
- Undergraduate Talk 2018, entitled “Principal Component Analysis (PCA)” (Fall 2018)
- Undergraduate Talk 2018, entitled “Predict web service behavior based on HMM” (Fall 2018)

HONORS AND
AWARDS

- **Bootstrap Lean Startup(BLS)**
Ranked in the top %2 out of 3000 applicants of Bootstrap Lean Startup training program at Sharif University of Technology (Oct 2016 - Jun 2017)

EXTRA-CURRICULAR
ACTIVITIES

- **Vice President of Sales and Marketing** (Jan 2018 - Jun 2021)
Member of Computer Engineering Student Club
- **Member of Organization Committee** (Mar 2019 & Dec 2019)
4th & 5th [Amirkabir International Artificial Intelligence Contests](#)

REFERENCES

- **Saeedeh Momtazi, Assistant Professor**
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- **Ehsan Nazerfard, Assistant Professor**
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- **Saeed Shiry Ghidary, Assistant Professor**
Mathematics and Computer Science, Amirkabir University of Technology (Tehran Polytechnic)
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- **Mohammad Akbari, Assistant Professor**
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