
Frequently Asked Questions

The following represent the most common questions we receive regarding this survey. We're including them below for your reference:

Why are you asking these questions?

The information you share will help us tailor our programs to best serve the needs of the families who stay with us.

How is this relevant to my stay at the House?

It is important for us to know who we serve, and whether family needs match the support we provide. This information will help us understand and plan programs not only for any future visits you may have, but for other families who may have similar needs as yours. This gives us a full picture of the population we serve.

How will you use this information?

We will use this information to develop programs and services, including but not limited to:

- interpretation services
- accommodation for disabilities
- referrals to programming offered by RMHC or one of our community partners that may be of support

Who can see my information?

We take your privacy very seriously. This survey is anonymous. The information provided below will not be connected to any individual or family.

What if there are questions that I don't want to answer?

You can answer "prefer not to answer" to any or all questions. This will not impact the support you receive.