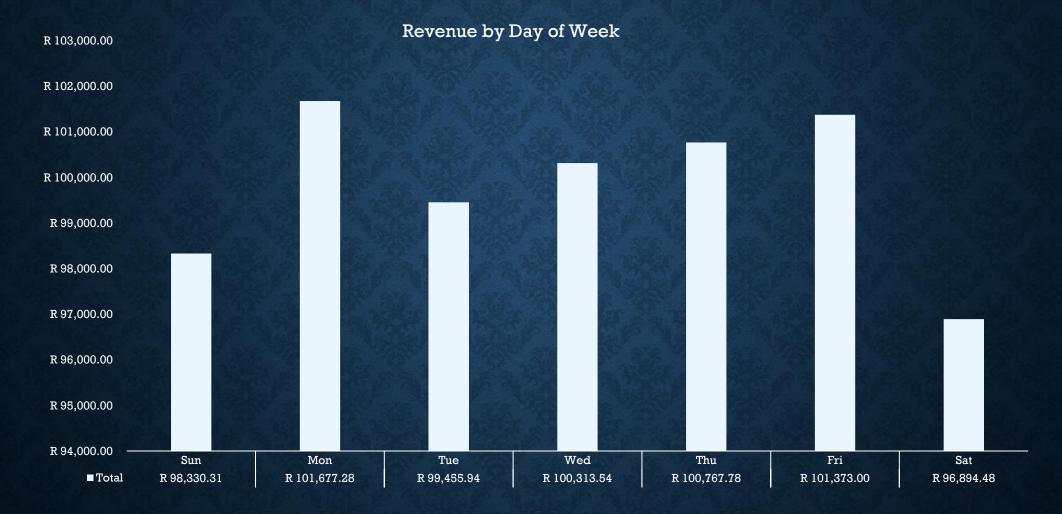


## **OBJECTIVE**

TO ANALYZE COFFEE SALES PERFORMANCE USING EXCEL PIVOTTABLES AND IDENTIFY TRENDS IN:





Highest Revenue: MondayLowest Revenue: Saturday

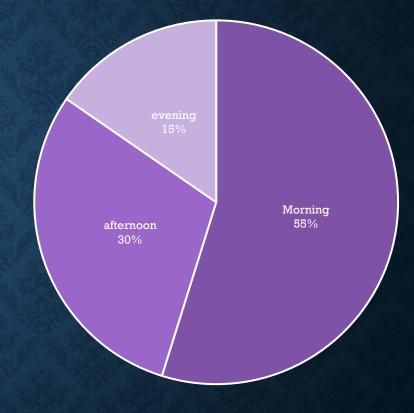
•Revenue stays relatively **consistent throughout the week**, with only about a **5% difference** between the highest and lowest day.

•Mondays and Fridays perform slightly better, possibly due to workweek coffee routines.

#### Time of Day sales







- •Morning: Highest sales at  $81,751 \rightarrow ~55\%$  of total sales •Afternoon: Moderate sales at  $44,427 \rightarrow ~30\%$  of total
- •Evening: Lowest sales at 22,938 → ~15% of total
- •Customer traffic is **strongest in the morning**, drops in the afternoon, and is slowest in the evening.
- •Opportunities exist for **targeted promotions** or **happy-hour offers** to boost low-time sales.

#### MONTHLY REVENUE BY STORE

All three stores show steady growth in revenue from January to June.

Hell's Kitchen leads slightly overall (R236,511.17)

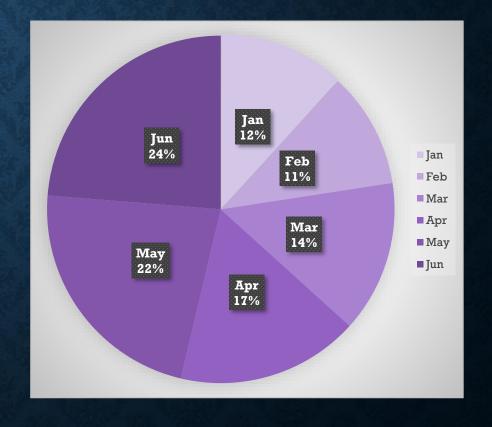
Astoria (R232,243.91)

Lower Manhattan (R230,057.25).

June is the peak month with total revenue of R166,485.88.

Revenue growth trend is consistent across all locations, indicating successful product offerings and steady customer demand.

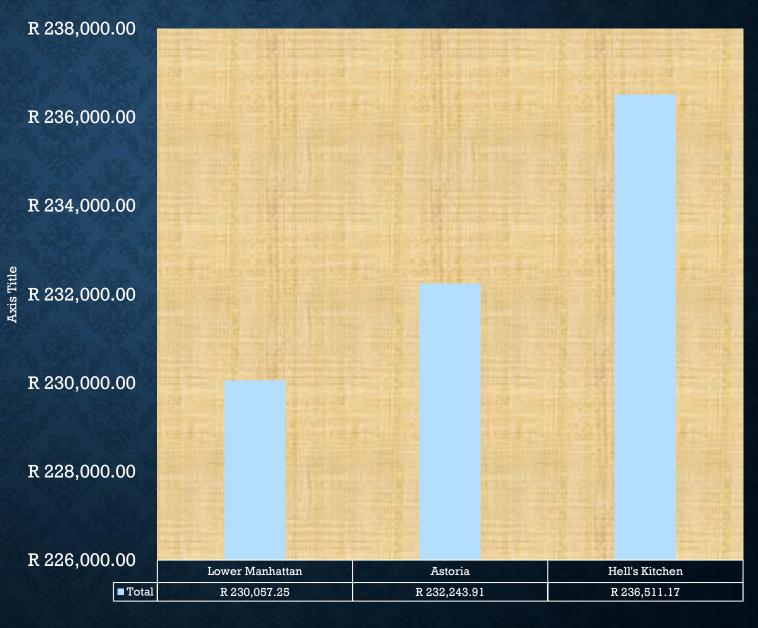




# Store Performance comparison

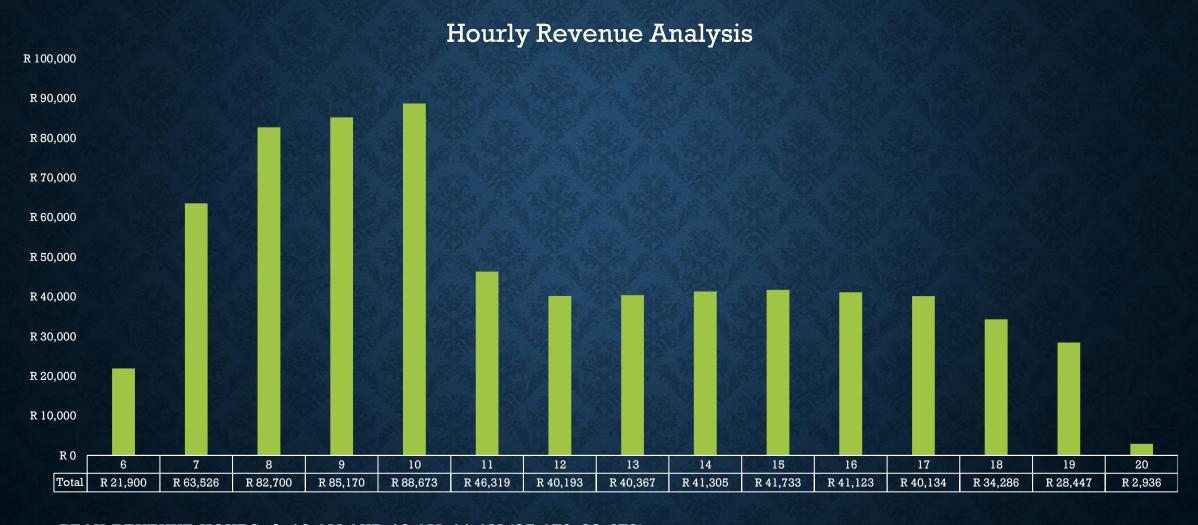
Hell's Kitchen R236,511.17. Astoria is R232,243.91. Lower Manhattan with R230,057.25.

- •Revenue distribution is relatively balanced each store contributes roughly **one-third of total revenue**.
- •This indicates **consistent performance across locations**, with
  Hell's Kitchen slightly outperforming
  the rest.





- •Coffee 1st ~38.7%.
- •Tea 2<sup>nd</sup> ~28.1%.
- •Moderate performers: Bakery (82,316), Drinking Chocolate (72,416), and Coffee Beans (40,085).
- •Lowest performers: Packaged Chocolate, Flavours, Loose Tea, and Branded products.
- •Focus on top-selling products for marketing, and explore strategies to boost lower-performing categories.



PEAK REVENUE HOURS: 9-10 AM AND 10 AM-11 AM (85,170-88,673)
MODERATE REVENUE HOURS: 7-8 AM, 11 AM-3 PM (40,000-82,700)
LOWEST REVENUE HOURS: EARLY MORNING (6 AM, 21,900) AND EVENING (8 PM, 2,936)
MOST SALES OCCUR BETWEEN 7 AM AND 11 AM, ALIGNING WITH MORNING COFFEE DEMAND.
AFTER 3 PM, REVENUE STEADILY DECLINES, WITH THE LOWEST IN THE EVENING, SHOWING LOW CUSTOMER TRAFFIC

## CONCLUSION & KEY INSIGHTS SUMMARY

### Revenue by Day of Week

• **Highest Revenue:** Monday

• Lowest Revenue: Saturday

- Revenue remains stable throughout the week ( $\sim$ 5% variation).
- Mondays and Fridays perform slightly better, likely due to workweek coffee routines.

### Time of Day Sales

- **Morning:** 81,751 (~55%) peak performance.
- Afternoon: 44,427 (~30%) moderate activity.
- **Evening:** 22,938 (~15%) lowest sales.
- Suggests strong morning coffee demand; opportunity for afternoon/evening promotions.

# CONCLUSION & KEY INSIGHTS (CONTINUED)



#### Monthly Revenue by Store

- Consistent growth from January to June, peaking in June (R166,485.88).
- •Hell's Kitchen (R236,511) slightly leads, followed by Astoria (R232,244) and **Lower Manhattan** (R230,057).
- Indicates healthy, balanced performance across all locations.

### **Store Performance** Overview

- •Revenue contribution is evenly distributed across stores.
- •Hell's Kitchen remains the top performer but only marginally ahead — strong consistency overall.



- •1st: Coffee (~39%)
- •2nd: Tea (~28%)
- Moderate: Bakery, Drinking Chocolate, Coffee Beans.
- ·Lowest: Packaged Chocolate, Flavours, Loose Tea, Branded items.
- Focus on strengthening top sellers and reviving low **performers** with promotions or rebranding.



Overall, sales remain consistent across stores and days, driven by morning coffee demand. To strengthen performance, We have to maintain the focus on high-demand periods, promote low-performing times and products, and leverage steady growth for continued success.