

Bowie Seniors Computer Club

Meeting Minutes for Meeting of June 15, 2017

Carl Bulger opened the meeting at 12:35.

There was a discussion on credit card disasters and credit card safe use. It is easy to get tricked into subscribing to permanent credit card auto-charge payment agreements and can be difficult to escape them. Viv Kaviat described his experience with Avast. Irv explained how he uses Citibank virtual credit cards to protect himself.

George Morris described his Microsoft Outlook problem resulting from installing the Windows 10 Creator's Update. Attempts to fix the problem have resulted in an on-going download that has never completed. Eric Hein noted that he's had cross-platform problems resulting from the Windows 10 Creators Update.

Some items from Dan Lee:: (1) Dan Lee reported that he is in discussion with the Microsoft Store in Montgomery Mall about a possible presentation in late August or in September. He would appreciate knowing if there are any particular topics of interest. They will not be able to discuss any tech support questions because they feel that they'd be teaching us to be in competition with their paid repair services. (2) Dan also advised against using services such as "myCleanPC" which pop up on the internet. The parent company according to their ads is USTechSupport which is rated as a problem by the Better Business Bureau. Instead of a one-time charge, the company starts charging every month and won't stop. (3) Dan also discussed a phishing scam pretending to be his insurer, USAA. The e-mails look very real but come from a misleading address and the response is also to a fake address. Beware.

We had a discussion on *Washington Post* subscription charges. Club members are paying widely different prices for their subscriptions and can get considerable price reductions by contacting Customer Service. Dale Grant noted that he has a "\$49/every-eight-weeks" forever deal!

Bob Blum says that there are many noteworthy, very funny, interesting www.youtube.com videos on computer repair cases.

Irv Salzberg advised that he's had some bad experiences with Paypal when trying to resolve issues.

Bill Long mentioned the Windows 10 "Assistive Technology" Update available free to those that failed to update to Windows 10 prior to termination of the free update cutoff date. Microsoft provides the Assistive Technology update free for those who have disabilities or handicaps that make it difficult to computer hardware.

The remainder of the meeting included discussions on automobile registration problems, driver's license problems and other Motor Vehicle Administration issues and experiences. Also, recommendations were presented on possible measures to have a back-up Government Issued Picture ID while traveling.

Bill Long
Secretary

