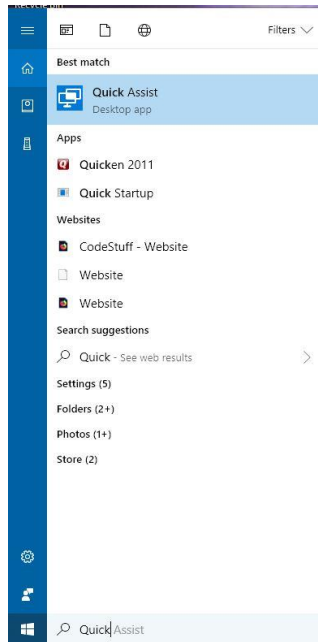


Remote Connection using Windows 10 Built-in Feature

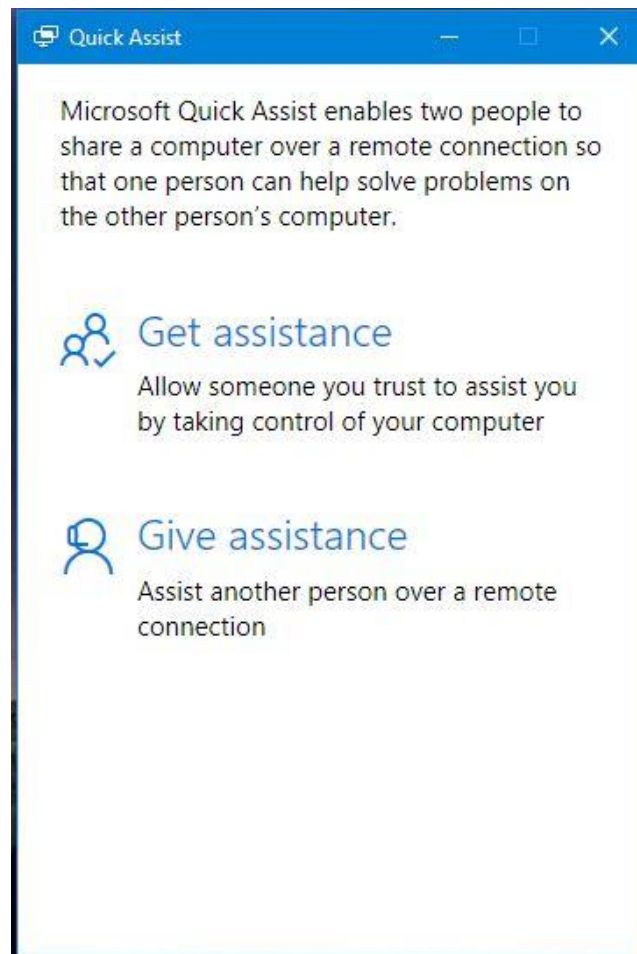
Quick Assist

Activate Quick Assist

- In Cortana search windows, type “Quick Assist”
- From the results, select Quick Assist Desktop app

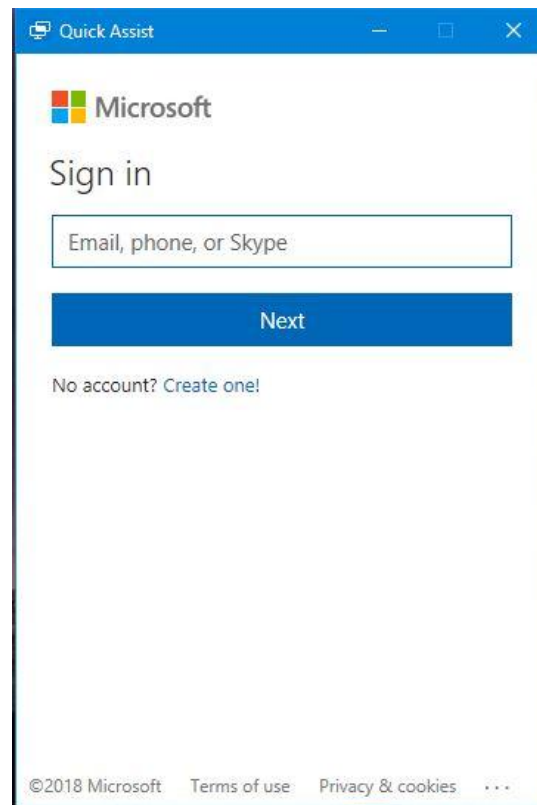


Select your role



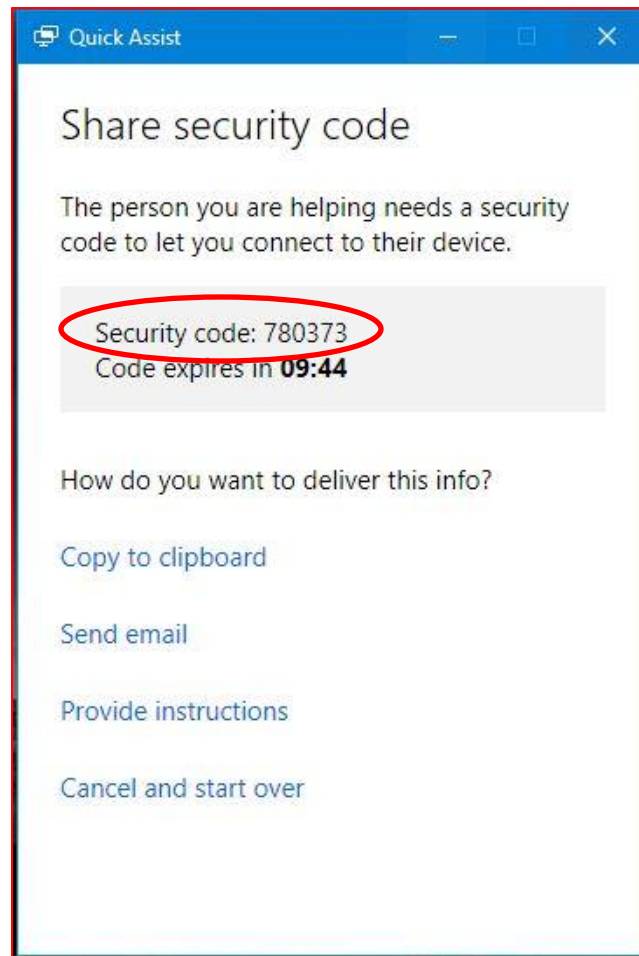
To Give Assistance

- Identify your Microsoft account

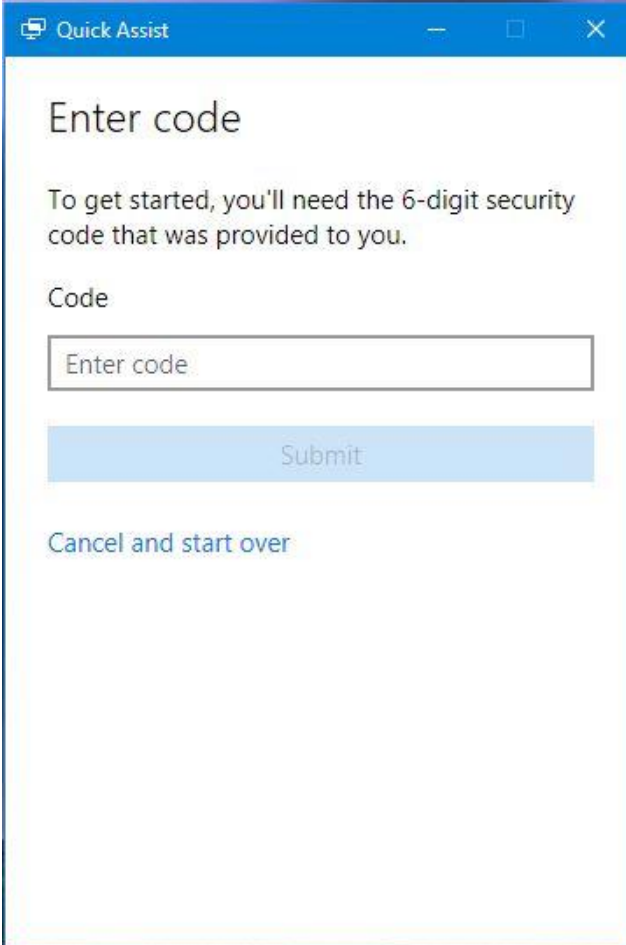


The image shows a screenshot of the Microsoft Quick Assist application window. The window has a blue title bar with the text "Quick Assist" and standard window controls. The main content area is white and features the Microsoft logo at the top left. Below the logo, the text "Sign in" is displayed. Underneath, there is a text input field with the placeholder text "Email, phone, or Skype". Below the input field is a blue button with the text "Next". At the bottom of the main content area, there is a link that says "No account? Create one!". The footer of the window contains the copyright notice "©2018 Microsoft" and links for "Terms of use" and "Privacy & cookies".

Note your security code
You have 10 minutes for recipient to enter it



Recipient: Enter the Security Code



The image shows a Windows 'Quick Assist' window. The title bar is blue with the text 'Quick Assist' and standard window controls. The main content area is white and contains the following elements:

- The heading 'Enter code' in a large, dark font.
- An instructional message: 'To get started, you'll need the 6-digit security code that was provided to you.'
- A label 'Code' positioned above a text input field.
- A text input field with the placeholder text 'Enter code'.
- A blue 'Submit' button.
- A link labeled 'Cancel and start over' in blue text.