

Bowie Seniors Computer Club

Meeting Minutes for June 4, 2020

Date: June 4, 2020 @ 12:30am

Location: Zoom Meeting Online

Attendees: Bob Blum, Doris Cuffey, Dennis Edgington, Dennis Evans, Ken Godstrey, Dave Hackenberg, Barry Hammond, Eric Hein, Berry Hill, Viv Kiviat, Steve Krulik, Mark Laster, Dan Lee, Bill Long, Bob Rapczynski, Irv Saltzberg, Dan Searing, Florence Strawser, Verna Teasdale , George Vincent, Jackie Lord.

Announcements: President Dave Hackenberg stated that an update of the Senior Center Newsletter is available.

Presentation:

- Guest speaker was Brad Bothun who discussed computer systems management at Bowie State University.

Brad has a staff of 5 to support a few thousand faculty and student computers distributed in 24 different buildings. Operating systems are mainly Windows, Linux, and Sun. They have had problems supporting Chromebooks. Blackboard and Zoom are supported for “virtual” classes. The school has contracted with a data archiving company to get all records online. Old records are being scanned and stored as TIFF images with metadata headers that can be searched. Technical support calls are divided: about 60% being hardware or software problems and 40% being operator inexperience or error.

Discussions:

- Problems with Thunderbird email app
- Reliable computer repair shop in the area.

Minutes: Bill Long & Dennis Evans; **Zoom Host:** Dennis Evans