

CONTACT

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in @samsonroy

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SKILLS SUMMARY

- Computer Networking
- Network design
- Computer troubleshooting
- Email account setup
- Process Improvement
- Cloud operation
- IP Phone connection
- Javascript
- Python
- Web development and design
- Team leader
- Good communication
- Good listener

LANGUAGES

- English
- Kiswahili

SAMSON ROY

IT TECHNICIAN/SPECIALIST

PERSONAL PROFILE

I am an IT technician with holistic knowledge of web development and design. I am capable of delivering strategic objectives and very well organised and able to meet deadlines

WORK EXPERIENCE

IT Support assistant

BrandKe | Oct 2019 - Jan 2020

- Testing new softwares and technologies
- Setting up new user accounts and profiles.
- Repairing and replacing equipment when necessary
- Providing support to fellow employees
- Installing, configuring, monitoring and maintaining computer hardware, printers, scanners, networks and systems
- Troubleshooting system and network problems

EDUCATIONAL HISTORY

Jomo Kenyatta University of Agriculture and Technology

Diploma in Information technology | March 2018 - Nov 2021

- Studied networking and Computer troubleshooting
- Learnt using Microsoft Office(Excel, Word, PowerPoint, Outlook)

Moringa School

Introduction to Programming | Oct 2021 - Aug 2021

- Learnt front end web development using HTML, CSS, Javascript and also to skills using Git, Bootstrap and Figma for the designing and prototyping