

Resume

Nir Galon

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I would like to work as a software developer, I'm interested in open source and cutting edge technologies.

General

Dedicated, quality-focused professional with a strong sense of responsibility, team spirit and good human skills. Ability to multi-task under pressure within changing environments and to meet tight deadlines.

- Extensive experience providing customer service for home and enterprise customers.
- Broad system view with the ability to drill down to the fine details.
- Fast learning curve, adapting and embracing new technologies.

Personal blog: www.lifelongstudent.net

Other Profiles: [GitHub](#), [Stack Overflow](#), [LinkedIn](#), [nirgn.com](#)

Education & Courses

06/2011 – To date Bachelor's degree, Computer Science and Business Administration.

- Third year student at the Israel Open University (GPA 75).

Coursera Verified Certificates:

- November 2014 (9 Weeks) - An Introduction to Interactive Programming in Python at Rice University.

06/2004 – 06/2008 High school diploma.

- Majoring in computer science at Ora Modi'im High School (GPA 82).

Others: [Code School](#), [Treehouse](#), [Codecademy](#).

Professional

07/2015 – 11/2015 Junior Full Stack Web Developer at Restart – IT | Web | Mobile.

- Part of a team that develops and maintains a financial system from end to end, that handles thousands of transactions to offshore bank accounts.
- Implement a new Front-end design built with HTML5, CSS3, Bootstrap, JS and jQuery.
- Back-end written in PHP, and DB in MySQL.
- Implement new banks APIs.

11/2009 – 01/2013 Internet Expert at Cellcom Israel Ltd.

- Tier 2 Customer Support, Expert Team.
- Handling customer requirements and providing solutions on Internet, data and technical problems.
- Knowledge focal point for representatives at specialized Call centers.
- Handling top level customer escalations and Gold customers support.
- Experience working with HP-UX switches, And with SAP, Amdocs & Nice systems.
- Responsible for converting two call centers (Haifa and Beer Sheva) to specialized centers (provide training, and supervision throughout the beginning of the activity until go-live operation).
- Rated at the 10% of the Company's outstanding employees in 2010 and a leader in service in the internet and technical Customer Service Center in 2011.

03/2009 – 10/2009 Military Service (shortened for health reasons).

- Administrative role in the logistics department at Sde Dov Air Force base.

Skills & Expertise

- Programming languages: Python, Java, C, PHP, SQL.
- Web Technologies: HTML5, CSS3, Bootstrap, JavaScript, jQuery, AngularJS.
- Experience in operating systems: Windows, Linux (Ubuntu), Android.
- Knowledge of Data structures and Algorithms, OOP, OSI & TCP/IP models (protocols, routing algorithms, etc), Git, Arduino, TDD.
- Experience in developing websites and Web Apps.
- Extensive technological knowledge of Mobile Telephony Communication.

Languages

Hebrew – Mother tongue.

English – Speaking, reading, and writing – Very good.