1. Honor Code

I pledge on my honor that I have neither given nor received unauthorized aid on this assignment.

Note: Large portions of this initial description are copied and adapted from NASA Grant #NNX13AL65H; this project is a portion of and described extensively in the grant.

2. Mission Statement

The objective of this project is to develop and evaluate a Robot Visualization and Abstraction (RVA) algorithm to effectively reduce visual clutter in map-based interfaces applied to remote operation and supervision of mobile robots. This algorithm will be based on the General Visualization and Abstraction (GVA) algorithm that can ease the cognitive demands and lessen the perceived workload of a single operator tasked with supervising a team of multiple robots with high levels of autonomy (Humphrey, 2009; Humphrey & Adams, 2010). The robot visualization and abstraction algorithm will provide more comprehensive clutter reduction incorporating information specific to domain user role, the semantic content of the items displayed on the map, allowing items to be included in the system that are not displayed unless called upon, a new means to access hidden items, and applying visualization abstraction to the representations of remotely deployed robotic team members. Supporting users with more effective clutter reduction will alleviate the cognitive demands and reduce workload. User evaluations are planned to validate the new components separately and in concert.

3. User Profiles

Stakeholder 1: First responder (operator)

User group: Primary User

Educational Level: Associate's Degree or higher

Computer Usage: Minimal, but requires interaction with the provided user interface for

operating a group of robots

Frequency of Use: Frequent Age Range: 20-50

Needs: A clutter-free, intuitive, and responsive RVA user display to quickly

summarize a given scenario and make sound, informed, and high-quality

decisions in supervising a family of semi-autonomous robots

Stakeholder 2: Incident Victims User group: Stakeholder

Educational Level: Any Computer Usage: None

Frequency of Use: Nonuser Age Range: Any

Needs: Fast incident response and high-quality decision-making from first

responders who are aided by a family semi-autonomous robots in order to

minimize injury, loss of life, and loss of property

Stakeholder 3: Robot Software and Hardware Manufacturer

User group: Stakeholder

Educational Level: Bachelor's Degree or higher

Computer Usage: High Frequency of Use: Nonuser Age Range: 22+

Needs: A space and memory-efficient RVA user interface that will not leak

memory or cause the system to crash. High reliability and performance is necessary to maintain the positive image and reputation of the

manufacturer

Stakeholder 4: Robot Distributer User group: Stakeholder

Educational Level: Associate's Degree or higher

Computer Usage: None Frequency of Use: Nonuser Age Range: 20+

Needs: High reliability and performance of RVA software is necessary to

maintain the positive image and reputation of the distributor

Stakeholder 5: First responder management

User group: Stakeholder

Educational Level: Bachelor's Degree or higher

Computer Usage: None Frequency of Use: Nonuser Age Range: 22+

Needs: High reliability and performance of RVA software is necessary to improve

the utility and effectiveness of first responders, which in turn promotes

reliability and trust in the associated managing entity

Stakeholder 6: Next responders (including second)
User group: Stakeholder or Secondary User
Educational Level: Associate's Degree or higher

Computer Usage: None Frequency of Use: Infrequent Age Range: 20-50

Needs: High reliability and performance of the RVA software is necessary to

improve the effectiveness of first responders, which in turn lessens the

burden on the next responders

4. Inputs/Outputs

The family of semi-autonomous robots used by the first responders will be input into the system by some form of identification. The RVA software will then output a clutter-free and intuitive representation of the location, relevance, urgency, and saliency of the robots to the user display.

5. Constraints

The first responders will be under high-stress situations and so the RVA software should enable the user to make sound decisions under such conditions. The user display will be constrained by the physical size of the screen. The amount of information displayable on the screen will be constrained by the internal processing power of the robot. The amount of information displayed should also be constrained by the amount of information that is absorbable by an operator in high-stress situations. The user display is also constrained by normal incident environments; i.e. the display should be clear with a moderate amount of dust and/or with low external light levels.

6. Actual Requirements

Requirement number: 1

Requirement name: Location and identification data

Requirement type: Non-functional (Data)

Description: Robot locations and data are needed as input to the RVA algorithm Rationale:

The RVA algorithm requires robot location and identification data

to work

Evaluation Criteria:

Requirement number: 2

Requirement name: Reduced Visual Clutter

Requirement type: Functional

Description: The RVA algorithm needs to reduce visual clutter on the user

display

Rationale: The RVA algorithm is intended to reduce cognitive workload by

reducing visual information processing and understanding

Users can be tested on a measure of visual information retention **Evaluation Criteria:**

and understanding over several user displays

1-10 Variable Range:

Requirement number:

Requirement name: Reliability Requirement type: Functional

Description: The RVA algorithm needs to be reliable and failsafe in incident

environments

Rationale: The RVA algorithm should not fail under moderately adverse

environments as this will lead to an inability to control the family

of semi-autonomous robots

Evaluation Criteria: The RVA algorithm can be tested to operate under a number of

different environments

Variable Range: 1-10

Requirement number: 4

Requirement name: Responsiveness

Requirement type: Functional and usability

Description: The RVA algorithm should provide immediate feedback to the

user of their actions

Rationale: The RVA algorithm needs to be responsive in time-constrained

and stressful conditions to give the operator the opportunity to

correct a mistaken command

Evaluation Criteria: Users can be tested to explain a certain sequence of actions

Variable Range: 1-10

Requirement number: 5

Requirement name: Intuitiveness and ease of use Requirement type: Functional and usability

Description: The RVA algorithm should be simple and straightforward to use Rationale: An operator in stressful and time-constrained situations may easily

forget complex command sequences

Evaluation Criteria: Users over the expected age range may be asked to rate ease of use

on first try

Variable Range: 1-10

Requirement number: 6

Requirement name: Use in moderately non-optimal environments

Requirement type: Environmental

Description: The environment in which the RVA algorithm is used should be at

most moderately non-optimal (i.e. most important details can still

be picked up and understood)

Rationale: Incident and accident sites are usually moderately non-optimal,

due to the nature of the job. First responders and robots will also be expected to operate in moderate conditions of wind, snow, or darkness, but cannot be expected to operate in extreme conditions

of excessive heat or cold

Evaluation Criteria: The incident site can be ranked on a scale that measures disaster

intensity

Variable Range: 1-10

Requirement number: 7

Requirement name: Adequate size of user display screen

Requirement type: Environmental and functional

Description: The size of the screen on which information is displayed should be

relatively large

Rationale: The size of the screen on which information is displayed should be

large enough to accommodate a reasonable amount of information for the operator to handle and process. A screen that is too small where information is displayed at the same scale will not be able to provide enough information to the operator, whereas the opposite

would cognitively overload the operator

Evaluation Criteria: The screen size can be rated for comfort with use of the RVA by

volunteers

Variable Range: 1-10

Requirement number: 8

Requirement name: Adequate processing power Requirement type: Environmental and functional

Description: The processor on which the software runs should be sufficiently

powerful to display an adequate amount of information

Rationale: In first responder scenarios, time is of the essence. A lag or

slowdown of several seconds may make the difference between a robot arriving on time and a robot arriving several seconds late. The processor should be able to handle the processing of the amount of information that an operator can understand at a glance.

Evaluation Criteria: The RVA algorithm can be tested at several processor speeds and

can be rated for comfort by volunteers

Variable Range: 1-10

Requirement number: 9

Requirement name: Input modality functionality

Requirement type: User

Description: The user should have the physical capability to interact with the

user display using hands.

Rationale: The user needs to be able to interact with and use the RVA display

using a specified input modality, generally hands

Requirement number: 10

Requirement name: Mental ability

Requirement type: User

Description: The user should have the mental capability to process and

understand at least an average number of objects from the display

Rationale: The user needs to be able to process and understand at least an

average number of objects from the display in order to make sound

decisions in supervising semi-autonomous robots.

7. Schedule

Sept 24 - Due: Requirements documents

- Design RVA integration: Design how the RVA will be integrated with the existing Generalized Visualization and Abstraction (GVA) framework.

Appearance (e.g. icons, etc.) and implementation (e.g. relevance rankings, simulation, etc.) will be considered for defined metrics (neglect time, cognitive workload, time to completion, etc.)

Oct 1 - Due: Data Analysis Results; Prototyping Plan

- Prototype design will be drafted and refined. Relevant metrics will be evaluated in greater detail.

Oct 13 - Due: Prototype Demonstrations

- Complete RVA evaluation plan: An evaluation plan specifying simulation and testing will be drafted. Implementation will be targeted at defined metrics.

- Complete implementation of RVA: Prototype will be finished and ready to be demonstrated. Full integration with the GVA framework is expected.

Oct 22 - Due: User Test plan
Oct 27 - User Testing begins
Nov 17 - User Testing Ends

- Complete user evaluation of RVA: User evaluations will be aggregated and accounted for. Changes to the RVA will be made as necessary and the existing implementation may be refined.

Nov 30 - Due: Project and Supporting Documentation

8. References

Humphrey, C. M., & Adams, J. A. (2009). General visualization abstraction algorithm for geographic map-based human-robot interfaces. *Human-Robot Interaction (HRI)*, 2009 4th ACM/IEEE International Conference on, 289-290.