

# Customer Churn Analysis



Customer Churn  
Analysis

Customer Details

Ask Question



# CUSTOMER CHURN ANALYSIS



CHURN CUSTOMER ?

No

Yes

Total Customer

1869

Senior Citizens

476

Dependent

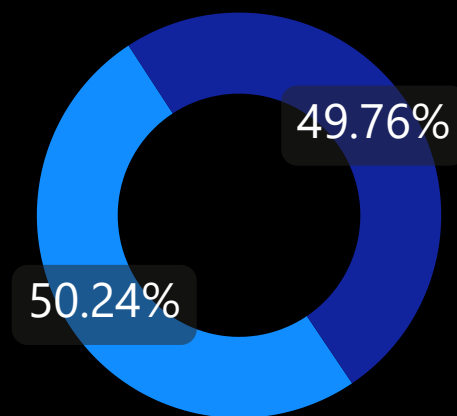
326

Customers' Partner

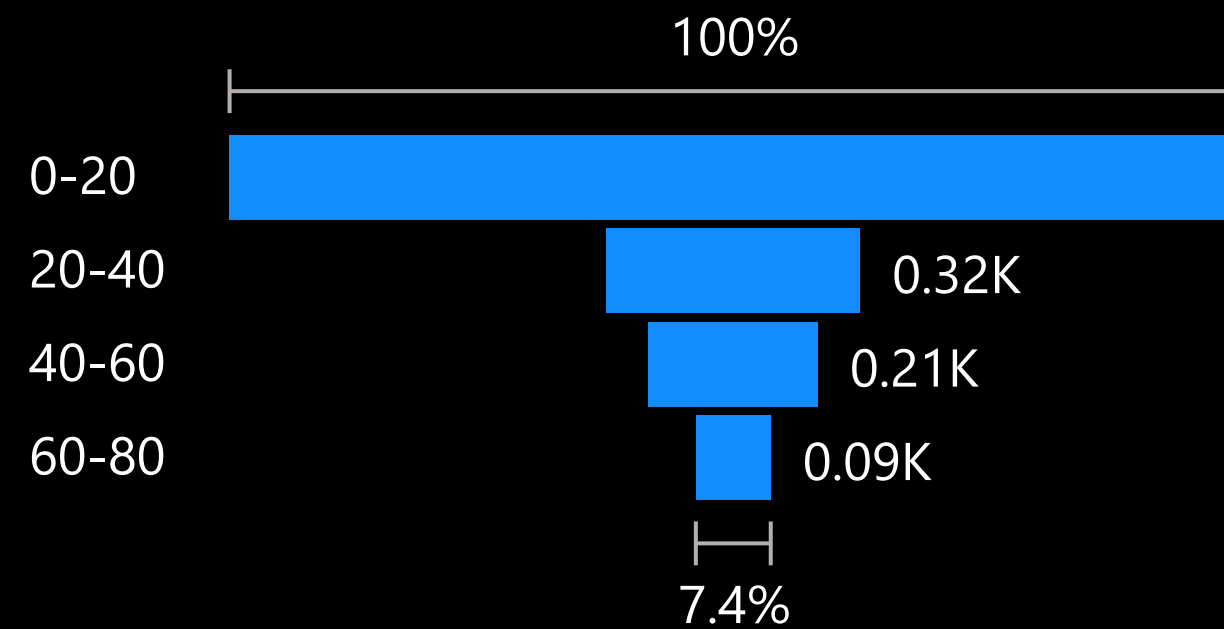
669

Demography

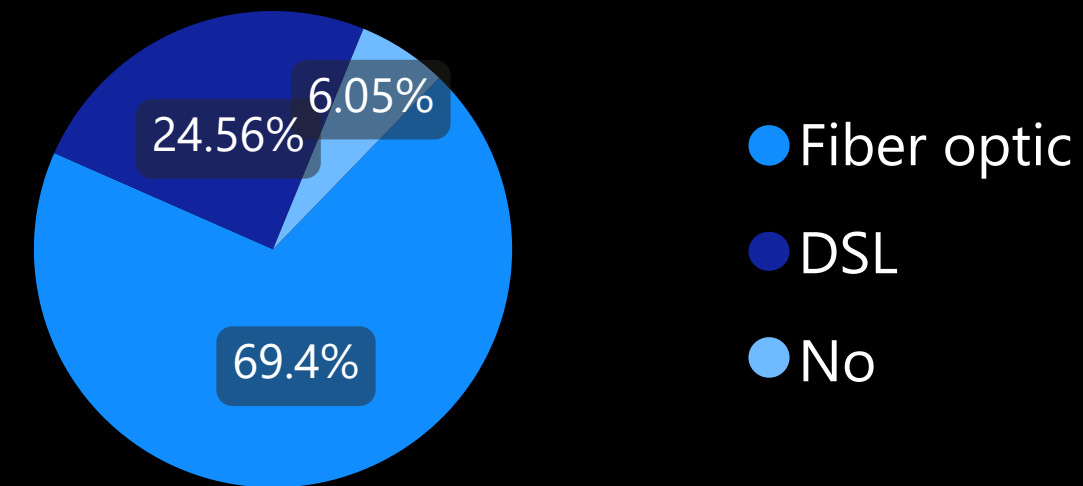
Female Male



Tenure

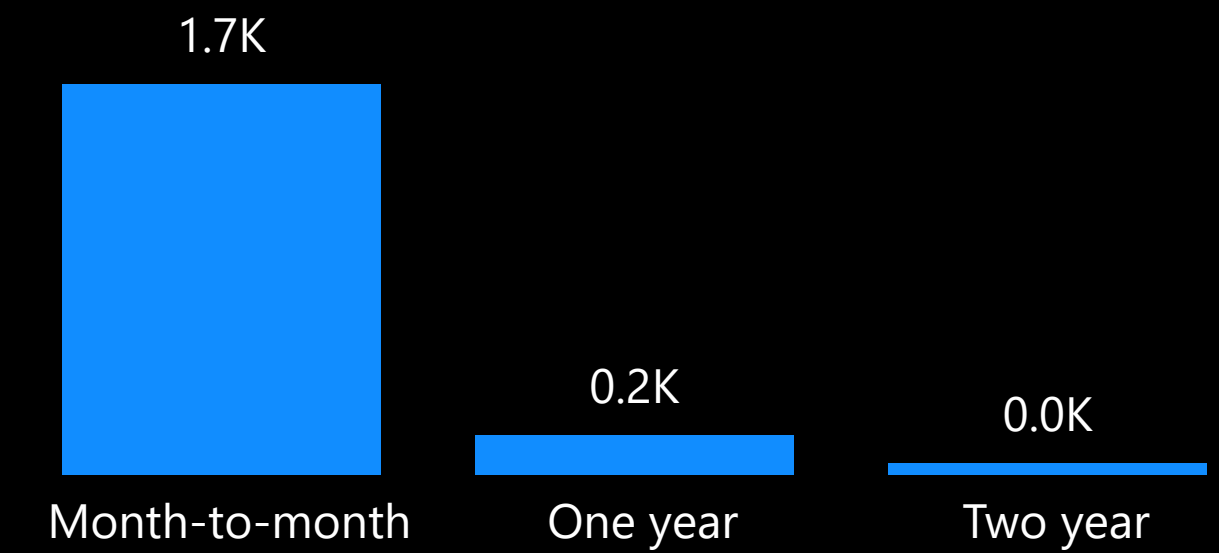


Interne Service



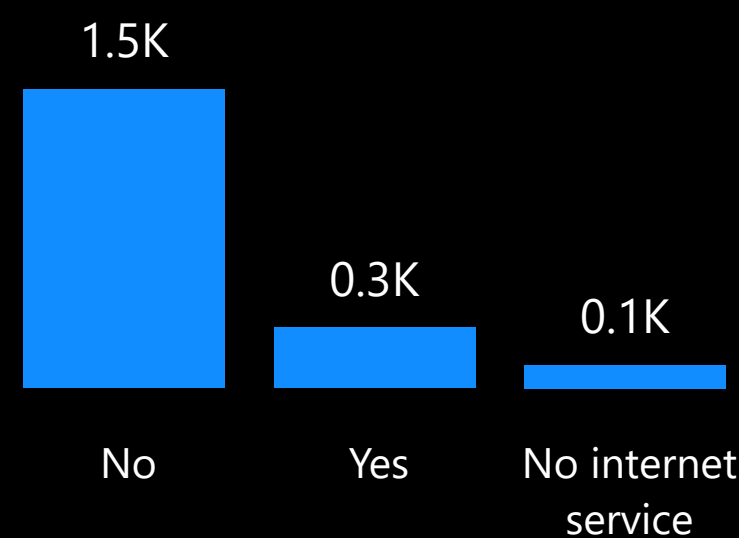
Type of Contracts

Count of Contract



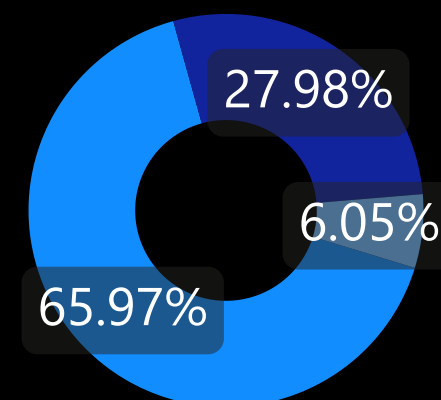
Online Security

Online Security



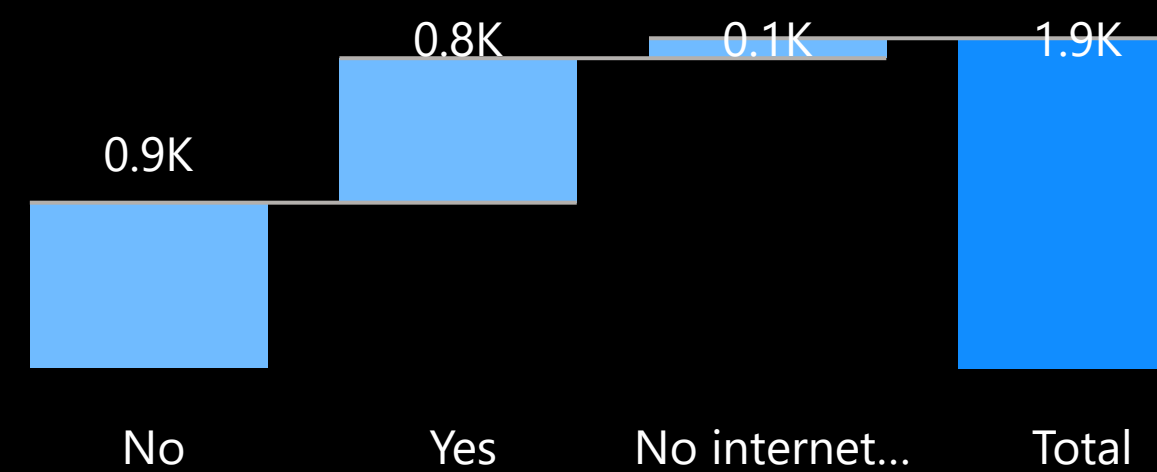
Online Backup

No Yes No internet service



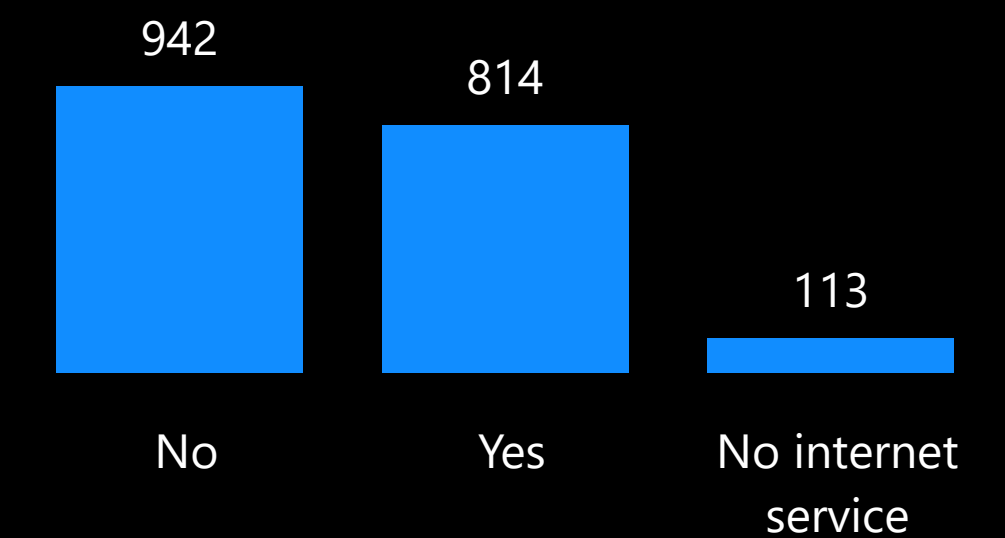
Streaming Movies

Increase Decrease Total



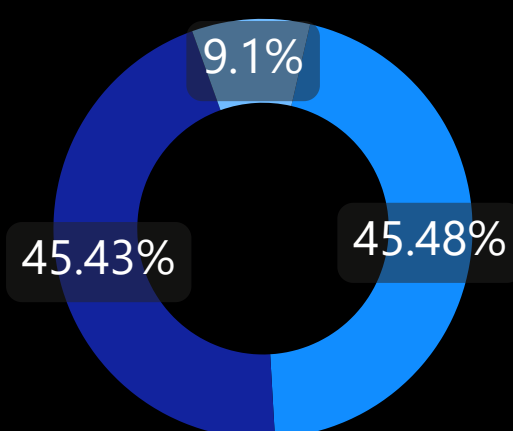
Streaming TV

No. of Customer

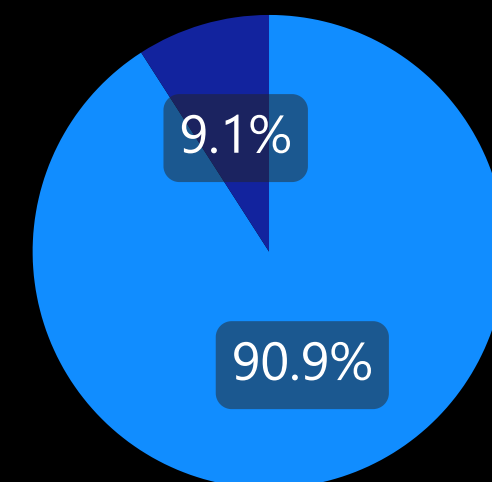


Multiple Lines Connection

Yes No No phone service

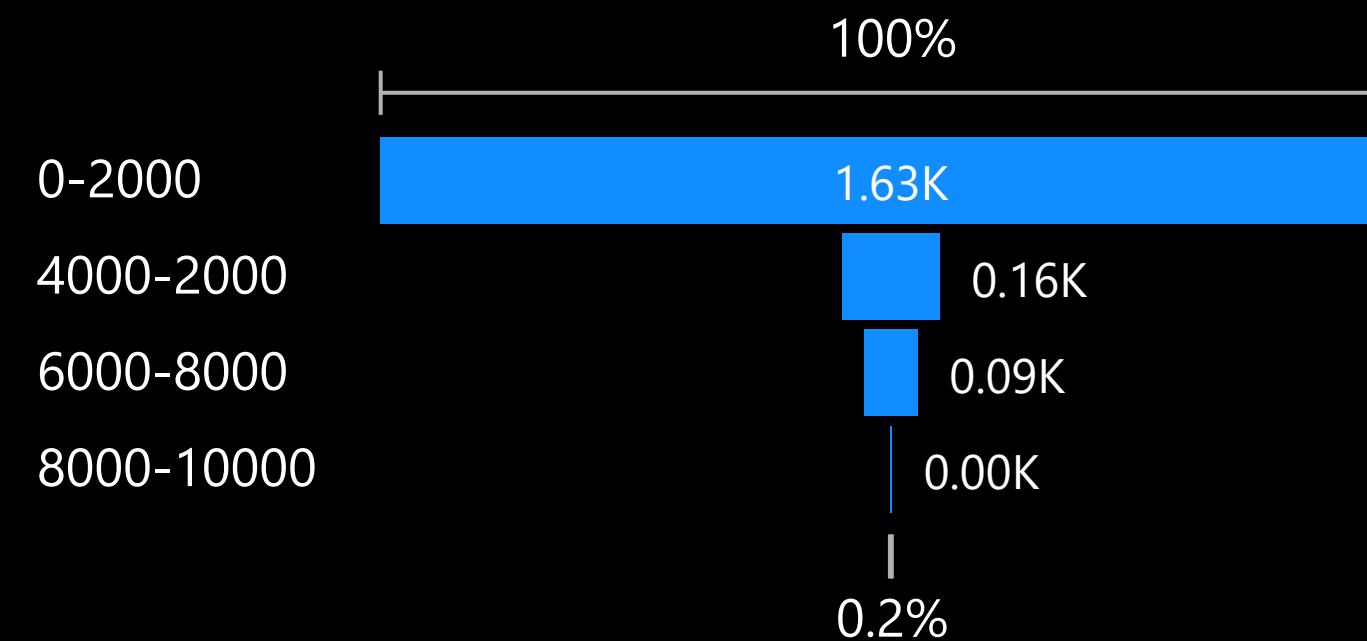


Phone Service

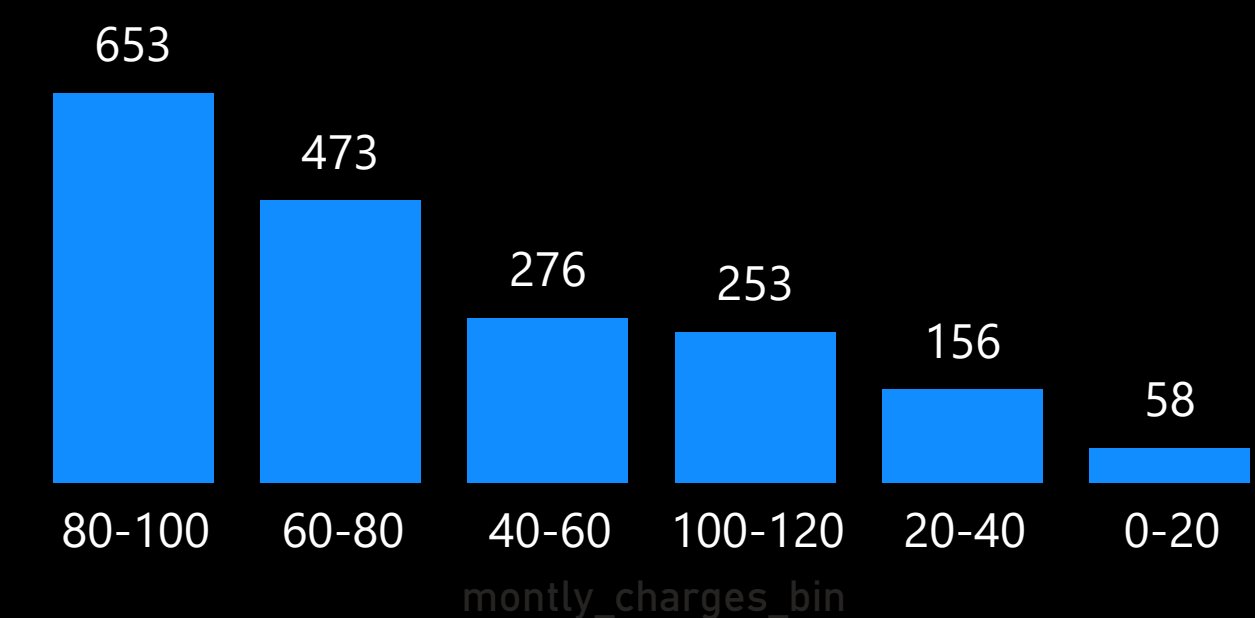


Total Charges for customer

Yes No



Range of Monthly Bill



# Customer Details

Customer ID

0017-IUDMW



No

Churn

## Personal Details

0017-IUDMW

Customer ID

Female

Gender

NO

Senior Citizen

Yes

Dependents

Yes

Partner

Two year

Contract Type

1

Tenure in the company(months)

## Services

Yes

Phone Service

Yes

MultipleLines

Fiber optic

Internet Service

Yes

Online Security

Yes

Online Backup

Yes

Streaming TV

Yes

Streaming Movies

Yes

Device Protection

Yes

Tech Support

## Billing

116.80

Monthly Charges

8.46K

Total Charges

Yes

Paperless Billing

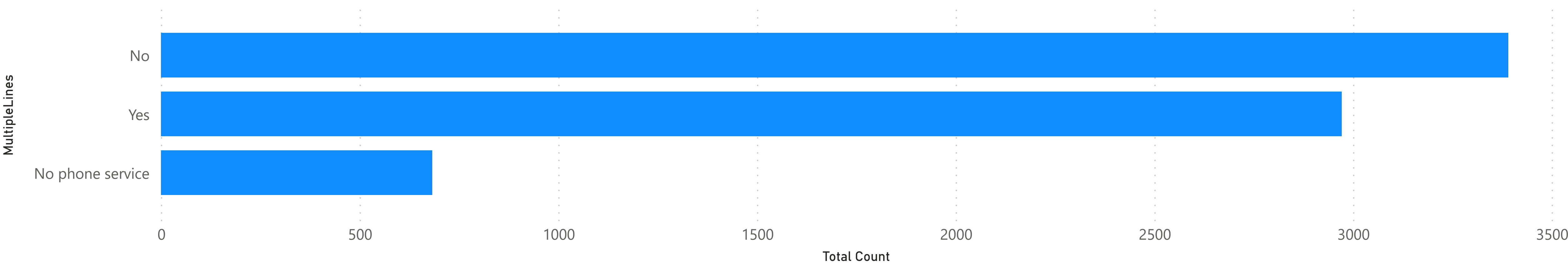
Credit card (auto...



Payment Method

# Ask a Questions



 what is the total count by multiple line 



Is this useful?  

INVITE R

Home

Customer Churn  
Analysis

Customer Details

