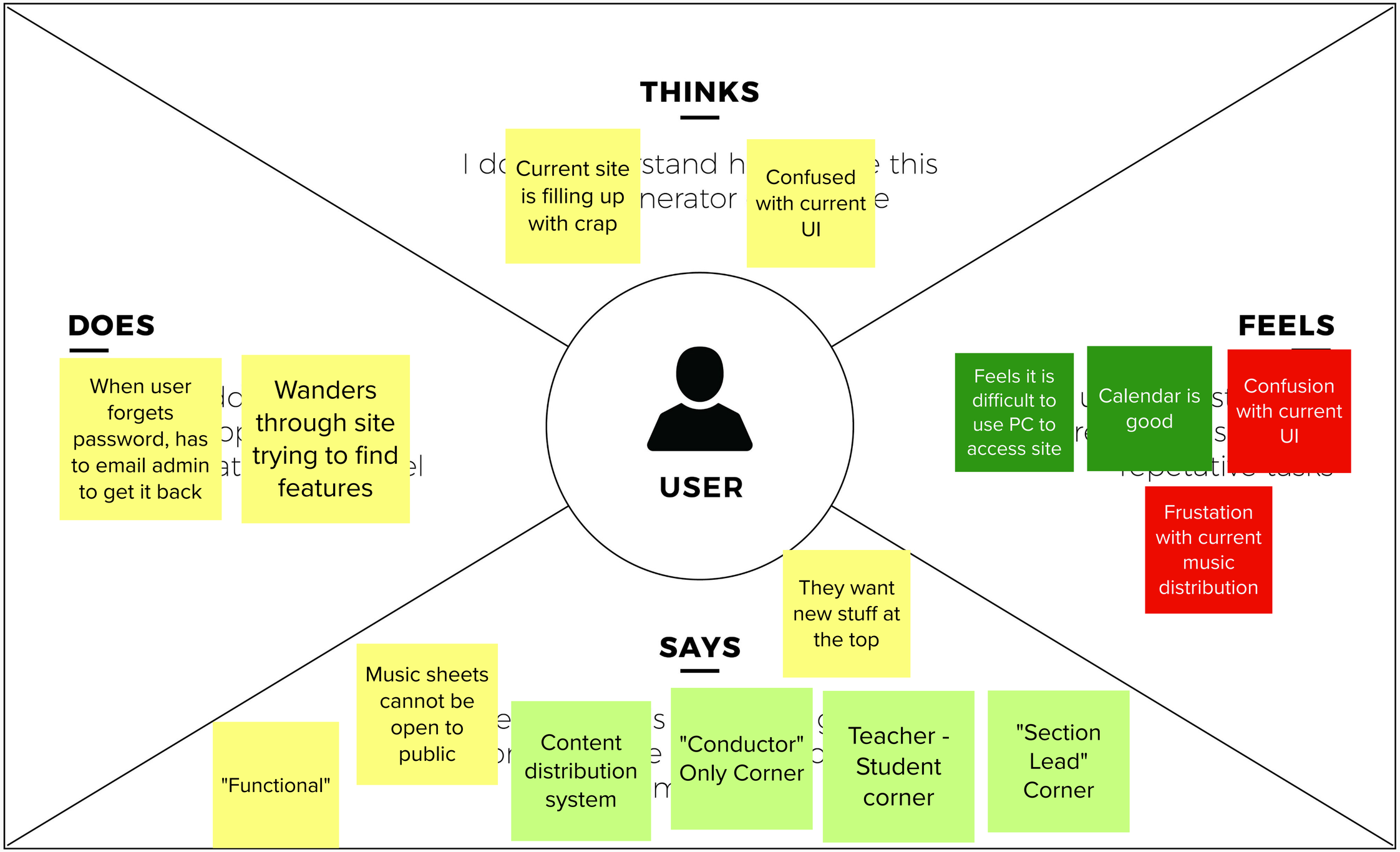
Empathy Map


THINKS
Current site is filling up with crap
Confused with current UI
DOES
When user forgets password, has to email admin to get it back
Wanders through site trying to find features
USER
FEELS
Feels it is difficult to use PC to access site
Calendar is good
Confusion with current UI
Frustation with current music distribution
SAYS
They want new stuff at the top
Music sheets cannot be open to public
"Functional"
Content distribution system
"Conductor" Only Corner
Teacher - Student corner
"Section Lead" Corner