

Customer Check-In (May 24, 2022)

During this check-in, we talked more about the music distribution system working in conjunction with our role system. The concern of sections needing other sections' music sheets for accompaniment work was brought up. There are multiple possible solutions to this problem.

First, would be the tagging of music sheets to sections when uploading. This way the conductor would be able to tag sections that are playing accompaniments whilst uploading the music sheet. This method, while effective, is undesirable. Going back to our previous meeting, and this meeting as well, one of the major constraints is that the site should be quick and easy to use. In essence, this would create a lot more work for the conductor which would violate this constraint.

Another solution, and one which was talked about at length during the meeting, was the idea of a Request feature. This would allow sections to request music sheets of other sections for a specific song. While this method is also effective, these requests would have to be monitored by a member of the RMO and would lead to more work (which violates our constraint).

One possible solution that could prove effective is having all sections accessible, regardless of role, but the page would default to show only your section's music sheet. This would allow for all users to have the option to look at other sections while not being confusing/too much information. Based on what we've heard, there seems to be no reason to restrict this information from the other sections, but further input may be required before implementation can begin.

During the meeting, we showed one of our member's proposed low fidelity prototypes. One of our sections, the music distribution, featured a list. As this page had two prototypes (one for mobile and one for desktop), the list looked different on both prototypes. The RMO showed interest in the idea of switching between these two different looks for lists on the client-side. As there are many lists, more personalization options should be considered.

Finally, the RMO showed interest in having email notifications for when music is uploaded. However, this should be optional and not overdone. Based on what we've heard, email clutter has been a real problem for the RMO and they are looking to strike a nice balance of information while not flooding their users.