Customer Check-In (May 30, 2022)

During this check in, we presented our High Fidelity prototype of the website. In general, it was met with positive reviews. However, one comment that was given was the deactivation of accounts instead of the deletion of accounts as was previously planned. This implementation would allow for members to leave for a season and come back (which the RMO said happens sometimes).

While general design should not change much, the implementation of accounts may require a separate field to keep track of current status. In addition, further discussion with the RMO about still having an option to delete may be required.

Another comment given by the RMO was about allowing notifications for the user's calendar of choice. Several members reported using different calendar options such as Google Calendar, iCalendar, and even their phone's native calendar application. In order to allow for all users to receive those notifications automatically, the idea of using a plug-in for a Google Calendar is being considered. One of the members said that by subscribing to someone's Google Calendar, their own iCalendar application gets updated automatically. However, this has not been confirmed by the development team. Further research into different calendar options for the site may be required.

Something that came up during the meeting was the idea of dual roles. This came up due to one of the members of the RMO saying that they were in two sections and may require access to both at once. Due to this, implementation of the roles system may be required. At this moment, the most ideal solution would be to allow for users to have multiple roles. Another solution would be to have one role and when viewing a song allow the user to view a different section. Specific implementation of this is still being developed/designed.

One topic that keeps coming up in discussions with the RMO is the ability to have notifications sent to them either through email or text when new files get added to the site or other things happen that may require their input.

The last thing discussed was the importance of making the site responsive. In general, RMO members utilize both the desktop and mobile sites equally. Specifically, about half the members we met utilize their mobile devices while the other half utilizes desktop. Based on this, fully developing both is a requirement and is crucial to the project's success.