

	Solution 1	Solution 2	Solution 3
Economic factors	5	5	5
	Free to use	Free to use	Free to use
Sustainability and environmental factors	5	5	5
	Reservation done electronically, saving supplies	Reservation done electronically, saving supplies	Reservation done electronically, saving supplies
Societal impacts	2	3	5
	Minimal reduction in workload and stress for employees	Some reduction in workload and stress for employees	Significant reduction in workload and stress for employees. Customers handle most booking details
Reliability	0	0	5
	Low reliability. Most test failed	Improved reliability but still limited functionality	High reliability. All test cases passed. General features for both customers and employees
Ethics	3	4	5
	Limited consideration	Improve ethical consideration with limited options for employees	High ethical consideration. Respects user roles and provide access for employees
Total	15	17	25

Score 1 to 5: 1 is the lowest and 5 is the highest value.