Rafael Sanchez Jr.

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Education

University of Illinois Chicago | Bachelor of Science in Computer Science   Graduated May 2024
- Relevant Coursework: Data Structures and Algorithms, Software Design, Systems Programming, Database Systems, User Interface Design, Concurrent Programming, Object-Oriented Programming

Skills

Programming Languages: Python, C, C++, Java, SQL, HTML, CSS, JavaScript
Developer Tools: Visual Studio Code, Eclipse, Maven, IntelliJ, Git, GitHub, Figma, Linux Command Line
Frameworks: React, Spring Boot

Experience

Computer Specialist | Discovery Partners Institute   August 2022 – Present
- Troubleshoot and resolve software/hardware issues reported via ticketing system, ensuring timely resolution
- Ensured flawless operation of AV equipment for over 800 events, meetings, and student programs
- Streamlined the process of re-imaging, relabeling, and profile setup on devices, contributing to a seamless on-boarding experience for new users and improving overall operational efficiency
- Developed comprehensive technical documentation and user guides for AV handling, laptop applications, and device imaging, reducing support requests and improving user experience
- Prepared and deployed over 1,000 laptops for employees, teachers, and students, enabling efficient workflow completion and contributing to the success of student programs
- Collaborated in a team environment that enhanced skills in communication, consultation, collaboration, organization, and problem-solving

Projects

LearningBook | HTML, CSS, JavaScript
- Collaborated in a four-person team to develop an application aimed at improving English proficiency for non-English speakers through reading, vocabulary building, translating, and audio books
- Conceptualized application through paper prototypes, storyboards, Figma wireframes, and user interviews
- Performed user testing on each iteration of the application with a focus on user model and understanding
- Amended and improved application through heuristic evaluation and user feedback
- Designed and programmed reading and translation functionality using JavaScript

OutThere | Java, JavaFX | UIC SparkHacks Hackathon
- Collaborated in a three-person team to develop a project aimed at enhancing community engagement by increasing visibility and participation in local events and pop-up activities
- Conceptualized features and decided on which are needed and which to develop in the future
- Presented and showcased project to various judges and other hackathon competitors
- Secured second place on the Community Resilience category of the hackathon

Endangered Species Analysis | Python, Pandas
- Grouped up with a five-person team to analyze and determine key factors in animal-endangerment
- Utilized Pandas to extract, analyze, and visualize data obtained from CSV files residing in online databases
- Includes Decision Tree, Neural Network, and Random Forest models which attempt to predict the endangerment of species based on their features/locations