

RUAN ---

JUNIOR FULL STACK WEB DEVELOPER

CONTACT ME



079 319 7509



radyn00@gmail.com



Cape Town, SA



Portfolio



LinkedIn



Github

EDUCATION

2005 Matriculated

2022

Full Stack Web Development -HyperionDev 2022

CAREER OBJECTIVE

I am a self-driven Frontend Developer with a proven ability to collaborate effectively with design teams and senior developers. I am passionate about developing interactive user interfaces with engaging features that drive online traffic. I am a creative person with a keen eye for detail which helps me bring designs to life on the web. I recently attained a Full Stack Web Development certificate through HyperionDev and completed a 3 month contract as a Web Developer with 4Shaw Productions. I am well versed in HTML, CSS and Javascript with a focus on React js. I also have experience working with Node JS, Express, MongoDB, Bootstrap and the Adobe Suite.

I made a career change at the age of 35 to enter the tech world so I am new to the industry however I am eager to be mentored, grow my skills and increase my knowledge to build user interfaces that are out of this world.

WORK EXPERIENCE

3 Month contract -Dec 2022- March 2023

Web Developer

4Shaw Productions

I completed a 3 month contract at 4Shaw Productions as a web developer to work on 3 major enterprise projects. I was the lead developer on 2 of the projects and co-lead the 3rd and final project.

COURSES

Pre-Programming:

Everything you need to know before you code - Udemv

Sass Fundamentals

- Frontend Masters

Responsive Web Design Fundamentals - Udacity

SKILLS

JavaScript

HTML

CSS

React.js

Node

Express.js

MongoDB

jQuery

Next.js

Bootstrap

Adobe Suite and Figma

EXPERIENCE CONTINUED

KEY RESPONSIBILITIES:

- Working closely with the design team to translate their creative goals into high-quality, responsive websites.
- Contributing to daily scrum meetings, code reviews and planning sessions.
- · Analysing and debugging frontend related performance issues.
- collaborated with other developers to split workload evenly and meet deadlines
- Developing web applications from start to finish using HTML,
 CSS, Javascript and Wordpress
- · Improving SEO across diverse portfolio of projects

Sep 2016 - Dec 2021

Workflow Manager

Ten Lifestyle Group

I started out as a Lifestyle Manager in 2016 and was soon promoted to Senior Lifestyle Manager. The role was very fast paced and customer experience focused. My customer base consisted of high net worth individuals based mostly in the UK and other European countries. I was eventually promoted to the role of my dreams, the Workflow Manager of my team. In this role my focus was to help drive business operations forward by effectively managing the Lifestyle Managers' workload. It required me to make full use of team expertise in the most efficient manner possible. In working closely with Lifestyle and Team Managers, I had to continuously monitor job handling to ensure member's requests are being handled in a timely manner. Through gathering information and feedback, I helped to improve and develop the allocation process, ultimately improving overall team performance.

KEY RESPONSIBILITIES:

- ensuring that all customer requests have clear ownership, both for research/booking, and for communicating to the user.
- efficiently managing the workload within the teams, ensuring all requests are allocated in order to allow Lifestyle Managers sufficient time to deliver a high quality response.
- tracking each Lifestyle Manager's current workload as to have a thorough understanding of capacity for additional user requests.
- knowledgeable in regards to each individual Lifestyle Manager's expertise and skill sets.
- Staying on top of user trends and working together with them to find ways to improve response times and quality of responses to our customers.

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EXPERIENCE CONTINUED

- Highlight any training needs, challenging behavior, or outstanding work noticed during the allocation process.
- Workload management reviews; coaching Lifestyle Managers to manage deadlines; and lead of overall team efficiency.
- Working closely with the EMEA Lead Planner to ensure regular rota reviews, identifying staffing gaps and putting the necessary business continuity action plans in place to mitigate against identified risks.

2016

Operation Analyst

In Residence

As Operations Analyst I have the role to maintain and improve the luxury villas that we manage on behalf of our clients. This includes regular property inspections, renovations, preventative maintenance and constant improvements on some of the most exclusive and luxurious properties on the African continent.

2011 - 2015

Department Manager

RentalsDotCom / Rentproperty

I managed all maintenance and ingoing/outgoing inspections of 350 residential properties. This position requires high level customer service as I dealt with 350 tenants, 350 landlords and multiple contractors on a regular basis.

KEY RESPONSIBILITIES:

- · Manage day to day maintenance of 350 properties.
- · Managing a team of inspectors to carry out property inspections.
- · Compile maintenance reports. Discuss with and advise landlords.
- Working closely with contractors, building relationships, ensuring high quality work.
- · Finding and constructing quotes within budget
- \cdot Manage large maintenance projects from start to finish.
- Authorising payments.
- · Tenant damage deposit reconciliations.
- · Putting processes in place for maximum efficiency.
- · Assist with training of new staff in all areas of property management.
- Providing feedback to help improve the rental management system for my department.

THANK YOU