

RUAN ---

JUNIOR FULL STACK DEVELOPER

CONTACT ME



079 319 7509



radyn00@gmail.com



Cape Town, SA



https://ruanradynportfolio.netlify.app/



https://www.linkedin.com/in/ruan-radyn-2998971a4/



https://github.com/RuanRoo

EDUCATION

2005 **Matriculated**

2022

Full Stack Web Development -

HyperionDev 2022

CAREER OBJECTIVE

I am a dedicated Frontend Developer with a strong track record of collaborating effectively with design teams and seasoned developers to create captivating and user-friendly online experiences. My passion lies in crafting interactive user interfaces with engaging features that boost online engagement. With recent experience as a Junior Frontend Engineer at an online gaming company and a successful stint as a Web Developer at 4Shaw Productions, I have honed my skills further. I also hold a Full Stack Web Development certificate from HyperionDev.

My technical expertise encompasses HTML, CSS, and JavaScript, with a specialization in React.js. In addition, I have hands-on experience with Node.js, Express, MongoDB, Bootstrap, and Adobe Suite, which allows me to bring designs to life on the web.

Despite transitioning into the tech industry at the age of 35, I have demonstrated a strong commitment to learning and growing my skill set. I am eager to be mentored and expand my knowledge to craft cutting-edge user interfaces that leave a lasting impact.

WORK EXPERIENCE

May 2023-current

Frontend Engineer

DigiOutsource

As a Junior Frontend Engineer in my current role, I'm a key part of a versatile department that focuses on delivering top-notch user experiences. My responsibilities include designing technical solutions, coding features, and maintaining existing products. I actively engage in team activities like paired programming and code reviews.

COURSES

Pre-Programming:

Everything you need to know before you code - Udemy

Sass Fundamentals

- Frontend Masters

Responsive Web Design Fundamentals

- Udacity

SKILLS

JavaScript

HTML

CSS

React.js

Next.js

TypeScript

Node

Express.js

MongoDB

Bootstrap

Adobe Suite and Figma

EXPERIENCE CONTINUED

With a strong foundation in HTML, CSS, JavaScript, and React, I've also gained experience with Next.js, TypeScript, Git, Jest/React Testing Library, Azure DevOps, and Jira. I'm committed to continuous improvement and eager to learn new skills as a team player with a can-do attitude.

KEY RESPONSIBILITIES:

- Collaborated with a diverse team to develop and enhance UI features for web applications, using technologies like Next.js, Git, Jest/React Testing Library, Azure DevOps, and Jira.
- Actively contributed to identifying areas for technical improvements and innovations, fostering a culture of continuous learning and growth.
- Demonstrated proficiency in frontend technologies to ensure the delivery of high-quality user experiences as a junior developer.

In this role, as a junior developer, I play a vital role in contributing to the success of the team and continue to develop my skills in a supportive and dynamic environment.

3 Month contract -Dec 2022- March 2023

Web Developer

4Shaw Productions

I completed a 3 month contract at 4Shaw Productions as a web developer to work on 3 major enterprise projects. I was the lead developer on 2 of the projects and co-lead the 3rd and final project.

KEY RESPONSIBILITIES:

- Working closely with the design team to translate their creative goals into high-quality, responsive websites.
- Contributing to daily scrum meetings, code reviews and planning sessions.
- · Analysing and debugging frontend related performance issues.
- collaborated with other developers to split workload evenly and meet deadlines
- Developing web applications from start to finish using HTML, CSS, Javascript and Wordpress
- · Improving SEO across diverse portfolio of projects

SOFT SKILLS

PROBLEM SOLVING

I approach problems by stepping back, doing thorough research, analysing the problem, as well as the possible outcomes, to find the best path forward. My creative side allows me to come up with out of the box ideas and solutions and view a problem from different perspectives.

COMMUNICATION

Having worked with clients directly throughout most of my career in the service delivery industry, I had to learn early on how to effectively communicate to avoid misunderstanding that could negatively affect client outcomes and business objectives. I have learned how to communicate in a team setup (in office as well as remotely), how to properly delegate tasks efficiently to ensure the objective is clear, and also the ability to give and receive feedback on a regular basis. Working with demanding clients, I have learned how to empathise and how to effectively listen to be able to translate and act on information received.

TEAM PLAYER

Working in a team is something I have always enjoyed, and I am able to collaborate on projects with other team members really well. I am a reliable team player and in previous teams I have been known as the 'go-to-guy' when anyone needs help or motivation. I enjoy building connections with team members which ultimately helps with workflow and creates a positive team culture.

EXPERIENCE CONTINUED

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Sep 2016 - Dec 2021

Workflow Manager

Ten Lifestyle Group

I started out as a Lifestyle Manager in 2016 and was soon promoted to Senior Lifestyle Manager. The role was very fast paced and customer experience focused. My customer base consisted of high net worth individuals based mostly in the UK and other European countries. I was eventually promoted to the role of my dreams, the Workflow Manager of my team. In this role my focus was to help drive business operations forward by effectively managing the Lifestyle Managers' workload. It required me to make full use of team expertise in the most efficient manner possible. In working closely with Lifestyle and Team Managers, I had to continuously monitor job handling to ensure member's requests are being handled in a timely manner. Through gathering information and feedback, I helped to improve and develop the allocation process, ultimately improving overall team performance.

KEY RESPONSIBILITIES:

- ensuring that all customer requests have clear ownership, both for research/booking, and for communicating to the user.
- efficiently managing the workload within the teams, ensuring all requests are allocated in order to allow Lifestyle Managers sufficient time to deliver a high quality response.
- tracking each Lifestyle Manager's current workload as to have a thorough understanding of capacity for additional user requests.
- knowledgeable in regards to each individual Lifestyle Manager's expertise and skill sets.
- Staying on top of user trends and working together with them to find ways to improve response times and quality of responses to our customers.

EXPERIENCE CONTINUED

- Highlight any training needs, challenging behavior, or outstanding work noticed during the allocation process.
- Workload management reviews; coaching Lifestyle Managers to manage deadlines; and lead of overall team efficiency.
- Working closely with the EMEA Lead Planner to ensure regular rota reviews, identifying staffing gaps and putting the necessary business continuity action plans in place to mitigate against identified risks.

2016

Operation Analyst

In Residence

As Operations Analyst I have the role to maintain and improve the luxury villas that we manage on behalf of our clients. This includes regular property inspections, renovations, preventative maintenance and constant improvements on some of the most exclusive and luxurious properties on the African continent.

2011 - 2015

Department Manager

RentalsDotCom / Rentproperty

I managed all maintenance and ingoing/outgoing inspections of 350 residential properties. This position requires high level customer service as I dealt with 350 tenants, 350 landlords and multiple contractors on a regular basis.

KEY RESPONSIBILITIES:

- · Manage day to day maintenance of 350 properties.
- · Managing a team of inspectors to carry out property inspections.
- \cdot $\,$ Compile maintenance reports. Discuss with and advise landlords.
- Working closely with contractors, building relationships, ensuring high quality work.
- · Finding and constructing quotes within budget
- · Manage large maintenance projects from start to finish.
- · Authorising payments.
- \cdot Tenant damage deposit reconciliations.
- · Putting processes in place for maximum efficiency.
- · Assist with training of new staff in all areas of property management.
- Providing feedback to help improve the rental management system for my department.

THANK YOU