**Subject: Fin-Tech Product Requirement Understanding**Good day Joe  
  
I hope this email finds you well.

By way of introduction, I am Ruan de Waal the Business Analyst at RelyComply working on the component for the Mobile Fin-Tech product.

Could you kindly assist me by clarifying a few points, to make sure I understand what is needed from my team:

1. Types of transactions:
   1. What type of transactions should the system cater for?
   2. How will the information differ in the different transactions?
   3. If examples are available, can you please send an example of each transaction type.
2. Processing of transactions:
   1. How do you want the transactions to be processed:
      1. Realtime or a daily batch upload process?
3. Number of transactions:
   1. What is the number of transactions the system will be processing:
      1. Per day?
      2. Per month?
   2. What is the expected number of transactions that will be processed when you launch the product in the market?

We will be setting up a scalable environment where we will host our component. The environment will scale up and resources will be added as needed when the transaction volumes are high and should also scale down and use less resources when transaction volumes are low. This will help when volumes are low, and budgets are tight.

If you have any questions, please feel free to contact me or set up a session for further collaboration.  
  
Kind Regards  
Ruan De Waal