

Brandon Rafael Gonzalez Baez

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Perfil

My personal goal is to achieve experience where I can have that implemented in m degree and personal life and one of the most important qualities is that I'm always moving foward and always looking for ways to improve. I like to keep learning from many people and share my experiences with others to help them improve.

Formación

Negocios Internacionales jun 2021 - presente
UANL, Monterrey

Experiencia

Recruiting Coordinator may 2022 - nov 2022
Cloudkitchens, Monterrey

- Coordinate and scheduled interviews, managing scheduling tool (Greenhouse).
- Keep Constant communications with recruiters, to see candidates status.
- Assisting candidates to join interviews in case of issues or rescheduling.
- Kept candidates updated with job status.
- Assist candidates to have everything needed before the interview.
- Assist team with projects such as onboardings.

Talent Acquisition ago 2021 - mar 2022
Agileone, Monterrey

- Source and recruit candidates by using databases like Indeed, Monster and Zipprecruiter.
- Screen candidates resumes and job applications.
- Being able to source 20-30 candidates a week and provided help to interview them when needed.
- Assist managers to keep track of candidates status.

Line Support Engineer ene 2021 - ago 2021
Atos, Monterrey

- Accurately identify and trobleshoot support calls to resolution to over 14,000 restaurants.
- Help managers to hire new employees and edit their schedules.
- Work with managers to register sales and reporting all data from their business day.
- Assist troubleshooting the store in case they had any issues and

Idiomas

Español



English



escalating to L2 if needed.

Customer Service Agent

feb 2016 - dic 2020

Teleperformance, Monterrey

- Assist representatives to complete sales.
- Assist customers in case they had any issues with their bill or questions regarding the services.
- Back to back experience.
- Being able to assist new employees if they needed help.