César Rubén Pérez Valdés

Mobile: +52 55 3460 0793.
E-mail: perezvaldesruben@gmail.com
LinkedIn: here.
Portfolio: here.

1. About Me.

Data and IT professional with Solid experience in programming languages such as **Python** and **R**, non-procedural languages such as **SQL** and **HTML**, Spreadsheet programs like **Excel** and **Google sheets**, and BI tools such as **Microsoft Power BI** and **Tableau,** feel free to take a look at my online portfolio (link above). In terms of operative systems, I have experience working with **Windows** and **Linux**.

2. Work Experience.

Integon Service Co.
May, 2022 to present
Role: **Data Analyst**

Description:
My responsibilities under this role are focused on:
1. Collect, clean and transform diverse sources of data.
2. Ensure data integrity and completeness.
3. Process and distribute reports.
4. Automate repetitive tasks.
5. Assisting stakeholders on their questions about the financial data.

Achievements:
For my contributions designing and building automated reporting tasks, I was awarded the "Employee of the 4th Quarter - 2023" recognition.

Quadient (Formerly known as GMC Software).
May, 2019 - February, 2022
Role: **Software Support Analyst**

Description:
During my time in this position, some of my most relevant daily activities were:
1. Investigate and troubleshoot software issues experienced by customers.
2. Having in mind the client's business needs, provide feedback, suggestions or examples on how to optimize their solutions by using the available software features.
3. Actively collaborate on Quadient's learning communities by writing Knowledge Base Articles (KBAs), responding to questions or posts, etc.

Achievements:
For my demonstrated knowledge and skills, I was included as a member of the leading team supporting the most recent Quadient's cloud-based solution. Also by using a patient, empathetic and friendly approach to problem solving, I was able to raise the bar high in terms of customer satisfaction KPIs, being among the top performers in this area.

3. Additional Information

Education.

Bachelor's Degree - Psychology

Universidad de Ecatepec, 2010 - 2014.

IT Technician

Centro de Estudios Científicos y Tecnológicos del Estado de México (Cecytem) - Plantel I, 2005 - 2008.

Languages.

Spanish. Native

English. Advanced professional

French. Basic proficiency

E-Learning (most relevant).

- [Information Technology Specialist - Python.](#)
- [Information Technology Specialist - Databases.](#)
- [Google Advanced Data Analytics.](#)
- [Google Data Analytics Program](#).
- [Google Business Intelligence](#).
- [Data Science Fundamentals with Python and SQL.](#)
- [Google IT Automation with Python.](#)
- [Python For Everybody.](#)
- [PostgreSQL for Everybody.](#)

Other (Temporary) Projects.

Coderhouse.

October, 2022 - February, 2023

Role: Tutor (Data Analytics Program).

Academia Europea.

June, 2023 - September, 2023

Role: Teacher (SQL and Python Programs).