

# César Rubén Pérez Valdés

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**LinkedIn:** [available here](#).

**Portfolio:** [available here](#).

## 1. About Me.

Data and IT professional with solid experience in programming languages such as **Python** and **R**, non-procedural languages such as **SQL** and **HTML**, Spreadsheet programs like **Excel** and **Google sheets**, and BI tools such as **Microsoft Power BI** and **Tableau**, feel free to take a look at my online portfolio (link above). In terms of operative systems, I have experience working with **Windows** and **Linux**.

## 2. Work Experience.

### **Integon Service Co.**

May, 2022 to present

Role: **Data Analyst (accounting)**

Description:

My responsibilities under this role are focused on:

1. Collect, clean and transform diverse sources of data for use.
2. Ensure data integrity and completeness.
3. Extract Transform Load (ETL)
4. Automate, process and distribute reports.

Achievements:

For my contributions designing and building automated reporting tasks, I've been recognized with the following awards:

1. ["Employee of the 4th Quarter - 2023"](#) recognition.
2. ["Employee of the 2nd Quarter - 2025"](#) recognition.

### **Quadient (Formerly known as GMC Software).**

May, 2019 - February, 2022

Role: **Software Support Analyst**

Description:

During my time in this position, some of my most relevant daily activities were:

1. Investigate and troubleshoot software issues experienced by customers.
2. Having in mind the client's business needs, provide feedback, suggestions or examples on how to optimize their solutions by using the available software features.
3. Actively collaborate on Quadient's learning communities by writing Knowledge Base Articles (KBAs), responding to questions or posts, etc.

Achievements:

For my demonstrated knowledge and skills, I was included as a member of the leading team supporting the most recent Quadient's cloud-based solution. Also by using a patient, empathetic and friendly approach to problem solving, I was able to raise the bar high in terms of customer satisfaction KPIs, being among the top performers in this area.

### 3. Additional Information

#### Education.

##### **Bachelor's Degree - Psychology**

Universidad de Ecatepec, 2010 - 2014.

##### **IT Technician**

Centro de Estudios Científicos y Tecnológicos del Estado de México (Cecytem) - Plantel I, 2005 - 2008.

#### Languages.

**Spanish.** Native

**English.** Advanced professional

**French.** Basic proficiency

#### Other (Temporary) Projects.

##### **Coderhouse.**

October, 2022 - February, 2023

Role: Tutor (Data Analytics Program).

##### **Academia Europea.**

June, 2023 - September, 2023

Role: Teacher (SQL and Python Programs).